BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

In the Matter of The Empire District Electric)	
Company Filing Compliance Reports and)	
Information as Prescribed by Commission)	Docket No. 21-EPDE-072-CPL
Order Dated July 9, 2020, in Docket No.)	
20-EPDE-427-ACT	ý	

COMPLIANCE FILING

The Empire District Electric Company ("Liberty-Empire"), pursuant to the requirements of the Commission's Order issued in Docket No. 20-EPDE-427-ACT ("427 Docket") on July 9, 2020, is providing the attached information in compliance with the Commission's Order.

WHEREFORE, Liberty-Empire requests the information provided be accepted by the Commission in compliance with the reporting requirements in the 427 Docket.

Ames G. Flaherty, #11177/ ANDERSON & BYRD, LLP 216 S. Hickory ~ P.O. Box 17 Ottawa, Kansas 66067 (785) 242-1234, telephone (785) 242-1279, facsimile iflaherty@andersonbyrd.com

Diana C. Carter Liberty Utilities - Empire District 428 E. Capitol Ave., Suite 303 Jefferson City, Missouri 65101

Phone: (573) 289-1961

Email: Diana.Carter@libertyutilities.com

Attorneys for The Empire District Electric Company

VERIFICATION

STATE OF KANSAS COUNTY OF FRANKLIN, ss:

James G. Flaherty, of lawful age, being first duly sworn on oath, states:

That he is the attorney for The Empire District Electric Company named in the foregoing Compliance Filing and is duly authorized to make this affidavit; that he has read the foregoing and knows the contents thereof; and that the facts set forth therein are true and correct.

James G. Flaherty

Rouda Rossnau

SUBSCRIBED AND SWORN to before me this 18th day of August, 2020.

NOTARY PUBLIC - State of Kansas RONDA ROSSMAN My Appt. Exp. 5/95/22

Notary Public

Appointment/Commission Expires:

CERTIFICATE OF SERVICE

I hereby certify that a copy of the above and foregoing was sent via electronic mail this 18th day of August, 2020, addressed to:

Joseph R. Astrab j.astrab@curb.kansas.gov

Todd E. Love t.love@curb.kansas.gov

David W. Nickel d.nickel@curb.kansas.gov

Shonda Rabb s.rabb@curb.kansas.gov

Della Smith d.smith@curb.kansas.gov

Cole Bailey c.bailey@kcc.ks.gov

Diana C. Carter Diana.Carter@libertyutilities.com

James G. Flaherty

Empire-Liberty Kansas

Docket No. 20-EPDE-427-ACT COVID-19 Customer Reporting

3.a. Arrearages Customer Class Residential		to 59 days past due		to 89 days past due	eater than 90-Days	otal with rearages	30 to 59 days past due	60 to 89 days past due	Greater than 90- Days	Total with arrearages
July 2020 July 2019	\$ \$	246,665 263,070		141,455 120,730	487,149 254,667		859 1,158	460 546	1,276 921	2,595 2,625
Commercial July 2020 July 2019	\$ \$	13,620 22,406		3,437 58,020	(2,335) (1,287)	14,722 79,139	62 54	22 19	63 33	147 106
Industrial July 2020 July 2019	\$ \$	- 59	\$ \$	- -	\$ - (280)	\$ - (221)	- 1	- -	- 1	- 2
3.b Total active customer count. Residential		Total								
July 2020 count of customers July 2019 count of customers		8191 8131								
Commercial July 2020 count of customers July 2019 count of customers		1283 1283								
Industrial July 2020 count of customers July 2019 count of customers		49 53								
3.c.i Voluntary Disconnects Residential		Total								
July 2020 count of customers July 2019 count of customers		135 151								
Commercial July 2020 count of customers July 2019 count of customers		22 25								
Industrial July 2020 count of customers July 2019 count of customers		1 0								

Empire-Liberty Kansas

Docket No. 20-EPDE-427-ACT COVID-19 Customer Reporting

3.c.ii Involuntary Disconnects	Total
Residential	
July 2020 count of customers	0
July 2019 count of customers	28
Commercial	
July 2020 count of customers	0
July 2019 count of customers	0
Industrial	
July 2020 count of customers	0
July 2019 count of customers	ő
	Ĭ
3.d Reconnections	Total
Residential	
July 2020 count of customers	0
July 2019 count of customers	8
Commercial	
July 2020 count of customers	0
July 2019 count of customers	0
Sury 2010 Count of Gustomors	Ĭ
Industrial	
July 2020 count of customers	0
July 2019 count of customers	0
4.a COVID-19 Payment Plans Count of Customers Accepting	Total 7/2020
Residential	
July 2020 count of customers accepting a COVID-19 Payment Plan	42
Commercial	
July 2020 count of customers accepting a COVID-19 Payment Plan	1
L	
Industrial	0
July 2020 count of customers accepting a COVID-19 Payment Plan	0
4.b COVID-19 Payment Plans Average Number of Months to Pay	Total 7/2020
Residential	
July 2020 average number of months to pay COVID-19 Payment Plan	12
Commercial	
July 2020 average number of months to pay COVID-19 Payment Plan	12
ladio Arial	
Industrial	N/A
July 2020 average number of months to pay COVID-19 Payment Plan	IN/A

Empire-Liberty Kansas

Docket No. 20-EPDE-427-ACT COVID-19 Customer Reporting

4.c COVID-19 Payment Plans Average Monthly Payment Amount	Tota	al 7/2020
Residential	•	400.70
July 2020 average payment amount COVID-19 Payment Plan	\$	163.72
Commercial		
July 2020 average payment amount COVID-19 Payment Plan	\$	270.00
Industrial		
July 2020 average payment amount COVID-19 Payment Plan		N/A
4.d COVID-19 Payment Plan Broken Plan 2 Times thus Disconnected	Tota	al 7/2020
Residential	Tota	al 7/2020 0
	Tota	al 7/2020 0
Residential July 2020 Count COVID-19 Payment Plan Broken Plan 2 times Commercial	Tota	al 7/2020 0
Residential July 2020 Count COVID-19 Payment Plan Broken Plan 2 times	Tota	al 7/2020 0 0
Residential July 2020 Count COVID-19 Payment Plan Broken Plan 2 times Commercial	Tota	al 7/2020 0 0
Residential July 2020 Count COVID-19 Payment Plan Broken Plan 2 times Commercial July 2020 Count COVID-19 Payment Plan Broken Plan 2 times	Tota	0 0 0