202501080845567744
Filed Date: 01/08/2025
State Corporation Commission
of Kansas

Report is due not later than the 20th of each month following each calender quarter or the 20th of the month following a Jeopardy Condition.

Forward to: Director-Utilities Division
1500 Arrowhead Road
Topeka, Kansas 66604

Attachment B

Monthly
Quality of Service
Report to the KCC

Company: Elkhart Telephone Co
Year: 2024

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
CTRs/100 Lines	A-1	0.47	0.35	3.15	0.19	0	0.21	0.65	0.45	0.23	0.48	0	0.26
% RCTRs	A-2	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Ave. Repair Interval	A-3	7.4	1.93	4.68	3	0	3	0.73	2.08	1.18	2.05	0	1.32
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jeopardy Condition?	YES/ NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Noncompliance Condition?	YES/ NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO