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GLEASON & DOTY, CHARTERED

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MARK DOTY JOAN P. BOKERMANN THOMAS E. GLEASON, JR. (1948-2023) THOMAS E. GLEASON (1924 - 1992) JULES V. DOTY (1923 - 2006)

October 16, 2025

Celeste Chaney-Tucker, Executive Director Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Executive Director Chaney-Tucker:

Attached hereto please find the 3rd Quarter 2025 Quality of Service Report for Columbus Communications Services, LLC

If you have any questions please contact me.

Mark Doty

Monthly Quality of Service Report to the KCC

Company: Columbus Communications Services LLC (Columbus Telephone)

Reporting Year: 3rd QTR 2025

Indicator	Reference JAN FEB MAR APR MAY JUN JUL	JAN	FEB	MAR	APR	MAY	NUL		AUG SEP	SEP	OCT	OCT NOV DEC	DEC
CTRs/ 100 Lines	A-1	0.00	0.00	0.00 0.00 0.00 0.00	0.00	0.00	0.00	0.00	0.00	0.00			
% RTRs	A-2	0%	0%	0%	0%	0%	0%	0%	0%	0%			
Average Repair Interval	A-3	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			
% Appointments Met	A-4	100%	100%	100% 100%	100%	100%	100%	100%	100%	100%			
Jeopardy Condition?	Yes/No	no	no	no	no	no	no	no	no	no			
Noncompliance Condition?	Yes/No	no	no	no	no	no	no	no	no	no			
Condition Exempt?	Yes/No	no	no	no	no	no	no	no	no	no			
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(updated 10-03-25)

Signed: Accounts payable