

Report to be forwarded to the KCC, not later than  
 the 15<sup>th</sup> of the month following each calendar quarter.

**Attachment B**  
**Docket No. 14-GIMT-118-CPL**

**Monthly  
 Quality of Service  
 Report to the KCC**

**Company: MoKan Dial Inc.**  
**Year: 2018**

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept	Oct.	Nov.	Dec.
CTRs/100 Lines	A-1	1.11	.75	1.76	.89	1.75	.83	1.83	.95	.78	1.25	.79	.90
% RCTRs	A-2	3.70	5.56	2.38	.00	4.88	.00	4.88	4.76	11.76	100	100	100
Ave. Repair Interval	A-3	4:36	2:41	4:55	7:36	4:13	12:42	12.27	7.19	4.35	10.4	7.06	3.04
% Appts. Met	A-4	100	100	100	100	100	100	100	100	100	100	100	100
Jeopardy Condition?	Yes/ No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Noncompliance Cond.?	Yes/ No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO

Signed   
 Title: Engineering Manager

KANSAS CORPORATION COMMISSION  
DIRECTOR-UTILITIES DIVISION  
1500 ARROWHEAD ROAD  
TOPEKA, KS 66604-0427

RE: QUALITY OF SERVICE REPORT

ENCLOSED PLEASE FIND THE FOURTH QUARTER 2018 QUALITY OF  
SERVICE REPORT FOR MOKAN DIAL INC.

YOURS TRULY,

A handwritten signature in black ink, appearing to read "Tracy Mathews". The signature is fluid and cursive, with the first name "Tracy" written in a larger, more prominent script than the last name "Mathews".

TRACY MATHEWS  
ENGINEERING MANAGER