

Report to be forwarded the KCC, not later than
the 20th of the month following each calendar quarter.

Attachment B
Docket No. 95-GIMT-047-GIT

Monthly
Quality of Service
Report to the KCC

Company: SCTA
Reporting Year: 2025

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	4 51	0	① 145.28	2 1.32	9	② 1.46	② 1.74	7 1.05	③ 2.30			
% RTRs	A-2	0	0	0	0	0	0	0	0	0			
Average Repair Interval	A-3	1hr	1hr	1hr	1hr	1hr	1hr	1hr	1hr	1hr			
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jeopardy Condition?	Yes/No	No	No	No	No	No	No	No	No	No			
Noncompliance Condition?	Yes/No	No	No	No	No	No	No	No	No	No			
Condition Exempt?	Yes/No	No	No	No	No	No	No	No	No	No			

(May, 2008)

701 696 690 690 685 681 672 665 669
Signed Christal Hefington

Title _____