



Dari Dornan
Associate General Counsel
Dari.Dornan@blackhillscorp.com

1102 E. 1st Street
Papillion, NE 68046
P: 402.490.4886

October 23, 2020

PUBLIC

Via e-filing Express

Ms. Lynn M. Retz, Executive Director
Kansas Corporation Commission
1500 S.W. Arrowhead Road
Topeka, KS 66604-4027

RE: Black Hills/Kansas Gas Utility Company, LLC
d/b/a Black Hills Energy
21-BHCG-026-CPL
Monthly Report Nos. 3 and 4

Dear Ms. Retz:

Pursuant to the Kansas Corporation Commission's ("Commission") Order Approving Application For Accounting Authority Order ("AAO Order") in Docket No. 20-GIMG-423-ACT, Black Hills Kansas Gas Utility Company, LLC d/b/a Black Hills Energy ("Black Hills") is required to file the reports included in Commission Staff's ("Staff") Report and Recommendation dated May 20, 2020 ("R&R"). The R&R listed five (5) reports to be filed. Report Nos. 3 and 4 are required to be filed monthly within twenty-five (25) calendar days following the reporting period.¹

Attached are Black Hills' Report Nos. 3 and 4. Report No. 3a contains confidential financial information. Black Hills requests that the Commission treat Report No. 3a as confidential pursuant to K.A.R. 82-1-221a.

Respectfully submitted,

/s/ Dari Dornan

Dari Dornan
Associate General Counsel

¹ Order Amending Reporting Deadline for Accounting Authority Order, August 6, 2020.

BLACK HILLS ENERGY KANSAS
DOCKET NO. 21-BHCG-026-CPL
RESPONSE TO THE KANSAS CORPORATION COMMISSION
REPORTING REQUIREMENTS – Part 3a
PUBLIC VERSION

Attachment 1

2020 Customer Arrears Data	30 Days	Cust.Count	60 Days	Cust.Count	90+ Days	Cust.Count
Mar-20 Total	\$ 956,719	12,370	\$ 352,606	5,073	\$ 394,563	2,598
Apr-20						
Commercial	\$ 115,072	657	\$ 35,367	212	\$ 15,851	70
Industrial	\$ 11,308	61	\$ 1,171	12	\$ 16,267	6
Residential	\$ 685,372	11,048	\$ 442,845	6,165	\$ 511,595	3,285
Apr-20 Total	\$ 811,753	11,766	\$ 479,383	6,389	\$ 543,714	3,360
May-20						
Commercial	\$ 131,861	669	\$ 82,593	324	\$ 33,368	141
Industrial	\$ 764	13	\$ 32	1	\$ 10,361	3
Residential	\$ 465,292	10,589	\$ 342,817	6,108	\$ 660,226	3,976
May-20 Total	\$ 597,918	11,271	\$ 425,442	6,433	\$ 703,955	4,120
Jun-20						
Commercial	\$ 95,686	571	\$ 44,072	324	\$ 52,192	175
Industrial	\$ 397	5	\$ 227	3	\$ 143	1
Residential	\$ 389,700	10,796	\$ 284,159	6,158	\$ 812,005	4,404
Jun-20 Total	\$ 485,783	11,371	\$ 328,459	6,485	\$ 864,340	4,580

2019 Customer Arrears Data ¹	30 Days	Cust.Count	60 Days	Cust.Count	90+ Days	Cust.Count
Mar-19	\$ 1,113,421	12,388	\$ 431,446	5,245	\$ 493,078	2,848
Apr-19	\$ 1,064,438	12,824	\$ 439,644	5,241	\$ 554,444	2,829
May-19	\$ 680,317	12,794	\$ 447,964	5,804	\$ 633,474	3,038
Jun-19	\$ 565,435	12,785	\$ 321,854	6,291	\$ 721,316	3,456
Jul-19	\$ 398,749	11,442	\$ 231,213	5,707	\$ 511,599	3,150
Aug-19	\$ 453,299	12,105	\$ 190,927	5,760	\$ 441,279	3,237
Sep-19	\$ 528,045	12,110	\$ 181,326	5,596	\$ 337,479	2,999

¹The 2019 customer arrears data is not available by customer class and has been provided in total.

		(b)	(c)		(d)
		Active Customers	Voluntary Disconnections	Involuntary Disconnections	Utility Reconnections
Mar-19	Residential	102,231	1,713	1	1
	Commercial	11,539	141	17	4
	Industrial	1,833	9	-	-
	Total	115,603	1,863	18	5
Apr-19	Residential	102,224	1,884	846	285
	Commercial	11,500	181	33	4
	Industrial	1,736	6	-	-
	Total	115,460	2,071	879	289
May-19	Residential	101,748	2,101	559	308
	Commercial	11,468	275	35	5
	Industrial	1,858	15	-	-
	Total	115,074	2,391	594	313
Jun-19	Residential	101,518	1,946	420	180
	Commercial	11,416	148	15	2
	Industrial	1,844	6	-	-
	Total	114,778	2,100	435	182
Jul-19	Residential	101,437	3,634	419	139
	Commercial	11,392	224	14	3
	Industrial	1,837	3	-	-
	Total	114,666	3,861	433	142
Aug-19	Residential	101,894	3,066	304	126
	Commercial	11,324	203	11	2
	Industrial	1,837	7	-	-
	Total	115,055	3,276	315	128
Sep-19	Residential	102,533	1,658	230	93
	Commercial	11,477	192	7	2
	Industrial	1,834	3	-	-
	Total	115,844	1,853	237	95

		(b)	(c)		(d)
		Active Customers	Voluntary Disconnections	Involuntary Disconnections	Utility Reconnections
Mar-20	Residential	103,145	1,901	15	9
	Commercial	11,541	179	8	2
	Industrial	1,850	15	-	-
	Total	116,536	2,095	23	11
Apr-20	Residential	102,952	1,638	-	-
	Commercial	11,480	157	-	1
	Industrial	1,871	4	-	-
	Total	116,303	1,799	-	1
May-20	Residential	102,801	1,729	-	-
	Commercial	11,440	174	-	-
	Industrial	1,838	4	-	-
	Total	116,079	1,907	-	-
Jun-20	Residential	102,977	2,179	-	-
	Commercial	11,408	169	-	-
	Industrial	1,863	5	-	-
	Total	116,248	2,353	-	-
Jul-20	Residential	103,107	3,502	-	-
	Commercial	11,372	198	-	-
	Industrial	1,872	5	-	-
	Total	116,351	3,705	-	-
Aug-20	Residential	104,135	2,685	82	11
	Commercial	11,331	176	26	2
	Industrial	1,848	7	-	-
	Total	117,314	2,868	108	13
Sep-20	Residential	103,101	1,748	745	267
	Commercial	11,241	153	54	15
	Industrial	1,839	4	1	-
	Total	116,181	1,905	800	282

		(a) Covid-19 Payment Plans ¹	(b) Avg Months to Pay ²	(c) Avg Monthly Payment ³	(d) Broken 2 Payment Plans
Mar-20	Residential	159	8.7	\$ 31.97	0
	Commercial	3	1.1	\$ 350.59	0
	Industrial	0	NA	NA	0
	Total	162			-
Apr-20	Residential	179	8.0	\$ 31.88	0
	Commercial	7	4.1	\$ 177.25	0
	Industrial	0	NA	NA	0
	Total	186			-
May-20	Residential	187	8.1	\$ 29.21	0
	Commercial	4	6.3	\$ 192.16	0
	Industrial	1	0.5	\$ 731.97	0
	Total	192			-
Jun-20	Residential	191	7.1	\$ 30.23	0
	Commercial	4	6.9	\$ 56.47	0
	Industrial	0	NA	NA	0
	Total	195			-
Jul-20	Residential	235	6.9	\$ 29.90	0
	Commercial	3	0.7	\$ 207.25	0
	Industrial	0	NA	NA	0
	Total	238			-
Aug-20	Residential	450	7.3	\$ 31.06	0
	Commercial	6	6.6	\$ 71.44	0
	Industrial	0	NA	NA	0
	Total	456			-
Sep-20	Residential	594	8.0	\$ 32.78	0
	Commercial	8	5.2	\$ 67.76	0
	Industrial	1	0.5	\$ 25,089.17	0
	Total	603			-

¹ Black Hills defines COVID-19 payment plans as any payment arrangement plan made outside of the Cold Weather Rule, including monthly or two-week extensions and payment arrangements up to twelve-month.

² The average months to pay reflects a weighted average of payment plans, recognizing that the majority of customers have entered into twelve-month plans.

³ The average amount per payment is calculated using the total arrangement value divided by the total number of payments expected, which includes weekly, bi-weekly, or monthly payment terms.