

## GLEASON & DOTY, CHARTERED

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THOMAS E. GLEASON  
(1924 - 1992)  
JULES V. DOTY  
(1923 - 2006)

January 16, 2019

Lynn M. Retz, Secretary  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

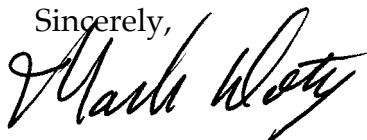
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 4th Quarter 2018 Quality of Service Report for Gorham Telephone Co., Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

Report to be forwarded the KCC, not later than  
the 20<sup>th</sup> of the month following each calendar quarter.

Attachment B  
Docket No. 95-GIMT-047-GIT

**Monthly  
Quality of Service  
Report to the KCC**

Company: **Gorham Telephone Co.**

Reporting Year: 2018

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	.46	.58	.23	.46	1.16	.70	.70	1.29	1.18	.59	1.29	.59
% RTRs	A-2	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Average Repair Interval	A-3	1.00	.40	.50	.75	1.60	1.00	.67	1.27	.60	.40	.82	.60
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jeopardy Condition?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No
Noncompliance Condition?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No
Condition Exempt?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No

(May, 2008)

Signed *Lana M. Murphy*

Title Vice President