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THOMAS E. GLEASON
(1924 - 1992)
JULES V. DOTY
(1923 - 2006)

October 12, 2017

Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

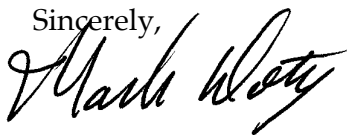
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 3rd Quarter 2017 Quality of Service Report for Columbus Communications Services, LLC.

If you have any questions please contact me.

Sincerely,



Mark Doty

Report to be forwarded the KCC, not later than the 20th of the month following each calendar quarter.

Attachment B
Docket No. 95-GIMT-047-GIT

Monthly
Quality of Service
Report to the KCC

Company: Columbus Communications Services LLC (Columbus Telephone)
Reporting Year: 3Q2017

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/ 100 Lines	A-1	0.17	0.23	0.29	0.00	0.29	0.40	0.23	0.46	0.12			
% RTRs	A-2	0%	0%	0%	0%	0%	0%	0%	0%	0%			
Average Repair Interval	A-3	7.00	7.00	5.60	0.00	4.60	5.25	3.65	8.93	3.42			
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jeopardy Condition?	Yes/No	no	no	no	no	no	no	no	no	no			
Noncompliance	Yes/No	no	no	no	no	no	no	no	no	no			
Condition Exempt?	Yes/No	no	no	no	no	no	no	no	no	no			

(May, 2008)

Signed: _____



Title: CSR/Billing Clerk