



1120 South Tryon St.  
Suite 700  
Charlotte, NC 28203  
brightspeed.com

January 17, 2025

Ms. Lynn M. Retz  
Executive Director  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

25-UTDT-283-TAR

Dear Ms. Retz:

Attached for electronic filing are revisions to the Brightspeed Companies of Kansas General Exchange Service Tariff. The following revisions to the General Exchange Tariff are included in this filing:

Section	Revised Pages
3	2nd Revised Page 9
13	1st Revised Page 34
25	1st Revised Pages 4-10.3.1
25	1st Revised Pages 15-18
25	1st Revised Page 36
25	1st Revised Pages 43-46
25	1st Revised Page 49

This filing increases monthly rates for various Custom Calling Service Packages and various business and residential bundles.

Attachment A includes a copy of the customer notification.

In compliance with existing rules, we make this filing on at least seven days' advance notification and anticipate a February 1, 2025 effective date.

Should you have questions or need additional information regarding this filing, please contact me at the phone number or the e-mail address listed below.

Sincerely,

Ashley Douglas  
Analyst-Government Affairs Operations

Attachments

KS2024-02

**Ashley Douglas**  
Analyst-Government Affairs Operations  
[ashley.douglas@Brightspeed.com](mailto:ashley.douglas@Brightspeed.com)  
Tel: (704) 754-9147

**Brightspeed Companies of Kansas**

Following is the verbiage contained in Brightspeed's Customer Notice bill messages associated with the pending rate increase for residential and business customers.

**Residence (All Exchanges)**

Effective February 1, 2025, the monthly rate for Residential lines will increase by up to \$0.47. Key Trunks will increase by up to \$0.87. The Metro bundle will increase by up to \$0.47. The following bundles will increase by up to \$2.00: Economy Pack, Economy Pack Plus, Economy Pack Plus Lite, Simple Choice, Home Phone IIA, Home Phone IIB, Sure Solution II, Custom Solution I, Classic Solution, Clear Solution, Core Solution, Personal II Solution, Home II Solution, Special Plan – Metro, Simple Solution, Progressive Plan, Follow Me Plan and Essential Home Phone Plan. Simple Choice Unlimited A and Simple Choice Unlimited B will increase by up to \$4.00. Safe and Sound II Solution and Practical Solution will increase by \$0.47.

**Business (All Exchanges)**

Effective February 1, 2025, the monthly rate for Business lines will increase by up to \$0.79. Key Trunks will increase by up to \$0.90. PBX Trunks will increase by up to \$1.12. Remote Call Forwarding will increase by up to \$2.00. The following bundles will increase by up to \$5.00: Business Assist Advantage, Business Unlimited Business Unlimited Additional Line, Sure Solution II, Classic Solution, Preferred Solution, Priority Solution, Economy Solution, Economy II Solution, Economy IIA Solution, Complete Business, Complete Business Second through Ninth Lines, Multiline Month-to-Month, Multiline 1 Year, Multiline 2 Year, Multiline 3 Year, Connected II, Economy IIB Solution, Complete Business II, Basic Offer Month-to-Month, Basic Offer 1 Year, Basic Offer 2 Year and Basic Offer 3 Year. Rotary + Classics will increase by \$3.29. Sure Solution II Discounted and Economy I, II and IIA Discounted will increase by \$4.50.

## CUSTOM CALLING SERVICES

## 3. RATES AND CHARGES

The following rates and charges apply in addition to the established rates and charges for the service with which these features are associated. Monthly rates apply to all services with the exception of usage sensitive Three-Way Calling, which is billed per activation.

Feature	Service & Equipment Code	Residence	Business
Enhanced Call Waiting Per Line	FCW1FLC	\$8.00	\$8.00
Call Forwarding Per Line	FCF1FLC	\$6.00	\$6.00
Three-Way Calling Per Line - Monthly	F3W1FLC	\$6.00	\$6.00
Three-Way Calling Per Activation	N/A	\$1.75	\$1.75
Speed Dial 8 Number Per Line	FS81FLC	\$6.00	\$6.00
Speed Dial 30 Number Per Line <sup>(1)</sup>	FS31FLC	\$7.00	\$7.00
Remote Call Forwarding	FCF1FLC(A)	\$22.00	<b>\$24.00 (I)</b>
Hot Line/Warm Line <sup>(1)</sup>	FHL1FLC	\$6.00	\$6.00
Directory Number Transfer <sup>(1)</sup>	FDT1FLC	\$6.00	\$6.00
Intercom Service <sup>(1)</sup>	FRT1FLC	\$6.00	\$6.00
Signal Ring (a.k.a. Custom Ring)	FNA1FLC	\$6.00	\$6.00
Call Forward No Answer - Fixed		\$3.00	\$3.00
Call Forward No Answer - Customer Programmable		\$3.00	\$3.00
Call Forward Busy - Fixed		\$3.00	\$3.00
Call Forward Busy - Customer Programmable		\$3.00	\$3.00
Call Forward Additional Paths	FCF1FLC PTH	N/A	\$3.50
Three-Way Calling with Transfer		N/A	\$6.00
Outbound Call Block Feature	N/A	\$5.50	\$5.50

Service Charges do not apply when Customer Calling Service features are installed in conjunction with Individual residence and business lines.

<sup>(1)</sup> Limited to existing customers at existing locations as of June 20, 2008.

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 MISCELLANEOUS EQUIPMENT AND SERVICES

## 16. RATES (Continued)

## D. Group Alerting and Dispatching Systems

- 1) The monthly rates are in addition to all applicable monthly charges for exchange services or facilities provided to city fire departments, fire associations, volunteer fire departments, etc., and/or services provided to individual firemen interconnected with such equipment. Rates for exchange services or facilities are specified in the Local Exchange Tariff for each exchange or this tariff.
- 2) Where special telephone instruments equipped with a button to be used for sounding the fire siren are required on the premises of firemen, such individuals must be a customer to individual line service at the location where the special instrument is to be installed.
- 3) Group alerting and dispatching systems available will be provided at monthly and/or non-recurring charges based on costs incurred.

## E. Maintenance of Service Due to the Connection of Customer-Provided Equipment and Facilities (a.k.a. Trouble Isolation Charge)

The Maintenance of Service Charge for each trip to the customer's premises = \$99.00

## F. Reverse Toll and Service

	<u>Monthly Rate</u>
1) Special Reverse Toll Service Charge Per Exchange	\$13.25
2) Connecting Company Rate Charge	\$ 7.55

Appropriate Service Connection Charges apply.

## G. Rotary Hunt Service

	<u>Monthly Rate</u>	
Per Line or Trunk	<b>\$1.50</b>	(R)

Appropriate Service Connection Charges apply.

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 ISSUED: January 17, 2025

ISSUED BY:

Chantel Miller - Director  
Brightspeed

EFFECTIVE: February 1, 2025

SPECIAL PACKAGED OFFERINGS

1. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges

1) Solutions Packages

	<u>Monthly Rate</u>	
a. <u>Sure Solution II</u> <sup>(1) (3)</sup> Local Exchange Service Enhanced Call Waiting Three-Way Calling Call Forwarding Return Call Repeat Dial Caller ID with Name (includes Anonymous Call Rejection) Call Forward Busy-Fixed Call Forward No Answer-Fixed	<b>\$49.00</b>	(I)(T)
b. <u>Custom Solution I</u> <sup>(2) (3)</sup> Local Exchange Service Enhanced Call Waiting Return Call Caller ID with Name (includes Anonymous Call Rejection) Call Forward Busy-Fixed Call Forward No Answer-Fixed	<b>\$49.00</b>	(I)(T)
c. <b>Reserved for Future Use</b>		(C) (D) — (D)

(1) Limited to existing customers at existing locations as of March 21, 2007. As of July 15, 2011 this service is limited to lines in service for existing customers.

(2) Limited to existing customers at existing locations as of December 1, 1999. As of July 15, 2011 this service is limited to lines in service for existing customers.

(3) As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

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 Brightspeed

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SPECIAL PACKAGED OFFERINGS

1. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges (Continued)

1) Solutions Packages (Continued)

	<u>Monthly Rate</u>	
d. <u>Classic Solution</u> <sup>(1)</sup>	<b>\$49.00</b>	(l)
Local Exchange Service		
Three-Way Calling		
Call Forwarding		
Return Call		
Caller ID with Name (includes Anonymous Call Rejection)		
Call Forward Busy-Fixed		
Call Forward No Answer-Fixed		
e. <u>Core Solution</u> <sup>(1)</sup>	<b>\$51.00</b>	(l)
Local Exchange Service		
Enhanced Call Waiting (optional)		
Call Forwarding		
Three-Way Calling		
Caller ID with Name (includes Anonymous Call Rejection)		
Repeat Dial		
Return Call		
Call Forward No Answer-Fixed		
Call Forward Busy-Fixed		
Speed Dial 8		
Selective Call Acceptance		
Selective Call Forwarding		
Selective Call Ring		
Selective Call Rejection		

<sup>(1)</sup> Limited to existing customers at existing locations as of March 21, 2007. As of July 15, 2011 this service is limited to lines in service for existing customers. As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

## SPECIAL PACKAGED OFFERINGS

## 1. SOLUTIONS - RESIDENCE (Continued)

## C. Rates and Charges (Continued)

## 1) Solutions Packages (Continued)

	<u>Monthly Rate</u>	
f. <u>Clear Solution</u> <sup>(1) (3)</sup>	<b>\$51.00</b>	(l)
Local Exchange Service		
Call Forwarding		
Three-Way Calling		
Caller ID with Name (includes Anonymous Call Rejection)		
Repeat Dial		
Return Call		
Call Forward No Answer-Fixed		
Call Forward Busy-Fixed		
Speed Dial 8		
Selective Call Acceptance		
Selective Call Forwarding		
Selective Call Ring		
Selective Call Rejection		
g. <u>Personal II Solution</u> <sup>(2) (3)</sup>	<b>\$47.00</b>	(l)
Local Exchange Service		
Enhanced Call Waiting (optional)		
Call Forwarding		
Three-Way Calling		
Caller ID with Name (includes Anonymous Call Rejection)		
Call Forward No Answer-Fixed		
Call Forward Busy-Fixed		
Repeat Dial		
Return Call		
Selective Call Forward		

(1) Clear Solution is limited to existing customers at existing locations as of March 21, 2007. As of July 15, 2011 this service is limited to lines in service for existing customers.

(2) Limited to existing customers at existing locations as of June 20, 2008. As of July 15, 2011 this service is limited to lines in service for existing customers.

(3) As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

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Brightspeed

EFFECTIVE: February 1, 2025

## SPECIAL PACKAGED OFFERINGS

## 1. SOLUTIONS - RESIDENCE (Continued)

## C. Rates and Charges (Continued)

## 1) Solutions Packages (Continued)

	<u>Monthly Rate</u>	
h. <u>Home II Solution</u> <sup>(1)</sup> Local Exchange Service Enhanced Call Waiting (optional) Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Call Forward No Answer-Fixed Call Forward Busy-Fixed	<b>\$44.00</b>	(l)
i. <u>Safe and Sound II Solutions</u> <sup>(1) (2)</sup> Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection)	<b>\$29.95</b>	(l)
j. <u>Reserved for Future Use</u>		

(1) Limited to existing customers at existing locations as of June 20, 2008. As of July 15, 2011 this service is limited to lines in service for existing customers. As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

(2) Customers must purchase the deregulated services LineGuard or Data LineGuard and Home Phone Warranty.

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SPECIAL PACKAGED OFFERINGS

1. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges (Continued)

1) Solutions Packages (Continued)

	<u>Monthly Rate</u>	
k. <u>Special Plan – Metro Bundle</u> <sup>(1) (4)</sup> Local Exchange Service Enhanced Call Waiting - Optional Caller ID with Name (includes Anonymous Call Rejection) Call Forwarding Call Forward No Answer-Fixed Call Forward Busy-Fixed Return Call Call Waiting ID MetroPlus (where available)	<b>\$43.95</b> <sup>(2)</sup>	
l. <u>Simple Solution</u> <sup>(3) (4)</sup> Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Speed Dial 8	<b>\$34.00</b>	(l)

(1) Limited to existing customers at existing locations as of June 20, 2008. As of July 15, 2011 this service is limited to lines in service for existing customers.

(2) Special Plan – Metro Bundle is available for **\$39.00** to customers in the Gardner exchange, which has been deemed competitive, when they also subscribe to Brightspeed Broadband, LLC Solutions Unlimited – Option 1 long distance plan plus either the Company’s High-speed Internet (DSL), DISH Network Satellite TV from (video) or Wireless. (l)

Special Plan – Metro Bundle is available for **\$44.00** to customers in exchanges other than Gardner, when they also subscribe to Brightspeed Broadband, LLC Solutions Unlimited - Option 1 long distance plan plus either the Company’s High-speed Internet (DSL), DISH Network Satellite TV from the Company (video) or Wireless. (l)

(3) As of July 15, 2011 this service is limited to lines in service for existing customers.

(4) As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

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 Brightspeed

EFFECTIVE: February 1, 2025

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 SPECIAL PACKAGED OFFERINGS

## 1. SOLUTIONS - RESIDENCE (Continued)

## C. Rates and Charges (Continued)

## 1) Solutions Packages (Continued)

	Monthly <u>Rate</u>	
m. <u>Progressive Plan</u> <sup>(1) (2)</sup>	<b>\$39.50</b>	(l)
Local Exchange Service		
Enhanced Call Waiting - Optional		
Call Waiting ID		
Three-Way Calling		
Caller ID with Name (includes Anonymous Call Rejection)		
Call Forwarding		
Call Forward No Answer-Fixed		
Call Forward Busy-Fixed		
n. <u>Reserved for Future Use</u>		

(1) Effective February 5, 2007, new customers must also subscribe to Voicemail. If Voicemail is not available, one of the following features may be substituted: Home Phone Warranty, LineGuard, or Data LineGuard.

(2) As of July 15, 2011 this service is limited to lines in service for existing customers. As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

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Brightspeed

EFFECTIVE: February 1, 2025

## SPECIAL PACKAGED OFFERINGS

## 1. SOLUTIONS - RESIDENCE (Continued)

## C. Rates and Charges (Continued)

## 1) Solutions Packages (Continued)

	<u>Monthly Rate</u>	
o. <u>Follow Me Plan</u> <sup>(1) (2) (5)</sup> Local Exchange Service Enhanced Call Waiting (optional) Call Waiting ID Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Call Forward No Answer-Fixed Call Forward Busy-Fixed Return Call Repeat Dial	<b>\$40.00</b>	(l)
p. <u>Essential Home Phone Plan</u> <sup>(2) (5)</sup> Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Call Waiting ID (optional) Enhanced Call Waiting Speed Dial 8	<b>39.00</b>	(l)
q. <u>Pure Bundle</u> <sup>(3) (5)</sup> Local Exchange Service Outbound Call Block Feature Non-Published Telephone Number Service Billed Number Screening (optional)	28.00 <sup>(4)</sup>	

(1) Customers must also subscribe to the Company's non-regulated Voicemail with Integrated Calling Features (ICF). This bundle is only available where Voicemail with ICF is technically feasible.

(2) As of July 15, 2011 this service is limited to lines in service for existing customers.

(3) Effective June 22, 2017, Pure Bundle is grandfathered for residential customers. Availability to current customers is limited to lines in service at existing locations.

(4) The monthly rate includes the Subscriber Line Charge.

(5) As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

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Brightspeed

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SPECIAL PACKAGED OFFERINGS

1. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges (Continued)

1) Solutions Packages (Continued)

	<u>Monthly Rate</u>	(l)
r. <u>Simple Choice Bundle</u> <sup>(1) (3)</sup> Local Exchange Service Choice of Available Custom Calling or ExpressTouch Features	<b>\$39.95</b> <sup>(2)</sup>	

(1) The customer must also subscribe to the Brightspeed Broadband, LLC Easy Talk Simple Choice Long Distance plan.

(2) When customers also subscribe to the Company's non-regulated Voicemail, a \$3.95 discount is applied to the monthly rate.

(3) As of December 5, 2014 this service is limited to lines in service for existing customers. As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

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 Brightspeed

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SPECIAL PACKAGED OFFERINGS

1. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges (Continued)

1) Solutions Packages (Continued)

		<u>Monthly Rate</u>		
		<u>"A" Exchanges</u> <sup>(1)</sup>	<u>"B" Exchanges</u> <sup>(1)</sup>	
s.	<u>Simple Choice Unlimited Bundle</u> <sup>(2)</sup> <sup>(5)</sup> Local Exchange Service Choice of available Custom Calling or Express Touch Features	<b>\$33.95</b> <sup>(3)</sup>	<b>\$43.95</b> <sup>(4)</sup>	(l)

(1) See Section 25.1.C.2) for listing of "A" and "B" Exchanges.

(2) The customer must also subscribe to the Brightspeed Broadband, LLC Easy Talk Simple Choice Unlimited Long Distance plan.

(3) Simple Choice Unlimited Bundle is available in "A" Exchanges at the following rates when customers also subscribe to the following services in addition to Brightspeed Broadband, LLC Easy Talk Unlimited Long Distance plan:

- With subscription to the Company's Voicemail, the Simple Choice Unlimited Bundle rate is **\$30.00**. (l)
- With subscription to the Company's High Speed Internet (1.5M or higher), the Simple Choice Unlimited Bundle rate is **\$28.95**. (l)
- With subscription to the Company's Voicemail and High Speed Internet (1.5M or higher), the Simple Choice Unlimited Bundle rate is **\$25.00**. (l)

(4) Simple Choice Unlimited Bundle is available in "B" Exchanges at the following rates when customers also subscribe to the following services in addition to Brightspeed Broadband, LLC Easy Talk Unlimited Long Distance plan:

- With subscription to the Company's Voicemail, the Simple Choice Unlimited Bundle rate is **\$40.00**. (l)
- With subscription to the Company's High Speed Internet (1.5M or higher), the Simple Choice Unlimited Bundle rate is **\$38.95**. (l)
- With subscription to the Company's Voicemail and High Speed Internet (1.5M or higher), the Simple Choice Unlimited Bundle rate is **\$35.00**. (l)

(5) As of December 5, 2014 this service is limited to lines in service for existing customers. As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

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Chantel Miller - Director  
 Brightspeed

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## SPECIAL PACKAGED OFFERINGS

## 1. SOLUTIONS - RESIDENCE (Continued)

## C. Rates and Charges (Continued)

## 1) Solutions Packages (Continued)

	<u>Monthly Rate</u>	
t. <u>Economy Pack Bundle</u> Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) - Optional Call Waiting ID - Optional Enhanced Call Waiting - Optional	<b>\$39.95</b> <sup>(1)</sup>	(I)
u. <u>Economy Pack Plus Bundle</u> <sup>(2) (3)</sup> Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) - Optional Call Waiting ID - Optional Enhanced Call Waiting - Optional	<b>35.00</b>	(I)
v. <u>Economy Pack Plus Lite Bundle</u> <sup>(2) (4)</sup> Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) - Optional Call Waiting ID – Optional Enhanced Call Waiting – Optional	<b>35.00</b>	(I)

(1) The monthly rate includes the Subscriber Line Charge. Customers who subscribe under a twelve month commitment will receive a \$5.00 discount off the monthly rate during the first twelve months of service, after which the applicable monthly rate will apply.

(2) Effective April 12, 2019, Economy Pack Plus and Economy Pack Plus Lite bundles are grandfathered. Availability to current customers is limited to lines and features in service at existing locations. As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

(3) Customers must also subscribe to the Company's 768 Kbps High-Speed Internet. Monthly rate includes local voice and features only; however, the monthly rates for all these services will appear as a single line item on the customer's bill.

(4) The customer must also subscribe to Brightspeed Broadband, LLC, Easy Talk Economy long distance plan, the Company's High-Speed Internet (up to 1.5 Mbps), and any non-international DIRECTV® package (which is billed by the Company). This bundle is available in limited exchanges as determined by the Company. Existing DIRECTV® subscribers are not eligible for this bundle. Monthly rate includes local voice and features only; however, the monthly rates for all required services will appear as a single line item on the customer's bill.

DIRECTV® is used with permission.

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Chantel Miller - Director  
Brightspeed

EFFECTIVE: February 1, 2025

SPECIAL PACKAGED OFFERINGS

1. SOLUTIONS - RESIDENCE (Continued)

C. Rates and Charges (Continued)

1) Solutions Packages (Continued)

		<u>Monthly Rate</u>		
		<u>"A" Exchanges</u> <sup>(1)</sup>	<u>"B" Exchanges</u> <sup>(1)</sup>	
w.	<u>Home Phone II</u> <sup>(2) (3) (4)</sup>	<b>\$30.95</b>	<b>\$40.95</b>	(I)
	Local Exchange Service			
	Anonymous Call Rejection			
	Repeat Dialing			
	Call Forward Busy – Fixed			
	Call Forward No Answer – Fixed			
	Call Forwarding			
	Call Forward Remote Access (where available)			
	Return Call			
	Enhanced Call Waiting			
	Call Waiting ID			
	Caller ID with Name			
	Cancel Call Waiting			
	Message Waiting			
	Selective Call Acceptance			
	Selective Call Forwarding			
	Selective Call Rejection			
	Selective Call Ring			
	Three-Way Calling			
	Voice Mail <sup>(5)</sup>			

(1) See Section 25.1.C.2) for listing of "A" and "B" Exchanges.

(2) Effective June 22, 2017, Home Phone II is grandfathered. Availability to current customers is limited to lines in service at existing locations. As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

(3) The customer must subscribe to either Brightspeed Broadband, LLC Home Phone II Per Minute long distance plan or Brightspeed Broadband, LLC Home Phone II Unlimited long distance plan to qualify for this bundle.

(4) If the customer subscribes to the Brightspeed Broadband, LLC Home Phone II Unlimited long distance plan the customer will also receive unlimited MetroPlus Service, where available, for no additional charge. MetroPlus NPA/NXX is required.

(5) Deregulated service.

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## SPECIAL PACKAGED OFFERINGS

## 2. SOLUTIONS - BUSINESS (Continued)

## D. Rates and Charges

## 1) Solutions Packages

	<u>Monthly Rate</u>	
a. <u>Sure Solution II</u> <sup>(2) (3)</sup> Local Exchange Service Enhanced Call Waiting Three-Way Calling Call Forwarding Return Call Repeat Dial Caller ID with Name (includes Anonymous Call Rejection) Call Forward Busy-Fixed Call Forward No Answer-Fixed	<b>\$61.00</b>	(l)
b. <u>Classic Solution</u> <sup>(1) (3)</sup> Local Exchange Service Three-Way Calling Call Forwarding Return Call Caller ID with Name (includes Anonymous Call Rejection) Call Forward Busy-Fixed Call Forward No Answer-Fixed	<b>68.00</b>	(l)
c. <u>Preferred Solution</u> <sup>(1) (3)</sup> Local Exchange Service Enhanced Call Waiting Three-Way Calling Call Forwarding Call Forward Busy-Fixed Call Forward No Answer-Fixed	<b>62.00</b>	(l)

(1) Effective June 6, 2005, this service will no longer be available for new installations. As of July 15, 2011 this service is limited to lines in service for existing customers.

(2) As of July 15, 2011 this service is limited to lines in service for existing customers.

(3) As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

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Brightspeed

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## SPECIAL PACKAGED OFFERINGS

## 2. SOLUTIONS - BUSINESS (Continued)

## D. Rates and Charges (Continued)

## 1) Solutions Packages (Continued)

	<u>Monthly Rate</u>	
d. <u>Priority Solution</u> <sup>(1) (5)</sup> Local Exchange Service Enhanced Call Waiting Call Forwarding Call Forward No Answer-Fixed Call Forward Busy-Fixed, Caller ID with Name (includes Anonymous Call Rejection)	<b>\$62.00</b>	(1)
e. <u>Economy Solution</u> <sup>(2) (3) (5)</sup> Local Exchange Service Choice of two of the following: Call Forwarding, (includes Call Forward No Answer-Fixed & Call Forward Busy-Fixed) Enhanced Call Waiting <sup>(4)</sup> Caller ID with Name (includes Anonymous Call Rejection) <sup>(4)</sup> Signal Ring	<b>53.00</b>	(1)

(1) Limited to existing customers at existing locations as of June 20, 2008. As of July 15, 2011, this service is limited to lines in service for existing customers.

(2) Customers must also subscribe to any Brightspeed Broadband, LLC long distance plan.

(3) As of July 15, 2011, this service is limited to lines in service for existing customers.

(4) When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

(5) As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

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## SPECIAL PACKAGED OFFERINGS

## 2. SOLUTIONS - BUSINESS (Continued)

## D. Rates and Charges (Continued)

## 1) Solutions Packages (Continued)

	<u>Monthly Rate</u>	
f. <u>Economy Solution II</u> <sup>(1) (2)</sup>	<b>\$53.00</b>	(l)
Local Exchange Service		
Choice of three of the following:		
Call Forwarding (includes		
Call Forward No Answer-Fixed		
and Call Forward Busy-Fixed)		
Enhanced Call Waiting <sup>(3)</sup>		
Caller ID with Name (includes		
Anonymous Call Rejection) <sup>(3)</sup>		
Three-Way Calling		
Repeat Dial		
g. <u>Reserved</u>		

(1) Customers must also subscribe to any Brightspeed Broadband, LLC long distance plan.

(2) Effective May 4, 2005, Economy Solution II will no longer be available for new installations. As of July 15, 2011 this service is limited to lines in service for existing customers. As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

(3) When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

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## SPECIAL PACKAGED OFFERINGS

## 2. SOLUTIONS - BUSINESS (Continued)

## D. Rates and Charges (Continued)

## 1) Solutions Packages (Continued)

	<u>Monthly Rate</u>	
h. <u>Economy Bundle II A</u> <sup>(1) (3)</sup> Local Exchange Service, Choice of three of the following: Call Forwarding (includes Call Forward No Answer-Fixed and Call Forward Busy-Fixed) Enhanced Call Waiting <sup>(2)</sup> Caller ID with Name (includes Anonymous Call Rejection) <sup>(2)</sup> Three-Way Calling Return Call	<b>\$53.00</b>	(l)

(1) Customers must also subscribe to any Brightspeed Broadband, LLC long distance plan.

(2) When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

(3) As of July 15, 2011 this service is limited to lines in service for existing customers. As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

ISSUED: January 17, 2025

ISSUED BY:

Chantel Miller - Director  
Brightspeed

EFFECTIVE: February 1, 2025

## SPECIAL PACKAGED OFFERINGS

## 2. SOLUTIONS - BUSINESS (Continued)

## D. Rates and Charges (Continued)

## 1) Solutions Packages (Continued)

	<u>Monthly Rate</u>	
i. <u>Complete Business Bundle</u> <sup>(1)</sup>		
Local Exchange Service		
Enhanced Call Waiting		
Three-Way Calling		
Call Forwarding		
Return Call		
Repeat Dial		
Caller ID with Name (includes Anonymous Call Rejection)		
Call Forward Busy-Fixed		
Call Forward No Answer-Fixed		
Initial bundle, per location	<b>\$55.00</b> <sup>(2)</sup>	(1)
2nd through 9th bundle (per bundle), per location	<b>\$45.00</b> <sup>(3)</sup>	(1)
j. <u>Pure Bundle</u>	<b>\$36.50</b> <sup>(4)</sup>	
Local Exchange Service		
Outbound Call Block Feature		
Non-Published Telephone Number Service		
Billed Number Screening (optional)		

(1) As of July 15, 2011 this service is limited to lines in service for existing customers. As of March 1, 2022, no additions, changes, or transfer of service are permitted on the account under which this grandfathered service is provided.

(2) Customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet under a two year (or greater) term commitment, Voice Mail, DSL Secure, and Brightspeed Broadband, LLC Small Business Unlimited Solutions II long distance plan. Those additional required services are not regulated under this tariff.

(3) Customers must also subscribe to the Brightspeed Broadband, LLC Small Business Unlimited Solutions II long distance plan. This additional required service is not regulated under this tariff.

(4) The monthly rate includes the Subscriber Line Charge.

ISSUED: January 17, 2025

ISSUED BY:

Chantel Miller - Director  
Brightspeed

EFFECTIVE: February 1, 2025

SPECIAL PACKAGED OFFERINGS

6. MULTILINE BUNDLE <sup>(1)</sup> (Continued)

D. Rates and Charges

Each MultiLine Bundle includes the following:

- Business Key Trunk or Business Access Line
- Rotary Hunt Service (optional)
- Three-Way Calling with Transfer (optional)
- Caller ID with Name (optional) (includes Anonymous Call Rejection)

	<u>Monthly Rate</u>	
1) Month-to-Month, per bundle	<b>\$49.00</b> <sup>(2)</sup>	(1)
2) One Year Commitment Period, per bundle	<b>49.00</b> <sup>(2)</sup>	
3) Two Year Commitment Period, per bundle	<b>50.00</b> <sup>(2)</sup>	
4) Three Year Commitment Period, per bundle	<b>48.00</b> <sup>(2)</sup>	(1)

(1) As of July 15, 2011 this service is limited to lines in service for existing customers.

(2) In addition to subscribing to a Brightspeed Broadband, LLC long distance plan, customers must also subscribe to one of the following qualifying services per MultiLine Bundle location:

- 1) the Company's non-regulated 1.5 Mbps (where available) or greater High-speed Internet. (In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's 768 Kbps High-speed Internet or non-regulated Satellite Broadband Service) or;
- 2) the Company's non-regulated Dedicated IP Service.

The qualifying service must be billed on the same invoice as the MultiLine Bundles, but may be provisioned on access lines or trunks other than the MultiLine Bundle that are billed under the same invoice.

SPECIAL PACKAGED OFFERINGS

8. SOLUTIONS II – BUSINESS <sup>(1)</sup> (Continued)

D. RATES AND CHARGES (Continued)

1) Connected II <sup>(1)(2)</sup>

Business Key Trunk or Business Access Line  
 Rotary Hunt Service (optional)  
 Enhanced Call Waiting  
 Three-Way Calling or Three-Way Calling with Transfer  
 Call Forwarding  
 Return Call  
 Repeat Dial  
 Speed Dial 8  
 Caller ID with Name (includes  
     Anonymous Call Rejection)  
 Call Forward No Answer-Fixed  
 Call Forward Busy-Fixed  
 Call Waiting ID

Monthly Rates				
	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
All Exchanges	<b>\$61.00</b>	<b>\$61.00</b>	<b>\$61.00</b>	<b>\$61.00</b>

(I)

<sup>(1)</sup> As of July 15, 2011 this service is limited to lines in service for existing customers.

<sup>(2)</sup> Customers must also subscribe to Brightspeed Broadband, LLC Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA).

SPECIAL PACKAGED OFFERINGS

8. SOLUTIONS II – BUSINESS <sup>(1)</sup> (Continued)

D. RATES AND CHARGES (Continued)

2) Economy Bundle II B <sup>(1)(2)</sup>

Business Access Line

Choice of three of the following:

- Call Forward No Answer - Fixed  
 plus Call Forward Busy - Fixed
- Enhanced Call Waiting <sup>(3)</sup>
- Caller ID with Name (includes  
 Anonymous Call Rejection) <sup>(3)</sup>
- Three-Way Calling
- Return Call

Monthly Rates				
	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
All Exchanges	<b>\$53.00</b>	<b>\$53.00</b>	<b>\$53.00</b>	<b>\$53.00</b>

(l)

(1) As of July 15, 2011 this service is limited to lines in service for existing customers.  
 (2) Customers must also subscribe to a Brightspeed Broadband, LLC long distance plan.  
 (3) When Enhanced Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

SPECIAL PACKAGED OFFERINGS

8. SOLUTIONS II – BUSINESS (Continued)<sup>(1)</sup>

D. RATES AND CHARGES (Continued)

3) Complete Business Bundle II <sup>(1) (2)</sup>

Business Key Trunk or Business Access Line  
 Rotary Hunt Service (optional)  
 Enhanced Call Waiting  
 Three-Way Calling or Three-Way Calling with Transfer  
 Call Forwarding  
 Return Call  
 Repeat Dial  
 Speed Dial 8  
 Caller ID with Name (includes  
     Anonymous Call Rejection)  
 Call Waiting ID  
 Call Forward No Answer-Fixed  
 Call Forward Busy-Fixed

Monthly Rates				
	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
All Exchanges	<b>\$51.00</b>	<b>\$51.00</b>	<b>\$51.00</b>	<b>\$51.00</b>

(l)

<sup>(1)</sup> As of July 15, 2011 this service is limited to lines in service for existing customers.

<sup>(2)</sup> Customers must also subscribe to Brightspeed Broadband, LLC Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA). In addition, customers must also subscribe to 1.5 Mbps (or greater) High-speed Internet.



SPECIAL PACKAGED OFFERINGS

8. SOLUTIONS II – BUSINESS <sup>(1)</sup> (Continued)

D. RATES AND CHARGES (Continued)

4) Basic Offer Bundle <sup>(1)(2)</sup>

Business Key Trunk or Business Access Line  
 Rotary Hunt Service (optional)  
 Caller ID with Name (includes  
     Anonymous Call Rejection)  
 Enhanced Call Waiting  
 Call Waiting ID  
 Three-Way Calling with Transfer  
 Call Forwarding  
 Call Forward No Answer-Fixed  
 Call Forward Busy-Fixed  
 Return Call  
 Repeat Dial  
 Selective Call Rejection

Monthly Rates				
	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
All Exchanges	<b>\$62.00</b>	<b>\$62.00</b>	<b>\$62.00</b>	<b>\$51.00</b>

(l)

<sup>(1)</sup> As of July 15, 2011 this service is limited to lines in service for existing customers.

<sup>(2)</sup> Customers must also subscribe to the Company’s non-regulated 1.5 Mbps (where available) or greater High-speed Internet under a one, two or three year term commitment with the initial bundle at each customer location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company’s 768 Kbps High-speed Internet or non-regulated Satellite Broadband Service.

SPECIAL PACKAGED OFFERINGS

9. BUSINESS ASSIST ADVANTAGE PLANS

D. Rates and Charges

1) Business Assist Advantage Plan

Flat Rate Individual Business Line or Key Trunk  
 Rotary Hunt Service (optional)  
 Choice of available Custom Calling and/or ExpressTouch Features

	Monthly Rates
Initial bundle, per location <sup>(1)</sup>	<b>\$68.00</b>
2 <sup>nd</sup> through 10 <sup>th</sup> bundle (per bundle), per location	<b>68.00</b>

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(I)

2. Unlimited Business Assist Advantage Plan <sup>(2)</sup>

Flat Rate Individual Business Line or Key Trunk  
 Rotary Hunt Service (optional)  
 Choice of available Custom Calling and/or ExpressTouch Features

	Monthly Rates
Initial bundle, per location <sup>(1)</sup>	<b>74.00</b>
2 <sup>nd</sup> through 10 <sup>th</sup> bundle (per bundle), per location	<b>58.00</b>

(I)  
(I)

(1) When customers also subscribe to the Company’s non-regulated Voicemail, a \$2.50 discount is applied to the monthly rate.

(2) Customers must also subscribe to Brightspeed Broadband, LLC long distance Business Unlimited, a Business Assist Advantage Plan.