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Kansas Corporation Commission  
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## **Emergency Motion for Immediate Reinstatement of Gas Service**

RE: Docket No. 25-KGSG-396-COM

To Whom It May Concern:

I, Lisa D. Bennett, Complainant in the above-captioned matter, submit this Emergency Motion for Immediate Reinstatement of Gas Service. This motion is filed pursuant to Kansas Administrative Regulations, including K.A.R. 82-1-230 and K.A.R. 82-12-9, which prohibit disconnection of utility service during the pendency of an unresolved formal complaint.

On or about [Insert Date of Disconnection], my gas service was disconnected by Kansas Gas Service despite the existence of an open and active complaint filed with the Commission and docketed as 25-KGSG-396-COM. The utility was ordered to respond within ten (10) days of the Commission's directive, and I filed a timely request for disconnection protection. I have not received any order, notice, or resolution from the Commission permitting or approving disconnection, nor have I been advised of any decision affecting my rights as a Complainant.

The disconnection of my service under these circumstances constitutes retaliation by Kansas Gas Service and a violation of my procedural due process rights under Kansas law. The utility's action appears to have been taken in bad faith and without legal authority while regulatory oversight was active.

As a direct result of the unlawful disconnection, I have suffered the following damages:

- Loss of access to essential gas service for heating and cooking
- Emotional distress and anxiety caused by sudden loss of utility
- Disruption to my daily life and personal safety
- Potential health risks and hazards from prolonged exposure to cold and lack of hot water
- Financial expenses for alternative heating or emergency accommodation