

**GLEASON & DOTY, CHARTERED**

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THOMAS E. GLEASON, JR.  
MARK DOTY

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*of counsel*

THOMAS E. GLEASON  
(1924 - 1992)  
JULES V. DOTY  
(1923 - 2006)

October 16, 2018

Lynn M. Retz, Secretary  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

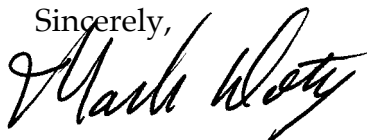
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 3rd Quarter 2018 Quality of Service Report for  
Wamego Telecommunications Company, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

Report is due not later than the  
20th of each month following each  
calendar quarter or the 20th of the  
month following a Jeopardy Condition.

Forward to:

Director - Utilities Division  
1500 Arrowhead Road  
Topeka, Kansas 66604

Attachment B

**Monthly  
Quality of Service  
Report to the KCC**

Company: **Wamego Telecommunications Co., Inc. - WAMEGO**  
Year: **2018**

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
CTRs/100 Lines	A-1	0.28	0.12	0.16	0.13	0.56	0.30	0.13	0.37	0.31			
% RCTRs	A-2	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
Ave. Repair Interval	A-3	1.31	7.12	0.70	2.09	1.79	4.78	2.48	2.07	2.57			
% Appts. Met.	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jeopardy Condition	Yes/ No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Noncompliance Condition?	Yes/ No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO

Signature: Jeff Wick  
Title: President/General Manager