

<sup>1</sup>Kansas Universal Fund Audit Report, Docket 25-ORIZ-099-KSF (Dec. 20, 2024).

Ring Central collected the KUSF surcharge from some customers based on the FY26 rate of 11.44% instead of the FY27 rate of 11.37% for a portion of FY27. However, the result of the finding was immaterial.

3. The Commission finds the VPS Audit Report and the recommended corrective actions for Ring are just and reasonable. The Audit Report provides a detailed analysis to support the VPS findings. Based on the audit report submitted by VPS, the Commission finds that Ring is required to complete the following actions:

- a. File audit True-ups for FYs 26 and 27 to exclude the double deduction from discounts and promotional credits from its report;
- b. Remit \$5,832.82 to the KUSF;
- c. Update its internal procedures so the KUSF rate billed to all Kansas customers is updated in a timely manner;
- d. File an affidavit, signed by an officer of the Company, attesting that the Company has updated its internal procedures so the KUSF rate billed to all Kansas customers is updated in a timely manner and remitted \$5,832.82 to the KUSF. The affidavit should provide the date the corrective actions were implemented.
- e. Remit payment of an outstanding KUSF obligation of \$396.33 within 30-days of the date of the Commission's Order.

4. The Commission finds that Ring shall take corrective action within 30 days of this Order, with VPS filing a Compliance Report within 60 days of this Order.

**IT IS, THEREFORE, BY THE COMMISSION ORDERED THAT:**

A. The Commission accepts and adopts Vantage Point Solutions' Audit Report, filed May 7, 2025, and directs Ring Central, Inc. to correct the deficiencies set forth in the VPS Audit Report and outlined in paragraph 3, above, within 30 days of the issuance of this Order.

B. Vantage Point Solutions shall file a Compliance Report within 60 days of the issuance of this Order to confirm completion of the actions directed to Ring by the Commission.

C. Any party may file and serve a petition for reconsideration pursuant to the requirements and time limits established by K.S.A. 77-529(a)(1).<sup>2</sup>

**BY THE COMMISSION IT IS SO ORDERED.**

French, Chairperson; Keen, Commissioner; Kuether, Commissioner

Dated: 05/13/2025



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Celeste Chaney-Tucker  
Executive Director

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<sup>2</sup>K.S.A. 66-118b; K.S.A. 77-503(c); K.S.A. 77-531(b).

## **CERTIFICATE OF SERVICE**

25-RGCV-106-KSF

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of  
electronic service on 05/13/2025.

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/S/ KCC Docket Room  
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