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April 18, 2024

Ms. Lynn Retz
Secretary of the Commission
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL
Consolidated Communications of Kansas Company - 1Q2024 Quality of Service Results

Dear Ms. Retz:

Enclosed for filing with the Commission is a non-redacted copy of Consolidated Communications of Kansas Company's ("CCKS") quality of service results pursuant to the Commission's Order in Docket No. 14-GIMT-118-CPL. CCKS acknowledges that the company entered a non-compliance condition during the quarter for the average repair interval metric. CCKS attempted to file a service outage report on April 2 detailing circumstances of a major line cut in the Sharon Springs area that significantly impacted the results for both February and March, however, it was rejected because a redacted public version of the report was not filed along with the confidential report. CCKS subsequently submitted the outage report via email on April 16, as directed by staff.

CCKS considers its quarterly quality of service results to be both a trade secret and confidential commercial information. The Kansas-specific information contained in the quarterly reports is not available publicly in any format and CCKS only produces its Kansas quality of service report for regulatory compliance purposes. The data in the Kansas report is information about CCKS' business operations that is used for commercial purposes to evaluate its own performance and resource requirements, and that could be valuable to a competitor in evaluating or formulating different strategies for the Kansas market. This document is filed pursuant to K.S.A. 66-1220a, and CCKS asks the Commission to treat this document as confidential and exempt from public disclosure under that statute.

Please do not hesitate to contact me as indicated below with any questions or concerns regarding this filing.

Regards,

A handwritten signature in blue ink that reads "Kevin J. Kastor".

Kevin J. Kastor
Sr. Director – Government Affairs
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