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THOMAS E. GLEASON
(1924 - 1992)
JULES V. DOTY
(1923 - 2006)

January 16, 2019

Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

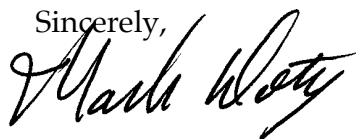
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 4th Quarter 2018 Quality of Service Report for Moundridge Telephone Company, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

					Monthly											
					Quality of Service											
					Report to the KCC											
Company: Moundridge Telephone																
Year: 2018																
Indicator	REF.	Jan	Feb	March	April	May	June	July	August	Sept.	Oct	Nov	Dec			
CTRs/100 Lines	A-1	0.42	0.30	0.55	.54	.67	0.61	0.86	0.06	1.19	0.94	0.25	0.44			
% RCTRs	A-2	0	0	0	0	0	0.2	0.2	0	0	0	0	0			
Ave. Repair Interval	A-3	1:00	2:07	2:30	2:20	1:45	1:06	1:09	:30	2:36	1:35	3:10	1:07			
% Appts. Met.	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jepardy Condition ?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No			
Noncompliance Condition ?	Yes/No	No	No	NO	No	No	No	No	No	No	No	No	No			
Notes:																
										Signed : Ken Richards						
										Title: Plant Manager						