

**GLEASON & DOTY, CHARTERED**

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THOMAS E. GLEASON, JR.  
MARK DOTY

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THOMAS E. GLEASON  
(1924 - 1992)  
JULES V. DOTY  
(1923 - 2006)

January 16, 2019

Lynn M. Retz, Secretary  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

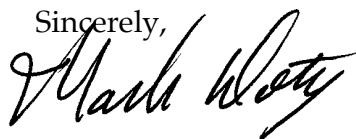
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 4th Quarter 2018 Quality of Service Report for Wamego Telecommunications Company, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

Report is due not later than the 20th of each month following each calendar quarter or the 20th of the month following a Jeopardy Condition.

Forward to:

Director - Utilities Division  
1500 Arrowhead Road  
Topeka, Kansas 66604

Attachment B

**Monthly  
Quality of Service  
Report to the KCC**

Company: **Wamego Telecommunications Co., Inc. - WAMEGO**  
Year: **2018**

| Indicator                | Ref.       | Jan.  | Feb.  | Mar.  | Apr.  | May   | June  | July  | Aug.  | Sept. | Oct.  | Nov.  | Dec.  |
|--------------------------|------------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| CTRs/100 Lines           | A-1        | 0.28  | 0.12  | 0.16  | 0.13  | 0.56  | 0.30  | 0.13  | 0.37  | 0.31  | 0.20  | 0.10  | 0.34  |
| % RCTRs                  | A-2        | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% | 0.00% |
| Ave. Repair Interval     | A-3        | 1.31  | 7.12  | 0.70  | 2.09  | 1.79  | 4.78  | 2.48  | 2.07  | 2.57  | 4.56  | 1.93  | 2.62  |
| % Appts. Met.            | A-4        | 100%  | 100%  | 100%  | 100%  | 100%  | 100%  | 100%  | 100%  | 100%  | 100%  | 100%  | 100%  |
| Jeopardy Condition       | Yes/<br>No | NO    | NO    | NO    | NO    | NO    | NO    | NO    | NO    | NO    | NO    | NO    | NO    |
| Noncompliance Condition? | Yes/<br>No | NO    | NO    | NO    | NO    | NO    | NO    | NO    | NO    | NO    | NO    | NO    | NO    |

Signature: Jeff Wick  
Title: President/General Manager