KANSAS CORPORATION COMMISSION OFFICE OF PUBLIC AFFAIRS & CONSUMER PROTECTION

2015,10,21 16:42:33 Kansas Corporation Commission Formal Complaint February 2015

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FORMAL COMPLAINT

BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS	······································
IN THE MATTER OF THE COMPLAINT AGAINST	For Commission use only
Kansas City Power and Light (Respondent, name of utility company)	DOCKET NO. 16-KCPE-195-COM
by Jamie Littich (Complainant, your name)	
Please provide complainant (your) contact information:	
Full Name(s): Jamie Kathleen Littich	
Address: 5748 Walker St. Mission, BS 66202	
Daytime Phone: (185) 806-501	

E-mail Address (optional):

FORMAL COMPLAINT

Jamie Littich (Your name)

states that the above-named respondent is a public utility providing service in Kansas and is subject to the jurisdiction of the State Corporation Commission.

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The facts and circumstances surrounding the complaint are set out in detail below: (Be specific and as brief as possible. If necessary, attach additional sheets.)

Facts and circumstances are included in the attached letter

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Formal Complaint continued

Complainant requests that the respondent utility be required to provide an answer to the complaint and requests the following action be ordered by the Commission. (State action or result desired.)

Objective of the complaint is stated in the attached letter. In summary, KCPL needs to install safe equipment and the KCC needs to provide a report to support property damage subrogation.

and for such further order or orders as the Commission may deem necessary.

VERIFICATION: I do solemnly, sincerely, and truly declare and affirm that the statements made in this complaint form are true and accurate to the best of my knowledge, and I do this under the pains and penalties of perjury.

plainant's (your) signature

Date signed

FILING INSTRUCTIONS

This form may be filed in person at the Kansas Corporation Commission's Office or by mail. All formal complaints, whether filed by mail or delivered in person, must be directed to:

Acting Executive Secretary Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604

For more information about the formal complaint process please refer to the instructions provided with this form or visit the KCC website: http://kcc.ks.gov/, Consumer Assistance, Filing a Complaint. You may also contact our Consumer Assistance staff toll-free at 1-800-662-0027 or by e-mail at public.affairs@kcc.ks.gov.

* Electronic copies of all materials are available. Please send requests to janie kw 73 egnail.com.

To whom it may concern,

I respectfully request that the Kansas Corporation Commission (KCC) review the electrical fault event that occurred on May 20th, 2015 in the easement of 5800 Walmer St., Mission, KS and make the following determinations:

- Whether or not Kansas City Power & Light (KCPL) has properly installed their electrical service per the applicable code requirements.
- Whether or not KCPL has adequately performed the minimum amount of maintenance for their electrical service. KCPL maintenance records may need to be reviewed.
- Whether or not KCPL has been diligent in ensuring the safety and welfare of their customers per the applicable code requirements and KCC terms.
- What the primary cause was for the property damage that occurred during the May 20th event.
- Additional determinations as needed with regard to any of KCPL's conduct and obligations.

Upon KCC review of the event, our community objectives are that:

- KCPL upgrade their service as necessary to be adequately safe so that severe electric faults like the one on May 20th do not occur.
- KCC provides an official report for the affected parties so that it may aid in the timely subrogation of damages through their home insurance via KCPL's general commercial insurance or similar.
- Any additional requirements or suggestions that KCC finds appropriate.

Description of the Event:

The event occurred at approximately 8:52 AM on Wednesday, May 20th, 2015. Please see attachment 1, item 3; it is a photo taken at the beginning of the event and shows there to be a fault condition on the secondary that is sufficient enough to make two out of the three secondary conductors radiate and spark (one "hot" conductor, one "neutral" conductor). The fault continued for nearly an hour as energy traveled from the secondary to all available grounds including the grounds available on home owner property. KCPL was dispatched to the location and opened a cutoff fuse door to de-energize the service – the home owner at 5800 Walmer St reported the time for KCPL dispatch to arrive and de-energize the line to be 45 minutes. I cannot locate specific time information for KCPL dispatch in any available documentation. The fire department servicemen at Consolidated Fire Department 2 (6400 Martway, Mission, KS 66202, 913-432-6150) can be contacted to get their account of how long emergency services were obstructed due to the time required to dispatch KCPL to disconnect the service.

Additional details are provided in the following references:

- <u>KCTV 5: Downed Power Lines Energizes Mission Chain Link Fence</u>
- Fire Department Report for 5800 Walmer on May 20, 2015 (Attachment)

During the pro-longed fault condition, property damage occurred for many of the customers attached to the fault. Provided below is a high level summary of the damages.

Address	Description of Property Damage (Estimated Replacement/Repair Cost)
5744 Walmer	Small Electronics (\$150)
5748 Walmer	Major Appliances and Small Electronics (\$3,075)

5800 Walmer	Building Fire (\$106,000)
5806 Walmer	Treadmill and Small Electronics (\$3,500)
5829 Riggs	Major Appliances and Small Electronics (\$5,000)
5825 Riggs	Flooding due to ground conductor melting PEX water line. (\$12,000)
5819 Riggs	Major Electrical Equipment (\$30,000)
At&t	Communication Lines and Devices (Estimate Unknown)

The correspondence from KCPL (attachment 4, item 2) indicates that they could not identify the initial cause of the event. KCPL speculates that it could have been a tree limb caught between two of the secondary conductors but without evidence to support that it could have also been human error associated to utility work whether that be electric work, communication line work or tree trimming services. The photo of the event (attachment 1, item 3) shows an unbelievable amount of energy passing on the secondary for a tree limb situation and evidence of a burnt limb should have been present (review attachment 4 – the only downed limb had zero burn evidence). It should also be noted that despite this type of event occurring annually, KCPL has neglected maintaining the easement to mitigate this kind of situation. The last observed tree trimming by KCPL was three years ago in 2012 shortly after a tree interference event occurring that year.

To support this observation, and the frequency of events in this area, I've included a Johnson Country Fire Department dispatch incident report (attachment 3, item 3) which includes five years of dispatch data for my residential block. It is an incomplete recordset (meaning the fire department wasn't called for every event) but it shows <u>six</u> unique instances of KCPL-service related events in the last 2 years. KCPL may have additional data not captured by the fire department that if reviewed, may suggest that easement maintenance <u>needs</u> to be performed annually.

<u>Regardless of what initiated the event</u>, it is my belief that the primary cause of damages incurred during the event were due to the pro-longed surge condition that the transformer fuse was responsible to interrupt and failed. KCPL and its customers such as myself recognize that there is always some potential for nature to initiate this kind of event – this is why KCPL installs protective equipement above transformers in the first place and it is also why installing the correct size and rated equipment is important. If the transformer fuse is sized too large, the fuse will effectively become a disconnect and provide no protection (meaning the line will melt and separate before the fuse will open).

I've attached a Johnson County Fire Department report for the 5800 Walmer fire (attachment 3, item 1) that includes the fire fighter's investigation. It clearly states that the cause was "*due to the electrical current back feeding into the house after the electrical lines failed outside.*" The photos of the event, the fire report, and the report from KCPL describe the fault not clearing until the fuse was removed. The estimated amount of damages to customers attached to the service all clearly depict a situation where the transformer fuse failed to perform its protective function. In other words, the fault attempted to disperse its energy at the ground connections on each utility pole and on every home owner's property and it still wasn't sufficient to activate the transformer fuse protection. The fault continued until KCPL used a hot stick to remove a cutoff fuse upstream of the fault. That clearly suggests the installation of inappropriately sized equipment as 7 out of 10 customer's experienced significant damage.

Furthermore; based on the provided KCPL investigation letter, KCPL has indicated that the fuse was sized correctly and within their standards for this area. The benefits associated to creating a standard which allows for a sustained fault are only in KCPL's favor. Given that small limbs and creatures are burned out, service continues without an outage and without having to provide proper maintenance. The

May 20th event illustrates the risks of that standard. The trade off in safety is evident in the near loss of life, the obstruction of emergency services and an observably high amount of property damage. If this assessment is accurate, the KCPL standard may be designed to excessively favor economics ahead of safety by avoiding necessary maintenance and by not providing the highest degree of care to ensure the welfare of the community. KCPL may rebut that the service had been grand fathered in, however, the transformer had been replaced as recently as last year and the power line repaired several times over the last few years – there are limitations to grand fathering for home construction (meaning: you repair it, you update it to meet current code requirements).

Also for your review is the attached video of a tree limb event on the exact same electrical secondary that occurred on June 10^{th} , 2011 (attachment 4). This event was not called to the Fire Department so it is absent from the attached Fire Department record set. The arcs and sparking were violent but the amount of time between the start of the event and the transformer fuse performing its protective function occurred in a more reasonable amount of time (my recollection is that it was a 2 - 3 minute event though it probably should have happened sooner). There are some notable differences between the two events:

- 1. Even though there is arcing, no secondary conductors radiate like the May 20th, 2015 event.
- 2. The video shows the event occurring during a high wind and heavy rain storm where trees actually interacted with secondary. The attached photos of the May 20th event from this year show overcast and calm conditions.

A final piece of information for your review is the Fire Department Report for 5749 Riggs on December 17, 2003 (attachment 3, item 2). The conditions of this fire are similar to the 5800 Walmer event in that there was a pro-longed fault that ignited the 5749 Riggs building above the electrical meter and KCPL had to be dispatched to de-energize the service before fire fighters could completely provide emergency services. The report identifies the electrical service as the only contributing factor for the event. The 5749 Riggs building thus the report suggests that this issues has been a known for at least twelve years.

I want to make it clear that I have acted in good faith, I have not attempted to degrade KCPL's reputation by engaging the media; correcting this identified safety issue is critically important. All associated organizations should engage to take corrective actions which may involve individuals with Johnson County. Several other counties, Wyandotte is an example, have established ordinances to require utilities to install electrical equipment and conductors underground (to the greatest degree possible) specifically to avoid safety electrical hazards created by nature. This is a common solution for municipalities but I will be satisfied with other alternatives that ultimately reduce the risk (significantly).

Thank you for your time and consideration. Sincerely,

Jamie Littich

lease thoroughly review the following attachments:

- 1. The Event
 - 1. KCPLUpstreamConfiguration.pdf
 - 2. KCPLPrimarySecondaryConfiguration.pdf
 - 3. 20150520_084603.pdf

- 4. 20150520_084952.pdf
- 5. 7837617_G.pdf
- 6. 20150522_122444.pdf
- 2. The Tree Limb
 - 1. 20150523_092756.jpg
 - 2. 20150523_092809.jpg
 - 3. 20150523_092835.jpg
 - 4. 20150523_092842.jpg
- 3. The Fire Department Reports
 - 1. FDR_May_20_2015_Event.pdf
 - 2. FDR_December_17_2003_Event.pdf
 - 3. FDR_Dispatch_History.pdf
- 4. The July 12, 2011 Event (Video)
 - 1. July_12_2011Event.mp4
- 5. The Mission Letter & The KCPL Claims Process
 - 1. Letter_From_Mission.pdf
 - 2. KCPL_Damage_Claim_Process.pdf





KCPL Upstream Configuration



I'd expect this fuse to be the smallest fuse upstream of my house and either it failed or the short occurred up stream of this fuse.

> This photo shows the middle line (ground) and one of the hot secondarys glowing red.

> > 10.2.5

Photo provided by the home owner at 5800 Walmer.

The support cable for the comm line is in tact and still held by the wafer clamp.

1.3 20150520_084603

Four minutes after the glowing red photo, the comm line is shown to have fallen onto the easement light. The event is still occurring; that black rectangular box on the comm line will ignite later.

Photo provided by the home owner at 5800 Walmer St.

A day or two later a branch is placed in this location of the lawn. This is photographic evidence that that branch had nothing to do with this event. Regardless, the cause of the damage in to my property was from upstream fuse failing to open the circuit.

20150520-084952





Again, the support cable for the comm bo was mounted to the utility pole via a wafer clamp. Its very likely that the comm box wa grounded. When that shorted, it got hot enough to ignite the materials in the comm box (shown on fire). The support cable also got hot enough to mel the insulation around allowing it to slip out c the wafer clamp (or snap). This is a simila chain of events that caused damage in several of the neighbors houses (fau occurred, fuse failed, things burned).

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7837617_G

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Two of the sleeves KCPL installed to replaced damage line.

Time warner's support cable which is was in a damaged/fallen condition for several weeks.

12

Photo provided by the home owner at 5800 Walmer St.

This photo was taken two days after the event. There is no evidence on the branch of fire and I could not identify any snapped limbs up in the maple tree that matched up with the fallen branch's physical placement. The comm line has been restored to its normal condition. The home owner at 5806 Walmer St. reported that At&t had to replace the comm box multiple times. The home owner at 5740 Walmer St confirmed this - they reported that At&t technicians were on the pole the following day when another arcing event began. The fire departments record set also confirms that event occurred.

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20150522-122444

Zill The Tree Limb 1









2.3 TheTree Limb 3

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2.4 TheTree Limb4



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Z X Automatic aid recv. Their FDID Their State	CONTROLLED Optional, Except for wildland fires Special Studies
3 Mutual aid given	Controlled Local Option
4 Automatic aid given	LAST UNIT CLEARED, required except for wildland fires
5 Other aid given Incident Number	Last Unit Special Special Special
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X Structure-3 Fire	1 Natural Gas: slow leak, no evauation or BaxMat actions 20 Education use
Civil Fire Cas4	2 Propane gas: <21 lb. tank (as in home BBQ grill) 33 Medical use
Fire Serv. Cas5 Civilian	3 Gasoline: vehicle fuel tank or portable container 40 Residential use
BMS-6	4 Kerosene: fuel burning equipment or portable storage 51 Row of stores
HazMat-7 HazMat-7	Fires. 5 Diesel fuel/fuel oil:vebicle fuel tank or portable 58 Bus. & Residential
Wildland Fire-8	Household solvents: home/office spill, cleanup only 59 Office use
X Apparatus-9	7 Motor oil: from engine or portable container 60 Industrial use
X Personnel-10 2 Detector did not al	ert them 8 Paint: from paint cans totaling < 55 gallons 65 Farm use
XArson-11 U Unknown	0 Other: Special HarHat actions required or spill > 55gal., 00 Other mixed use
	241 Clinic clinic type infirmary 520 Wousehold goods sales repairs
J Property Use* Structures	342 Dester/destist office 579 Motor vehicle/best sales/repair
131 Church, place of worship	342 Doctor/dentist office 373 Motor ventue/Doat sales/repair
151 Restaurant or cafeteria	410 V L on 2 family dvalling 500 V Business office
162 Bar/Tayern or nightclub	419 A 1-Or 2-family dwelling 539 Business Office
213 Elementary school or kindergarten	429 Multi-family dwelling 615 Kiectic generating plant
215 High school or junior high	449 Compared botol on motol 700 Manufacturing plant
241 College, adult education	459 Residential board and care 819 Livestock/poultry storage (barn)
311 Care facility for the aged	464 Dormitory/barracks 992 Non-residential parking garage
331 Hospital	519 Trood and beverage sales 801 TWarehouse
Outside	
124 Playground on park	930 Vacant 10t 901 Construction Site
555 Crops or orchard	936 Diraded/care for plot of land 964 I industrial plant yard
669 Perest (timberland)	Lookup and enter a Property Use code only if
807 Outdoor storage area	951 vou have NOT checked a Property Use box:
010 Dump or sanitary landfill	0.61 Wighway (divided highway
931 Open land or field	62 Regidential street/driveway 1 or 2 family dwelling
Der Tand of Herd	NFIRS-1 Revision 03/11/99

MM DD YYYY JO419 KS 5 20 2015 1 15-1400049 000 Complete FDID State Incident Date Station Incident Number Exposure Narrative
Narrative:
On 05/20/2015 at 08:46:28 CFD2 was dispatched To 5800 WALMER ST /House Fire/MISSION, KS
66202. The location is a 1 or 2 family dwelling. Johnson County ECC dispatched the call as
a(n) House Fire. The incident was determined to be a(n) Building fire.
08:52:11 arrived on scene.
The following involvements were noted:
Name/Business Name Involvement Type
Riedel, A. Zita
Riedel, Marcellus
Gomez, Brian Adjuster
The following actions were performed on scene:
Extinguishment by fire service personnel
Ventilate
Investigate
Units responding were:
Unit BC21 responded and took these actions:
Incident command
Unit E21 responded and took these actions:
Ventilate
Salvage & overhaul
Unit E222 responded and took these actions:
Fire control or extinguishment, other
Search
Ventilate
Unit TR21 responded.
Unit TR23 responded.
Automatic aid
OPFD Battalion Chief
Merriam/OP Engine
Merriam/OP Aerial
Truck 21 arrived on scene to find smoking utility lines. Asked for expedition of KCP&L.
Entered the structure and found smoke in the basement. We evacuated residents to a safe area

(car in the driveway). Asked to be upgraded to a modified. Truck 21 went to the basement and found flames visible. We asked to be upgraded to a regular alarm. We flipped all circuit breakers to the off position to try to isolate electrical flow. We used a CO2 extinguisher to keep the fire from spreading. Upon exiting the structure, I assigned E222 to set up but not start ventilation. I assigned E46 to check the attic for extension. I assigned Tr46 to help Truck establish a water supply. I made sure all crews were aware of the energized chain link fence in the back ward, and that power was still live in the house

JO419 KS FDID * State *	MM DD YYYY 5 20 2015 Incident Date	1 15-1400049 000 Station Incident Number * Exposure *	Complete Narrative
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Narrative:

BC21 arrived on scene and I passed command to him.

05/21/2015 15:14:47 BMONTGOMERY

BC21 took command from TR21 after a face to face update. BC 21 assigned CH21 safety. All assignments were on stand-by until KCPL was able to cut power at the transformer to the area. Once power was confirmed to be off, TR21 was assigned fire attack in the basement. E222 was assigned a back up line on the first and second floor. E46 set up RIT in the front yard side A. E21 was assigned ventilation. TR46 checked other houses in the area to verify that no other electrical problems were found. The fire was quickly extinguished using one 1 3/4'" pre-connect. Savage and overhaul were performed.

An investigation was called for and Investigator Rex was called to the scene from station 23.

Station 21 remained on scene for an extended period of time monitoring hot spots in the basement.

16:05:06 all units back in service.

05/21/2015 15:24:30 BRANDALL

INVESTIGATION-

At 08:46 on May 20, 2015, T21 was dispatched to the area of 5744 Walmer on an investigation of power lines arcing. While in route, a 2nd call was received by dispatch from the same address that the trees were on fire behind their house. Upon arrival, T21 called for KCPL and advised they needed to expedite as power lines to the house at 5800 Walmer were arcing. T21 made entry into that house with the homeowner and found smoke in the basement. T21 had homeowners evacuate and called for a modified response. T21 entered the basement to find heavy smoke and found the interior power lines were glowing. With the appearance of reverse polarity, T21 used CO2 extinguishers to keep the fire from extending until KCPL could get power shut off to the residence. Once power was shut off to the residence, a hose line was used to extinguish the fire and control hot spots. BC21 declared the fire out at 10:01 and CH20 called for a fire investigator to respond to the scene.

The homeowner and the first arriving officer on T21 were interviewed. The homeowner advised that she heard loud popping in the back yard and she and her neighbor witnessed the

electrical wires in the back yard on fire and arcing. She claimed they were not arcing on a tree, but they were smoking and burning and then there was a loud explosion. She called KCPL and the neighbor to the South called 911.

The T21 officer advised that they were dispatched on an arcing power line. Upon arrival they found lines down in the back yard and PD advised them that the meter was arcing at the back of 5800 Walmer. T21 crew went to investigate and once the homeowner let them in the basement, smoke began rolling out the door and the officer called for a modified alarm. The crew entered the basement and found the conduit and wiring glowing red. Due to the electrical issues, T21 crew used a C02 extinguisher to knock down any fire until KCPL could get power shut off to the building. Once the fire was out they checked for extension throughout the house.

The home at 5800 Walmer is a 2500 sg. ft., story and a half wood frame construction home

JO419 KS 5 20 2015 1 15-1400049 FDID * State * Incident Date * Station Incident Number *	Exposure	Complete Narrative
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Narrative:

owned by Marcellus Riedel (1/16/1932) and A. Zita Riedel (4/8/1937). The home was built in the late 40's and they have lived in the home for the last 45 years. The homeowner has no lien on the home, it is not for sale, and the last remodel was in the kitchen approximately 2 ½ years ago. The home is insured through USAA Insurance and the agent is Brian Gomez (800-531-5644).

The investigation at the house on Walmer started on the outside of the structure starting on side A. There were no visible signs of fire on side A. The gas meter was located on Side A and was in good working order. Side B of the exterior also showed no signs of fire. Side C of the structure is where the power comes into the house and where the initial problems with the power lines were witnessed. Power lines were down in the back yard and the meter had been pulled from the box at the back of the house by KCPL. No other visible issues on side C. Side D had no issues and no signs of fire spread.

The investigation of the interior of the house started on the upper level of the structure and then worked down to the basement. An inspection of the second floor and attic showed no fire damage and limited smoke damage which ruled out he second floor as the area of origin for the fire.

Moving to the main floor, there was also minor fire damage and limited smoke damage. In the front room (side A-B) there was a section of drywall removed to check for extension, but nothing was found. In the bedroom directly behind the front room (side B-C) had an access panel for the sewers clean-out that had charring and smoke damage around it . With enough charring inside, the fire crews cleared out more drywall above the panel to find where burning and charring had stopped . With the drywall removed you had charring and extension up a few feet but it was clear that this extension was from below and was not the area of origin. The remainder of the main floor had no fire damage and limited smoke damage. The investigation then moved to the basement level. It was clear as you walked down the stairs to the basement that this area had received the majority of the smoke and fire damage. The electrical panel, water heater, and HVAC unit were all inspected and no issues were found. Directly at the bottom of the stairs you had blackened floor joists and as you moved closer to the side C wall it was evident that the charring on the joists was much deeper. At the wall, the wood panel was partial burnt away and the floor joists and cross beams were deeply charred . The heat in that area caused the copper piping to sweat as well as melted wiring and blackened conduit. The flooring had also burnt away under the tub area in the main floor bathroom.

Based on the interviews with the T21 officer as well as the level of charring and damaged in the basement, the area of origin for this fire is in the basement where the conduit was attached to the floor joists and cross beams. This fire is accidental in nature due to the electrical current back feeding into the house after the electrical lines failed outside.

05/25/2015 18:05:17 MREX

16:05:06 all units back in service.

MM DD YYYY JO419 KS 05 20 2015 1 15-1400049 FDID State Incident Date Station Incident Number *	Delete NFIRS -2 Change Fire
B Property Details C On-Site Materials None Can or Products B1 0001 Not Residential Estimated Number of residential living units in building of origin whether or not all units became involved C On-Site Materials None Can or Products Enter up to three codes. Check one or more boxes for each code entered. Image: Im	<pre>complete if there were any significant mounts of commercial, industrial, energy or gricultural products or materials on the roperty, whether or not they became involved Bulk storage or warehousing Processing or manufacturing Packaged goods for sale Repair or service</pre>
B2 001 Buildings not involved On-site material (2)	Bulk storage or warehousing Processing or manufacturing Packaged goods for sale Repair or service
B3 X None Acres burned (outside fires) Less than one acre	1 Bulk storage or warehousing 2 Processing or manufacturing 3 Packaged goods for sale 4 Repair or service
D Ignition E1 Cause of Ignition D1 73 Ceiling & floor Image: Display the section G Image: Display the section G D2 13 Electrical arcing Failure of equipment or heat source Image: Display the section G Beat source * Umintentional Image: Display the section G	E3 ^{Human Factors} Contributing To Ignition Check all applicable boxes 1 Asleep NNone 2 Possibly impaired by alcohol or drugs 3 Unattended person 4 Possibly mental disabled 5 Physically Disabled
D3 17 Structural member or Item first ignited * 1 Check Box if fire spread of origin D4 63 Sawn wood, including Type of material Required only if item first first ignited ignited code is 00 or <70 Factor Contributing To Ignition (1) Factor Contributing To Ignition (2)	None 7 Age was a factor Estimated age of person envolved
F1 Equipment Involved In Ignition F2 Equipment Power G Fix None If Equipment was not involved, Skip to Section G I1 Electrical Ent 211 Electrical power F3 Equipment Power Source Ent Brand I Portable Fire su Model I Portable Fire su Serial # Portable equipment normally can be moved by one person, is designed to be use in multiple locations, and requires no tools to install. Fire su	re Suppression Factors
H1 Mobile Property Involved None 1 Not involved in ignition, but burned 2 Involved in ignition, but did not burn 3 Involved in ignition and burned Mobile property make Mobile property model Year	Pre-Fire Plan Available Some of the information presented in this report may be based upon reports from other Agencies Arson report attached Police report attached Other reports attached
License Plate Number State VIN Number	NFIRS-2 Revision 01/19/99

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T1 Structure Tome + T-	Duilding Obstury	T. D. 111	T. NETRO 2	
If Fire was In enclosed building or a	Building Status *	L3 Building *	14 Main Floor Size* Structure	
portable/mobile structure complete		Count the ROOP as part	Fire	
1 V Proloced Puilding 1	Under construction	of the highest story		
2 Portable/mobile structure 2	X Occupied & operating			
3 Open structure 3	Idle, not routinely used	002	, 002 , 582	
4 Air supported structure	Under major renovation	Total number of stories at or above grade	Total square feet	
5 Tent 5	Vacant and secured		OR	
6 Open platform (e.g. piers) 6	Vacant and unsecured	001		
7 Underground structure (work areas) / [Being demolished	Total number of stories below grade		
8 Connective structure (e.g. fences)	Undetermined		Lenght in feet Width in feet	
0 Other type of structure				
J1 Fire Origin * J3	Number of Stori	.es K Mat	erial Contributing Most	
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001 X Below Grade Count	the ROOF as part of the high	Check OR sa	if no flame spread Skip To	
Story of fire origin	Number of stories w/ minor d	amage OR un	able to determine	
J2 Fire Spread +	(1 to 24% flame damage)	K1		
	Number of stories w/ signifi	.cant damage Item	contributing most to flame spread	
Confined to object of origin	(10 to 110 right damage)			
2 Confined to room of origin	Number of stories w/ heavy d	amage K2		
4 X Confined to building of origin		Type o	f material contributing Required only if item f flame spread contributing	
5 Beyond building of origin	Number of stories w/ extreme (75 to 100% flame damage)	damage	code is 00 or<70	
		- Dot	ogtor Effogtivorogg	
L1 Presence of Detectors *	L3 Detector Power	Supply L5 Dec	ector Arrectiveness	
(in area of the fire) Skip to	1 Battery only	кед	lired if detector operated	
N None Present section M	2 Hardwire only	1 Alerte	ed Occupants, occupants responded	
1 X Present	3 Plug in	2 Occupa	ants failed to respond	
	4 Hardwire with bat	tery 3 There	were no occupants	
	5 Plug in with batte	ery 4 Faile	d to alert occupants	
L2 Detector Type	6 Mechanical		srmined	
-	/Multple detectors	L6 Det	ector Failure Reason	
1 Smoke	0 Dother	Required	l if detector failed to operate	
2 THeat	U X Undetermined	_		
		1 Power	failure, shutoff or disconnect	
3 Combination smoke - heat	L4 Detector Opera	tion 2 Improp	per installation or placement	
4 Sprinkler, water flow detection	1 Fire too small	3 Defect	ive	
5 More than 1 type present	to activate	4 Lack	of maintenance, includes cleaning	
	2 Operated (Complete Sectio	n L5) 5 Batte	ry missing or disconnected	
0	3 Failed to Open	ate 0 Other	ly discharged of dead	
U Undetermined	(Complete Section	U Undete	ermined	
	U X Undetermined			
M1 Presence of Automatic Extinguishment	System * M3 Automat	ic Extinguishment	M5 Automatic Extinguishment	
N X None Present	System	Operation	System Failure Reason	
1 Present Complete	rest	s offortive (a to	Required if system failed	
of Sect	2 Operated	& not effective (W	1 System shut off	
M2 Type of Automatic Extinguishment Sy	stem * 3 Fire too	small to activate	2 Not enough agent discharged	
1 Wet pipe sprinkler	4 Failed t	o operate (Go to M5) 3 Agent discharged but did	
2 Dry pipe sprinkler	0 Other		4 Wrong type of system	
3 Other sprinkler system	U Undeterm	ined	5 Fire not in area protected	
4 Dry chemical system	MA Number	of Sprinkler	6 System components damaged	
5 Foam system	Heads O	perating	7 Lack of maintenance	
6 Halogen type system	Required if	system operated	8 Manual Intervention	
7 Carbon dioxide (CO ₂) system	indiared II	Formow	0	
0 Other special hazard system	Number of s	orinkler heads operatio	U Undetermined	
			METRS-2 KEVISION 01/13/33	

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-		MM DD Y	vvv					NETRO O
A	J0419 K	S 5 20	2015	1	15-	-1400049	000	Delete Apparatus or
	FDID 🗙 Sta	ite \star Incident Date ★	5	Station	Inciden	t Number ★	Exposure 🐇	Change Resources
B	Apparatus or *	Date and 1	Times		Sent	Number	Use	Actions Taken
	Resource	Check if same as	alarm date			of *	Check ONE box for each apparatus to indicate	
		Month Day	Year H	lour Min		People	its main use at the incident.	
1		Dispatch X 5 20	2015	08:59			Suppression	011
	DC21	Arrival X 5 20	2015	09:14	X	1	EMS	
	Type 92	Clear X 5 20	2015	11:09			Other	
2		Dispatch X 5 20	2015	09:22			NT Current on	
	ID E21	Arrival XI 5 20	2015	09:22	x	1 31	X Suppression	51 12
	Type 11	Clear X 5 20	2015	11:17			Other	
3	ID E222	Dispatch X 5 20	2015	08:59	v		X Suppression	10 21
	Type 11	Arrival X 5 20	2015	09:05	•	3	EMS	51
		Clear X 5 20	2015	11:02			Other	
4	ID TR21	Dispatch X 5 20	2015	08:46			X Suppression	
	m	Arrival X 5 20	2015	08:52	x	3	EMS	
	Type 12	Clear X 5 20	2015	16:05			Other	
5	ID TR23	Dispatch X 5 20	2015	10:34			X Suppression	
		Arrival X 5 20	2015	10:34	X	3	BMS	
	Type 13	Clear X 5 20	2015	10:50			Other	
6	тр	Dispatch					Suppression	
		Arrival					EMS	
	Туре	Clear					Other	
7		Dispatch		1			Guppression	
		Arrival					EMS	
	Туре	Clear			-		Other	
IRI		Dispatch		1				
		Arrival					Suppression	
	Туре							
19	ID						Suppression	
	туре						EMS	
-							Uother	
TYP	e of Apparatus	or Resources						
11	Engine Engine	19970H	Marine	e Equipme	ent		Mor	e Apparatus?
12	Truck or aerial		51 F11 52 Boa	at, no pum	ion pump np	-	Use	Additional
13	Quint Tanker & pumper c	combination	50 Mar	rine appar	atus, c	other	She	
16	Brush truck		Suppor	rt Equipa	nent		Other	
17	ARF (Aircraft Res Ground fire suppr	cue and Firefighting)	61 Bre	eathing ap	paratus r unit	ssupport	91 Mobile c	ommand post
Heavy Ground Equipment 60 Suppo				Support apparatus, other 92 Chief officer car			ficer car	
21	Dozer or plow		Medica	al & Resc	ue		94 Type 1 h	and crew
22	Tractor		71 Rea	scue unit			95 Type 2 h	and crew
24	Heavy equipment.	other	72 Urb 73 Hic	an Search	& resc	cue unit mit	99 Privatel 00 Other ap	y owned vehicle paratus/resource
Ai	rcraft		75 BLS	S unit			up up	
41	Aircraft: fixed w	ving tanker	76 ALS	S unit	rodduc	unit othe	NN None UU Undeterm	ined
42	Helicopter		/U Mec	arear and	тевсие	unic, otne	L CC CHRODOLM	
40	Aircraft, other						NFIRS-9	Revision 11/17/98

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A MM DD YYYY JO419 KS 5 20 2015 1 15-1400049 000 Delete NFIRS - 10 FDID * State * Incident Date * Station Incident Number * Exposure * Change							
B Apparatus or Resource Use codes listed belo	 Date and Times Check if same as alarm date Month Day Year 	Hours/mins	Sent X	Number of * Check People its m incid	Use ONE box for each atus to indicate ain use at the ent.	Action List up t for each and each	ns Taken o 4 actions apparatus personnel.
1 ID <u>ВС21</u> Туре 92	Dispatch X 5 20 2015 Arrival X 5 20 2015 Clear X 5 20 2015	08:59 09:14 11:09	Sent X		Suppression EMS Other		
Personnel ID	Name	Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken
20031	Randall, Bruce	CP	Х				
2 ID E21 Type 11	Dispatch X 5 20 2019 Arrival X 5 20 2019 Clear X 5 20 2019	5 09:22 5 09:22 5 11:17	Sent X	<u>3</u>	Suppression EMS Other		
Personnel ID	Name	Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken
20002 20080 20107	Bradley, Kelly Waller, William Patton, Dustin	CP AO FFE	X X X				
3 ID E222 Type 11	Dispatch X 5 20 2019 Arrival X 5 20 2019 Clear X 5 20 2019	5 08:59 5 09:05 5 11:02	Sent X		Suppression EMS Other		0 21
Personnel ID	Name	Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken
20081 20113 20116	Fleeup, Robert Shaffer, Robert Pheiffer, Bruce	AO FFE PR	X X X				
3 ID E222 Type 11 Personnel ID 20081 20113 20116	Dispatch X 5 20 2019 Arrival X 5 20 2019 Clear X 5 20 2019 Name Fleeup, Robert Shaffer, Robert Pheiffer, Bruce	08:59 09:05 11:02 Rank or Grade AO FFE PR	Sent X Attend X X X X X	Action Taken	Suppression EMS Other Action Taken	Action Taken	0 21 1 Actio Taker

A JO419	MM DD YYYY KS 5 20 2015 state Incident Date *	1 Station	15 Incider	-1400049	000 Exposure *	Delete P Change	FIRS - 10 ersonnel
B Apparatus or Resource Use codes listed below	 Date and Times Check if same as alarm date Month Day Year 	Hours/mins	Sent X	Number of * Check appar its m incid	Use ONE box for each atus to indicate ain use at the lent.	Action List up t for each and each	o 4 actions apparatus personnel.
1 ID TR21 Type 12	Dispatch X 5 20 2015 Arrival X 5 20 2015 Clear X 5 20 2015	08:46 08:52 16:05	Sent X	<u>3</u>	Suppression EMS Other		
Personnel ID	Name	Rank or Grade	Attend	Action Taken	Action Taken	Action Taken	Action Taken
20050 20108 20112	Montgomery, Brian Bremer, Samuel Hunt, Joshua	AO FFE FFE	X X X				
2 ID TR23 Type 13	Dispatch X 5 20 2015 Arrival X 5 20 2015 Clear X 5 20 2015	5 10:34 5 10:34 5 10:50	Sent X	3	Suppression EMS Other		
Personnel ID	Name	Rank or Grade	Attend	d Action Taken	Action Taken	Action Taken	Action Taken
20011 20015 20086	Kolman, Randy Rex, Michael Buser, Willliam	CP AO FFE	x x x				
3 ID Type	Dispatch		Sent		Suppression EMS Other		
Personnel ID	Name	Rank or Grade	Attend	d Action Taken	Action Taken	Action Taken	Action Taken





JO419 KS 5 20 FDID State Incident Date	2015 1 Station	15-1400049 Incident Number	Bxposure	Responding Units/Personnel
Unit	Notify Time	Enroute Time	Arrival Time	Cleared Time
C21 BATTALION CHIEF	08:59:08	08:59:31	09:14:19	11:09:39
Staff ID\Staff Name	Activity	Rank	Position	Role
20031 Randall, Bruce W Unit Narrative See main narrative.	Fire At Scene	Captain		
21 ENGINE 1500/500 (second out)	09:22:34	09:22:34	09:22:34	11:17:15
Staff ID\Staff Name	Activity	Rank	Position	Role

Staff I	D\Staff Name	Activity	Rank	Position	Role
20002	Bradley, Kelly J	Fire At Scene	Captain		
20080	Waller, William J	Fire At Scene	Apparatus O		
20107	Patton, Dustin M	Fire At Scene	Firefighter		

Unit Narrative

On arrival we were assigned to do a secondary search of the residence but before we made entry, E222 exited and said that they had already completed the search. We were then assigned ventilation and coordinated that with TR21 who was in the basement where the fire was. Once ventilation was complete, our crew made entry to the basement for overhaul.

E222 ENGINE 1500/500 (Second Out) 08:59:08 09:00:17 09:05:38 11:02
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Staff	ID\Staff Name	Activity	Rank	Position	Role
20081	Fleeup, Robert D	Fire At Scene	Apparatus O		
20113	Shaffer, Robert C	Fire At Scene	Firefighter		
20116	Pheiffer, Bruce A	Fire At Scene	Probationar		

Unit Narrative

Responded for a modified, that was upgraded to a regular. Arrived, parked to the south of the address behind T21.

- Brought a gas fan to the drive for ventilation if needed.

- Took a four person crew (added Sam Bremer to E222) with two TICs and extinguishers to check and contain the basement fire spread. Knocked down what we could see and continued to cool the area.

- Primary search of the first floor and second floor bedrooms, bathroom and hallway area, including two attic scuttle hatches. No fire spread or victims found.

- Checked for fire spread on the first floor. Found wall facing front door was very warm to touch, high heat indicated per TIC and brown smoke blowing from the homes thermostat. Wall was opened up, no charring found through the plaster or any further indication of fire spread.

- Completed secondary of first floor and second floor. No change in conditions.

- Provided ventilation with electric fan to the basement.

JO419 KS 5 20 FDID State Incident Date	2015 1 Station	15-1400049 Incident Number	Exposure	Responding Units/Personnel
Unit	Notify Time	Enroute Time	Arrival Time	Cleared Time
TR21 100' TOWER LADDER 1500/500	08:46:47	08:47:31	08:52:11	16:05:06
Staff ID\Staff Name	Activity	Rank	Position	Role
20050 Montgomery, Brian K	Fire At Scene	Apparatus O		
20108 Bremer, Samuel A	Fire At Scene	Firefighter		
20112 Hunt, Joshua M	Fire At Scene	Firefighter		

Unit Narrative

Truck 21 arrived on scene to find smoking utility lines. Asked for expedition of KCP&L. Entered the structure and found smoke in the basement. We evacuated residents to a safe area (car in the driveway). Asked to be upgraded to a modified. Truck 21 went to the basement and found flames visible. We asked to be upgraded to a regular alarm. We flipped all circuit breakers to the off position to try to isolate electrical flow. We used a CO2 extinguisher to keep the fire from spreading. Upon exiting the structure, I assigned E222 to set up but not start ventilation. I assigned E46 to check the attic for extension. I assigned Tr46 to help Truck establish a water supply. I made sure all crews were aware of the energized chain link fence in the back yard, and that power was still live in the house.

BC21 arrived on scene and I passed command to him.

Truck 21 took an attack line to the basement and extinguished the fire that was present. We opened two windows on the south side of the house to assist in ventilation. Truck 21 exited the house.

Our next assignment was to check for extension via a plumbing pipe chase. We found the pipe and exposed it from within a wall in the bedroom. We used a press. water extinguisher on the area. Truck 21 exited the house.

We remained on scene for several hours to ensure all fire was extinguished.

TR23 105' LADDER 1500/500 (carries	10:34:37	10:34:37	10:34:37	10:50:10
Staff ID\Staff Name	Activity	Rank	Position	Role
20011 Kolman, Randy R	Fire At Scene	Captain		
20015 Rex, Michael J	Fire At Scene	Apparatus O		
20086 Buser, Willliam P	Fire At Scene	Firefighter		

05/20/2015 23:43:37 BMONTGOMERY

JO419 KS FDID State	MM DD YYYY 5 20 2015 Incident Date	1 Station	15-1400049 000 Incident Number Exposure	NFIRS	- Involvement ser Fields
Involvement		Involv	rement		
Name:		Type:		Owner:	Occupant:
Riedel, A. Zita				х	

Involvement	Involvement		
Name:	Type:	Owner:	Occupant:
Riedel, Marcellus		Х	

JO419 FDID	KS State	MM DD YYYY 5 20 2015 Incident Date	1 Station	15-1400049 000 Incident Number Exposure	NFIRS Us	- Involvement er Fields
Involvement			Involv	ement		
Name:			Type:		Owner:	Occupant:
Gomez, Brian			Adjust	er		



A JO419	MM DD KS 5 20 State * Incident Date *	YYYY 2015 1 Station	15-1400049 000 Incident Number * Exposure *	Delete Insurance Change and \$Loss		
B Estimate	d Dollar Loss & Value	1				
	Pre-Incident Value	Estimated Loss	Insured Amount	Settlement Amount		
Buildings	\$207,000.00	\$10,000.00	\$0.00	\$0.00		
Vehicles	\$0.00	\$0.00	\$0.00	\$0.00		
Contents	\$100,000.00	\$1,000.00	\$0.00	\$0.00		
	USAA Insurance Co. Business name if applicable Contact Name					
	USAA Insurance Co. Business name if applicable		Contact Name			
	Street or highway Post office box City					
	State Zip Code Phone Number					
	Agent Name		X Buildings Vehicles Content			
	Policy Number	Poli	icy Coverage			

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MM DD	
	1111 03-3510118 000 Delete NFIRS -1
FDID L State Incident Date L	Station Incident Number & Exposure & Change Basic
	diate the address for this insident is provided on the Wildland Fire
B Location*	"Alternative Location Specification". Use only for Wildland fires.
Vistraat address	
Thtorsection 5749	RIGGS
In front of	X Street or Highway Street Type Suffix
Bear of Mi	ssion KS 66202 -
Apt./Suite/Room Cit	y State zip Code
Directions	
	Midnight is 0000
C Incident Type *	E1 Date & Times E2 Shift & Alarms
111 Building fire	Check boxes if Month Day Year Hr Min Sec
Incident Type	same as Alarm ALARM always required
D Aid Given or Received *	Alarm * 12 1/ 2003 19:1/:4/ Shift or Alarms District
1 [Mutual aid received]	ARRIVAL required, unless canceled or did not arrive
2 VAutomatic aid recy. Their Their	X Arrival * 12 17 2003 19:21:10 E3
3 Mutual aid given	CONTROLLED Optional, Except for wildland fires Special Studies
4 Automatic aid given	Controlled Local Option
5 Other aid given Their	LAST UNIT CLEARED, required except for wildland fires
N None Incident Number	Last Unit 12 17 2003 20:28:00 Special Special Study Value
	Cleared
F Actions Taken *	G1 Resources * G2 Estimated Dollar Losses & Values
	X Check this box and skip this section if an Apparatus or LOSSES: Required for all fires if known. Optional
11 Extinguishment by fire	Personnel form is used. for non fires. None
Primary Action Taken (1)	Apparatus Personnel Property \$, 005, 000
	Suppression 0005 0010 Contents \$, 000, 000
	EMS PER-INCIDENT VALUE: Optional
Additional Action Taken (2)	
	Other Property \$, 100, 000
Additional Action Taken (3)	Check box if resource counts include aid received resources. Contents cl 0001.0001
Completed Modules H1* Casualties	None H3 Hazardous Materials Release
X Fire-2 Deaths In	uries N None 10 Assembly use
X Structure-3 Fire	1 Natural Gas: slow leak, no evauation or MasMat actions 20 Education use
Civil Fire Cas4	2 Propane gas: <21 lb. tank (as in home BBQ grill) 33 Medical use
Fire Serv. Cas5 Civilian	3 Gasoline: vehicle fuel tank or portable container 51 Row of stores
H2 Detector	4 Kerosene: fuel burning equipment or portable storage 53 Enclosed mall
Required for Confined	Fires. 5 Diesel ruel/ruel Oll; vehicle fuel tank or portable 58 Bus. & Residential
Detector alerted oc	Cupants 6 Household Solvents: home/office spill, cleanup only 59 Office use 60 Industrial use
X Personnel-10 2 Detector did not al	ert them o Depint: from engine or portable container 63 Military use
Arson-11 II mknown	0 Other: Special HarMat actions required or spill > 55gal., 00 Other mixed use
	Please complete the HazMat form
J Property Use* Structures	341 Clinic, clinic type infirmary 539 Nousehold goods, sales, repairs
131 Church, place of worship	342 Doctor/dentist office 5/9 Motor vehicle/boat sales/repair
161 Restaurant or cafeteria	410 X loor 2-family dwelling 500 Duginess office
162 Bar/Tavern or nightclub	419 A rol 2 raming dwelling 599 Dusiness office
213 Elementary school or kindergarten	439 Rooming/boarding house 629 Laboratory/science lab
215 High school or junior high	449 Commercial hotel or motel 700 Manufacturing plant
241 College, adult education	459 Residential, board and care 819 Livestock/poultry storage(barn)
311 Care facility for the aged	464 Dormitory/barracks 882 Non-residential parking garage
331 Hospital	519 Food and beverage sales 891 Warehouse
Outside	936 Vacant lot 981 Construction site
124 Playground or park	938 Graded/care for plot of land 984 Industrial plant yard
655 Crops or orchard	946 Lake, river, stream
669 Forest (timberland)	951 Railroad right of way bookup and enter a Property Use code only if you have NOT checked a Property Use box:
807 Outdoor storage area	960 Other street Property Use 419
919 Dump or sanitary landfill	961 Highway/divided highway
A2T []obeu faug or tield	962 Residential street/driveway NFIRS-1 Revision 03/11/99

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JO419 KS FDID * State	MM DD 12 17 Incident Date *	YYYY 2003 1 Station	03-3510118 000 Incident Number * Exposure *	Complete Narrative
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Narrative:

Responded to a reported house fire, upon arrival found smoke showing from the rear of the residence. Investigation showed fire in the back of the residence above the electric meter, fire appeared to be on the exterior of the residence, fire was burning from the vinyl siding above the meter can to the eve. The power line to the back of the house had burned completely away and was hanging down the back wall of the residence arcing to the house. T21 assumed command. T21 crew was sent to the rear of the house and knock down the fire on the back of the residence with a dry chemical extinguisher. E21 crew was sent inside the residence to check for extension into the kitchen. E22 was sent to the attic to check for extension into the residence. E21 advised some minor extension into the kitchen inside the wall above the range hood and cabinets. Crews stood by until arrival of KCP&L for power shut off. Once the power was shut off, E61 stripped the exterior wall of the residence to check for any extension or fall down debris in the wall. The charred area was soaked several times, all areas checked with thermal imaging cameras for any further heat source, none found, all units cleared the scene.

12/17/2003 22:55:31 EBARGER

J0419 KS 12 17 2003 FDID State Incident Date *	1 03-3510118 Station Incident Number *	Delete NFIRS -2 Change Fire
B Property Details B1 0001 Not Residential Estimated Number of residential living units in building of origin whether or not all units became involved	C On-Site Materials None Co an or Products Ac Enter up to three codes. Check one or more boxes for each code entered. On-site material (1)	amplete if there were any significant mounts of commercial, industrial, energy or gricultural products or materials on the roperty, whether or not they became involved 1 Bulk storage or warehousing Processing or manufacturing Packaged goods for sale Repair or service
B2 001 Buildings not involved Number of buildings involved	On-site material (2)	 Bulk storage or warehousing Processing or manufacturing Packaged goods for sale Repair or service
B3 None Acres burned (outside fires) Less than one acre	On-site material (3)	 Bulk storage or warehousing Processing or manufacturing Packaged goods for sale Repair or service
D Ignition E1	Cause of Ignition Check box if this is an exposure report. Skip to section G	E3 ^{Human Factors} Contributing To Ignition Check all applicable boxes
D1 00 Other Area of fire origin * D2 11 Spark, ember or flame Heat source *	 Intentional Munintentional Failure of equipment or heat source Act of nature Cause under investigation 	1 Asleep None 2 Possibly impaired by alcohol or drugs 3 Unattended person 4 Possibly mental disabled 5 Physically Disabled
D3 12 Exterior wall covering Item first ignited * 1 Check Box if fire spread of origin D4 41 Plastic Type of material Required only if item first first ignited ignited code is 00 or <70	Cause undetermined after investigat: Factors Contributing To Ignit 30 Electrical Factor Contributing To Ignition (1) Factor Contributing To Ignition (2)	ion 6 Multiple persons involved tion 6 Multiple persons involved None 7 Age was a factor Estimated age of person envolved
F1 Equipment Involved In Ignition F2 None If Equipment was not involved, Skip to Section G Equipment Involved Equipment Involved F3 Brand Portab Serial # Portab Year requir	Equipment Power G Fin pment Power Source quipment Portability 1 Portable 2 Stationary by one person, is designed to in multiple locations, and res no tools to install.	re Suppression Factors ter up to three codes. None ppression factor (1) ppression factor (2) ppression factor (3)
H1 Mobile Property Involved None 1 Not involved in ignition, but burned 2 Involved in ignition, but did not burn 3 Involved in ignition and burned Mobile property model License Plate Number State VIN Number	e Property Type & Make	<pre>Docal USE</pre>

Il Structure Type * I2	Building Status *	I3 Building * I4 Main Floor Size* NFIRS-3
portable/mobile structure complete		Height Structure
the rest of this form	_	Count the ROOF as part
1 X Enclosed Building	Under construction	of the highest story
2 Portable/mobile structure 2	Cccupied & operating	
3 Open structure 3	Idle, not routinely used	002 , 001 , 500
4 Air supported structure 4	Under major renovation	Total number of stories Total square feet
5 Tent	Vacant and secured	
6 Open platform	Vacant and unsecured	
7 Underground structure	Being demolished	Total number of stories
0	Other	below grade / BY /
8 Connective structure (e.g. fences) U	Undetermined	Lenght in feet Width in feet
0 Other type of structure		
T1 The Original T3	Number of Stori	es v Material Contributing Most
of Fire Origin *	Damaged By Flam	To Flame Spread
Below Grade Count	the ROOF as part of the hig	ghest story
	one neer up pure er one my	OR same as material first ignited Section I.
Story of fire origin	Number of stories w/ minor da	lamage OR unable to determine
Te	- (1 to 24% flame damage)	
U2 Fire Spread *	Number of stories w/ signific	Icant damage
1 Confined to object of origin	- (25 to 49% flame damage)	The contributing most to trame spread
2 Confined to room of origin	Number of stories w/ heavy da	amage IV 2
3 Confined to floor of origin	(50 to 74% flame damage)	Λ4
4 X Confined to building of origin		Type of material contributing Required only if item most of flame spread contributing
5 Beyond building of origin	Number of stories w/ extreme (75 to 100% flame damage)	damage code is 00 or<70
L1 Presence of Detectors *	L3 Detector Power	Supply L5 Detector Effectiveness
(In area of the fire)		Required if detector operated
N None Present Skip to	1 Battery only	
section M	2 Hardwire only	1 Alerted Occupants, occupants responded
1 Present	3 Plug in	2 Occupants failed to respond
	4 Hardwire with batt	tery 3 There were no occupants
U X Undetermined	5 Plug in with batte	ery 4 Failed to alert occupants
	6 Mechanical	U Undetermined
L2 Detector Type	7 Multple detectors	&
	power supplies	L6 Detector Failure Reason
1 Smoke	0 Other	Required if detector failed to operate
2 Heat	U Undetermined	
		1 Power failure, shutoff or disconnect
3 Combination smoke - heat	L4 Detector Operat	tion 2 Improper installation or placement
	1 Fire too small	3 Defective
4 Sprinkler, water flow detection	to activate	4 Lack of maintenance, includes cleaning
5 More than 1 type present	2 Operated	5 Battery missing or disconnected
	(Complete Section	n L5) 6 Battery discharged or dead
0	3 Failed to Operation	rate 0 Other
U Undetermined	(Complete Section	II Undetermined
	U Undetermined	
M1 Presence of Automatic Extinguishment	System	is Butinguishment Mr. Automatic Testimuishment
PIL TOSCAGO OF AUCOMACTO EXCINGUISIMENT	M3 Automati	Operation State Parts Parts
N X None Present	Remited if fire	vas within designed range
Complete	rest rest	Required if system failed
I Present of Sect	ion M L Operated	1 & effective (Go to M4) 1 System shut off
M2 Type of Automatic Extinguishment Sy	stem * 2 Operated	$1 \& \text{ not effective (M4)} \\ 2 \square \text{ Not enough agent discharged}$
Required if fire was within designed ran	age of AES 3 Fire too	small to activate 3 Agent discharged but did
1 Wet pipe sprinkler	4 Failed to	o operate (Go to M5) not reach fire
2 Dry pipe sprinkler	0 Other	4 Wrong type of system
3 Other sprinkler system	U Undeterm	ined 5 Trire not in area protected
4 Dry chemical system		6 System components damaged
5 Foam system	M4 Number o	or sprinkter 7 Lack of maintenance
6 Halogen type system	Heads Or	Perating [7 [] Autor of Maintemants
7 Carbon dioxide (CO ₂) system	Required if	system operated
0 Other special havard system		
II Undetermined	Number of sp	prinkler heads operating NETRS-3 Perfetor 01/10/00
o ondecermined		METRO-2 NEVIBION 01/13/33

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A	MM DD YYYY SI 12 17 200	3 1 1 1	03	-3510118		Delete Apparatus of
FDID \star Sta	ate * Incident Date *	Station	Inciden	it Number ★	Exposure *	Change Resources
B Apparatus or *	Date and Time	95	Sent	Number	Use	Actions Taken
Resource	Check if same as alarm Month Day Yea	date r Hour Min	x	of * People	apparatus to indicate its main use at the incident.	n
1 ID 205	Dispatch 12 17	2003 19:19			X Suppression	
туре 92	Arrival 12 17 Clear 12 17	2003 19:22 2003 20:18	X		EMS Other	
2 ID E21	Dispatch 12 17	2003 19:17	_		X Suppression	
Type 11	Arrival 12 17 Clear 12 17	2003 19:21 2003 20:28	X	<u> </u>	EMS Other	
3 ID E21	Dispatch [12 17]	2003 19:17			X Suppression	
Туре 12	Arrival 12 17 Clear 12 17	2003 19:21 2003 20:25	X		EMS Other	
4 ID E22	Dispatch [12 17	2003 19:17			X Suppression	
Type 11	Arrival 12 17 Clear 12 17	2003 19:23 2003 20:18	X	0	EMS Other	
5 ID E61	Dispatch [12 17]	2003 19:17			X Suppression	
Type 11	Arrival 12 17 Clear 12 17	2003 19:25 2003 20:18	X	0	EMS Other	
6 ID	Dispatch		[Suppression	
Type	Arrival				EMS Other	
7 ID	Dispatch				Suppression	
Туре	Arrival				EMS Other	
8 ID	Dispatch				Suppression	
Туре	Arrival				EMS Other	
9 ID	Dispatch				Suppression	
	Arrival				EMS	
Tune of Apparatus					Uther	
Ground Fire Suppre	ession	Marine Frain	ant		[And Annual and
11 Engine		51 Fire boat wi	th pum	D	MO	ore Apparatus?
12 Truck or aerial		52 Boat, no pur	np		01	heets
14 Tanker & pumper o	combination	50 Marine appar	catus, o	other		
16 Brush truck		Support Equip	nent		Other	
17 ARF (Aircraft Res	scue and Firefighting)	61 Breathing ap	paratu	s support	91 Mobile	command post
10 Ground fire suppression, other 62 Light and air unit						officer car
Heavy Ground Equipment 60 Support apparatus, Other 93 HazMat unit						
22 Tractor		71 Rescue unit	ue		94 Type 1 95 Type 2	hand crew
24 Tanker or tender		72 Urban Search	a & reso	cue unit	99 Private	ely owned vehicle
20 Heavy equipment,	other	73 High angle 1	rescue u	unit	00 Other a	apparatus/resource
Alicrait 41 Aircraft, fixed	wing tanker	75 BLS unit 76 ALS unit			NN None	
42 Helitanker	and the second sec	70 Medical and	rescue	unit, othe	r UU Undeter	rmined
43 Helicopter 40 Aircraft, other					NFIRS-	-9 Revision 11/17/98

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1 1	

A J0419	MM DD YYYY KS 12 17 2003 State * Incident Date *	1 Station	D3 Incide	-3510118	OOO	Delete P Change	FIRS - 10 ersonnel
B Apparatus or Resource	Check if same as alarm date Month Day Year	Hours/mins	Sent X	Number of * Check appar its m incid	Use ONE box for each atus to indicate ain use at the ent.	Action List up t for each and each	ns Taken o 4 actions apparatus personnel.
1 ID 205 Type 92	Dispatch 12 17 2003 Arrival 12 17 2003 Clear 12 17 2003	19:19 19:22 20:18	Sent X		Suppression EMS Other		
Personnel ID	Name	Rank or Grade	Attend	d Action Taken	Action Taken	Action Taken	Action Taken
2 ID E21 Type 11	Dispatch 12 17 2003 Arrival 12 17 2003 Clear 12 17 2003	19:17 19:21 20:28	Sent X		Suppression EMS Other		
Personnel ID	Name	Rank or Grade	Attend X	d Action Taken	Action Taken	Action Taken	Action Taken
3 ID E21 Type 12	Dispatch 12 17 2003 Arrival 12 17 2003 Clear 12 17 2003	19:17 19:21 20:25	Sent X		Suppression EMS Other		
Personnel ID	Name	Rank or Grade	Attend X	Action Taken	Action Taken	Action Taken	Action Taken



A JO419	MM DD YYYY KS 12 17 2003 State * Incident Date *	1 Station	03 Incide	-3510118	000 Exposure *	Delete P Change	FIRS - 10 ersonnel
B Apparatus or * Resource	Date and Times Check if same as alarm date Month Day Year	Hours/mins	Sent X	Number of * Check appar. its m incide	Use ONE box for each atus to indicate ain use at the ent.	Action List up t for each and each	ns Taken o 4 actions apparatus personnel.
1 ID E22 Type 11	Dispatch 12 17 2003 Arrival 12 17 2003 Clear 12 17 2003	19:17 19:23 20:18	Sent X		Suppression EMS Other		
Personnel ID	Name	Rank or Grade	Attend	d Action Taken	Action Taken	Action Taken	Action Taken
2 ID E61 Type 11	Dispatch 12 17 2003 Arrival 12 17 2003 Clear 12 17 2003	19:17 19:25 20:18	Sent X		Suppression EMS Other		
Personnel ID	Name	Rank or Grade	Attend	d Action Taken	Action Taken	Action Taken	Action Taken
3 ID Type	Dispatch		Sent		Suppression EMS Other		
Personnel ID	Name	Rank or Grade	Atten X	d Action Taken	Action Taken	Action Taken	Action Taken

 \sim

J0419 FDID	KS State	MM DD YYYY 12 17 2003 Incident Date	1 Station	03-3510118 Incident Number	DOO Exposure	NFIRS Us	- Involvement ser Fields
Involvement			Involv	ement			
Name:			Type:			Owner:	Occupant:
Mckaig, Susan						Х	Х

A JO419	MM DD KS 12 17 State * Incident Date *	YYYY 2003 1 Station	03-3510118 000 Incident Number * Exposure *	Delete Insurance Change and \$Loss
B Estimate	ed Dollar Loss & Value			
	Pre-Incident Value	Estimated Loss	Insured Amount	Settlement Amount
Buildings	\$100,000.00	\$5,000.00	\$0.00	\$0.00
Vehicles	\$0.00	\$0.00	\$0.00	\$0.00
Contents	\$0.00	\$0.00	\$0.00	\$0.00
	Business name if applicable		Contact Name	
	Street or highway			
	Post office box		hone Number	L
	Agent Name Policy Number	Polic	Buildings Vehicles Conten	ts

CFD2

Incident List by Alarm Date/Time

Alarm Date Between {09/17/2010} And {09/17/2015} and Incident Type <> "321 " and District = "MS" and Address Number Between "5700" And "6556" and Street Name In "Riggs ","Walmer

Incident-Exp#	Alm Date	Alm Time	Location	Incident Type
11-1960 1 78-000	07/15/2011	21:47:05	5719 RIGGS ST /MISSION, K	322 Motor vehicle accident with
11-3650028-000	12/31/2011	06:25:55	6119 WALMER ST /MISSION,	300 Rescue, EMS incident, other
12-1450117-000	05/24/2012	17:04:08	6115 Walmer ST /MISSION,	311 Medical assist, assist EMS c
12-2070019-000	07/25/2012	04:55:18	5721 Walmer ST /MISSION,	746 Carbon monoxide detector act
13-0820121-000	03/23/2013	21:56:26	5801 Riggs ST /MISSION, K	444 Power line down
13-2030109-000	07/22/2013	18:40:03	5808 Walmer ST /MISSION,	412 Gas leak (natural gas or LPG
13-2410044-000	08/29/2013	09:29:03	6201 Walmer ST /MISSION,	412 Gas leak (natural gas or LPG
13-2730142-000	09/30/2013	18:53:49	6218 Riggs ST /MISSION, K	311 Medical assist, assist EMS c
13-3230085-000	11/19/2013	13:36:09	5812 Riggs ST /MISSION, K	551 Assist police or other gover
14-0930114-000	04/03/2014	18:33:58	6218 Riggs ST /Medical Co	311 Medical assist, assist EMS c
14-0940053-000	04/04/2014	11:03:03	6119 Riggs ST /Trauma C3/	311 Medical assist, assist EMS c
14-2090084-000	07/28/2014	15:20:41	6120 RIGGS ST /Investigat	444 Power line down
14-2150100-000	08/03/2014	17:57:20	6135 Riggs ST /Medical -	661 EMS call, party transported
14-2360127-000	08/24/2014	19:41:59	5807 Riggs ST /Investigat	444 Power line down
14-3350066-000	12/01/2014	11:24:25	6119 Walmer ST /Trauma C2	311 Medical assist, assist EMS c
15-0330044-000	02/02/2015	09:43:11	5730 Riggs ST /Carbon Mon	736 CO detector activation due t
15-0390117-000	02/08/2015	19:26:38	6206 Riggs ST /Investigat	743 Smoke detector activation, n
15-1060126-000	04/16/2015	19:47:05	6126 Riggs ST /Assist/MIS	331 Lock-in (if lock out , use 5
15-1210090-000	05/01/2015	14:42:04	6201 Walmer ST /Carbon Mo	550 Public service assistance, O
15-1400045-000	05/20/2015	08:15:20	5800 WALMER ST /House Fir	111 Building fire
15-1400054-000	05/20/2025	08:03:52	5811 Riggs ST /Investigat	440 Electrical wiring/equipment
15-1410084-000	05/21/2015	14:43:31	5740 Walmer ST /Investiga	445 Arcing, shorted electrical e
15-1460040-000	05/26/2015	09:08:07	5740 Walmer ST /Medical -	311 Medical assist, assist EMS c
15-1670065-000	06/16/2015	10:05:32	6201 Walmer ST /Medical -	311 Medical assist, assist EMS c
15-1680006-000	06/17/2015	01:44:04	6130 Walmer ST /Investiga	445 Arcing, shorted electrical e
15-1770007-000	06/26/2015	01:40:01	5813 Riggs ST /Lightning	622 No Incident found on arrival
15-1960045-000	07/15/2015	09:32:35	6115 Walmer ST /House Fir	650 Steam, Other gas mistaken fo

Total Incident Count 27

3.3. FDR. Dispatch - History

2



CITY OF MISSION

June 26, 2015

Dear Resident

Several of you have called the city about an electrical event that occurred on May 20th, 2015. We have been in contact with KCP&L and they believe the event was caused by vegetation or wildlife. There may be a couple of homes, out of the 10 that experienced an outage, that sustained damage following the event. You may have already been contacted by KCP&L advising you of this.

If you are experiencing continued electrical difficulties or disturbances, you should call KCP&L and advise them of the situation. If the problem is due to customer-owned wiring, then you should have the safety of your home checked by a qualified electrician. Please remember that, if the repairs are significant, a building permit or electrical permit from the City may be required before work begins. Your contractor can find out how to apply for a permit by contacting our Community Development Department at (913) 676-8360.

If you have continuing electrical problems or inquiries about your electrical service please contact KCP&L directly at (888) 471-5275.

Regards,

Danielle L. Murray, AICP Interim Community Development Director

dimuticy Consistion ks. org

Ms. Murray communicated that the intent of her letter was to explain to the neighborhood that they had no authority or resources to address the electrical issue.

COMMUNITY DEVELOPMENT DEPARTMENT





June 2, 2015

Mr. J Littich 5748 Walmer St. Mission, KS 66202-2601

Dear Mr. Littich:

Enclosed is a KCP&L Property Damage Claim form, as per your request. Although KCP&L works diligently to maintain its electrical distribution system, please be advised that KCP&L is not responsible for damages caused by normal equipment failure or an act of nature, such as a storm. <u>Please be advised that by sending this claim form, KCP&L</u> <u>does not automatically assume any fault or responsibility.</u>

If you still feel you have a claim, complete the <u>entire</u> form and return the original to me with copies of any <u>supporting documentation</u> you may have. Please return to me at P.O. Box 418679, Claims Department, 801D, Kansas City, MO 64141. Please be sure to <u>fill</u> <u>out the total on the back and sign the form</u>. Failure to fully complete the form may result in a delay in processing your claim.

Once we have received your completed claim form, we will investigate, and let you know our findings.

Sincerely,

KCP&L Claims Department 816-654-1562

Encls.



Property Damage Claim Form

Because of your recent property damage, KCP&L wants to serve you in the quickest and most responsive manner possible. In order for us to accomplish this, we need you to review and provide the following information:

✓ Please complete both	sides of this form. Fa	ilure to fully	y complete a	and <u>sign</u> the form cou	blu				
delay processing of y ✓ Claims must be filed w	your claim. vith us within 90 days	of occurring	damage (no	n-compliance with this					
requirement may disqu	requirement may disqualify your claim)								
 Mail clear, legible <u>cop</u> feasible, provide a <u>cor</u> possible, with <u>origina</u> Kansas City Power & 64141, (816) 654-1562 Actual cash value (rep accompanie) w repaired 	ies of the repair esti by of purchase rece I claim form. Mail co Light, Claims Depa 2. Nacement cost less d	mates and r ipts for dam mpleted <u>ORI</u> artment 801- epreciation)	receipts or, in naged items IGINAL claim -D, P.O. Box is the basis f	f repair is not economi (not the replacement n form and receipt cop 418679, Kansas City or settlement on items	cally t <u>s</u>), if ies to: r, MO				
✓ Damaged part(s) must	t remain available for	inspection b	v KCP&L un	til the claim is finalized	I.; call				
us with any concerns/i	ssues on this point.	200			,				
 ✓ Write your KCP&L ac 	count number here	: 3390	031118						
Claimant's name:	-	, i							
First: Janic	MI:K_	Last:	ittich						
Exact address where damage	ge occurred:								
Street address: 5748 W	almer St								
City: Mission		State:	S	ZIP: 66202					
Phone number: (<u>185</u>) <u>845</u>	<u>- 8144</u> Dayt	ime phone o	r cell: ()						
When did damage occur?	Date: 5 20/15	Time:	12:30	_ 🗖 a.m. 🗗 p.m.					
Claimant's mailing addres	ss: (if different from	n above)							
Street address:									
City:		State:		_ZIP:					
Provide a brief descriptio	n, as you underst	and it, of w	hat caused	the damage: hcP	L's_				
circuit protection failed	to open the cir	cuit durin	19 a fault	resulting in a pr	alonged				
surge upon my property	, that caused eq	mipment d	ange. Evid	lence of this fail	ure includ				
photos that show the set reporting the event las Description of property d	ting tens of wind amage: while KC	ng our me Hes, + firs PL du-ener	ter alowing + responder raized th	g bright orange, r s on standby ne e service.	arty an h				
Large appliance dance	ige = food los	S.	0	· · · · · · · · · · · · · · · · · · ·					

Have you contacted your insurance agency? Yes No If yes,

Insurance carrier's name: <u>American Family - event occurred off premise so</u> not Are there any other supporting facts or witnesses that can be contacted? <u>Witnessed</u>

by multiple neighbors, photographic evidence, hCTV5 News coverage. Please contact me for neighbors' contact information.

Original Appliance Damage Information

Actual Damaged Appliance Description (not replacement info):

Appliance Type: <u>Refrigerator</u> Purch. date: <u>NA/</u> / Purch. price: \$ <u>NA</u> Model number: SGD22TW Brand: Amana Damage description: Does not refrigerate (closest replacement = Amana ASD2575 R Repairable?: DYes DNo Labor: \$ 84,99 Replacement parts: \$ 999,99 Total: \$ 1182.63 (shipping + haul away) (includes 9% sales tax) Purch. date: NA/ / Purch. price: \$ NA Appliance Type: __Oven Model number: 31786641P001 Brand: GE Damage description: Does not heat or indicate lelosest replacement = GE JB2500 Repairable?: DYes DNo Labor: \$ 84.99 Replacement parts: \$ 449.99 Total: \$ 583.13 lincludes 92 sales tax (shipping + haul away) Appliance Type: Garage Door Opener Purch. date: NA / / Purch. price: \$ NA Model number: ARD Brand: Allistor Damage description: Does not operate Repairable?: DYes DNo Labor:\$ Replacement parts:\$ 199,99 Total: \$ 217.99 (includes 9% sales tax) Appliance Type: HVAC. Purch. date: NA / / Purch. price: \$_____ Model number: 5368901 Brand: Sure Light Damage description: Control Board replacement Repairable?: Fres INo Labor: \$ 89.00 Replacement parts: \$ 560.00 Total: \$ 649.99 Additional comments? continued on next page

Total amount for which	you are filing this claim: \$	
Your signature:	Date:	

For your protection, the law requires you to be advised of the following: It is a criminal act to make a false or fraudulent claim, or to assist

Have you contacted your insurance agency? I Yes I No If yes,

Insurance carrier's name:

Are there any other supporting facts or witnesses that can be contacted?

Original Appliance Damage Information

Actual Damaged Appliance Description (not replacement info):

Appliance Type: Privator	Purch. date: 01 / ? /2013 Purc	ch. price: \$ <u>399 99</u>		
Brand: Samsung	Model number: CLX-4	195FW		
Damage description: Now always	jams, copier scanner!	printer do not		
Repairable?: DYes BNo Labor:\$ <u>NA</u>	Bonsung CIBLOFW	Total: \$ 315.55 (includes 92. sales fex)		
Appliance Type: Space Heater	Purch. date: / / Purc	ch. price: \$ 89.99		
Brand: Honeywell	Model number: H2-78	39-TGT		
Damage description: Does not op	erate			
Repairable?: DYes No Labor: \$_NA	Replacement parts:\$	Total: \$ 98.09 (includes 97- sales tax)		
Appliance Type: Alarm Clock	Purch. date: <u>NA/ /</u> Purc	ch. price: \$ NA		
Brand: <u>GE</u>	Model number: 7-48	530		
Damage description: Does not o	perate (closest replacem	ent=SonyICFCIT)		
Repairable?: DYes BNo Labor: <u>NA</u>	Replacement parts:\$24.99	Total: \$ 27.24 (includes 9% sales tax		
Appliance Type:	_Purch. date: / / Purc	ch. price: \$		
Brand:	Model number:			
Damage description:				
Repairable?: DYes DNo Labor:\$	Replacement parts:\$	_ Total: \$		
Additional comments?				
Total amount for which you are filing this claim: \$ 3,074.62				
Your signature: Aamin Settich Date: 7/22/15				

For your protection, the law requires you to be advised of the following: It is a criminal act to make a false or fraudulent claim, or to assist in the preparation or presentation of a false or fraudulent claim. Violators of this provision may be subject to criminal prosecution.

1



September 10, 2015

Ms. Jamie K. Littich 5748 Walmer St Mission, KS 66202

Dear Ms. Littich:

We have completed our investigation and evaluation of your claim filed with KCP&L on 8/11/15. The City of Mission has also communicated with us regarding your concerns about KCP&L's electrical system and your desire to review the results of our investigation. KCP&L has completed our investigation and we share the results with you below.

On 5/20/2015 at 8:52 a.m., KCP&L responded to a house fire at 5800 Walmer and a report of a primary wire down in the rear of the property. KCP&L removed the meter at the house fire, put the primary wire back up, and re-energized the transformer that serves ten customers at 11:15 a.m. KCP&L subsequently received calls of electrical problems from a few other homes. Based on the City of Mission's concerns, KCP&L attempted contact with all ten customers on 6/19 to make sure they were not experiencing power quality problems. We did not reach every customer but our dispatch operations communicated with the meters

to check their status. Correct. We received phone call from a very unusual number (41294). A message was left by Andy from KCPL.

At least 8 of these attached customers had observable damages. What does that indicate?

According to KCP&L's maps, the fusing in your area is consistent with KCP&L's standard practice. KCP&L does not "oversize" fuses. KCP&L fuse sizes are designed to maintain service to as many customers as possible should a primary fault occur on the system. The primary conductor at this location is #4 ACSR. It has a load rating of 140A. The primary fuse protecting this conductor is 80A. With the next fuse upstream.

Fuses are staged meaning they getting smaller and smaller further along the service distribution. The cutoff fuse up the street might be this size but we do not believe the fuse above the transformer should be this size. What is the

The fault at issue here is on the secondary conductors and your photographs confirm the conductors involved in the fault. The photo with the "red" secondaries indicates there is a secondary fault (possible tree limb between the secondary lines) somewhere near where the secondaries go through the tree, located to the right of the transformer pole. It is hard to tell, but it doesn't appear the secondaries are "red" to the right of the tree. The transformer that feeds this is protected by a transformer fuse. The nature and impedance of the fault did not generate sufficient fault current to clear the transformer fuse. The troubleman that responded to this incident opened this fuse to clear the fault. He indicated that there was a down primary neutral due to a tree. The neutral in this area is a combined neutral for the primary and secondary. The neutral wire was repaired as noted in your photos.

In other words: the fuse was not sufficiently small enough or the fuse was defective and couldn't provide a protective function.



Although KCP&L works diligently to maintain its electrical distribution system, equipment failures can and inevitably do occur. It is for this reason that such failures are addressed in the tariffs KCPL has on file with the Missouri Public Service Commission and the Kansas Corporation Commission. The tariffs are the rules and regulations that constitute the contractual terms and conditions under which KCP&L provides electric service to its customers. These tariffs provide that unless there is willful misconduct or gross negligence on its part, KCP&L is not liable for any claims for loss, expense or daffage on account of fluctuations, interruptions in or curtailment of electric service, or for any delivery delay, breakdown, or failure of or damage to KCP&L facilities. If you would like a copy, please information about KCP&L's surge protection program on our website.

Since we can find no evidence of negligence on the part of KCP&L in this matter, we must deny your claim for damages. We certainly understand and regret any inconvenience you may have experienced. If you have not already done so, you may want to contact your insurance company.

Sincerely,

lesan a

Tia Alexander Claims Department 816-654-1558

The transformer was the object in motion that caused the damages. KCPL is responsible for the damages it caused because they are the owner of that property. The damages will be handled through subrogation; a common insurance claim process. KCPL has commercial insurance for situations like this, they know human error and defects are a possibility, why else would they have the insurance and why else would their manufacturers have insurance? We need KCC to confirm the assessment that KCPL is at fault to help expedite the subrogation process, but more importantly, further the process so that actions are taken to improve the safety of the electrical system.

We've reviewed the protection plan. It unfortunately communicates to us that KCPL wants to minimum maintenance, install dangerous circuit protection designed to clear natural interferences and then sell ancillary services to correct the inadequate circuit protection? This advice isn't received well given the near loss of life our neighbor. Please clarify.

No supplement or separate understanding shall modify the tariff as shown hereon,	Sheet .58 of	Sheets
(Territory to which schedule is applicable)	which was filed	
(Name of Issuing Utility) Rate Areas 2 & 4	Replacing ScheduleShe	et
KANSAS CITY POWER & LIGHT COMPANY	SCHEDULE	•••••
THE STATE CORPORATION COMMISSION OF K	ANSAS	

Form RF

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

(continued)

Sec.

Index No.....

7. UTILITY'S SERVICE OBLIGATIONS (continued)

7.09 APPLICATION OF RATE SCHEDULE:

Neither interruption nor suspension of electric service by the Company shall relieve the Customer from charges provided for in the Customer's service agreement.

7.10 REFUSAL TO SERVE:

The Company may refuse to supply electric service to any Customer who fails or refuses to comply with any provisions of any applicable law, general order of the Commission or rate schedule, rule or regulation of the Company in effect and on file with the Commission.

7.11 PROPERTY OF THE COMPANY:

All facilities furnished and installed by the Company on the premises of the Customer for the supply of electric service to the Customer shall be and remain the exclusive property of the Company. All facilities on the premises of the Customer which are or become the property of the Company shall be operated and maintained by and at the expense of the Company, may be replaced by the Company at any time, and may be removed by the Company upon termination of the Customer's service agreement or upon discontinuance by the Company of electric service to the Customer for any reason.

7.12 LIABILITY OF COMPANY:

The Company will use reasonable diligence to supply continuous electric service to the Customer but does not guarantee the supply of electric service against irregularities and interruptions. Except where due to the Company's willful misconduct or gross negligence, the Company shall not be considered in default of its service agreement and shall not be liable in negligence or otherwise for any claims for loss, expense or damage (including indirect, economic, special or consequential damage) on account of fluctuations, interruptions in, or curtailment of electric service, or for any delivery delay, breakdown, or failure of or damage to facilities, an electric disturbance originating on or transmitted through electric systems with which the Company's system is interconnected, act of God or public enemy, strike, or other labor disturbance involving the Company or the Customer, civil, military or governmental authority.

		97 KC PE330 TAR	
IssuedNovember 20, 1996 Month Day Effective December 31, 1996	Year	THE STATE CORPORATION COMMISSION	
Month Day By S. W. Cattron	Year Vice President		
Signature of Officer	Title	Secretary	