THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

Dwight D. Annie Kuet				
In the Matter of the Audit of Rir by the Kansas Universal Service Administrator Pursuant to K.S. for KUSF Operating Year 27 March 2023-February 2024.	Fund (KUSF) A. 66-2010(b))	Docket No. 25-RGCV-106-KSF	

ORDER ADOPTING AUDIT REPORT

The above-captioned matter comes before the State Corporation Commission of the State of Kansas ("Commission") for consideration and determination. Having examined its files and records, the Commission finds and concludes:

- 1. On August 1, 2024, the Commission directed Vantage Point Solutions (VPS) to perform an audit of Ring Central, Inc. (Ring) for Kansas Universal Service Fund (KUSF) purposes. Ring is headquartered in Belmont, California and operates as a voice over internet protocol (VoIP) provider.
- 2. On May 7, 2025, VPS filed its Audit Report making two findings for Ring as a result of the audit for Operating Year 27. The VPS Audit Report includes the findings set out below:

Audit Finding No. 1

Ring Central deducted adjustments from discounts and promotional credits twice on its carrier remittance worksheets (CRWs). This resulted in an underpayment of \$5,832.82.

Audit Finding No. 2

¹Kansas Universal Fund Audit Report, Docket 25-ORIZ-099-KSF (Dec. 20, 2024).

Ring Central collected the KUSF surcharge from some customers based on the FY26 rate of 11.44% instead of the FY27 rate of 11.37% for a portion of FY27. However, the result of the finding was immaterial.

- 3. The Commission finds the VPS Audit Report and the recommended corrective actions for Ring are just and reasonable. The Audit Report provides a detailed analysis to support the VPS findings. Based on the audit report submitted by VPS, the Commission finds that Ring is required to complete the following actions:
 - a. File audit True-ups for FYs 26 and 27 to exclude the double deduction from discounts and promotional credits from its report;
 - b. Remit \$5,832.82 to the KUSF;
 - c. Update its internal procedures so the KUSF rate billed to all Kansas customers is updated in a timely manner;
 - d. File an affidavit, signed by an officer of the Company, attesting that the Company has updated its internal procedures so the KUSF rate billed to all Kansas customers is updated in a timely manner and remitted \$5,832.82 to the KUSF. The affidavit should provide the date the corrective actions were implemented.
 - e. Remit payment of an outstanding KUSF obligation of \$396.33 within 30-days of the date of the Commission's Order.
- 4. The Commission finds that Ring shall take corrective action within 30 days of this Order, with VPS filing a Compliance Report within 60 days of this Order.

IT IS, THEREFORE, BY THE COMMISSION ORDERED THAT:

A. The Commission accepts and adopts Vantage Point Solutions' Audit Report, filed May 7, 2025, and directs Ring Central, Inc. to correct the deficiencies set forth in the VPS Audit Report and outlined in paragraph 3, above, within 30 days of the issuance of this Order.

B. Vantage Point Solutions shall file a Compliance Report within 60 days of the issuance of this Order to confirm completion of the actions directed to Ring by the Commission.

C. Any party may file and serve a petition for reconsideration pursuant to the requirements and time limits established by K.S.A. 77-529(a)(1). ²

BY THE COMMISSION IT IS SO ORDERED.

French.	Chairperson	Keen.	Commissioner:	Kuether.	Commissioner

Dated:	05/13/2025		
Dated		Crus (2)	
		Celeste Chaney-Tucker	
		Executive Director	

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²K.S.A. 66-118b; K.S.A. 77-503(c); K.S.A. 77-531(b).

CERTIFICATE OF SERVICE

25-RGCV-106-KSF					
I, the undersigned, certify that a true copy of the attached Order has 05/13/2025 electronic service on	s been served to the following by means of				
DAWN CARTELLONE, ADMINISTRATIVE ASSISTANT VANTAGE POINT SOLUTIONS 2930 MONTVALE DRIVE, SUITE B SPRINGFIELD, IL 62704 dawn.cartellone@vantagepnt.com	WENDY HARPER, USF SERVICES MANAGER VANTAGE POINT SOLUTIONS 2930 MONTVALE DRIVE, SUITE B SPRINGFIELD, IL 62704 wendy.harper@vantagepnt.com				
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/S/ KCC Docket Room

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