

September 15, 2021

Ms. Lynn M. Retz Executive Director Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 21-SSLZ-056-KSF In the Matter of the Audit of Sprint Spectrum, LP. by the Kansas Universal Service Fund (KUSF) Administrator Pursuant to K.S.A. 66-2010(b) for KUSF Fiscal Year 23, March 2019-February 2020

Dear Ms. Retz:

On June 17, 2021, Kansas Corporation Commission (KCC or Commission) issued an Order adopting Vantage Point Solution's (formerly GVNW) (VPS) Audit Report and directed Sprint Spectrum, LP (Sprint) to: (1) file audit True-up Reports for March 2018 through February 2021 (FYs 22 – 24) to correct its reporting and billing processes for non-assessable revenues; (2) refund to affected customers in a one-time billing credit \$25,103.93, determined on pro-rata basis to account for the collection of Visual Voicemail Activation Fees and Early Equipment Upgrade Option Fees; (3) file an affidavit of a corporate officer attesting to the amount of any refund and its completion; and (4) provide documentation to support the completion of the refund process. These actions were to be taken within 60-days of the issuance of the Order, or August 16, 2021.

On September 10, 2021, Sprint reached out to VPS stating that the Company encountered some issues with the issuance of refunds, but that it expected to have the problem solved in a timely manner. On September 14, 2021, VPS apprised KCC Staff of the issues that Sprint was experiencing. That same day, KCC Staff reached out to the Company to inform it that since the Company was not able to comply with the due date set forth in the Order, it should have filed a request for an Extension of Time with the Commission. Sprint responded that it would file for an Extension of Time.

Sprint Spectrum, LP did not provide the aforementioned items by the due date.

Sincerely,

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Shomari J. Jackson Consultant

## **CERTIFICATE OF SERVICE**

I hereby certify that on this 15<sup>th</sup> day of September 2021, the above Kansas Universal Service Fund Audit Report was e-filed with the Kansas Corporation Commission and a copy was sent via electronic mail and/or U.S. Mail to:

KANSAS CORPORATION COMMISSION 1500 S.W. ARROWHEAD ROAD TOPEKA, KS 66604

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Shomari Jackson