



July 10, 2024

Secretary to the Commission
Kansas Corporation Commission
1500 SW Arrowhead Rd
Topeka, KS 66604

RE: Docket No. 24-GIMT-612-GIT- Wisper ISP, LLC – Annual Certification of Requirements - REVISED

Dear Secretary:

The Kansas Corporation Commission designated Wisper ISP, LLC (“Wisper”) an Eligible Telecommunications Carrier (“ETC”) for the purpose of providing services supported by the FCC’s Connect America Fund Phase II.

In compliance with FCC and Kansas Commission ETC annual reporting requirements, Wisper is required to file their Annual Certification of Requirements imposed by the Commission in Docket Number 06-GIMT-446-GIT. Please find attached a copy of the certification.

In this filing, Attachments 3 and 4 have been marked confidential; this information is confidential information and, as such, its disclosure to any person other than the company, the Commission, and Staff is prohibited by K.S.A. 66-1220a. The Commission has not issued a protective order in this docket.

Please do not hesitate to contact me if you have questions or concerns.

Respectfully submitted,

/s/ Mark Lammert

Mark Lammert
Attorney-in Fact
Wisper ISP, LLC

THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS

Before Commissioners: Andrew J. French, Chairperson
Dwight D. Keen, Commissioner
Annie Kuether, Commissioner

In the Matter of Certification of Compliance)
with Section 254(e) of the Federal)
Telecommunications Act of 1996 and) Docket No. 24-GIMT-612-GIT
Certification of Appropriate Use of Kansas)
Universal Service Fund Support.)

**SECTION 254(e) CERTIFICATION
FEDERAL HIGH-COST UNIVERSAL SERVICE SUPPORT
FCC Docket Reference: CC Docket No. 96-45
and KANSAS UNIVERSAL SERVICE FUND SUPPORT**

(Please type or print legibly)

(Circle all Federal and Kansas Support Received)

1. My title is President of
Wisper ISP, LLC (Company/Cooperative). In this capacity, I am in a position
of authority to direct how federal high-cost Universal Service Fund (USF), including Legacy or Frozen high-
cost Loop support (HCL/FHCS), Safety Valve support (SVS), Connect America Cost Model (CACM)
support, Connect America Fund (CAF I/CAF II) support, Alternative Connect America Cost Model (A-
CAM/ACAM II) support, Rural Broadband Experiment support (RBE), Rural Digital Opportunity Fund
(RDOF) support, and/or Kansas Universal Service Fund (KUSF) support received will be used and by this
certification I am binding Wisper ISP, LLC (Company/Cooperative) to the statements
made in this certification.

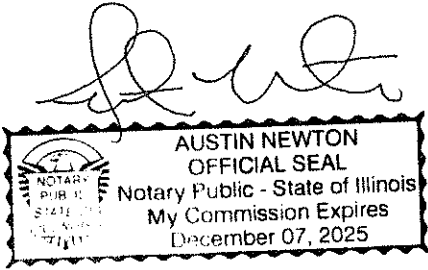
2. Wisper ISP, LLC (Company/Cooperative) was named as
an Eligible Telecommunications Carrier (ETC) by the Kansas Corporation Commission (KCC) for federal
support purposes in Docket No. 19-WIIZ-225- ETC by order dated
02/14/2019 and KUSF support purposes in Docket No. N/A by order
dated N/A.

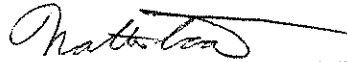
Docket No. 24-GIMT-612-GIT
Attachment 1

3. By this affidavit, I certify that all federal high-cost USF, including HCL, FHCS, SVS, CAF I/CAF II, A-CAM/ACAM II, RBE, RDOF, and/or KUSF received by Wisper ISP, LLC _____ (Company/Cooperative) was used in the proceeding calendar year 2023 and will be used in the new calendar year 2025 only for the provision, maintenance, and upgrading of facilities and services for which the support is intended, consistent with Section 254(e) of the Federal Telecommunications Act, and/or Kansas statutes and KCC requirements.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct.

(Pursuant to Kan. Stat. Ann. 53-601.)





Signature

Nathan Stooke

Printed/Typed Name

Executed on 01/20/2024 date.

Email address: nstooke@wisperip.com

**Competitive ETC Investment and Expense
Test for USF Certification**

**20-GIMT-415-GIT
Attachment 3a**

Company Name : Wisper ISP, LLC

All CETCs must complete this form to receive certification for its use of FUSF support, pursuant to 47 C.F.R. § 54.314 and KCC Requirements. Please attach additional pages, if necessary. If you have any questions, please email the KCC Staff at c.arnes@kcc.ks.gov or s.reams@kcc.ks.gov.

Data Year	2023
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	FUSF			
	AMOUNT FOR KANSAS A	ALLOCATION PERCENT B	CODE (see Notes) C	AMOUNT FOR FUSF AREAS (Excluding SWBT Area) D=AxB
FUSF WORKING LOOPS/LINES				
NEW INVESTMENTS:				
1. SWITCHING				
2. OUTSIDE PLANT (LOCAL LOOPS, CELL SITES)(1)				
SUBTOTAL NEW INVESTMENTS				
EXPENSES:				
3. SWITCH MAINTENANCE				-
4. OUTSIDE PLANT MAINTENANCE				-
5. NETWORK SUPPORT				
6. ADMINISTRATIVE EXPENSE				
SUBTOTAL EXPENSES				
A. TOTAL CASH EXPENDITURES ASSD WITH USF				
B. CERTIFIED FUSF RECEIPTS FOR CETCS				
B1. Frozen High Cost Support				
B2. Mobility Fund Support				
B3. Rural Broadband Experiments Fund				
B4. CAF II Support				
B5. Total Certified Federal USF Receipts				
C. DO EXPENDITURES EXCEED FUSF RECEIPTS? <i>(negative number means FUSF exceeds Expenditures)</i>		Yes		

Notes:
 1) Exclude the cost of transport between switches (dial-tone and/or tandem).
 2) Allocation Codes (describe how the costs are allocated): *[the following are examples only, not a complete list.]*
 a. Based on number of switched MOUs from USF supported cell sites.
 b. Based on actual expenditures at USF cell sites. An allocation of USF area to total served area is applied at each cell site. (i.e. 200,000 investment at Cell Site A, which serves 80% USF supported area, results in 160,000 of USF dollars.)
 c. Based on percent of USF served areas to all areas.

Contact Name: Mark Albertyn

Title: CFO

Phone No.: 618-206-4190

E-Mail: malbertyn@wisperisp.com

Narrative Report for New Investments

ETC Certification for Use of **USF** Support
Provided to the Kansas Corporation Commission

Company Name: Wisper ISP, LLC

Data Year: 2023

Town or Exchange	Description of Improvement	Cash Investment	Allocation %	Notes	Amount Used in the USF Supported Areas
A	B	C	D	E	F= C x D
Cherokee County Crawford County Linn County Miami County					
Subtotal					
Total					

NOTES:

This total amount should match the New Investment Subtotal on the USF Certification Form - Attachment 2a LINES (245 & 255).

Contact: Mark Albertyn
Title: CFO

Phone No.: 618-206-4190
E-Mail: malbertyn@wisperisp.com

Annual ETC Certification of Requirements Imposed by the
Commission in Docket Number 06-GIMT-446-GIT

1. Did your company experience any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect: (i) at least 10% of the end users served in a designated service area; or (ii) a 911 specialty facility as defined in 47 CFR 4.5(e)?
(Yes/No) No . IF YES, PLEASE COMPLETE THE FOLLOWING:

Date and time of Onset of the Outage	Description of the Outage and its Resolution	Particular services affected	Geographic Areas Affected	Steps Taken to Prevent a Similar Situation in the Future	Number of Customers Affected
None					

(If necessary, please provide additional pages.)

2. Please provide the number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. If applicable, please explain how your company attempted to provide service to those potential customers.

None

3. Please provide the number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year. **None**

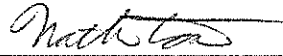
4. A wireline ETC must certify that it is in compliance with the Commission's quality of service standards and a wireless ETC must certify that it is in compliance with the CTIA Code. **Please complete the following, as applicable to your company:**

QUALITY OF SERVICE WIRELINE ANNUAL CERTIFICATION
KCC Docket Reference: 06-GIMT-446-GIT
(Please type or print legibly)

1. My title is PRESIDENT of the Wisper ISP, LLC (Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is complying with required quality of service standards. I am binding Wisper ISP, LLC (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that **Wisper ISP, LLC** (Company/ Cooperative) is in compliance with the Commission's quality of service standards as adopted in Docket No. 191,206-U.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on **June 24**, **2024** (date).



Signature

Nathan Stooke

Printed/Typed Name

QUALITY OF SERVICE WIRELESS ANNUAL CERTIFICATION
KCC Docket Reference: 06-GIMT-446-GIT
(Please type or print legibly)

1. My title is **PRESIDENT** of the **Wisper ISP, LLC** (Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is complying with required quality of service standards. I am binding **Wisper ISP, LLC** (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that **Wisper ISP, LLC** (Company/ Cooperative) is in compliance with the CTIA Code.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on 06/24/2024 (date).



Signature

Nathan Stooke

Print / Typed Name

5. Each ETC must certify that it will be able to function in an emergency as set forth in 47 C.F.R § 54.202(a)(2).

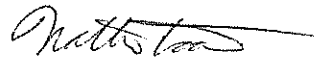
ABILITY TO FUNCTION IN AN EMERGENCY ANNUAL CERTIFICATION
KCC Docket Reference: 06-GIMT-446-GIT

(Please type or print legibly)

1. My title is PRESIDENT of the Wisper ISP, LLC (Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is able to function in an emergency. I am binding Wisper ISP, LLC (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that Wisper ISP, LLC (Company/ Cooperative) is capable of functioning in an emergency.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on 06/24/2024 (date).



Signature

 Nathan Stooke

Printed / Typed Name

6. 47 U.S.C. § 214(e)(1)(B) requires every ETC to advertise its services throughout the service area for which it has been designated “using media of general distribution.” **Please complete the following:**

Name of Media	Type of Media	Geographic Areas Reached	Dates Published
Company Website	Online/Internet	Statewide	Daily
Facebook	Social Media	Statewide	Daily
Press Releases	Print/Broadcast	Existing and potential service areas	Periodically
Direct Mail	US Mail	Existing and potential service areas	Periodically
Door Hangers	Paper	Existing and potential service areas	Periodically
Email blast	Electronic	Existing and potential service areas	Periodically

(If necessary, please attach additional pages.)

7. A competitive ETC must certify that it offers a local usage plan comparable to that of the incumbent. Please provide a description of the local usage plan(s) that is comparable to that of the incumbent and complete the certification.

Wisper Residential VoIP service:

Wisper’s phone service uses Voice Over Internet Protocol (VoIP). If you have a quality Internet connection, you can use VoIP- all while using your home phone. Wisper's phone service has no additional taxes or hidden fees . **Not available in all areas.*

Local and Long Distance calling to the Lower 48 states - International calling and Canada Calling not available.

Pricing:

\$25.00 per month when bundled with Wisper Internet

\$30.00 per month when not bundled with Wisper Internet

Unlimited Phone Features:

Caller ID

Caller ID name (in most cases)

Call forwarding

Voicemail

Connect all lines in your existing home wiring (extra charge)

Enhanced 911

Keep your phone number (in most cases) or get a new one.

411 (extra charge)

Call waiting (extra charge)

Self-Install Kit (basic included)

We include taxes and surcharges into our pricing currently, so it is just one flat rate.

Wisper Internet Service Plans:

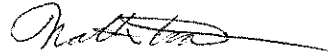
Service Offering	Download Speed	Upload Speed	Data Cap	Monthly recurring cost	Monthly Equipment Fee
Wisper Preferred	25 Mbps	5 Mbps	Unlimited	\$80.00	\$7.00
Wisper Pro	50 Mbps	10 Mbps	Unlimited	\$90.00	\$7.00
Wisper Extreme	100 Mbps	20 Mbps	Unlimited	\$92.00	\$7.00
Wisper Extreme +	100 Mbps	30 Mbps	Unlimited	\$105.00	\$7.00
Wisper Ultra	200 Mbps	25 Mbps	Unlimited	\$120.00	\$7.00
Wisper Max	400 Mbps	30 Mbps	Unlimited	\$150.00	\$7.00

COMPARABLE LOCAL USAGE PLAN ANNUAL CERTIFICATION
KCC Docket Reference: 06-GIMT-446-GIT
(Please type or print legibly)

1. My title is **PRESIDENT** of the **Wisper ISP, LLC** (Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative offers a local usage plan comparable to that of the incumbent. I am binding **Wisper ISP, LLC** (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that **Wisper ISP, LLC** (Company/ Cooperative) offers a local usage plan comparable to that of the incumbent.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on **06/24/2024** (date).



Signature

Nathan Stooke

Printed/Typed Name

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Filing Type and Contact Info

Filing Type

This information has been preselected based on High Cost and Lifeline program support paid out in the previous calendar year. If you think the filing type is incorrect, [please contact USAC](#).



High Cost (Section 54.313)



Lifeline (Section 54.422)

Contact Information

Include contact information for the person best able to answer questions about this form.

Contact Name (030)

Mark Lammert

Phone # (035)

(407)794-3488

(xxx) xxx-xxxx

Ext. (optional)

Contact Email Address (039)

regulatory@csilongwood.com

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Service Outage Reporting (Voice) (200)

Reportable Outages

For the prior calendar year, were there any reportable voice service outages? (210)

Yes

No

Upload Service Outage Data (220)

[Service Outage Data Template](#)



CSV only

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Number of Complaints per 1,000 Customers (400)

Report Voice Complaints

How you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. (400)

Enter complaints per 1000 customers for fixed voice (410)

Enter complaints per 1000 customers for mobile voice (420)

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Compliance with Service Quality Standards and Consumer Protection Rules (500)

Certify

Compliance with Minimum Service Standards (515)

Does the carrier comply with applicable minimum service standards?

Yes

No

Wisper ISP, LLC

State: KS

Sac: 419047

498 ID: 143035599

OMB Control #: 3060-0986 (High Cost) &

3060-0819 (Low Income), December 2020

Program Year: 2025

Functionality in Emergency Situations (600)

Certify

Functionality in Emergency Situations Certification (600)

Is the carrier able to function in emergency situations?



Yes



No

Descriptive Document for Functionality in Emergency Situations (610)



Wisper_FCC 481_Section 610.pdf (46 KB) [✕](#)

PDF only

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Operating Companies (800)

Carrier Names

Reporting Carrier (810)

Wisper ISP, LLC

Holding Company (811)



Wisper ISP, LLC

Validate the information listed above (811) by selecting one of the following:

- Holding Company/Affiliate name listed above is correct. (811A)
- Holding Company/Affiliate name listed above is NOT correct. (811B)

The correct Holding Company/Affiliate name is (811C):

- This study area does not have a Holding Company/Affiliate name. (811D)

Operating Company

Operating Company (812)

Wisper ISP, LLC

Upload Operating Company Data (813A, 813B, 813C) (Optional)

[Operating Company Data Template](#) 

CSV only

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Tribal Lands Reporting (900)

Tribal Land Services

Does the filing entity offer Tribal land services? (900)

Yes

No

Tribal Land(s) on which ETC Serves (910)

Tribal Government Engagement Obligation

(920)

PDF only

Confirm Statuses

Select Yes, No, or NA for each of the below to confirm the status described on the attached PDF (920)

demonstrates coordination with the Tribal government pursuant to Section 54.313(a)(5) includes:

Needs assessment and deployment planning with a focus on Tribal community anchor institutions (921)

Yes

No

NA

Feasibility and sustainability planning (922)

Yes

No

NA

Marketing services in a culturally sensitive manner (923)

Yes

No

NA

Compliance with Rights of way processes (924)

Yes

No

NA

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Compliance with Land Use permitting requirements (925)

Yes No NA

Compliance with Facilities Siting rules (926)

Yes No NA

Compliance with Environmental Review processes (927)

Yes No NA

Compliance with Cultural Preservation review processes (928)

Yes No NA

Compliance with Tribal Business and Licensing requirements (929)

Yes No NA

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Voice and Broadband Service Rate Comparability (1000)

Certify Voice

Voice Services Rate Comparability Certification (1000)

Is the carrier's pricing of fixed voice services no more than two standard deviations above the applicable national average urban rate for voice service? If you answer No to line 1000, please provide an explanation for non-compliance.



Yes



No



Not Applicable

Attach Detailed Description for Voice Services Rate Comparability Compliance (1010)



Wisper_FCC 481_Section 1010.pdf (287 KB)

PDF, XLS, XLSX only

Certify Broadband

Broadband Comparability Certification (1020)

Does the carrier's broadband services pricing meet one of the following criteria? If you answer No to line 1020, please provide an explanation for non-compliance.



Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau.



Yes - Pricing is no more than the non-promotional price charged for a comparable fixed wireline service in urban areas in the states or U.S. Territories where the eligible telecommunications carrier receives support.



No - Unable to certify broadband rate comparability



Not Applicable.



Yes - CETC Alaska Plan participant certifies that one plan it offers is substantially similar to a service plan offered by at least one mobile wireless service provider in the cellular market area of Anchorage, Alaska and offered for the same or a lower rate than the matching plan in the cellular market area.

Wisper ISP, LLC

State: KS

Sac: 419047

498 ID: 143035599

OMB Control #: 3060-0986 (High Cost) &
3060-0819 (Low Income), December 2020

Program Year: 2025

Attach Detailed Description for Broadband Rate Comparability Compliance (1030)

 **1030-Wisper_FCC 481.pdf** (210 KB) 

PDF, XLS, XLSX only

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Terrestrial Backhaul Reporting (1100)

Certify

Terrestrial Backhaul Certification (1100)

Do terrestrial backhaul options exist?

Yes

No

Select the appropriate response to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to Section 54.313(g) (1130)

Yes

No

Not Applicable

Alaska Plan Satellite Backhaul Certification (1140)

Is the carrier providing service consistent with its approved performance plan in the portion(s) of its study area that relies exclusively on satellite backhaul?

Yes

No

Not Applicable

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Lifeline Terms and Conditions (1200)

Upload Document or Link Website

Upload a descriptive document(s) AND/OR reference a specific link to your company's website.

Terms & Conditions of Voice Telephony Lifeline Plans (1210)

 Wisper TC_Section 1200_PY 25.pdf (140 KB) 

PDF only

AND/OR

Link to Public Website(1220)

Confirm Information

Check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to Section 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers (1221)

Details on the number of minutes provided as part of the plan (1222)

Additional charges for toll calls, and rates for each such plan (1223)

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Price Cap Data (2005)

Certify

Select the appropriate responses below to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c), (d),(e). The information reported on this form and in the documents attached below is accurate.

Price Cap Carrier Receiving Frozen Support Certification (2015)

Does the carrier certify compliance with the requirements in 47 CFR Section 54.312(a)?

Yes

No

NA

Price Cap Carrier Connect America ICC Support (2016)

Does the carrier certify compliance with the requirements in 47 CFR Section 54.313(d)?

Yes

No

NA

Enter total amount of Phase II support, if any, that the price cap carrier used for capital expenditures in 2022. (2017C)

\$x.xx

\$x.xx

Price Cap Community Anchor Institutions (2018A)

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Yes - Attach New Community Anchors

No - No New Community Anchors

Not Applicable - No Attachment Required

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Please Provide Attachment (2018B)

Attach a document to this line to provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

[Community Anchor Template](#) 

XLSM only

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Rate of Return Data (3005)

Certify

Select from the drop down menus or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Does this filing retain a Cost Consultant and/or Firm, or other Third Party to prepare financial and operations data disclosures submitted to the National Exchange Carrier Association (NECA), USAC, or the Administrator? (3007)

Yes

No

Name of Consultant (3007A)

Name of Consultant Firm/Third Party (3007B)

[+Another Consultant](#)

Certification of Public Interest Obligations (3010A)

Does the carrier certify compliance with the requirements in 47 CFR Sections 54.313(f)(1)(i)?

Yes - Attach Explanation

No - Attach Explanation

Not Applicable - No Attachment Required

Please Provide Attachment (3010B)

PDF, XLS, XLSX, DOC, DOCX only

Rate-of-Return Community Anchor Institutions (3012A)

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

- Yes - Attach New Community Anchors
- No - No New Community Anchors
- Not Applicable - No Attachment Required

Please Provide Attachment (3012B)

Using link, download template and list the number, name and address for each community anchor institution. As required by 47 CFR Section 54.313(f)(1)(ii), attach the document which contains the community anchor institution details.

[Community Anchor Template](#) 

XLSM only

As defined in 47 CFR Section 54.313(f)(2), is your company a Privately Held ROR Carrier? (3013)

- Yes
- No

Does your company file the RUS annual report? (3014)

- Yes
- No

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to Section 54.313(f)(2) compliance requires:

- Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) (3015)
- Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows (3016)

Annual Report (3017)

PDF, XLS, XLSX, DOC, DOCX only

Is your company audited? (3018)

- Yes
- No

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:

- Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers (3019)
- Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows (3020)
- Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit (3021)
- Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers (3022)
- Underlying information subjected to a review by an independent certified public accountant (3023)
- Underlying information subjected to an officer certification (3024)
- Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows (3025)

Worksheet Listing (3026)

PDF, XLS, XLSX, DOC, DOCX only

Financial Data Summary

Enter the specified financial data below which is located on your RUS Report (attached on Line 3017) or your reviewed/audited financial statements (attached on Line 3026).

Revenue (3027)

Operating Expenses (3028)

Net Income (3029)

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Telephone Plant In Service (TPIS) (3030)

Total Assets (3031)

Total Debt (3032)

Total Equity (3033)

Dividends (3034)

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Rural Broadband Experiment Data (4005)

Certify

Public Interest Obligations (4001)

Per FCC 14-98 (paragraphs 26-29 and 78), recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

Yes

No

RBE Community Anchor Institutions (4003A)

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Yes - Attach New Community Anchors

No - No New Community Anchors

Please Provide Attachment (4003B)

Using link, download template and list the number, name and address for each community anchor institution. As required by FCC 14-98 (paragraph 79), attach the document which contains the community anchor institution details.

[Community Anchor Template](#) 

XLSM only

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Alaska Plan Participants (5005)

Certify Terrestrial Backhaul

Newly Available Terrestrial or other Satellite Backhaul (RoR Carriers) (5011)

Indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance-limiting satellite backhaul.

Yes No

Newly Available Terrestrial or other Satellite Backhaul (CETC Carriers) (5012)

If the filing carrier identified in its approved performance plans that it relies exclusively on satellite backhaul for a certain portion of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas that were previously served exclusively by satellite backhaul.

Yes No

Upload Backhaul Technology Data (5013A - 5013C)

[Backhaul Data Template](#) 

CSV only

Wisper ISP, LLC
State: KS
Sac: 419047
498 ID: 143035599

FCC Form 481
OMB Control #: 3060-0986 (High Cost) &
3060-0819 (Low Income), December 2020
Program Year: 2025

Phase II Auction Reporting (6005)

Certify

Enter the total amount of Phase II Auction Support, if any, the carrier used for capital expenditures. (6010)

\$x.xx

New York Funds Certification (6011)

Certify regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1 after receiving support until the recipient's penultimate year of support.

Yes No

Community Anchor Institutions (6012a)

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Yes - Attach New Community Anchor No - No New Community Anchor

Using the template, upload a document with a number, name and address for each community anchor institution. (6012b)

[Community Anchor Template](#) 

XLSM only

FCC Form 470 Postings (6013)

For the filing due July 1 following full implementation of this requirement answer this certification request.

Yes No Not Applicable

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Post-Final Deployment Milestone Performance Certification (6014)

Starting the first July 1 after meeting the final service milestone, certify that the Phase II-funded network that the Phase II auction recipient operated in the prior year meets the relevant performance requirements in Section 54.309.

Yes No Not Applicable

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Phase-Down Support Reporting (7005)

Certify

Price Cap Carrier and Fixed Competitive Eligible Telecommunications Carrier Transitional Support Requirement Certification. (7010)

This certification request applies to any price cap carrier or fixed competitive eligible telecommunications carrier that elects to continue receiving support pursuant to Section 54.312(d) or Section 54.307(e)(2)(iii) starting July 1, 2020, and annually thereafter on July 1 for each subsequent year they receive such support. These carriers must use this support throughout specific high-cost and extremely high-cost census blocks where they continue to have the federal high-cost ETC obligation to provide voice service pursuant to Section 54.201(d) at rates that are reasonably comparable to comparable offerings in urban areas. Per Section 54.313(m), does the carrier certify that they used all such support received in the previous year to provide voice service in compliance with the above obligation?

Yes

No

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Puerto Rico Fixed and Mobile Funds Certification (8005)

Certify Fixed

Capital Expenditures (8010)

Enter the total amount of Uniendo a Puerto Rico Stage 2 fixed support, if any, the carrier used for capital expenditures.

\$x.xx

Available Funds Certification (8011)

Certify (either yes or no) regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1 after receiving support until the recipient's penultimate year of support.

Yes No

Community Anchor Institutions (8012A)

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Yes - Attach New Community Anchors No - No New Community Anchors

Please Provide Attachment (8012B)

Using link, download template and list the number, name and address for each community anchor institution. As required by 47 CFR Section 54.313(e)(2)(i)(A), attach the document which contains the community anchor institution details.

[Community Anchor Template](#) 

Wisper ISP, LLC
State: KS
Sac: 419047
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ALSM CITY

FCC Form 470 Postings (8013)

For the filing due July 1 following full implementation of this requirement answer yes, no, or not applicable to this certification request.

Yes No Not Applicable

Post-Final Deployment Milestone Performance Certification (8014)

Starting the first July 1 after meeting the final service milestone, certify (yes or no) that the Uniendo a Puerto Rico Stage 2-funded network that the Stage 2 recipient operated in the prior year meets the relevant performance requirements in Section 54.309.

Yes No Not Applicable

Support Reimbursement Certification (8020)

54.313(n): Recipients of Uniendo a Puerto Rico Fund Stage 2 fixed support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Uniendo a Puerto Rico Fund.

Yes No

Disaster Preparedness and Response Documentation (8030)

54.313(n): Recipients of fixed support from Stage 2 of the Uniendo a Puerto Rico Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

Yes No

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Certify Mobile

Support Reimbursement (8040)

54.313(n): Recipients of Uniendo a Puerto Rico Fund Stage 2 mobile support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Uniendo a Puerto Rico Fund.

Yes No

Disaster Preparedness and Response Documentation (8050)

54.313(n): Recipients of mobile support from Stage 2 of the Uniendo a Puerto Rico Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

Yes No

Mobile Disbursements Certification (8060)

54.313(o): Recipients of Uniendo a Puerto Rico Fund Stage 2 mobile support shall certify that they are in compliance with all requirements for receipt of such support to continue receiving Stage 2 mobile disbursements.

Yes No

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Transitional Support (8070)

Recipients of transitional support under Section 54.1516 shall certify that such support was not used for costs that are or will be reimbursed by other sources of support, or expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Uniendo a Puerto Rico Fund. Transitional support recipients shall certify that they have conducted an annual review to determine that their disaster preparation and recovery documentation is up to date, as required by Section 54.1515(a) through (c) or Section 54.1524. Answer yes or no if carrier is compliant with 54.313(q).

Yes No

Spending Plans for Recipients of Legacy Frozen Phase-Down Support (8080)

For annual reports due in 2024, 2025, and 2026, recipients of frozen high-cost support under Section 54.1504(b) shall certify that such support received after June 1, 2023 was used for resiliency and redundancy measures and to maintain their voice and broadband network footprint.

Yes No

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Connect USVI Fixed and Mobile Funds Certification (9005)

Certify Fixed

Capital Expenditures (9010)

Enter the total amount of Connect USVI Fund Stage 2 fixed support, if any, the carrier used for capital expenditures.

\$x.xx

Available Funds Certification (9011)

Certify (either yes or no) regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1 after receiving support until the recipient's penultimate year of support.

Yes No

Community Anchor Institutions (9012A)

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Yes - Attach New Community Anchors No - No New Community Anchors

Please Provide Attachment (9012B)

Using link, download template and list the number, name and address for each community anchor institution. As required by 47 CFR Section 54.313(e)(2)(i)(A), attach the document which contains the community anchor institution details.

[Community Anchor Template](#) 

XLSM only

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

FCC Form 470 Postings (9013)

For the filing due July 1 following full implementation of this requirement answer yes, no, or not applicable to this certification request.

Yes No Not Applicable

Post-Final Deployment Milestone Performance Certification (9014)

Starting the first July 1 after meeting the final service milestone, certify (yes or no) that the Connect USVI Fund Stage 2-funded network that the Stage 2 recipient operated in the prior year meets the relevant performance requirements in Section 54.309.

Yes No Not Applicable

Support Reimbursement Certification (9020)

54.313(n): Recipients of Connect USVI Fund Stage 2 fixed support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Connect USVI Fund.

Yes No

Disaster Preparedness and Response Documentation (9030)

54.313(n): Recipients of fixed support from Stage 2 of the Connect USVI Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

Yes No

Certify Mobile

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Support Reimbursement (9040)

54.313(n): Recipients of Connect USVI Fund Stage 2 mobile support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Connect USVI Fund.

Yes No

Disaster Preparedness and Response Documentation (9050)

54.313(n): Recipients of mobile support from Stage 2 of the Connect USVI Fund shall certify that they have conducted an annual review of the documentation required by Section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

Yes No

Mobile Disbursements Certification (9060)

54.313(o): Recipients of Connect USVI Fund Stage 2 mobile support shall certify that they are in compliance with all requirements for receipt of such support to continue receiving Stage 2 mobile disbursements.

Yes No

Transitional Support (9070)

Recipients of transitional support under Section 54.1516 shall certify that such support was not used for costs that are or will be reimbursed by other sources of support, or expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Connect USVI Fund. Transitional support recipients shall certify that they have conducted an annual review to determine that their disaster preparation and recovery documentation is up to date, as required by Section 54.1515(a) through (c) or Section 54.1524. Answer yes or no if carrier is compliant with 54.313(q).

Wisper ISP, LLC

State: KS

Sac: 419047

498 ID: 143035599

OMB Control #: 3060-0986 (High Cost) &
3060-0819 (Low Income), December 2020

Program Year: 2025

Yes No

Spending Plans for Recipients of Legacy Frozen Phase-Down Support (9080)

For annual reports due in 2024, 2025, and 2026, recipients of frozen high-cost support under Section 54.1504(b) shall certify that such support received after June 1, 2023 was used for resiliency and redundancy measures and to maintain their voice and broadband network footprint.

Yes No

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Rural Digital Opportunity Fund Reporting (10005)

Certify RDOF

Capital Expenditures (10010)

Starting the first July 1 after receiving support until the July 1 after the recipient's support term has ended, recipients of Rural Digital Opportunity Fund support must submit the total amount of support, if any, the recipient used for capital expenditures in the previous calendar year. This is required by 47 C.F.R. Section 54.313(e)(2)(i)(B).

\$x.xx

Available Funds Certification (10011)

Please provide a response (either yes or no) to this certification request for any recipient of Rural Digital Opportunity Fund support that the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1 after receiving support until the recipient's penultimate year of support, as required by required by 47 C.F.R. Section 54.313(e)(2)(ii).

Yes No

Community Anchor Institutions (10012A)

Recipients of Rural Digital Opportunity Fund support must attach a list containing the number, names, and addresses of community anchor institutions to which the eligible telecommunications carrier newly began providing access to broadband service in the preceding calendar year. This filing is required by 47 C.F.R. Section 54.313(e)(2)(i)(A).

Yes - Attach New Community Anchors No - No New Community Anchors

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Please Provide Attachment (10012B)

Using link, download template and list the number, name and address for each community anchor institution. As required by 47 CFR Section 54.313(e)(2)(i)(A), attach the document which contains the community anchor institution details.

[Community Anchor Template](#) 

XLSM only

FCC Form 470 Postings (10013)

For the filing due July 1st following full implementation of this requirement, please provide a response (either yes, no, or not applicable) to this certification request. Recipients of Rural Digital Opportunity Fund must respond affirmatively that they bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries (as described in Section 54.501) located within any area in a census block where the carrier is receiving Rural Digital Opportunity Fund, and that such bids were at rates reasonable comparable to rates charged to eligible schools and libraries in urban areas for Instructions for Completing FCC Form 481 OMB Control No. 3060-0986 (High-Cost) OMB Control No. 3060-0819 (Low-Income) November 2020 Page 44 comparable offerings. This filing is required by 47 C.F.R. Section 54.313(e)(2)(i)(C). This certification will not be required until the July 1st following the E-Rate program year that this obligation has been fully implemented. Modernizing the E-Rate Program for Schools and Libraries et al., WC Docket. Nos. 13-184, 10-90, 29 FCC Rcd 15538, 15566-67, para. 72 (2014).

Yes No Not Applicable

Wisper ISP, LLC

State: KS

Sac: 419047

498 ID: 143035599

OMB Control #: 3060-0986 (High Cost) &
3060-0819 (Low Income), December 2020

Program Year: 2025

Post-Final Deployment Milestone Performance Certification (10014)

Starting the first July 1st after a Rural Digital Opportunity Fund recipient meets its final service milestone until the July 1st after the support recipient's support term has ended, please provide a response (either yes, no, or not applicable) that the Rural Digital Opportunity Fund-funded network that the support recipient operated in the prior year meets the relevant performance requirements in 47 C.F.R. Section 54.309. This filing is required by 47 C.F.R. Section 54.313(e)(2)(iii).

Yes No Not Applicable

Wisper ISP, LLC

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Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Certifications

Supply Chain Certifications

Section 54.9: Prohibition on the Use of Funds

I certify under penalty of perjury that no universal service support has been or will be used to purchase, obtain, maintain, improve, or otherwise support any equipment or services produced or provided by any company designated by the Federal Communications Commission as posing a national security threat to the integrity of communications networks or the communications supply chain since the effective date of the designations.

If **No** is selected, a waiver is required for each SAC which is not certified.

Yes No

Upload Waiver Document

PDF only

Section 54.10: Prohibition on the Use of Certain Federal Subsidies

I certify that no federal subsidy made available through a program administered by the Commission that provides funds to be used for the capital expenditures necessary for the provision of advanced communications services has been or will be used to purchase, rent, lease, or otherwise obtain, any covered communications equipment or service, or maintain any covered communications equipment or service previously purchased, rented, leased, otherwise obtained, as required by 47 C.F.R. Section 54.10.

If **No** is selected, a waiver is required for each SAC which is not certified.

Yes No

Upload Waiver Document

PDF only

Wisper ISP, LLC

FCC Form 481

State: KS

OMB Control #: 3060-0986 (High Cost) &

Sac: 419047

3060-0819 (Low Income), December 2020

498 ID: 143035599

Program Year: 2025

Section 54.11: Requirements to Remove and Replace

Prior to answering, review section 54.11 of the Commission’s rules (47 CFR Section 54.11). Answer Yes if either (1) you comply with section 54.11(a), meaning you do not use covered communications equipment or services, or (2) section 54.11(d) applies to you, meaning you are not yet subject to section 54.11(a) because you are a Reimbursement Program recipient with an unexpired removal, replacement, and disposal term per section 1.50004(h) of the Commission’s rules (47 CFR Section 1.50004(h)). Answer No if you do not comply with section 54.11(a), meaning you do use covered communications equipment or services.

Yes No

Accuracy Certifications

Certify

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

I understand that making willful false statements in any part of this report and/or in these certifications is punishable by fine or imprisonment pursuant to 47 U.S.C. Sections 416(c), 503(b)(1)(B), and 18 U.S.C. Section 1001.

Signature

Officer Name

Title

Mark Albertyn

CFO

I understand this is a digital signature, and is the same as if I signed my name with a pen.



FCC 481

Section 610 – Emergency Functionality

WisperISP, Inc.

Wisper will provision service with sufficient back-up power to remain functional without an external power source in emergency situations. Wisper is able to re-route traffic around damaged facilities and will be able to manage traffic spikes resulting from emergency situations. Wisper uses battery back-up power in the field and battery backup power at its NOC for wireless internet service.

Wisper's VoIP service requires an Internet Protocol (IP) connection to the Company's network or public Internet and 120VAC power to function. In the event of a failure of the IP connection or the local AC power, the service, including the E911 feature, will not function. Upon activation of a customer, Wisper will provide the customer with a notification containing clear instructions on the use of emergency services. Wisper's VoIP service is not specifically used as a nomadic device. Customers can, through mobile applications, move the device to different locations. The end users registered service address is the only location at which the subscriber is authorized to use the service. The service will work if the device is moved to another location within the US and connected to a public internet connection; however, this is only authorized when the subscriber updates their service address prior to using the service at the new location by calling the Company's customer service department.

When service is initially provisioned, and any time the subscriber's service address is updated, the service location is automatically transmitted to a third party E911 provider who geocodes the address, associates it with a local Public Safety Answering Point (PSAP), provides an electronic positive affirmation that the address was properly geocoded, and stores the record on our behalf. When a subscriber dials 911, the call is routed to the third party 911 provider and then from there to the local PSAP. The location information is transmitted in the call signaling to the local PSAP, and is visible to the operator in E911 enabled PSAPs.



FCC Form 481

Wisper ISP, Inc.

Section 1010 – Voice Services Rate Comparability

Wisper ISP's Voice Services pricing of its basic residential voice services is no more than \$5.10 as announced by the Wireline Competition Bureau on 10/11

WISPER VOIP

RESIDENTIAL VOIP \$25.00 W/ WISPER INTERNET SERVICE

\$30.00 W/O WISPER INTERNET SERVICE

UNLIMITED PHONE FEATURES

Wisper's phone service uses Voice Over Internet Protocol (VoIP). If you have a quality Internet connection, you can use VoIP – all while using your home phone. Wisper's phone service has NO additional taxes or hidden fees. **Not available in all areas.*

- Local and Long Distance Calling to the Lower 48 States - International Calling and Canada Calling not available
- Caller ID
- Caller ID Name (in most cases)
- Call Forwarding
- Voicemail
- Connect all lines in your existing home wiring (extra charge)
- Enhanced 911
- Keep your phone number (in most cases) or get a new one 411 (extra charge)
- Call waiting (extra charge)
- Self-Install Kit (basic included)
- We include taxes and surcharges into our pricing currently, so it is just one flat rate



FCC Form 481

Wisper ISP, LLC

Section 1030 – Broadband Services Rate Comparability

Wisper ISP's Broadband Services pricing meets the FCC's broadband public interest obligations because it offers broadband service at actual speeds of at least 100 Mbps downstream / 0 Mbps upstream at no more than the applicable benchmark for broadband services announced by the Bureau on 10/11/11.



LifeLine

The Lifeline Service Program (“Lifeline”) is a federally funded program, administered by the Universal Service Administration Company (USAC), established to provide monthly assistance to low-income households. The program is available to qualified low-income consumers and provides a discount on the qualified customer’s monthly broadband service.

To participate in the program, customers must either have an income that is at or below 135% of the federal Poverty Guidelines or participate in certain assistance programs. You can see if you are eligible with the Lifeline Eligibility Pre-Screening Tool on the USAC maintained website at www.lifelinesupport.org.

1) Lifeline Program

- a) Qualified Wisper customers may receive a Lifeline discount on their broadband service, or as part of a bundled voice and broadband package. Terms and conditions of service are located in our Master Services Agreement. Once an application has been processed and accepted, a qualified Lifeline customer will have the Lifeline subsidy applied to their selected service.
- b) The Federal credit amount provided to qualified Lifeline subscribers will be the maximum amount authorized by the FCC.
- c) FCC rules prohibit more than one Lifeline service per household. The definition of a “household” is anyone living at an address (including children, relatives, people not related to the account holder, etc.) who share income(s) and household expenses. A household is not permitted to receive lifeline benefits from multiple providers.

2) Eligibility

To qualify for Lifeline service, a subscriber must meet certain state and federal eligibility requirements. These requirements are determined by the state in which the customer resides. These state and federal eligibility requirements include program-based eligibility or income-based eligibility.

- a) Program Based Eligibility. To be eligible for Lifeline services, individuals or families must provide to USAC a card, letter, or official document as proof that they participate in and receive benefits under one of the following public assistance programs:
 - i) Medicaid

CONNECTING COMMUNITIES



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-
- ii) Supplemental Nutrition Assistance Program (Food Stamps or SNAP)
 - iii) Supplemental Security Income
 - iv) Federal Public Housing Assistance (FPHA/Section 8)
- b) Income Based Eligibility. Consumers may also qualify for Lifeline services under the income-based eligibility criteria if their total combined household income is at or below 135% of Federal Poverty Guidelines.

3) Application

Customers can apply for the Wisper Lifeline program by first completing and submitting an application available at www.lifelinesupport.org, Customers must provide the supporting documentation that they meet the eligibility requirements; and certifying, under penalty of perjury, that they:

- a) Are eligible for and currently receive benefits from the public assistance program(s) identified in the application form, or that they have income at or below the designated poverty level.
- b) Do not currently receive Lifeline support serving their household and no other resident in their household participates in the Lifeline program.
- c) Have reviewed the information contained in their application and it is true and correct to the best of their knowledge and belief, and that they understand that providing false or fraudulent information to obtain Lifeline benefits is punishable by law.
- d) If a subscriber is applying based on state or federal program-based eligibility, they will be required to provide a copy of a document or program card showing proof of their participation in the qualifying program (Section 2(a). Program Based Eligibility). This document or card must include the participant's name, address, program name and effective date of the award. For example, if you are eligible for the Lifeline program because you participate in the Medicaid program, you will need to submit a copy of your Medicaid benefit card with your application.
- e) If a subscriber is applying based on their household income being at or below 135% of the Federal Poverty Guidelines, they must provide income documentation. Acceptable documentation includes current income statement from an employer; prior year's

CONNECTING COMMUNITIES



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federal income tax return; a Social Security statement of benefits; a Veterans Administration statement of benefits; a retirement or pension statement of benefits; an Unemployment or Workers' Compensation statement of benefits; a federal notice letter of participation in General Assistance; a divorce decree; a child support award; or other official document containing income information.

- f) A customer's application for Lifeline services will be evaluated by the applicable state or federal agencies to confirm and verify the customer's eligibility to receive the Lifeline support. Once approved for support, customers must contact Wisper to complete additional application and acknowledgement forms. Once complete, the Lifeline subsidy shall be applied to the customer's account on the first billing cycle after their acceptance into the program. No refunds will be provided for charges prior to enrollment and approval of the program.
- g) The Lifeline program is administered by the Universal Service Administrative Company ("USAC") and in some states by state agencies. By applying for Lifeline services, a subscriber consents and agrees to the disclosure of any and all information submitted by the subscriber to USAC, USAC's agents, the National Lifeline Accountability Database and/or applicable state agencies to ensure the proper administration of the Lifeline program, and failure to provide such consent will result in the subscriber being denied the Lifeline service.

Once the Lifeline application has been approved by USAC, the Customer can then contact Wisper by telephone at (800) 765-7772 or by email to billing@wisperisp.com to request enrollment in the program. Customers will be required to provide a copy of their Lifeline approval letter from USAC and also complete a Wisper Lifeline Application and Acknowledgement form prior to enrollment in the program.

4) **Restrictions and Requirements**

- a) Wisper Lifeline services are only available for activation by subscribers who reside in certain census blocks in which Wisper has been designated an Eligible Telecommunications Carrier ("ETC"). To receive a subsidized Lifeline discount, a subscriber's principal residence address must be within a designated census block in a Wisper ETC service area. Subscribers should call (800) 765-7772 or email to billing@wisperisp.com to check whether they reside in an eligible area.

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- b) Wisper does not allow calls to 900, 976, and 1010 number and will not accept collect calls. Customers can utilize 911 and 411 services as part of a customer's local and long-distance services. International services are not available.
 - c) Eligibility for Wisper Lifeline services is personal and relates to the subscriber individually. Lifeline customers may not transfer to any third party, including a third party that is eligible for Lifeline services, any of the customer's rights or benefits received under the Lifeline services.
 - d) A qualified customer receiving Lifeline services must notify Wisper within 30 days if they no longer qualify for any of the public assistance programs identified in their application form, no longer meet the criteria for income eligibility, if another member of their household receives Lifeline benefits, or if they no longer qualify for Lifeline services for any other reason. Once a customer informs Wisper that they are no longer eligible for Lifeline services, Wisper shall unenroll the customer for Lifeline services and discontinue the customer's Lifeline discount as of the first billing cycle following the effective date of the loss of benefits.
 - e) A qualified customer receiving Lifeline services must notify Wisper within 30 days of any change of address. Continued service by Wisper upon a change of service address is subject to availability of service at the new address and continued receipt of the Lifeline subsidy from Wisper is subject to the location of the new service address. A change of service address that is not serviceable by Wisper may be subject to an early termination fee upon disconnect.
 - f) Wisper customers receiving Lifeline services must certify to USAC annually that:
 - i) they are still eligible to receive the Lifeline subsidy and
 - ii) no one else in the household is receiving Lifeline services. If the re-certification process is not completed prior to the expiration of the one-year anniversary of the last approved certification they will lose, their Lifeline discount.
 - g) If Wisper determines during the re-certification process, or at any other time, that a customer fails to continue to qualify for Lifeline services, such customer will immediately be deemed ineligible to participate in the Lifeline service and will be unenrolled from the Lifeline service. If a qualified customer fails to complete their recertification by the deadline, they will be unenrolled from Lifeline service. A customer may choose to voluntarily unenroll from the Lifeline service at any time by contacting Wisper by telephone at (800) 765-7772 or email to billing@wisperisp.com. Upon unenrollment from the Lifeline program for any reason, the customer shall no longer

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receive the Lifeline discount as of the first billing cycle following the effective date of their unenrollment. Unenrollment from Lifeline Services for any reason will not terminate a customer's service with Wisper and termination of a customer's Wisper broadband Internet service may be subject to an early termination fee.

- h) Wisper reserves the right to cancel the enrollment of any customer and/or permanently deactivate any customer's service for fraud, misrepresentation or other misconduct as determined solely by the Company. Customer agrees Wisper' service will not be used for any other purpose that is not allowed by this agreement, the terms and conditions of Wisper' voice service, or that is illegal. Wisper can, without notice, limit, suspend or end a customer's service and unenroll a customer from Lifeline services for violating this provision or for any other good cause.

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