## BEFORE THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

In the Matter of the Application of Evergy's	)
Tariff Requesting Credit Card Fees and Limitations	) Docket No. 26-EKCE-028-TAR
Filing by Third Party Processor	)

## EVERGY KANSAS CENTRAL'S RESPONSE TO STAFF'S REPORT AND RECOMMENDATION

COME NOW Evergy Kansas Central, Inc. and Evergy Kansas South, Inc. (together as "Evergy Kansas Central"), and file their Response to the Report and Recommendation filed by Staff. In support of its Response, Evergy states:

- 1. Staff filed its Report and Recommendation in the above-captioned docket on September 22, 2025. Staff made the following recommendations:
  - (1) The proposed changes with respect to ATM cards be approved;
  - (2) The proposed changes with respect to transaction limits be denied, or if the Commission approves the changes to transaction limits, then Section 12 of the GTC be modified to reflect that transaction limits are set by the third party processor; and
  - (3) The Commission grant Evergy a waiver for paragraphs (D)(2) and (J)(4) of the Payment Standards and approve Evergy's proposed changes regarding transaction fees.
- 2. Evergy Kansas Central agreed with Staff's first and third recommendations but wanted additional time to discuss the second recommendation with Staff. Staff and Evergy Kansas Central agreed to informally stay the docket while those discussions occurred.
- 3. As a result of the discussions between Staff and Evergy Kansas Central, the parties determined that with respect to Staff's second recommendation, instead of denying the request to remove the transaction limits from the tariff, the Commission should approve Staff's second alternative, which would result in a revision to Section 12 of the General Terms and Conditions of Evergy Kansas Central's Tariff to state that transaction limits are set by the third-party processor.

4. Evergy Kansas Central also had the opportunity to discuss this approach with the Citizens' Utility Ratepayer Board ("CURB"), who is also a party to the docket, and CURB has indicated that it supports this approach.

WHEREFORE, Evergy Kansas Central requests that the Commission adopts the recommendations made in Staff's Report and Recommendation, and, specifically with respect to the recommendation on transaction limits, adopt the second alternative proposed by Staff.

Respectfully submitted,

Isl Cathryn Dinges

Cathryn J. Dinges (#20848) Senior Director and Regulatory Affairs Counsel 818 South Kansas Avenue Topeka, Kansas 66612 (785) 575-8344 Cathy.Dinges@evergy.com

Evergy Kansas Central, Inc. and Evergy Kansas South, Inc.

## **CERTIFICATE OF SERVICE**

I do hereby certify that a true and correct copy of the foregoing document has been emailed, this 4<sup>th</sup> day of November 2025, to all parties of record as listed below:

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Cathy Dinges

STATE OF KANSAS ) ss: COUNTY OF SHAWNEE )

## VERIFICATION

The undersigned, Cathryn Dinges, upon oath first duly sworn, states that she is Senior Director and Regulatory Affairs Counsel for Evergy Kansas Central, Inc. and Evergy Kansas South, Inc., that she has reviewed the foregoing pleading, that she is familiar with the contents thereof, and that the statements contained therein are true and correct to the best of her knowledge and belief.

Cathryn J. Dinges

Subscribed and sworn to before me this 4th day of November, 2025.

Notary Public

My Appointment Expires:

30, 2026

NOTARY PUBLIC - State of Kansas LESLIE R. WINES MYAPPT, EXPIRES 5 (30) スロスト

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	E CORPORATION SAS CENTRAL, INC. & F		N OF KANSAS UTH, INC. d.b.a. EVERGY KA	ANSAS CENTRAI SCHEDIII	LE_Section 4
VERGT KAIN		me of Issuing Utility		— SCHEDO	DL Section 4
EMED	`			Replacing Schedule_	Section 4 Sheet 1
EVER	GY KANSAS CEN			1.1.1 £1.1	L 22 2016 L 1
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	GENER	AL RULES AL	ND REGIII ATION	STERMS AND CONDI	TIONS
	02.12.1		. BILLING AND PA	_	
4.01	Payment of Bill				
	sent by r Custome shall not thereof, falls on	mail. In addition or may changon or release or diving the or a day when	on, Company offerse this option at an minish the obligation delayed payment of Company's autho	s customers an electro y time. The non-rece on of customer with re- charge. If the last cal-	Normally bills shall be nic (e-mail) billing option ipt of a bill by custom spect to the full paymeen available to the genere next business day.
	thereon. reasonal next suc Schedule	This date is ble course of ceeding norm	the last date payr business, be credi al bill. Unless oth	nents that are received ted to customer's acco erwise specified by co	t on the date specified can, in the normal are unt in preparation of the normal or applicable Raquent 15 days after the
4.02	Responsibility 1	for Bill Paymeı	<u>nt</u> :		
	Service discontin Condition under cundiscontin and Con credit sh custome	Agreement for an ance of Electric Institution of Elect	or utility related ectric Service under's failure to pay rice Agreement for tomer's Electric Sepany's failure to pay customer's failure	services shall constituted by Section 5 of the Company other than Electric Service, shall prize under Section 5 by customer when require to pay the amounty related services nor	npany under customer ute a default justifyir se General Terms ar amounts due Compar not be a default justifyir of these General Tern uired or to give custom ts due Company und prevent customer fro
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VERGY KAN	ISAS CENTRAL, INC		UTH, INC. d.b.a. EVERGY K	ANSAS CENTRAL SCHEDU	ULE Section 4
		(Name of Issuing Utility	<sup>7</sup> )	Replacing Schedule	e Section 4 Sheet 2
EVEF	RGY KANSAS	CENTRAL SERVICI	E AREA	replacing senedate	<u>Section 1</u> sheet <u>2</u>
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	1.	customer's failure	to conform to the	se General Terms and	Conditions,
				any delinquent amou tility related services, a	unt due Company unde and
	1	customer's Servic	ce Agreement for		ount due Company unde s shall be separate fror mer.
	Serv signe estal indiv respo	ice of, a customered the service agolished to be respindual and customersible for the according to the accor	for an outstanding greement on the onsible for the acc ner, who signed t	g debt on an account u account or agreed or count. The only except he Service Agreemer Electric Service was e	en or disconnect Electrunless the individual eitherally at time service wation to this rule is when and or orally agreed to be established, lived together
	Elect	ric Service of cus	stomer for an out		or threaten or disconner an five years old under nent.
4.03	Methods of	Payment			
	A. <u>Paymer</u>	nt By Mail:			
	;	addressed envelo	pe and shall post		noney order in a clearl e it to arrive at Company' / date.
		bank for non-pay	ment due to insu		check is returned by the Company may assess a 12.07.
		modificient i drido	•		
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VERGY KANSAS CE	NTRAL, IN	IC., & EVERGY KANSAS SOU		ANSAS CENTRAL SCHEDULE Secti	on 4
		(Name of Issuing Utility)		Replacing Schedule Section 4	Sheet3
EVERGY K	ANSAS	CENTRAL SERVICE	AREA	1 6	
(Terri <u>2021</u>	tory to w	hich schedule is applicab	ole)	which was filed	<del>}, 2016</del> January 18,
No supplement or second in the	parate und If as show	erstanding n hereon.		Sheet 3 of 30 She	ets
	GE	NERAL <u>RULES AN</u>	D REGULATION	STERMS AND CONDITIONS	
	3.			make payment of bills by cash at tified checks or money orders.	an authorized
	4.	elects to convert p transaction is retur	ersonal checks ned by the bank sess a charge o	necks into Electronic transactions nto electronic transaction(s) and for non-payment due to insufficient \$30.00 pursuant to Section 12.0	said electronicent funds, then
В.	<u>Auth</u>	orized Pay Agents:			
	1.	authorized network customers can ma	k of non-utility ake payments ir	rized Pay Agent(s) to establish ar businesses at appropriate loo person using personal checks, order, certified checks or cash.	cations where
	2.			provide a complete list of all ava ciated fees payable by customers	
	3.	bank for non-payr	nent due to ins	ck and said personal check is re ufficient funds, then company m pursuant to Section 12.07.	
	4.	Company or its transaction and saidue to insufficient	agent elects to id electronic tran funds returns, t	personal checks into Electronic to convert personal checks into saction is returned by the bank fonen Company may assess a chant Funds Service Charge.	an electronic r non-paymen
	5.	Company may requestified checks or		make payment of bills by cash	or by mailing
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HE STATE CO	ORPORA	ATION COMMISSION	N OF KANSAS		
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		(Name of Issuing Utility	<i>i</i> )		0 4 01 4 4
EVERGY I	KANSAS	S CENTRAL SERVICE	E AREA	Replacing Schedule	Section 4 Sheet 4
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	GE	NERAL <u>RULES AI</u>	ND REGULATION	STERMS AND CONDIT	TIONS
C.	Ager	nt to issue a draft	t or electronic tra	may request Company nsaction on the custom er's bill for utility service	er's account in a U.
	1.	The decision to a	ccept an Electronic	Payment shall be solely	that of Company.
	2.	representative or	<sup>-</sup> through automa system. Reques	e Check requests thro ted processes such a ts for Web Payment r	s an interactive voi
	3.	processes to the	e customer's acc	conic Payment through count as if payment I the same business o	nad been received
	4.		nsure that sufficie nic Payment or Dr	nt funds are available to aft.	pay the amount of t
				ed to Company for insuff .08 <u>Insufficient Funds Se</u>	
				Company for insuffici .07 <u>Insufficient Funds Ch</u>	
		may cause		aft returned to Compar nt to be deemed delinq	
				an Electronic Payment one or more insufficien	
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HE STATE CO	ORPORATION	COMMISSION	N OF KANSAS		
VERGY KANSAS C			UTH, INC. d.b.a. EVERGY KA	ANSAS CENTRAL SCHEDUL	E Section 4
	(Nar	ne of Issuing Utility	7)	Replacing Schedule	Section 4 Sheet 5
EVERGY 1	KANSAS CEN	TRAL SERVIC	E AREA	respiasing senedate	Sheet
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	GENER	AL <u>RULES A</u>	ND REGULATION	STERMS AND CONDIT	FIONS
D.	payment services. exceed th	by customer' Commercial ne amount spe	s <u>approved</u> credit and Industrial cust	uest Company or an autocard for payment of comers will pay to authocy processor. in Section s.	customer's bill for utili prized agent a fee not
		decision to a norized agent.	ccept a credit card	payment shall be solely	y that of Company or i
	repr resp	esentative or	through automa	rd payment requests the ted processes such a Company's Internet we	is an interactive voi
	to t	he customer	's account as if	ayment through authori payment had been r ess day as the custome	eceived at Company
				ny reason may cause c t had never been tende	
	who limit repo	has obtained ed to; report	I the use of a cred ed or suspected ected use of stole	o accept credit card pay it card improperly. This use of credit cards in n credit card or is defra	s may include but is n n a fraudulent manne
E.	accept pa	lyment by cus services. Co	tomer's <u>approved</u> ommercial and Indu	nay request Company o debit <del>or ATM</del> card for pa strial customers will pa n Section 12.15 Credit, l	nyment of customer's by to authorized agent
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VERGY KANSAS	CENTRAL, IN	IC., & EVERGY KANSAS SO		ANSAS CENTRAL SCHEDULE	Section 4
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EVERGY	KANSAS	CENTRAL SERVICE	E AREA	Replacing Schedule	Section 4 Sheet 0
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	GE	NERAL <u>RULES AN</u>	ND REGULATION	ISTERMS AND CONDITI	ONS
	party	processor. Reside	ential customers wi	ll incur no fee.	
	1.	The decision to Company or its au	-	o <del>r ATM</del> card payment s	shall be solely that o
	2.	telephone represe	entative or throug (IVR) system or	r ATM card payment re h automated processes through Company's Int	such as an interactive
	3.	processes to the	e customer's ac	TM card payment througount as if payment he the same business do	ad been received a
	4.			and ensure that sufficient bit <del>or ATM</del> -payment.	t funds are available to
		reversed b		nt returned to Company to incur a charge pursu arge.	
			omer's account to	t returned to Company fo be deemed delinquent	
		a customer This may in <del>or</del> debit cal	who has obtaine clude, but is not l rds in a frauduler	fuse to accept ATM or de d the use of a_n ATM or imited to; reported or sus it manner, reported or su rauding the Company or	debit card improperly spected use of an ATA uspected use of stoler
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		(Name of Issuing Utility	7)		G 4: 4 Gl 4 7
EVER	RGY KANSAS	S CENTRAL SERVIC	E AREA	Replacing Schedule_	Section 4 Sheet 7
	(Territory to v	which schedule is application	able)	which was filed	<del>June 23, 2016</del> January 1
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			ND PECILI ATION	STEDMS AND CONDI	TIONS
	GE	NERAL <u>RULES A</u>	ND REGULATION	<u>S</u> TERMS AND CONDI	HUNS
	custo	omer's request, sy		y may establish a pro aw the customer's billed institution.	
	non-	payment due to in		ent and said payment is en company may asse ction 12.08.	
4.04	Meter Rea	ading			
	4.04.01	Terms and Conperiodically in a monthly billings. take into account routes. Company	ditions or Rate strange of no less Company may valid the effects of column may adopt a cycle	otherwise provided for Schedules or Riders, than 26 days and no ary its monthly meter rannection, disconnection e-billing plan for dividing schedule of days throu	meters shall be real more than 36 days feading for customers n, or rerouting of met g its service territory in
	4.04.02	Customer Read N	<u>//leters</u> :		
		with inaccess billing period. printed forms Interactive V	ible meters, to rea Company's reque provided by Co	ers in sparsely popula ad their meters at inte sts for meter readings b ompany or by custor (IVR) System. Such ining the reading.	rvals approximating the control of t
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VERGY KANS	SAS CENTRAL, IN		ERGY KANSAS SC		EVERGY KA	NSAS CENTR	AL SCHE	DULE_	Secti	on 4	
		(Name	of Issuing Utility	y)		Ren	lacing Schedi	ıle S	ection 4	Sheet8_	
EVER	GY KANSAS	S CENT	RAL SERVIC	E AREA		1	8				
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	GE	NERA	L <u>RULES A</u>	ND REGUL	ATIONS	STERMS	AND CON	IDITIO	ONS		
		re le w w re	/hile meter eadings shal ast once a ith customer ith subsection eadings. Exc hen Electric ompany.	I not be cor year by Co r's readings on 4.04.03, cept as pro	nsidered ompany s. Comp <u>Estimat</u> vided in	final. S and the pany sha ed Bills, subsecti	uch custor readings o Il adjust cu if there is on 4.04.03	ner's obtaind ustom any d 3, <u>Esti</u>	meters ed shall er's bill lifferenc mated [	will be reall be compain accordate between Bills, a fina	ada are and thalb
	4.04.03	Estim	ated Bills:								
		ac es th	ompany ma ccordingly. stimating pro lose proced ender a bill b	Company nocedures er ures have	nay rend mployed been ap	der a bill by Com oproved	based on pany and by the Co	estim any s mmis	ated us substant sion. (	age only if tial change Company	f th
		i)		nal custon the Comr nge in the se	mission	and an					
		ii)		ktreme we neters or ompany's co	other e	equipmer	nt failures	or	other		
		iii	) when Co	mpany is	unable	to reaso	onably obt	tain a	access	to custom	ıeı
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		N COMMISSION		ANG AS CONTRACT COHERUIT	
VERGY KANSAS		me of Issuing Utility	OUTH, INC. d.b.a. EVERGY K	ANSAS CENTRAL SCHEDU.	LE Section 4
	·			Replacing Schedule_	Section 4 Sheet 9
		TRAL SERVIC			
<u>202</u>	<u>21</u>	schedule is applica	able)	which was filed	June 23, 2016 January 1
No supplement or shall modify the t	r separate understand tariff as shown hered	ling on.		She	et 9 of 30 Sheets
	GENER	AL RULES A	ND REGULATION	STERMS AND COND	TIONS
		obtain a addressed system wh	reading of custor I forms upon wh nich customer may	ner's meter, such as ich customer may no	ly reasonable efforts mailing or leaving pr te the readings or IV enter the meter read v
		Company;	or	furnish a meter reacorrected bill, but only w	ading as requested ly
		are m			necessary adjustmer actual meter readii
		,		ng would not show mating usage; and	an actual custome
			ctual meter rea n meter or other eq		taken because of
	ŕ	a meter readil by entering th usage, Comp consumption	ng on pre-address ne meter read thro pany shall consid	ed forms or through Cough Company's Interneter customer's historic mers for whom actual	uest customer to provion ompany's IVR System et site. When estimation al consumption, curre al meter readings we
	,	providing othe for more than year. If the m a meter readi	erwise, Company v three (3) consecu neter is inaccessibl ng as requested, t	will not render a bill ba utive billing periods or s e and customer is una then Company may re	approved Rate Schedunsed on estimated usagesix (6) billing periods povailable or fails to furnishder an estimated bill at least once a year
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ERGY KAN	SAS CENTRAL, I	NC., & EVERGY KANSAS SOU		KANSAS CENTRAL SCH	EDULE Section 4
		(Name of Issuing Utility)	)	Replacing Sche	dule <u>Section 4</u> Sheet 10
EVER	RGY KANSAS	S CENTRAL SERVICE	E AREA	replacing select	dule <u>Section 1</u> Sheet <u>10</u>
	(Territory to v	which schedule is applica	ble)	which was filed	<del>June 23, 2016</del> January 18
lo suppleme hall modify	ent or separate und the tariff as show	lerstanding n hereon.			Sheet 10 of 30 Sheets
	GE	NERAL <u>RULES AN</u>	ND REGULATIO	NSTERMS AND CO	NDITIONS
		Company may 12.02, Meter R	charge custome Reading Charge, ny renders estima	er a meter reading cl if a special reading is ated bills, it will main	ne made as provided herein harge as provided in Section is required. Intain accurate records of the pal readings for a period of a
	4.04.04	least 36 mont estimated usag	ths. All such b ge and Compan ading of the mete	ills shall state that y shall make any ap	they have been based oppropriate adjustments upo
		current meter read last read plus thr available, a secon usage from five hi from the read in p three days prior successful, then the estimate usage ba	d is unavailable, ree-prior days to ad estimation atte istorical reads from the and one day a he estimation is used on historical	the system will ave estimate the read mpt will be made. Tom the previous yea e same day as beir fter. If the second a manual process.	rure (AMI) meters, when a rage consumption from the . If that information is not in the system will average the r. It will average the usage gestimated along with the estimation attempt is not The Billing Department will om the same premise and it ises.
		system will averag the previous year, attempt will be ma second estimation process. The Billi	le usage from 35 . If that informat ade by averaging attempt is not ing Department	days prior to and 35 ion is not available, the usage from the successful, then the will estimate usage	eter read is unavailable, the days after the same date of a second read estimation e prior two readings. If the estimation is a manual based on historic usage the usage of customers with
	4.04.05	Meter Reading Ch	<u>arge:</u>		
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VERGY KANSAS C			UTH, INC. d.b.a. EVERGY K	ANSAS CENTRAL SCHEDU	LE Section 4
	(N	lame of Issuing Utility	7)	Replacing Schedule	Section 4 Sheet 11
EVERGY !	KANSAS CE	NTRAL SERVICI	E AREA	1 0 -	
(Terr 2021	-	schedule is applica	able)	which was filed	<del>June 23, 2016</del> January 18,
No supplement or s shall modify the tar	separate understa riff as shown her	nding eon.		She	et 11 of 30 Sheets
	GENE	RAL <u>RULES AI</u>	ND REGULATION	STERMS AND COND	TIONS
	a)	reading to Co	mpany for two co	onsecutive billing perions ss customer a Meter R	n meter fails to furnish a ds, Company shall read eading Charge as filed in
	b)	reread custom regular read, provided in S customer's m	ner's meter. Howe Company may a Section 12.02, <u>M</u> e	ver, should the reread ssess customer a Me eter Reading Charge the regular read was	all at customer's request verify the accuracy of the eter Reading Charge as Should the reread of incorrect, Company wil
4.05 <u>Cu</u>	ıstomer Bill	ing:			
	ictorrier Biii				
4.0			<u>l</u> : Customers' bills	will show:	
4.0	)5.01 <u>Inf</u>	ormation on Bill The beginning the billing per billing shall	g and ending meteriod obtained from	r reading for the billing an electronic meter of based on estimated	except that an estimated
4.0	05.01 <u>Inf</u> a)	ormation on Bill  The beginning the billing per billing shall of "Estimated" sh	g and ending meteriod obtained from disclose that it is nall appear on the	r reading for the billing an electronic meter of based on estimated	except that an estimated usage and the word
4.0	05.01 <u>Inf</u> a)	ormation on Bill The beginning the billing per billing shall of "Estimated" shall the date of the	g and ending meteriod obtained from disclose that it is nall appear on the emost recent meters which a payment.	r reading for the billing an electronic meter of based on estimated bill; r reading and the date	except that an estimated usage and the word of the billing;
4.0	b)	ormation on Bill  The beginning the billing per billing shall of "Estimated" shall the date of the the final date Charge is imp	g and ending meteriod obtained from disclose that it is nall appear on the emost recent meter by which a paymenosed;	r reading for the billing an electronic meter of based on estimated bill; r reading and the date	except that an estimated usage and the word of the billing;
	b) c)	ormation on Bill The beginning the billing shall of "Estimated" shall the date of the the final date Charge is important the actual or expense the street of the street of the charge is important the street or expense of the street of the street or expense of the street of the street or expense	g and ending meteriod obtained from disclose that it is nall appear on the emost recent meters by which a paymenosed;	r reading for the billing an electronic meter of a based on estimated bill; r reading and the date ent can be received be	except that an estimated usage and the word of the billing;
	b) c)	ormation on Bill  The beginning the billing per billing shall of "Estimated" shall the date of the the final date Charge is imp	g and ending meteriod obtained from disclose that it is nall appear on the emost recent meter by which a paymenosed;	r reading for the billing an electronic meter of a based on estimated bill; r reading and the date ent can be received be	except that an estimated usage and the word of the billing;
Issued	b) c) July	ormation on Bill The beginning the billing per billing shall of "Estimated" shall the date of the the final date Charge is imposed the actual or expense t	g and ending meteriod obtained from disclose that it is nall appear on the emost recent meters by which a paymenosed; estimated Electric Services	r reading for the billing an electronic meter of a based on estimated bill; r reading and the date ent can be received be	except that an estimated usage and the word of the billing;
Issued	b) c) July	ormation on Bill The beginning the billing per billing shall of "Estimated" shall the date of the the final date Charge is imposed the actual or expense t	g and ending meteriod obtained from disclose that it is nall appear on the emost recent meters by which a paymenosed; estimated Electric Services	r reading for the billing an electronic meter of a based on estimated bill; r reading and the date ent can be received be	fore a Delayed Payment

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		ON COMMISSION & evergy kansas so	<b>V OF KANSAS</b> UTH, INC. d.b.a. EVERGY F	ANSAS CENTRAL SCHEDI	LE Section 4	
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	e)	•	ive energy const eriod a year ago;	ımption for the currer	nt billing period and th	
	f)	the fuel, powe the total amou	0.5	adjustment in cents pe	r kilowatt-hour (kWh) ar	
	g)	the amount do payment;	ue for prompt pay	ment and the amount	due after delinquency	
	h)	collection, co	nnection, discon imated billing adju	nection or reconnecti	counts, Security Deposition charges, installme ity charges authorized	
	i)	underage of	amount paid to		lar amount of overage the cumulative amou the same period;	
	j)	•	mounts due from Rule or other pay		n an arrearage under t	
	k)	the total amou	int due for the cur	rent billing period;		
	I)				al sales taxes or oth red by the Commissio	
	m	make a report	, inquiry or compl		ice where customer mated bill, service rendere	
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	GE	NERAL <u>RULES A</u>	ND REGULATION	STERMS AND CONDI	FIONS
	4.05.02	services other c authorized by tari the sale of merch	harges for special fiff or otherwise special nandise, insulation ocial services shal	npany may include on il services. Special s ecifically regulated by th or services performed I be designated clear	services are those no ne Commission, such a in connection therewith
	4.05.03	meter reading calculated for recent meter to customer of	ent to a previous by by customer will be belowed by company the balance due	be shown on the bill. uring the period betwe any. The adjusted bill s	n estimated usage or a The adjustment shall be en the prior and mos hall show the credit due any. Any credit due to quent bills.
		Credit Due Ar balance is du approval of C period of time adjustment to	mount, and custom ue and payable to Company, pay the e at least equal to an estimated bill	er than the amount speer so requests, the ame Company, customer amount in equal mon the adjusted billing per be made for an amount 0, Adjusted Bill Amount	ount will be refunded. I may, upon request and thly installments over a riod. In no case will all t which is less than the
	4.05.04	Prorated Bills:			
		,	•	in the application Ra will be prorated for con	
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		TION COMMISSION				
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	GEI	NERAL <u>RULES AI</u>	ND REGULATION	STERMS AND CONDI	TIONS	
		or rerouting o than 36 days.	f meter routes if t	he billing period is les	s than 26 days or mor	
				the Commission, (month rates or tariffs be	Company shall proratecome effective.	
		power adjustn fuel and purc option. If Co	nent mechanism o hased power, pro ompany elects to e estimated usage	r Rate Schedule provid ration of these charge prorate these charges	nechanism or purchase ling for the adjustment of es will be at Company s, then each adjustment djustment factor must b	
	4.05.05	Delayed Payment	: Charge:			
		a) If the bill becomes delinquent, a Delayed Payment Charge in an amount of to 2 percent of the delinquent amount owed for current Electric Service we added and Company may initiate any collection efforts.				
		before the del an opportunit additional cos will allow an become delinequal to one particle agreem upon custome	linquency date due y to receive a c st. Moreover, if a additional 14 day quent provided th percent of the amo ment will be cance er's failure to pay	e to internal bill paying opy of each bill at a non-Residential custo ys in which to pay mat customer agrees to bunt owed for current ut led upon Non-Resident	timely payment of bil procedures will be give second location at remer chooses, Compartionthly bills before the pay a fee each monicility service. Customer ial customer's request cended delinquency date of the pay in the commer will be permitted.	
	4.05.06	be credited first to	o the balance out	standing for Electric Se	ne total bill, payment wervice beginning with thuch as disconnection o	
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		reconnection charges, ar	nd then to special charges.
	4.05.07	Combined Payment for S	Several Meters:
		,	e an agreement with customer not to assess the Delayers applicable if customer:
			esibility for payment of multiple utility bills from Companue on different dates in the month;
			y in writing setting forth the location where such Electronic red including the respective names in which the accourt
		iii) intends to make p one of such acco	payment of all bills on or before the delinquency date of a ounts.
		,	e no obligation under this subsection 4.06.07 if custom ent within the time limit of the one account specified Company.
		Company shall coll 4.05.05 on the bas customer shall auto	ade within the time selected for payment of the bill, the lect Delayed Payment Charges as required in Sections of each single billing. Company's agreement with the canceled after the third time the Delayer assessed against customer during any consecutive 1
	4.05.08	location supplied will be or metering facility is s customer has Electric S	embined: Each class of Electric Service at each separal metered and billed separately. When more than one met set at one premise for customer's convenience, or who service at different premises, the readings of the separal mbined for billing purposes unless the applicable Ra
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	GI	ENERAL <u>RULES AND</u>	REGULATION	STERMS AND CONDIT	TIONS	
				n more than one meter of dings of the separate m		
	4.05.09	issue a corrected be amount to be credite be shown as a cred the amount specified requests, the amount exceeding 12 month the correction shall lead	ill. The corrected. Any amoun lit on the corrected in Section 1 will be refundents, unless the date of the made for each be made for	the event of an error in the debill shall show the ats paid by customer on the debill. However, if the 2.03, Credit Due Amount. No corrected bill shate of the error can be deck to but not beyond sufficient to or less that the event of the error can be deck to but not beyond sufficient to or less that the event of the error can be deck to but not beyond sufficient to or less that the event of	the erroneous bill sha the erroneous bill sha amount is greater tha ount, and customer s all be issued for a perio etermined in which cas uch date. No correction	
4.06	Average	Payment Plan:				
	4.06.01	Payment Plan (APP under Company's F	) is available to Residential Elec	t between customer and any customer who qual tric Service and Smal Churches on any rate s	ifies for Electric Service I General Service ra	
	4.06.02	Eligibility: To be eligible to be billed under the terms and provisions of the APF Customer must meet the following requirements:				
		a) The Customer m		receiving service under	one of sold sole dulas	
		present premises the Company's e section 4.06.04 (c) The Customer n Company.	s for at least twe estimate for suc <u>Calculation of AF</u> must not have a	pived service continuous live (12) months prior to he service to be determined amount. The service in conformance and be in conformance.	usly at the Customer the election or agree ined in accordance wi not in dispute with the	
Issued	July	present premises the Company's e section 4.06.04 (c) The Customer n Company. d) The Customer	s for at least twe estimate for suc Calculation of AF must not have a must satisfy, a	eived service continuou lve (12) months prior to h service to be determi PP monthly amount. any delinquent amount	usly at the Customer the election or agree in ned in accordance with not in dispute with the	
Issued	July Mont	present premises the Company's e section 4.06.04 (c) The Customer n Company. d) The Customer	s for at least twe estimate for suc <u>Calculation of AF</u> must not have a	eived service continuou lve (12) months prior to h service to be determi PP monthly amount. any delinquent amount	usly at the Customer the election or agree ined in accordance wi not in dispute with the	
	Mont	present premises the Company's e section 4.06.04 (c) The Customer n Company. d) The Customer	s for at least twe estimate for suc Calculation of AF must not have a must satisfy, a	eived service continuou lve (12) months prior to h service to be determi PP monthly amount. any delinquent amount	usly at the Customer the election or agree to ned in accordance with not in dispute with the	

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THE STATE CORPO	RATION COMMISSIO	N OF KANSAS				
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(	GENERAL <u>RULES A</u>	ND REGULATIONS	TERMS AND CONDIT	TIONS		
	General Rule	s and Regulations A	pplying to Electric Serv	rice.		
4.06.03	(CCB) system, e under Residentia issuing a bill wh Average Paymer the APP if the Cu	each month the Com I Service or Small ( ich shall contain tw nt amount due under ustomer pays the Ave	lementation of the Cuspany will notify eligible Seneral Service rate so o amounts: the actual the Plan. The Custon erage Payment amount ny time by contacting the	Customers then serve chedules of the APP later al amount due, and the mer elects to pay und t. A Customer may als		
4.06.04	Payment of arrears under the Average Payment Plan: Customers who have account balance in arrears shall be informed of, and may elect to be billed or APP, if the following conditions are satisfied:					
		agreement under th	of default of a previouse provisions of the Co			
	b) The arrearag	e is not as a result o	esult of tampering or diversion;			
	the amount	in arrears, divided	twelve equal installment by twelve (12), plus rdance with Rule 4.06.	the Average Payme		
	one-twelfth o service, sha accordance v in full of the t who is in de	ny Customer who fails to make timely payments of the Average Pae-twelfth of the arrears amount, or who causes or permit diversions of shall be considered in default, and subject to discondance with the provisions of Rule 5. The Company may requifull of the total amount in arrears as a condition of reconnection. The in default may be removed from the APP and shall not be participation in the APP until all amounts owed are paid in full.				
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c k	O5 Calculation of Average Payment Plan monthly bills: Each month Compactation calculate customer's APP monthly bill based upon available history estimat known, not to exceed the prior 12 calendar months. The monthly APP bill the sum of:						
а	) current Net Me	onthly Bill, plus					
b	) previous 11 N	et Monthly Bills, e	stimated if not known,	plus			
С	,		impact customer's mo	onthly bill (e.g., rebate and			
d	) twelve (12), pl	us					
е	) Periodic Revie	ew Adjustment am	ount.				
	•	•		• (			
а	calculation of to f bills for the (12) bills for payments conthe Plan payments	the Plan payment of Customer. Each reach the Customer, a supported to actual unlent will automatical	will be the average of the month, the Company which the cumulates age ((prior 12 bills + cally adjust on the next recognition)	ne last twelve (12) month ill average the prior twelv tive balance of the Pla over/under balance)÷ 12 nonth's bill if there is mor			
b	premises, the	Plan payment will					
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	ANSAS Cotory to white GENI  S.05 Cotory to whit	(Name of Issuing Utility ANSAS CENTRAL SERVICE tory to which schedule is applicated to the sched	(Name of Issuing Utility)  ANSAS CENTRAL SERVICE AREA  tory to which schedule is applicable)  GENERAL RULES AND REGULATION  GENERAL RULES AND REGULATION  Calculation of Average Payment P calculate customer's APP monthly known, not to exceed the prior 12 of the sum of:  a) current Net Monthly Bill, plus  b) previous 11 Net Monthly Bills, esc.  c) financial transactions that would rebill), divided by  d) twelve (12), plus  e) Periodic Review Adjustment am  Commencing with the implementa system, the calculation of the Avera  a) If the Customer has twelve (12 calculation of the Plan payment of bills for the Customer. Each recommendation of the Plan payment will automaticated than a 10% variance in the calculation of the Customer.  b) If the Customer does not have premises, the Plan payment will for the Customer.	RPORATION COMMISSION OF KANSAS  STRAL, INC., & EVERGY KANSAS SOUTH, INC. dba. EVERGY KANSAS CENTRAL  (Name of Issuing Utility)  ANSAS CENTRAL SERVICE AREA  Tory to which schedule is applicable)  Replacing Schedule  ANSAS CENTRAL SERVICE AREA  Tory to which schedule is applicable)  Sharet understanding Tas shown bereon.  Shown beredule which was delicated.  Shown			

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		but is otherwis service represe average payme premises.  For the purpor means premis Customers services average payments average payments average payments.	e eligible for an entative (CSR). A ent amount by vieue se of calculating es of Customer viced under Resides of Customer	nine (9) months of usage head APP, the Customer must that time, the CSR will wing usage history of near an average payment are served under the sail dential Service rate schedus served under the sail served under the sai	t speak to a Custome manually calculate ar rby Customers with like mount, "like premises me rate schedule foules and "like premises ne rate schedule and
		Service rate so Customers ser than nine (9) n	hedules. viced under Sma nonths of usage	for Customers serviced  Il General Service rate schistory at the premises shustomers with like premise	hedules who have les nall be ineligible for the
	c)	Adjustments			
		` '	ly amounts payal hedule changes.	ole under the Plan will be a	adjusted to reflect
		abnormal wo other factor level paymo underestim	veather condition rs. The estimated ent amount, may ated or overestin	ole under the Plan may be s, historical usage at the c annual adjusted billing, a be revised if the earlier es nated due to Customer use es, or other factors.	current premise, or nd thus the monthly stimate was
	d)			may, at any time, requation to the average paym	
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4.06	6.06	and payable as prodelinquent, a 2 pe added. Company monthly billing on customers using 4.05.01, Informatic	ovided in Section recent Delayed Forman terminate or before its detection on Bill, and state as compare	n 4.01, Payment of Edayment Charge base the APP if customing the date for 2 constant the informate thall also show the ed to the amounts of	APP monthly billings of Bills. If such billing be sed upon such billing her fails to pay any a secutive months. Bill tion specified in subsection overage or underage calculated under Cor	ecome    will be   average  lings to   section   e of the
4.06	5.07	Settlement Balance under the rate schaverage Payment Adjustment shall be APP bill for the two may occur upon cureview of customer Company shall re Review, upward or rate changes, variant Adjustment shall be	te (the net accurate the custon t	imulated difference mer takes Electric sided by twelve (1 ermining an increase owing the Periodic at to review custome as a result of edits is comer's APP at leastments, may result, or weather conditioncrease or decrease or may mutually agr	ustment shall consist between billings can Service under and the Periodic e or decrease to customer's APP or upon Corrin Company's billing stat annually. The fit from, but are not ling to the periodic e of 30% of custome the periodic are to provide for a set annual to the periodic to t	Iculated Review Review Review mpany's System) Periodi nited to Review r's API
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	GE	NERAL <u>RULES A</u>	ND REGULATION	ISTERMS AND CONDIT	FIONS	
		system, the Settle	ement Balance (a	tion of the Customer ( so referred to as cumul ation and thus eliminate	ative balance) become	
	4.06.08	<u>Termination of the Average Payment Plan</u> : The election shall continue from month to month, unless terminated upon the occurrence of any of the following event:				
		b. If there is a provisions in Sectionary be terminated payable, and bill	60-day arrearage tion 5.01, <u>Conditio</u> ed. The Customer lls based on act eelect to be billed	quest of Customer.  at time of billing or passed time of billing or passed to passed the subsection of	<u>ctric Service,</u> APP billin rears shall be due an sequently issued. Th	
		No interest shall termination.	be due from or pa	yable to the Customer a	s a result of APP billin	
	4.06.09	this APP in no v Customer's rights	way modifies, tern s or obligations, un- e, including but no	oplicable: Except as explinates or suspends and der the General Rules and timited to payment of	ly of the Company's nd Regulations Applyii	
4.07	Cold Weat	<u>:her Rule</u> :				
	4.07.01	and disconnectionallows a qualify Electric Service	n procedures for ing Residential c during the desig	s Cold Weather Rule all any qualifying Resident ustomer the opportunit nated cold weather pe ny. The cold weathe	ial customer. The ru ry to retain or resto eriod and enter into	
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		vill drop below 35	nen the National Weathord degrees (activating tem g 48-hour period.	
4.07.02	Customer's Response	onsibilities:		
		to Company will quali nplies with the followin		
	i) informs Co			
	ii) gives Con agreemen	•	nformation to develop	an appropriate payme
	,	r federal, state, lo may be eligible;	ocal, or other utility ass	sistance funds for whic
	twelfth of billing perion	customer's bill food for which Elect nnection and rec	f one-twelfth of custom or current consumption ric Service was provide connection fees, plus	during the most rece d, plus the full amount
	of cus Electric	tomer's obligatior c Service. Such account balance	greement with Compan to pay past, current, n payment agreement to be amortized over a	and future charges for shall allow customer
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				ement may contain ustomer's particular sit	arrangements mutual uation.		
	Ć Ci	ompany ma rcumstance:	ay accept a lesse	r amount when it is that the initial paymen	ment described abov able to verify spec t and future installmen		
4.07.03		Company's Responsibilities: Company's responsibilities under the Cold Weather Rule are outlined as follows:					
	le w a th	ast 30 days ho is curren notice to ea le most rec	s prior to the cold watly receiving Electric to Residential prement cold weather preme	ce of the Cold Weather period, to each service. In addition, hise that has been discoveriod and remains who tice with the Commission.	ch Residential custom Company shall also m connected during or aff vithout Electric Service		
	E pi of cu te di se	lectric Service for to Comparison to Comparison for the constant of the phone construction of the phone comparison of the comparison of the phone comparison of the comp	ce, Company shall, pany's termination of telephone and mare record on the day nated on that day wone call(s) or the pany's employee sh	during the first 24 hour f Electric Service, atte ake one attempt at a y prior to termination was not made. If customation the date of the	ditions for Discontinuing of the 48 hour period mpt to contact custom a personal contact with of Electric Service stomer is not contacted by prior to termination message on the door of this service.		
	ıly	28	2025				
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EKGY KANSAS		Name of Issuing Utility	UTH, INC. d.b.a. EVERGY 1	RGY KANSAS CENTRAL SCHEDULE Section 4			
	•			Replacing Schedule <u>Section 4</u> Sheet <u>24</u>			
		ENTRAL SERVICI					
<u>202</u>	<u>21</u>	h schedule is applica	able)	which was filed June 23, 2016 January 1			
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	GENE	RAL <u>RULES A</u>	ND REGULATIO	NSTERMS AND CONDI	TIONS		
	c)	the activating temperature in disconnection	g temperature for s then forecaste may not be carriabove the activate	company must receive a form the National Wea d to be below the acti ed out and Company m ing temperature and fol	ather Service. If the vating temperature, the oust wait for another 48		
	d)	day disconned Discontinuing	ct notice prepared Electric Service	er, in the telephone con in accordance with Sec e, the personal conta tomer's door, of the follo	ction 5.01, <u>Conditions fo</u> ct, and the additiona		
		opportunit	ies for customer	nder a Cold Weather F to avoid discontinuance er's Responsibilities;			
			omer must meet t s Responsibilities	he requirements set fort ;	h in subsection 4.07.02		
			pany maintains a o pay utility bills;	list of organizations fro	om which funds may b		
		the custor payments the custor current ar	mer may qualify. over a period of t mer of the custond future consum	provide a list of all pay Prior to discussing a fewer than 12 months, the mer's right to have an aption and to have the nd equal installments ov	any Cold Weather Rul ne Company shall infori Average Pay Plan fo arrearage amount pai		
		v) that Comp	any offers a third	party notification plan; a	nd		
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THE STAT	E CORPORA	TION COMMISSION	N OF KANSAS			
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		(Name of Issuing Utility	7)	Danlasina Cahadula	Section 4 Sheet 25	
EVER	GY KANSAS	S CENTRAL SERVICE	E AREA	Replacing Schedule Section 4 Sheet 25		
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			ND PEGIJI ATION	STERMS AND CONDIT	LIUNG	
	OL	NEINAL NOLLO AI	NE REGULATION	OTEKNIO AND CONDI	HONO	
		prior to ter	rmination during th	mplaint procedures are e cold weather period. ber of the Commission	Company shall provid	
		<u>Service,</u> Com local National	pany shall not dis Weather Service rees Fahrenheit or	n 5.01, <u>Conditions for</u> connect customer's Ele office has forecasted t that it will be in the mid	ectric Service when the temperature to dro	
		for qualification Security Deponsion Conjunction with payment plan	on under the Cold osit made under the rith the Cold Wear period. The Secur	ner an additional Securit Weather Rule. Howeven the provisions of the exther Rule is appropriate tity Deposit shall not be ction 3.02, <u>Security Dep</u>	er, an assessment of disting standards and e if amortized over the amortized over a perio	
	4.07.04	or generally recustomer of encourage curompany shathrough the Alassociated cost of the Color of	regarding energy of the longrange ustomer to apply all also inform cust udit for Conservati sts of the energy a subsequently cured ectronic payment any installment of Id Weather Rule F ule Payment Plan on 4.08 unless cust ner Rule Payment	any for assistance under conservation measures advantages of weather for weatherization and tomer of the availability on Today (ACT) progra- nalysis.  If by customer, if custo or draft with insufficient the payment plan, the Payment Plan. A customer the stomer pays Company of the eligible to enter into a	company shall information programs are insulation assistance of an energy analysism, and the benefits are mer provides Comparent funds for the inition customer shall be the arrearages from the arrearages from the defaults on a Compart of the arrearages from the compart of the compart o	
		Weather Rule Fay	yment i an shall be	e engible to enter into a	new Cold Weather Nu	
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G	SENERAL RULES A	ND REGULATIONS	TERMS AND CONDIT	TIONS		
	Responsibilities. disconnect or repayment plans of negotiated by cure Rule Payment Pronths shall not customer's defau	This includes ma econnect charges. offered under the C stomer and Compa lan. However, a c be in default of tha	provisions of subsecti king an initial paymen Once customer has cold Weather Rule, and my shall be considered ustomer with a payment payment plan if the preater than the amount plan.	It and payment of an been informed of the y payment plan that in to be a Cold Weathe ont plan of less than 1 payments made prior t		
4.07.05	Cure of Default:					
	a) Customer ma	y cure a default of a	payment agreement ca	aused by:		
	i) making a <u>Responsil</u>		s required in subsection	on 4.07.02, <u>Customer'</u>		
	ii) paying all the defaul		reconnection charges	incurred as a result of		
	for Electri	c Service incurred	sions of the Cold Weat during customer's defa een Company and cust	ult shall be included i		
	b) Customer ma	y cure default cause	ed by theft or diversion	of Electric Service by:		
	i) paying fo historic us		Electric Service diverte	d, estimated based o		
	ii) making ar <u>Responsil</u>		required under subsect	ion 4.07.02, <u>Customer</u>		
	iii) paying all	disconnection and	reconnection charges	incurred as a result of		
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TERMS AND CONDITIONS
visions of the Cold Weather Rule. All othe ecurity Deposits provided for under Company's when customer has tampered or fraudulently be included in the full payment made by the ervice.
Agreement: Customer may contact Compan e payments if customer receives utility or other
eather Rule: The Company may disconned per notice is given pursuant to the provision on of Electric Service. The disconnectional Weather Rule period as follows:
stomer when customer causes or permits Impering or diversion of Electric Service (mete remises
hour oral disconnection notice is provided to number of the Commission's Protection Office
notice is sent, whichever is quicker.
estored as soon as possible, using ever fort, after full payment has been made b arges.
en customer misrepresents their identity one purpose of obtaining or retaining Electric

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		TION COMMISSION  * & EVERGY KANSAS SO	N <b>OF KANSAS</b> UTH, INC. d.b.a. EVERGY K	ANSAS CENTRAL SCHEDU	LE_Section 4	
LKGT KAINSA		(Name of Issuing Utility		MIONS CENTRAL SCILEDO	EL Section 4	
FVFRG	VKANSAS	CENTRAL SERVICI	Ε ΔΡΕΔ	Replacing Schedule	Section 4 Sheet	28
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	GEN	IERAL <u>RULES AI</u>	ND REGULATION	ISTERMS AND COND	ITIONS	
		Service:				
		,		4 hour oral disconnect number of the Comm	•	
		ii) 10 days af	ter a disconnectio	n notice is sent, whiche	ever is quicker.	
		or electronic p Cold Weather	payment for the in Rule payment pl	a customer tenders a tial payment or an inst an and does not cure after a disconnection no	allment payment the insufficient	unde payme
4.08	Extend	ed Payment Plan:				
		Residential custo Customer will hav being one-twelfth the most recent to must pay off any	omers with arreading to the sum of the sum of the billing period for warrearage from a	Id Weather Rule payn ars during non-Cold is to pay off an arrearage arrearage plus the bi which Electric Service was previous Cold Weather this plan. Company r	Weather Rule pe with the initial Il for consumption was provided. Con er Rule plan or E	period payme n duri custon extend
		Section 4.01, Pay such billing will b delinquent. Comp	ment of Bills. A 2 e added if an Ex pany may terminat	billings are due and percent Delayed Payr tended Payment Plan e an Extended Paymer onthly billing on or befo	ment Charge bas monthly billing t nt Plan if custome	ed up becom
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EVERG	Y KANSAS CEN	TRAL SERVICI	E AREA				
<u>2</u> (	Γerritory to which s		able)	which was filed June 23, 2016 January			
No supplement shall modify the	or separate understand tariff as shown hered	ling on.		Shee	et 29 of 30 Sheets		
	GENER	AL <u>RULES AI</u>	ND REGULATION	ISTERMS AND CONDI	TIONS		
		ended Payme 5.01, <u>Informati</u>		contain the information	specified in subsection		
4.09	Third Party Notification: Upon mutual agreement between Company, customer and any interested third party, Company will notify such third party when customer's bill becomes delinquent. The purpose of this agreement is to afford customer all available methods to maintain the account balance on a current basis and retain Electric Service. Other than providing notice, Company shall have no responsibility to the third party and the third party shall have no obligation to pay customer's delinquent bill.						
4.10	Charges For Work Done On Customer's Premises By Company: Except as provided in Section 6, Customer's Service Obligations, Company shall charge customer for a materials furnished and work done on customer's premises beyond the Point of Delivery Company shall charge customer once the investigation of a suspected unsafe condition in completed. Unless the unsafe condition on customer's premises is a result of Company's negligence, then no such charges shall apply to customer. Any charge shall be based upon Company's existing schedule of charges. Company shall not charge customer for replacement or repair of equipment furnished and owned by Company on customer's premises unless the repairs or replacements were caused by customer or customer's agent's negligence or misuse.						
4.11	Rate Change Notice: Company shall provide general information explaining overa changes in rates to customers through bill inserts or direct mail when new rates are implemented due to a rate proceeding.						
4.12	unless the provides ot	individual Rat herwise. The	e Schedule or Ric customer charge	hall be on a year-arou ler under which custom in the rate schedule sl e is used for those cu	er takes Electric Servic nall apply during the o		
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HE STATE	CORPORATION	COMMISSION	OF KANSAS			
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<b>EVERG</b>	Y KANSAS CEN	TRAL SERVICE	E AREA	Replacing Schedu	ne <u>Section +</u> Sheet <u>50</u>	
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	GENER	AL <u>RULES AN</u>	ND REGULATION	<u>S</u> TERMS AND CON	IDITIONS	
	limited to,	outdoor theat	ters, drive-ins, ar		omers include, but are no port centers, golf courses	
4.13	Company the discussions customer's event shall Section 12 requests be customer's	he cost of review with customer sales tax execustomer pay .13, for procesy customer for	iewing its records er, consultant or emption application less than the Custon sales tax or billing history.  x refund. In additional sales in additional in	time spent calculatine Kansas Department of the Constant Depart	ing potential refund and or nent of Revenue regarding overheads. However, in no ormation Charge, as filed in charge does not apply to all the charge exceed the nall only be deducted from	
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		RPORATION COMMISSION OF KANSAS						
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No suppleme shall modify	nt or sep the tariff	arate understanding f as shown hereon.	She	et 1 of 30 Sheets				
		GENERAL RULES	AND REGULATIONS					
		4. <u>BILLING ANI</u>	<u> PAYMENT</u>					
4.01	<u>Payı</u>	ment of Bills:						
	A. All bills for Electric Service are due and payable upon receipt. Normally bills shall sent by mail. In addition, Company offers customers an electronic (e-mail) billing opti Customer may change this option at any time. The non-receipt of a bill by custor shall not release or diminish the obligation of customer with respect to the full paymethereof, including the delayed payment charge. If the last calendar day for remittal falls on a day when Company's authorized agents are not available to the generation, then the final payment date shall be extended through the next business day.							
	B.	Residential customer bills for Electric Service are delinquent on the date specified thereon. This date is the last date payments that are received can, in the normal and reasonable course of business, be credited to customer's account in preparation of the next succeeding normal bill. Unless otherwise specified by contract or applicable Rate Schedule, non-residential bills for Electric Service are delinquent 15 days after the mailing date of bill.						
4.02	Res	ponsibility for Bill Payment:						
	A. Customer's failure to pay obligations to and claims by Company under customer's Service Agreement for utility related services shall constitute a default justifying discontinuance of Electric Service under Section 5 of these General Terms and Conditions. Customer's failure to pay Company other than amounts due Company under customer's Service Agreement for Electric Service, shall not be a default justifying discontinuance of customer's Electric Service under Section 5 of these General Terms and Conditions. Company's failure to pay customer when required or to give custome credit shall not justify customer's failure to pay the amounts due Company under customer's Service Agreement for utility related services nor prevent customer from being in default. Default shall be determined as follows:							
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			ATION COMMISSION OF KANSAS NC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVER	GY KANSAS CENTRAL	SCHED	ULE Section 4	
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			GENERAL RULES	AND REGULA	ATIONS		
			4. BILLING AN	D PAYMENT			
		1.	customer's failure to conform to	these General T	erms and	l Conditions,	
		2.	customer's failure to pay in f customer's Service Agreement f				
		3.	customer's obligation to pay in customer's Service Agreement other obligations and claims bet	for utility relate	d service	es shall be separate from	
	B. Company shall not threaten or refuse service to, or threaten or disconnect Elesevice of, a customer for an outstanding debt on an account unless the individual esigned the service agreement on the account or agreed orally at time service established to be responsible for the account. The only exception to this rule is whe individual and customer, who signed the Service Agreement or orally agreed to responsible for the account at the time Electric Service was established, lived tog when the debt was incurred and continue to live together.						
	C.	Ele	mpany shall not threaten or ref ctric Service of customer for an ned Service Agreement or three y	outstanding deb	t more th	nan five years old under a	
4.03	Meth	ods (	of Payment				
	A. <u>P</u>	aym	ent By Mail:				
		1.	<ol> <li>Customers paying by mail shall place a check or money order in a cle addressed envelope and shall post such payment to cause it to arrive at Compar remittance processing center on or before the delinquency date.</li> </ol>				
		2.	If Customer pays by personal bank for non-payment due to Insufficient Funds Charge of \$30	insufficient fund	s, then (	Company may assess an	
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		4. BILLING AND	<u> PAYMENT</u>				
	3.	Company may require customer pay agent location or by mailing of					
	4.	Company may convert personal elects to convert personal check transaction is returned by the ba Company may assess a charge Funds Service Charge.	s into electronic transacti nk for non-payment due	on(s) and said electronic to insufficient funds, thei			
В.	<u>Auth</u>	thorized Pay Agents:					
	1.	Company may contract with Authauthorized network of non-util customers can make payments payment (ACH transaction), money	ity businesses at appr in person using person	opriate locations where al checks, an electroni			
	2.	Authorized payment locations sh options and the amount of any as					
	3.	If Customer pays by personal c bank for non-payment due to in Insufficient Funds Charge of \$30.	nsufficient funds, then c	ompany may assess a			
	4.	Company or its agent may converge Company or its agent elects transaction and said electronic traduction to the converge converge to the converge c	to convert personal ch ansaction is returned by t , then Company may as	ecks into an electroni he bank for non-paymer sess a charge of \$30.0			
	5.	Company may require customer certified checks or money orders.		ls by cash or by mailing			
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3.	re; cc . Cc pre	presentative or through auto sponse (IVR) system. Requ mpany's Internet web site.	mated processes such as an interactive lests for Web Payment may be made thr	
	pr	mpany shall credit an Ele	Amounts December 1 0 1 0 1 1	
4.			ectronic Payment through authorized pay account as if payment had been receive on the same business day as the custon	
		stomer shall ensure that suffic quested Electronic Payment or	icient funds are available to pay the amount of the Property of the Property.	
	a.		rned to Company for insufficient funds may in 12.08 <u>Insufficient Funds Service Charge</u> .	
	b.		to Company for insufficient funds may inc 12.07 <u>Insufficient Funds Charge</u> .	
	C.		Draft returned to Company for insufficient to be deemed delinquent as if the pay	
	d.		sue an Electronic Payment or Draft for a cust any one or more insufficient funds payments.	
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		4. <u>BILLIN</u>	S AND PAYMENT			
D.	payr serv	nent by customer's approve ices. Commercial and Indus	may request Company or an ed credit card for payment strial customers will pay to a third party processor. Resid	of customer's bill for utili authorized agent a fee not t		
	<ol> <li>The decision to accept a credit card payment shall be solely that of Compar authorized agent.</li> </ol>					
	2.	representative or through	credit card payment reques automated processes suc through Company's Interne	ch as an interactive voic		
	3.	to the customer's accoun	dit card payment through au nt as if payment had bee nme business day as the cus	en received at Company		
	4.		rsed for any reason may cau e payment had never been te			
	5.	who has obtained the use limited to; reported or su	refuse to accept credit card of a credit card improperly. spected use of credit card of stolen credit card or is	This may include but is no ds in a fraudulent manne		
E.	payr serv exce	nent by customer's approvinces. Commercial and Indus	may request Company or ar ed debit card for payment strial customers will pay to a n Section 12.15 Credit, Deb s will incur no fee.	of customer's bill for utili authorized agent a fee not t		
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	RATION COMMISSION OF KANSAS L, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVE	RGY KANSAS CENTRAL SCHEDULE Section 4				
EVED CV V ANG	(Name of Issuing Utility) SAS CENTRAL SERVICE AREA	Replacing Schedule <u>Section 4</u> Sheet <u>6</u>				
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To supplement or separate understanding nall modify the tariff as shown hereon.  Sheet 6 of 30 Sheets						
shan modify the tarm as sh		S AND REGULATIONS				
	4. BILLING AN	ID PAYMENT				
1.	The decision to accept a debit authorized agent.	card payment shall be solely that of Company or its				
2.	<ol> <li>Company may administer debit card payment requests through a live telepho representative or through automated processes such as an interactive voi response (IVR) system or through Company's Internet web site or an authorizagents web site.</li> </ol>					
3.	3. Company shall credit a debit card payment through authorized payment processe to the customer's account as if payment had been received at Company remittance center on the same business day as the customer's payment.					
4.	Customer shall be responsible pay the amount of the requested	for and ensure that sufficient funds are available to debit payment.				
		d to Company for insufficient funds or reversed by harge pursuant to Section 12.08 <u>Insufficient Funds</u>				
	• •	ed to Company for insufficient funds may cause e deemed delinquent as if the payment had never				
	customer who has obtai include, but is not limited fraudulent manner, repo	nay refuse to accept debit card payments from a ned the use of a debit card improperly. This may to; reported or suspected use of a debit cards in a pred or suspected use of stolen debit card or is or owner of the debit card.				
cu	F. <u>Automatic Bill Payment Plan</u> : Company may establish a program that will, upon a customer's request, systematically withdraw the customer's billed payments from his/he account at a bank or recognized financial institution.					
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		ATION COMMISSION OF KA! NC., & EVERGY KANSAS SOUTH, INC. d			
MOT KA	VOTO CENTRAL,	(Name of Issuing Utility)	Schibbell Sching		
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		GENERAL R	ULES AND REGULATIONS		
		4. <u>BILLIN</u>	IG AND PAYMENT		
	non		Bill Payment and said payment is returned by the bank fo t funds, then company may assess an Insufficient Funds ant to Section 12.08.		
4.04	Meter Re	ading			
	4.04.01 Meter Reading Periods: Unless otherwise provided for in Company's Terms and Conditions or Rate Schedules or Riders, meters shall periodically in a range of no less than 26 days and no more than 36 monthly billings. Company may vary its monthly meter reading for cust take into account the effects of connection, disconnection, or rerouting routes. Company may adopt a cycle-billing plan for dividing its service ter districts and for reading meters on a schedule of days throughout the mont				
	4.04.02	Customer Read Meters:			
		with inaccessible me billing period. Compa printed forms provid Interactive Voice R	st customers in sparsely populated areas or customer ters, to read their meters at intervals approximating the ny's requests for meter readings by customers shall be oned by Company or by customers using Company's ecording (IVR) System. Such forms shall contained of obtaining the reading.		
		readings shall not be least once a year by with customer's readi with subsection 4.04.0 readings. Except as	s by customer will be used for billing purposes those considered final. Such customer's meters will be read a Company and the readings obtained shall be compareings. Company shall adjust customer's bill in accordance 33, Estimated Bills, if there is any difference between the provided in subsection 4.04.03, Estimated Bills, a final bill is discontinued shall be based on an actual reading be		
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lo supplement or separate understanding hall modify the tariff as shown hereon. Sheet 8 of 30 Sheets					
	GENERAL RU	LES AND REGULATIONS			
	4. BILLING	S AND PAYMENT			
4.04.03	Estimated Bills:				
a) Company may estimate customer's usage for a billing period and render accordingly. Company may render a bill based on estimated usage only estimating procedures employed by Company and any substantial chang those procedures have been approved by the Commission. Company render a bill based on estimated usage in the following instances:					
	•	mers, provided an appropo nmission and an actual rea seasonal cycle;			
	broken meters or	eather conditions, emerger other equipment failures control prevent actual meter re	or other circumstances		
	premises for readir obtain a reading o addressed forms u system which custor	unable to reasonably obtaing the meter and commercial for customer's meter, such as pon which customer may not mer may call in the readings of site have been unsuccessful;	ally reasonable efforts to mailing or leaving pre- pte the readings or IVR		
	Company; or	oes not furnish a meter re			
	,	requests provided any the bill upon a subsequen	, ,		
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ERGY KANSA		EVERGY KANSAS SO ume of Issuing Utility	UTH, INC. d.b.a. EVERGY K	ANSAS CENTRAL SCHEDU	JLE <u>Section 4</u>
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		schedule is applica	ible)	which was filed	January 18, 2021
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		4.	BILLING AND F	PAYMENT	
		,		ng would not show mating usage; and	an actual customer's
		,	ctual meter reameter or other eq	<u> </u>	taken because of a
	b)	a meter readir by entering th usage, Comp consumption	ng on pre-address e meter read thro any shall consid	ed forms or through C ugh Company's Intern er customer's historion ners for whom actua	uest customer to provide company's IVR System or et site. When estimating cal consumption, current al meter readings were
	с)	providing other for more than year. If the ma meter readin necessary. Someone company and Company may	three (3) consecutive (3) cons	will not render a bill ba utive billing periods or e and customer is una then Company may re meters will be read a necessary, shall be r	approved Rate Schedule ased on estimated usage six (6) billing periods per vailable or fails to furnish ander an estimated bill as at least once a year by made as provided herein. ge as provided in Section equired.
	d)	reasons there least 36 mon estimated usa	fore and efforts m ths. All such bil	ade to secure actual r ls shall state that the shall make any appre	n accurate records of the eadings for a period of at ey have been based on opriate adjustments upon
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		GENERAL RULES	AND REGULATIONS				
		4. <u>BILLING AND</u>	<u>PAYMENT</u>				
	4.04.04	Estimated Bill Procedure:					
		a) For customers with Advanced Metering Infrastructure (AMI) meters, when current meter read is unavailable, the system will average consumption from the last read plus three-prior days to estimate the read. If that information is not available, a second estimation attempt will be made. The system will average the usage from five historical reads from the previous year. It will average the usage from the read in prior year from the same day as being estimated along with the three days prior and one day after. If the second estimation attempt is not successful, then the estimation is a manual process. The Billing Department we estimate usage based on historical usage information from the same premise and and not available, the usage of customers with like premises.					
		b) For customer with non-AMI me system will average usage from 3 the previous year. If that informatempt will be made by averagi second estimation attempt is no process. The Billing Departmen information from the same premis like premises.	5 days prior to and 35 day ation is not available, a ng the usage from the p ot successful, then the of t will estimate usage ba	s after the same date of second read estimation rior two readings. If the estimation is a manual ased on historic usage			
	4.04.05	Meter Reading Charge:					
	n meter fails to furnish a ods, Company shall read leading Charge as filed in						
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		4. <u>BILLING A</u>	ND PAYMENT				
		reread customer's meter. regular read, Company r provided in Section 12.0	as been read, Company, shall at customer's request, However, should the reread verify the accuracy of the nay assess customer a Meter Reading Charge as 2, Meter Reading Charge. Should the reread of that the regular read was incorrect, Company will Charge.				
4.05	Customer	Billing:					
	4.05.01	Information on Bill: Customers	s' bills will show:				
		the billing period obtained	meter reading for the billing period or the usage for I from an electronic meter except that an estimated to it is based on estimated usage and the word in the bill;				
		b) the date of the most recen	t meter reading and the date of the billing;				
		c) the final date by which a Charge is imposed;	payment can be received before a Delayed Payment				
		d) the actual or estimated Ele	ectric Service supplied during the billing period;				
		e) the comparative energy comparable period a year	consumption for the current billing period and the ago;				
		f) the fuel, power or energy the total amount due;	cost adjustment in cents per kilowatt-hour (kWh) and				
		g) the amount due for promp payment;	ot payment and the amount due after delinquency in				
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	4. BILLING AND	PAYMENT		
	collection, connection, disco	ges due for past due accounts, Security Deposits, nnection or reconnection charges, installment justments, and other utility charges authorized by		
	underage of amount paid to	Payment Plan, the dollar amount of overage of date as compared to the cumulative amount ormal billing process for the same period;		
	<ul><li>j) the monthly amounts due from Cold Weather Rule or other pa</li></ul>	n customers paying down an arrearage under the syment plans;		
	k) the total amount due for the cu	rrent billing period;		
	•	se fee, state and local sales taxes or other unless otherwise ordered by the Commission		
	•	umber of Company's office where customer may plaint concerning a disputed bill, service rendered ation of Electric Service.		
4.05.02	services other charges for spec authorized by tariff or otherwise s the sale of merchandise, insulation	ompany may include on the bill for utility related cial services. Special services are those not pecifically regulated by the Commission, such as on or services performed in connection therewith all be designated clearly and separately from		
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	GENERAL RULES AND REGULATIONS							
		4.	BILLING AND F	PAYMENT				
4.05.0	)3 <u>Bill</u>	ing Adjustment	<u>s:</u>					
	a) Any adjustment to a previous bill which was based on estimated usage of meter reading by customer will be shown on the bill. The adjustment shall calculated for bills rendered during the period between the prior and no recent meter readings by Company. The adjusted bill shall show the credit to customer or the balance due and payable to Company. Any credit due customer may be applied as credit to customer's subsequent bills.							
	b)	Credit Due And balance is du approval of Coperiod of time adjustment to	nount, and custon e and payable to company, pay the at least equal to an estimated bill	ner so requests, the an o Company, customer amount in equal mon the adjusted billing pe	pecified in Section 12.03, nount will be refunded. If may, upon request and athly installments over a period. In no case will an ant which is less than the nt.			
4.05.0	)4 <u>Prc</u>	orated Bills:						
	tate Schedule or Rider, nnections, disconnections ss than 26 days or more							
	b)			the Commission, month rates or tariffs b	• •			
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	GENE	RAL RULES AN	D REGULATIONS				
	4. <u>I</u>	BILLING AND P	<u>AYMENT</u>				
	power adjustme fuel and purch option. If Cor	ent mechanism or nased power, pro mpany elects to estimated usage	Rate Schedule provio ration of these charge prorate these charge	mechanism or purchased ding for the adjustment of es will be at Company's s, then each adjustment djustment factor must be			
4.05.05	Delayed Payment	<u>Charge</u> :					
	a) If the bill becomes delinquent, a Delayed Payment Charge in an amount equal to 2 percent of the delinquent amount owed for current Electric Service will be added and Company may initiate any collection efforts.						
	before the deling an opportunity additional cost will allow an abecome deling equal to one perservice agreem upon customer	nquency date due to receive a control to receive a control to make additional 14 day to the amore and will be cancely a failure to pay a control to pay a contr	to internal bill paying opy of each bill at a non-Residential custors in which to pay not customer agrees to unt owed for current used upon Non-Residen any bill before the extension of the each bill paying the extension of the each bill at a non-Resident of the extension of the extension of the each bill at a non-Resident of the extension of the each bill at a non-Resident of the extension of the each bill at a non-Resident of the extension of the each bill at a non-Resident of the extension of the extension of the each bill at a non-Resident of the extension o	e timely payment of bills procedures will be given a second location at no omer chooses, Company nonthly bills before they o pay a fee each month tility service. Customer's tial customer's request or tended delinquency date. Omer will be permitted.			
4.05.06	be credited first to	the balance outs ot, then to addition	tanding for Electric So onal utility charges, s	the total bill, payment will ervice beginning with the uch as disconnection or			
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	4. BILLING AND	PAYMENT			
4.05.07	Combined Payment for Several Me	ters:			
<ul> <li>a) Company may make an agreement with customer not to assess the Delay Payment Charge otherwise applicable if customer:</li> <li>i) assumes responsibility for payment of multiple utility bills from Compawhich become due on different dates in the month;</li> </ul>					
	<ul> <li>b) Company shall have no obligation fails to make payment within customer's notice to Company.</li> </ul>				
	b) If payment is not made within Company shall collect Delays 4.05.05 on the basis of eac customer shall automatically Payment Charge is assessed month period.	ed Payment Charges as ron n single billing. Company pe canceled after the third	equired in Sectio 's agreement wit time the Delaye		
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		4. <u>BILLING AI</u>	ND PAYMENT						
	4.05.08	Meter Readings Not Combined location supplied will be metered or metering facility is set at a customer has Electric Service meters will not be combined Schedule provides otherwise. For Company's convenience, the for billing purposes.	ed and billed separately. Wone premise for customer at different premises, the for billing purposes unlew when more than one meter	hen more than one meter s convenience, or when readings of the separate ess the applicable Rate or metering facility is set					
	4.05.09	Correction of Erroneous Bills: issue a corrected bill. The coamount to be credited. Any arbe shown as a credit on the coamount specified in Secting requests, the amount will be reexceeding 12 months, unless the correction shall be compute for erroneous bills need be made Section 12.04, Bill Error Amount	rrected bill shall show the mounts paid by customer or corrected bill. However, if the fine 12.03, Credit Due Argunded. No corrected bill shall be date of the error can be deed back to but not beyond the for amounts equal to or	adjusted amount due or on the erroneous bill shall ne amount is greater than mount, and customer so hall be issued for a period determined in which case such date. No correction					
4.06	<u>Average P</u>	Payment Plan:							
	4.06.01 Availability: Upon mutual agreement between customer and Company the Averag Payment Plan (APP) is available to any customer who qualifies for Electric Service under Company's Residential Electric Service and Small General Service rat schedules (excluding industrial) and Churches on any rate schedule.								
	4.06.02	Eligibility: To be eligible to be be Customer must meet the follow		provisions of the APP, the					
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	b) The Cupresent the Consection Compa	ustomer must have premises for at lease premises for at lease pany's estimate for 4.06.04 Calculation ustomer must not hone.	rently receiving service under received service continuest twelve (12) months prior or such service to be determented and the continuest of APP monthly amount. The continuest is and the conformant of the confor	to the election or agree to mined in accordance with nt not in dispute with the ace with, the Company's			
4.06.0	(CCB) syst under Resi issuing a b Average Pa the APP if	(CCB) system, each month the Company will notify eligible Customers then served under Residential Service or Small General Service rate schedules of the APP by issuing a bill which shall contain two amounts: the actual amount due, and the Average Payment amount due under the Plan. The Customer elects to pay under the APP if the Customer pays the Average Payment amount. A Customer may also elect to be billed under the APP at any time by contacting the Company's Customer					
4.06.0	<ul> <li>4.06.04 Payment of arrears under the Average Payment Plan: Customers who have ar account balance in arrears shall be informed of, and may elect to be billed on this APP, if the following conditions are satisfied:</li> <li>a) The arrearage is not as a result of default of a previous payment agreement</li> </ul>						
	Rule 4.	•	der the provisions of the (	Cold Weather Rule or this			
	b) The arr	earage is not as a re	esult of tampering or divers	ion;			
	the am	ount in arrears, di	ay, in twelve equal installm ivided by twelve (12), plu n accordance with Rule 4.0	is the Average Payment			
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Any Customer who fails to one-twelfth of the arrears a service, shall be conside accordance with the provisin full of the total amount in who is in default may be reparticipation in the APP untitive calculate customer's APP months known, not to exceed the prior the sum of:  a) current Net Monthly Bill, plus b) previous 11 Net Monthly Bill c) financial transactions that we rebill), divided by  d) twelve (12), plus e) Periodic Review Adjustment Commencing with the implement system, the calculation of the Area a) If the Customer has twelved.	Replacing Schedule Section 4 Sheet 18  which was filed January 18, 2021  Sheet 18 of 30 Sheets  S AND REGULATIONS  The Payment of the Average Payment plus mount, or who causes or permit diversion of electric red in default, and subject to disconnection in ons of Rule 5. The Company may require payment arrears as a condition of reconnection. A Customer emoved from the APP and shall not be eligible for I all amounts owed are paid in full.  Int Plan monthly bills: Each month Company shall hly bill based upon available history estimated if not
(Name of Issuing Utility)  EVERGY KANSAS CENTRAL SERVICE AREA  (Territory to which schedule is applicable)  No supplement or separate understanding shall modify the tariff as shown hereon.  GENERAL RULES  4. BILLING AN  Any Customer who fails to one-twelfth of the arrears a service, shall be conside accordance with the provise in full of the total amount in who is in default may be reparticipation in the APP until who is in default may be reparticipation in the APP until the sum of:  a) Calculation of Average Payme calculate customer's APP month known, not to exceed the prior the sum of:  a) current Net Monthly Bill, plut b) previous 11 Net Monthly Bill c) financial transactions that we rebill), divided by  d) twelve (12), plus  e) Periodic Review Adjustment Commencing with the implement system, the calculation of the Area in the Customer has twelved.	Replacing Schedule Section 4 Sheet 18  which was filed January 18, 2021  Sheet 18 of 30 Sheets  S AND REGULATIONS  The Payment of the Average Payment plus mount, or who causes or permit diversion of electric red in default, and subject to disconnection in ons of Rule 5. The Company may require payment arrears as a condition of reconnection. A Customer emoved from the APP and shall not be eligible for I all amounts owed are paid in full.  Int Plan monthly bills: Each month Company shall hly bill based upon available history estimated if not
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system, the calculation of the A  a) If the Customer has twelve	t amount.
	entation of the Customer Care and Billing (CCB) verage Payment Plan will be as follows:
of bills for the Customer. Ea (12) bills for the Custome	(12) months of usage history at the premises, the ent will be the average of the last twelve (12) months are month, the Company will average the prior twelve
Issued July 28 2025  Month Day Year	ach month, the Company will average the prior twelver, along with the cumulative balance of the Planual usage ((prior 12 bills + over/under balance)÷ 12);
·	r, along with the cumulative balance of the Plan
Effective Month Day Year	r, along with the cumulative balance of the Plan

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EVERGY KANSAS C				
<u> </u>	th schedule is applica	ıble)	which was filed	January 18, 2021
upplement or separate underst modify the tariff as shown he	anding ereon.		Sh	eet 19 of 30 Sheets
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	4.	BILLING AND I	PAYMENT	
			ally adjust on the next r lation from the current	nonth's bill if there is mor Plan payment amount.
b)		Plan payment will		of usage history at th ast nine (9) months of bill
	but is otherwis service repres	se eligible for an entative (CSR). <i>A</i>	APP, the Customer mat that time, the CSR	ge history at the premises lust speak to a Custome will manually calculate a learby Customers with lik
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	than nine (9) r	months of usage		schedules who have less shall be ineligible for the nises is not available.
c)	Adjustments			
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4. BILLING AND PAYMENT  (ii) The monthly amounts payable under the Plan may be adjusted for abnormal weather conditions, historical usage at the current premise, or other factors. The estimated annual adjusted billing, and thus the monthly level payment amount, may be revised if the earlier estimate was underestimated or overestimated due to Customer use, weather conditions, rate tariff changes, or other factors.  d) Review of Contract: Customer may, at any time, request that the Company review the account for a modification to the average payment amount.  4.06.06  Average Payment Plan Monthly Billings: Customer's APP monthly billings are due and payable as provided in Section 4.01, Payment of Bills. If such billing becomes delinquent, a 2 percent Delayed Payment Charge based upon such billing will be added. Company may terminate the APP if customer fails to pay any average monthly billing on or before its due date for 2 consecutive months. Billings to customers using the APP will contain the information specified in subsection 4.05.01, Information on Bill, and shall also show the overage or underage of the amounts paid to date as compared to the amounts calculated under Company's normal billing procedures for the same period.  4.06.07  Periodic Review Adjustment: A Periodic Review Adjustment shall consist of the Settlement Balance (the net accumulated difference between billings calculated under the rate schedule the customer takes Electric Service under and the billed Average Payment amounts) divided by twelve (12). The Periodic Review APP bill for the twelve months following the Periodic Review. A Periodic Review may occur upon customer's request to review customer's APP or upon Company's review of customer's account (e.g., as a result of edits in Company's billing system). Company shall review each customer's APP at least annually. The Periodic Review, upward or downward adjustments, may result from, but are not limited to, rate changes, variations in usage, or weather conditions. The Periodic Review Adjus	Index					
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Replacing Schedule_Section 4_Sheet 20_  (Territory to which schedule is applicable)  Awhich was filed January 18, 2021  Sheet 20 of 30 Sheets  GENERAL RULES AND REGULATIONS  4. BILLING AND PAYMENT  (ii) The monthly amounts payable under the Plan may be adjusted for abnormal weather conditions, historical usage at the current premise, or other factors. The estimated annual adjusted billing, and thus the monthly level payment amount, may be revised if the earlier estimate was underestimated or overestimated due to Customer use, weather conditions, rate tariff changes, or other factors.  d) Review of Contract: Customer may, at any time, request that the Company review the account for a modification to the average payment amount.  4.06.06  Average Payment Plan Monthly Billings: Customer's APP monthly billings are due and payable as provided in Section 4.01, Payment of Bills. If such billing becomes delinquent, a 2 percent Delayed Payment Charge based upon such billing will be added. Company may terminate the APP if customer fails to pay any average monthly billing on or before its due date for 2 consecutive months. Billings to customers using the APP will contain the information specified in subsection 4.05.01, Information on Bill, and shall also show the overage or underage of the amounts paid to date as compared to the amounts calculated under Company's normal billing procedures for the same period.  4.06.07  Periodic Review Adjustment: A Periodic Review Adjustment shall consist of the Settlement Balance (the net accumulated difference between billings calculated under the rate schedule the customer takes Electric Service under and the billed Average Payment amounts) divided by twelve (12). The Periodic Review Adjustment shall be used for determining an increase or decrease to customer's APP or upon Company's review of customer's account (e.g., as a result of edits in Company's billing system). Company shall review each customer's APP at least annually. The Periodic Review Adjustment shall be limited to an increa	ERGY KANSAS CE	INTRAL, I			ANSAS CENTRAL SCHEI	JULE Section 4
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THE STATE CORE	PORATION COMMISSION OF KANSAS					
EVERGY KANSAS CENT	RAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVE	RGY KANSAS CENTRAL SCHEDULE Section 4				
	(Name of Issuing Utility)	Replacing Schedule <u>Section 4</u> Sheet <u>21</u>				
EVERGY KA	NSAS CENTRAL SERVICE AREA	1 5				
(Territor	ry to which schedule is applicable)	which was filed January 18, 2021				
No supplement or separ shall modify the tariff a	ate understanding s shown hereon.	Sheet 21 of 30 Sheets				
	GENERAL RULES	S AND REGULATIONS				
	4. <u>BILLING AN</u>	ND PAYMENT				
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	system, the Settlement Balance	entation of the Customer Care and Billing (CCB) e (also referred to as cumulative balance) becomes alculation and thus eliminates this Periodic Review				
4.06.0		yment Plan: The election shall continue from month on the occurrence of any of the following event:				
	b. If there is a 60-day arrea provisions in Section 5.01, <u>Conmay</u> be terminated. The Custopayable, and bills based on	a. Termination may occur at the request of Customer. b. If there is a 60-day arrearage at time of billing or pursuant to any of the provisions in Section 5.01, Conditions for Discontinuing Electric Service, APP billing may be terminated. The Customers unpaid usage plus arrears shall be due and payable, and bills based on actual usage will be subsequently issued. The Customer may reelect to be billed under the APP by paying all amounts due and notifying the Company.				
	No interest shall be due from o termination.	r payable to the Customer as a result of APP billing				
4.06.0	this APP in no way modifies, Customer's rights or obligations	General Rules and Regulations Applicable: Except as expressly set forth above, this APP in no way modifies, terminates or suspends any of the Company's or Customer's rights or obligations, under the General Rules and Regulations Applying to Electric Service, including but not limited to payment of bills and discontinuance of service provisions.				
	Year 28 2025  Month Day Year					
Effective	Month Day Year					

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		TION COMMISSI						
EVERGY KAN	SAS CENTRAL, IN		S SOUTH, INC. d.b.a. EVERGY KA	ANSAS CENTRAL SCHEDUI	LE Section 4			
		(Name of Issuing Uti	ility)	Replacing Schedule_	Section 4 Sheet 22			
EVER	GY KANSAS	CENTRAL SERV	TCE AREA					
	(Territory to w	hich schedule is app	olicable)	which was filed	January 18, 2021			
No suppleme shall modify	No supplement or separate understanding shall modify the tariff as shown hereon. Sheet 22 of 30 Sheets							
	GENERAL RULES AND REGULATIONS							
			4. <u>BILLING AND P</u>	AYMENT				
4.07	Cold Wear	ther Rule:						
	4.07.01 Applicability: The provisions of this Cold Weather Rule allow for special payme and disconnection procedures for any qualifying Residential customer. The rule allows a qualifying Residential customer the opportunity to retain or restor Electric Service during the designated cold weather period and enter into payment agreement with Company. The cold weather period extends from November 1 through March 31, when the National Weather Service forecasts the the temperature will drop below 35 degrees (activating temperature) or will be in the mid 30s or colder within the following 48-hour period.							
	4.07.02	Customer's Re	sponsibilities:					
					to Company will qualify nplies with the following			
		i) informs	Company of the inab	ility to pay a bill in full;				
		ii) gives C agreem	•	formation to develop	an appropriate payment			
			for federal, state, lo er may be eligible;	cal, or other utility ass	sistance funds for which			
	<ul> <li>iv) makes an initial payment of one-twelfth of customer's arrearage and one twelfth of customer's bill for current consumption during the most recen billing period for which Electric Service was provided, plus the full amount of any disconnection and reconnection fees, plus any applicable Security Deposit; and</li> </ul>							
Issued	July Month	28 Day	2025 Year					
Effective _	Month		Year					

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<b>IE STATE CORPO</b> ERGY KANSAS CENTR <i>A</i>			U <b>F KANSAS</b> UTH, INC. d.b.a. EVERGY	KANSAS CENTRAL	SCHEDU	LE <u>Secti</u>	on 4	
		of Issuing Utility			S G T L D G			
EVERGY KAN	SAS CENT	RAL SERVICE	E AREA	Replacing	g Schedule_	Section 4	_Sheet_	23
		edule is applica		which wa	ıs filed	Januar	y 18, 202	1
supplement or separat all modify the tariff as	e understanding	g			She	et 23 of 30 Sh	eets	
			RAL RULES A	ND REGULA				
		4.	BILLING AND	<u>PAYMENT</u>				
	v)	of cust Electric	into a payment tomer's obligation c Service. Suc account balance s.	on to pay past, ch payment ag	current, greement	and future	re char ow cus	ges fo
			a payment ag individualized to				ents n	nutuall
c) Notwithstanding the r Company may accep circumstances of need will eliminate customer				ser amount weet that the initia	hen it is	able to	verify	specia
4.07.03		any's Respo are outlined	onsibilities: Cor as follows:	mpany's respon	sibilities	under the	Cold V	Veathe
	le: wl a th	ast 30 days no is current notice to ead e most rece	Il mail written no prior to the colly receiving Electh Residential prent cold weather	d weather perion tric Service. In Temise that has Ber period and r	od, to ea addition, been disc emains	ch Reside Company connected without El	ntial cu shall a during	ustome Iso ma or afte
	EI pr of cu te du	ectric Service ior to Compaine record by stomer of lephone contributing the phone contributions.	the requirements, Company shates, Company shates, company shates, company shates, company shates, company shates, company's employee	all, during the firm of Electric Sermake one attenday prior to tended you was not made personal contains.	rst 24 hourvice, atte empt at sermination le. If curact the day	urs of the empt to contain personal not Election stomer is any prior to	48 hourntact cual contact tric Se not contact termin	r perioustome act witervice Intacte
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		ON COMMISSION					
VERGY KANSA			UTH, INC. d.b.a. EVERGY K	ANSAS CENTRAL SCHEDUL	E Section 4		
	(1)	lame of Issuing Utility	")	Replacing Schedule_	Section 4 Sheet 24		
EVERG	GY KANSAS CE	NTRAL SERVICI	E AREA				
		n schedule is applica	ıble)	which was filed	January 18, 2021		
No supplement shall modify th	or separate understa e tariff as shown hei	nding eon.		Shee	t 24 of 30 Sheets		
		GENE	RAL RULES AN	ID REGULATIONS			
		4.	BILLING AND F	PAYMENT			
					this convice		
		the day prior to	o disconnect. The	re will be no charge for	inis service.		
	c) On the day of disconnection, Company must receive a 24-hour forecast above the activating temperature from the National Weather Service. If the temperature is then forecasted to be below the activating temperature, the disconnection may not be carried out and Company must wait for another 48- hour forecast above the activating temperature and follow the same procedure prior to disconnection.						
	d) Company shall inform customer, in the telephone contact, with the normal day disconnect notice prepared in accordance with Section 5.01, <u>Conditions to Discontinuing Electric Service</u> , the personal contact, and the addition disconnect message left on customer's door, of the following information:						
		opportuniti	ies for customer		tule and that there are of Electric Service by		
		,	mer must meet th s Responsibilities;	•	n in subsection 4.07.02,		
			pany maintains a o pay utility bills;	list of organizations fro	m which funds may be		
		the custor payments the custor current ar	mer may qualify. over a period of fe mer of the custor nd future consum	Prior to discussing a wer than 12 months, th mer's right to have an	arrangements for which ny Cold Weather Rule e Company shall inform Average Pay Plan for arrearage amount paid er the next 11 months;		
Issued	July Month	28 Day	2025 Year				
Effective	Month	Pay	Year				

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THE STATE CORPORAT						
EVERGY KANSAS CENTRAL, INC		, INC. d.b.a. EVERGY	KANSAS CENTRAL SCHEDUI	LE Section 4		
	(Name of Issuing Utility)		Replacing Schedule_	Section 4 Sheet 25		
EVERGY KANSAS	CENTRAL SERVICE AI	REA	1 6 –			
(Territory to wh	nich schedule is applicable)	which was filed	January 18, 2021			
No supplement or separate unde shall modify the tariff as shown	rstanding hereon.		Shee	et 25 of 30 Sheets		
	GENER <i>A</i>	AL RULES A	ND REGULATIONS			
	4 DU	LINC AND	DAVMENT			
	4. <u>Bl</u>	LLING AND	PATMENT			
	v) that Company	offers a third	party notification plan; a	nd		
	prior to termin	nation during	the cold weather period.	e available to customer Company shall provide n's Consumer Protection		
e) Except as specified in Section 5.01, <u>Conditions for Discontinuing Electorics</u> , Company shall not disconnect customer's Electric Service when local National Weather Service office has forecasted the temperature to delow 35 degrees Fahrenheit or that it will be in the mid 30s or colder within next 48-hour period.						
	for qualification usecurity Deposit conjunction with payment plan per	inder the Colo made under the Cold We iod. The Sec	d Weather Rule. However the provisions of the exather Rule is appropria	ty Deposit as a condition ver, an assessment of a xisting standards and in the if amortized over the amortized over a period posit.		
g) When customer contacts Company for assistance under the Cold Weather River or generally regarding energy conservation measures, Company shall inform customer of the long range advantages of weatherization programs a encourage customer to apply for weatherization and insulation assistance Company shall also inform customer of the availability of an energy analythrough the Audit for Conservation Today (ACT) program, and the benefits a associated costs of the energy analysis.						
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THE STATE COF						
EVERGY KANSAS CEN			OUTH, INC. d.b.a. EVERGY K	ANSAS CENTRAL SCHEDU	JLE Section 4	
	(Nan	ne of Issuing Utility	y)	Replacing Schedule	Section 4 Sheet 26	
EVERGY KA	ANSAS CEN	TRAL SERVIC	E AREA	1 0		
(Territ	ory to which s	chedule is applica	able)	which was filed	January 18, 2021	
No supplement or sep shall modify the tariff	arate understand f as shown hereo	ing n.		Sh	eet 26 of 30 Sheets	
		GENE	ERAL RULES AN	ND REGULATIONS		
		4.	BILLING AND I	PAYMENT		
4.07	4.07.04  Default: Unless subsequently cured by customer, if customer provides Compawith a check, electronic payment or draft with insufficient funds for the initial payment or for any installment of the payment plan, then customer shall be default of the Cold Weather Rule Payment Plan. A customer who defaults or Cold Weather Rule Payment Plan shall not be eligible for an Extended Paymer Plan under Section 4.08 unless customer pays Company the arrearages from the prior Cold Weather Rule Payment Plan. A customer that defaults on a Cold Weather Rule Payment Plan shall be eligible to enter into a new Cold Weather Rule Payment Plan if it complies with the provisions of subsection 4.07.02, Customer Responsibilities. This includes making an initial payment and payment of a disconnect or reconnect charges. Once customer has been informed of the payment plans offered under the Cold Weather Rule, any payment plan that negotiated by customer and Company shall be considered to be a Cold Weather Rule Payment Plan. However, a customer with a payment plan of less than months shall not be in default of that payment plan if the payments made prior customer's default are equal to or greater than the amount that would have be					
4.07	.05 <u>Cure</u>	e of Default:				
	a) (	Customer may	y cure a default of	a payment agreement	caused by:	
	i	) making ar <u>Responsib</u>		as required in subsec	ction 4.07.02, <u>Customer's</u>	
	i	i) paying all the default		d reconnection charge	es incurred as a result of	
	i	for Electric	c Service incurred		eather Rule. Any charges efault shall be included in stomer.	
Issued	July Month	28 Day	2025 Year			
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GENERAL RULES AND REGULATIONS  4. BILLING AND PAYMENT  b) Customer may cure default caused by theft or diversion of Electric Service by:  i) paying for the value of the Electric Service diverted, estimated based of historic use;  ii) making an initial payment as required under subsection 4.07.02, Customer Responsibilities;  iii) paying all disconnection and reconnection charges incurred as a result customer's default; and  iv) complying with all other provisions of the Cold Weather Rule. All other charges, costs, damages, and Security Deposits provided for under Company General Terms and Conditions when customer has tampered or fraudulent used Company's facilities shall be included in the full payment made by the customer prior to restoration of service.  4.07.06 Renegotiation of Cold Weather Rule Agreement: Customer may contact Company and renegotiate its Cold Weather Rule payments if customer receives utility or other lump sum assistance.  4.07.07 Disconnections under the Cold Weather Rule: The Company may disconnect customers Electric Service after proper notice is given pursuant to the provision detailed in Section 5 Disconnection of Electric Service. The disconnection provisions are modified during the Cold Weather Rule period as follows:  a) Company may disconnect customer when customer causes or permit unauthorized use, interference, tampering or diversion of Electric Service (meter bypass) on or about customer's premises	UE STATE CODDO	DDATION COMMISSION OF VANSAS	Index					
Name of Issuing Utility    EVERGY KANSAS CENTRAL SERVICE AREA   Which was filed   January 18, 2021     To sympleyout or separate understanding and involving the further as shown hereon.			VANCAS CENTRAL SCHEDULE Section A					
Replacing Schedule_Section 4_Sheet_27_  (Territory to which schedule is applicable) which was filed January 18, 2021  Sheet 27 of 30 Sheets  GENERAL RULES AND REGULATIONS  4. BILLING AND PAYMENT  b) Customer may cure default caused by theft or diversion of Electric Service by:  i) paying for the value of the Electric Service diverted, estimated based of historic use;  ii) making an initial payment as required under subsection 4.07.02, Customer Responsibilities;  iii) paying all disconnection and reconnection charges incurred as a result of customer's default; and  iv) complying with all other provisions of the Cold Weather Rule. All other charges, costs, damages, and Security Deposits provided for under Company General Terms and Conditions when customer has tampered or fraudulent used Company's facilities shall be included in the full payment made by the customer prior to restoration of service.  4.07.06 Renegotiation of Cold Weather Rule Agreement: Customer may contact Compara and renegotiate its Cold Weather Rule payments if customer receives utility or other lump sum assistance.  4.07.07 Disconnections under the Cold Weather Rule: The Company may disconnection detailed in Section 5 Disconnection of Electric Service. Provisions are modified during the Cold Weather Rule period as follows:  a) Company may disconnect customer when customer causes or permit unauthorized use, interference, tampering or diversion of Electric Service (methoppass) on or about customer's premises	TERGY KANSAS CENTRA		KANSAS CENTRAL SCHEDULE Section 4					
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customers Electric Service after proper notice is given pursuant to the provision detailed in Section 5 <u>Disconnection of Electric Service</u> . The disconnection provisions are modified during the Cold Weather Rule period as follows:  a) Company may disconnect customer when customer causes or permit unauthorized use, interference, tampering or diversion of Electric Service (metabypass) on or about customer's premises	4.07.06	and renegotiate its Cold Weather I						
unauthorized use, interference, tampering or diversion of Electric Service (metebypass) on or about customer's premises  Issued July 28 2025	4.07.07	customers Electric Service after produced in Section 5 Disconne	proper notice is given pursuant to the provisions ction of Electric Service. The disconnection					
<del></del>		unauthorized use, interference	, tampering or diversion of Electric Service (meter					
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	(Na	me of Issuing Utility	<i>ý</i> )	Replacing Schedul	e Section 4 Sheet 28
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			BILLING AND P		
l					-41
		,			ction notice is provided to nission's Protection Office,
		ii) 10 days af	fter a disconnectior	n notice is sent, which	never is quicker.
		commercia		ffort, after full payn	as possible, using every nent has been made by
	b)				presents their identity or ining or retaining Electric
					ction notice is provided to nission's Protection Office,
		ii) 10 days af	fter a disconnectior	n notice is sent, which	never is quicker.
	c)	or electronic p Cold Weather	payment for the init r Rule payment pla	tial payment or an ins an and does not cur	an insufficient funds check stallment payment under a e the insufficient payment notice is sent regardless of
4.08 <u>Ext</u>	ended F	Payment Plan:			
A.	Res Cus	sidential custo stomer will hav	omers with arrea /e up to 12 months	rs during non-Cold to pay off an arreara	ment plan is available to Weather Rule periods. age with the initial payment bill for consumption during
Issued Ju	ly onth	28 Day	2025 Year		
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		ON COMMISSION			
EVERGY KANSA		& EVERGY KANSAS SOUNTY Name of Issuing Utility	JTH, INC. d.b.a. EVERGY K	ANSAS CENTRAL SCHEDUL	E Section 4
EVEDO				Replacing Schedule_	Section 4 Sheet 29
		ENTRAL SERVICE ch schedule is applical	which was filed	January 18, 2021	
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shall modify the	e tariff as shown h				t 29 of 30 Sheets
		GENE	RAL RULES AN	ID REGULATIONS	
		4.	BILLING AND F	PAYMENT	
	n P	nust pay off any	arrearage from a	previous Cold Weather	as provided. Customer Rule plan or Extended ust inform customers of
	S s d	ection 4.01, <u>Payı</u> uch billing will be elinquent. Comp	<u>ment of Bills</u> . Á 2 e added if an Ex any may terminat	percent Delayed Paym tended Payment Plan i	payable as provided in the nent Charge based upon monthly billing becomes to Plan if customer fails to the its due date.
		xtended Paymer .05.01, <u>Informatio</u>	•	contain the information	specified in subsection
4.09	intereste delinque maintain providing	d third party, Co nt. The purpose the account bala notice, Compan	mpany will notify of this agreemer ance on a curren	such third party when to tis to afford customer to basis and retain Elect esponsibility to the third	pany, customer and any customer's bill becomes all available methods to ric Service. Other than party and the third party
4.10	Section materials Compan complete negligen Compan replacen premises	6, Customer's significant of furnished and way shall charge cued. Unless the unce, then no such y's existing school or repair of	Service Obligation  work done on custle to the condition of the condition of the charges shall approperly for the condition of the charges of the condition of	ns, Company shall contomer's premises beyone investigation of a suspen customer's premises in the customer. Any chapter is a Company shall not shed and owned by Company shall not shall	Except as provided in harge customer for all and the Point of Delivery. Exted unsafe condition is a result of Company's rge shall be based upon of charge customer for company on customer's customer or customer's
Issued	July Month	28 Day	2025 Year		
Effective					

Year

Darrin Ives, Vice President

**)** Day

Month

By

				In	dex
	CORPORATION				
ERGY KANSAS		VERGY KANSAS SOU ne of Issuing Utility	UTH, INC. d.b.a. EVERGY I	KANSAS CENTRAL SCHEDUI	.E <u>Section 4</u>
	(Nan	ne of issuing Othity	)	Replacing Schedule_	Section 4 Sheet 30
	Y KANSAS CEN				
· · · · · · · · · · · · · · · · · · ·	Territory to which s		ıble)	which was filed	January 18, 2021
o supplement on all modify the	or separate understand e tariff as shown hereo	n.		Shee	et 30 of 30 Sheets
		GENE	RAL RULES AI	ND REGULATIONS	
		4.	BILLING AND	PAYMENT	
4.11	changes in		tomers through		ation explaining overall ail when new rates are
4.12	unless the i provides oth season mo Service req limited to,	ndividual Rate nerwise. The nths when no uirements are outdoor theat	e Schedule or Ric customer charge o Electric Service e seasonal. Exa ters, drive-ins, a	der under which custome in the rate schedule sl e is used for those cu mples of those custom	and basis for customers er takes Electric Service nall apply during the off- stomers whose Electric ers include, but are not t centers, golf courses,
4.13	Company the discussions customer's event shall customer's requests by customer's	ne cost of revi with custome sales tax exe customer pay .13, for proce y customer fo	iewing its records er, consultant or emption application less than the Custon sales tax or billing history a refund. In additional extension is the content of the content	s, time spent calculating the Kansas Departmen on plus applicable over stomer Requested Inform exemptions. The change in no event shall the content of the c	er's consultant shall pay potential refund and on at of Revenue regarding rheads. However, in no nation Charge, as filed in arge does not apply to the charge exceed the only be deducted from
1					
ssuea	July Month	28 Day	2025 Vear		
ssuea	July Month	28 Day	2025 Year		

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	CORPORATION C					
3Y KANSAS	,		JTH, INC., d.b.a. EVERGY K	ANSAS CENTRAL SCHEI	DULE	Section 12
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EVERG	GY KANSAS CENT	TRAL SERVIC	E AREA	Replacing Schedu	le <u>Section</u>	12 Sileet 1
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ipplement of modify the	or separate understanding tariff as shown hereon.	ğ		S	heet 1 of 1 Sł	heets
			AL RULES AND	REGULATIONS		
	12. SCF	JEDI II E OE	MISCELLANEOL	JS CHARGES AND A	MOLINITS	•
	12. <u>301</u>	IEDULE OF	WISCELLANEOU	O CHARGES AND F	AIVIOUNTS	<u>2</u>
12.01	Connection Cha					\$ 5.00
12.02	Meter Reading	Charge (Re:	4.04.03 & 4.04.05	)		\$10.00
12.03	Credit Due Amo					\$10.00
12.04	Bill Error Amour					\$ 2.00
12.05	Collection or Dis	sconnection a	at non-AMI Meter (	Charge (Re: 5.07)		\$15.00
12.06	Reconnection a	t non-AMI Me	eter Charge (Re: 5	.08)		\$20.00
12.07	Insufficient Fund	ds Charge (R	Re: 4.03)			\$30.00
12.08	Insufficient Fund	ds Service Cl	harge (Re: 4.03)			\$30.00
12.09			Error (Re: 9.05 B	(2))		\$ 2.00
12.10	Adjusted Bill An					\$ 2.00
12.11	Meter Test Cha					\$30.00
12.12			Charge (Re: 5.07)			\$ 5.00
12.13	Customer Requ	ested Inform	ation Charge (Re:	4.14)		\$20.00
12.14	Lock Ring Char					\$48.00
12.15	Credit, Debit Ca	ard Fee per tr	ansaction amount	for C&I customers (Re	e: 4.03 D)	<del>2.70%</del>
	(Transaction ar	<del>nounts are lir</del>	mited to \$5,000 or	lessSubject to transac	tion limits	
	by third party pr					
12.16			Pole or Pedestal (F			\$20.00
12.17			Pole or Pedestal (R			\$30.00
12.18				ng and/or Diversion (F	Re: 5.08)	\$55.00
12.19	Reconnection a	t AMI Meter (	Charge (Re: 5.08)			\$0.00
ed	November	4	2025_			
	Month	Day	Year			
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ctive						
ective	Month	Day	Year			

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		N COMMISSION EVERGY KANSAS SOU	[ <b>OF KANSAS</b> JTH, INC., d.b.a. EVERGY K	ANSAS CENTRAL SCHEDUL	E Section 12
	-	of Issuing Utility)	711, 11, 10, 4, 4, 10, 14, 12, 12, 12, 12, 12, 12, 12, 12, 12, 12		2 20000012
	(i tairie	or issuing outility)		Replacing Schedule_	Section 12 Sheet 1
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supplement all modify the	or separate understar e tariff as shown her			211441	1 of 1 Sheets
		GENERA	L RULES AND	REGULATIONS	
	12. <u>s</u>	SCHEDULE OF	MISCELLANEOU	S CHARGES AND AMO	<u>OUNTS</u>
12.01 12.02 12.03 12.04 12.05 12.06 12.07 12.08 12.09 12.10 12.11 12.12 12.13 12.14 12.15 12.16 12.17 12.18 12.19	Meter Readi Credit Due A Bill Error Am Collection or Reconnectio Insufficient F Insufficient F Adjustment of Adjusted Bill Meter Test O Disconnectio Customer Ro Lock Ring C Credit, Debit (Subject to to Disconnectio Reconnectio Reconnectio	Amount (Re: 4.05.) Disconnection at Disconnection at non-AMI Meter Amount (Re: 4.05) The Bills for Meter Amount (Re: 4.05) Amount (Re: 4.0	4.04.03 & 4.04.05 5.03 & 4.05.09) 09, 2.06.02) at non-AMI Meter Ceter Charge (Re: 5 8e: 4.03) harge (Re: 4.03) Error (Re: 9.05 B .05.03) 5 B(7)) Charge (Re: 5.07) ation Charge (Re: 6) ansaction amount by third party proceeds or Pedestal (Recorded to Pole or Pedestal (Recorded	Charge (Re: 5.07) .08) (2)) 4.14) For C&I customers (Re: 4 ressor) .e: 5.07)	\$20.00 \$30.00
ssued		28 Davi	2025 Vace		
	Month	Day	Year		

Day

Year

Month

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HE STAT	E CORPOR	RATION COMMISSIO	N OF KANSAS			
EVER	GY METRO,	INC., d.b.a. EVERGY KA	SCHED	ULE	Section 4	
	(Name	of Issuing Utility)	Donlooina Sahadul	o Sootie	on 4 Shoot 1	
EVE	RGY KANS	SAS METRO SERVICE	E AREA	Replacing Schedul	e <u>Sectio</u>	on 4 Sneet 1
		which schedule is appli		which was filed	Dece	<del>mber 4, 2019</del> <u>January 18,</u>
No suppleme shall modify	nt or separate the tariff as sho	inderstanding own hereon.		Sh	eet 1 of 1	2 Sheets
			RAL RULES AND LYING TO ELECT			
		•	4. BILLING AND P	PAYMENT		
4.01	BILLING	PERIOD:				
	readings right to r of the mi under the	will be rendered at ead meters and rer nimums of such bill e applicable rate sch	intervals of approxi nder bills more frequency s for any one montl	s meter monthly, and b mately one month. Thuently than monthly, a n shall not exceed the	ne Com nd, in s	pany shall have the such event, the tota
4.02	CONTE	NT OF BILLS:				
	A. Ea	ch bill for electric se	rvice shall show the	e following:		
	1.	the billing period		gistration for the readi electronic meter exc stimated usage;		
	2.	The date the met	er was read and the	e date of the bill;		
	3.	The final date by imposed;	which a payment	can be received before	re a de	linquency charge is
	4.	Actual or estimat	ed usage during the	e billing period;		
	5.	received before		e prior to the final date delinquent and the a nquent;		
Issued	Nov	ember 4	2025			
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EVERGY	· · · · · · · · · · · · · · · · · · ·		EVERGY KAN	NSAS METRO	SCHED	ULE	Section 4	
	(Name o	of Issuing U	tility)		Replacing Schedule <u>Section 4</u> Sheet <u>2</u>			
			RO SERVICE					
	erritory to	which sch	edule is applica	able)	which was filed	Decer	<del>mber 4, 2019</del> January 18	
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No supplement of hall modify the	or separate ur tariff as sho	derstanding wn hereon.	Ţ		Sh	eet 2 of 1	2 Sheets	
				AL RULES AND I				
			4	. BILLING AND P	AYMENT			
	6.	reconr	nection and	or disconnection	r past due accounts, s charges, installment poration Commission;			
	7.	The to	tal amount o	due for the current	billing period;			
	8.	The a	mount due,	separately stated,	ed, for franchise taxes and sales taxes;			
	9.	persor	n or office	where a Custome	er of the Company are er may report a disp nination of service, or	uted bil	l, make an inquir	
	10.	chang	es must be		all changes in rate cha customers through bill rate case.			
E	met Con purs mos the 5.0° equ peri Cus	er readinpany house to recent Compare (H) the all mont od. If the tomer's	ings shall bas determing Rule 9.12(Earneter reaching additional Customer, the Compan	need the actual usand (1-3) and shall be ding available and I money as a resulupon his request, sents over a periody owes the Custo the credit exceeds	h were based on estibill. The adjustmenting by a meter reading calculated for the personal to the adjustment, eshall be permitted to permitted to permit the adjustment, and of time at least expense a refund, it shall \$10, upon Customer in	t shall and, if and the individual of the individual to in	be made after the vailable and usabetween the prior arthe Customer owen cases under Ruadditional charge the adjusted billing as a credit on the value after a second content of the value after a second content and content a	
ssued	Nove Montl		4 Day	2025 Year				
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Effective	Mon	th	Day	Year				

EVEK		ETRO, INC., d.b.a. EVERGY KANSAS METRO	SCHEDU	ULE Section 4		
		(Name of Issuing Utility)	Panlacing Schadule	e Section 4 Sheet 3		
EVE	RGY I	KANSAS METRO SERVICE AREA	Replacing Schedule	<u> </u>		
	(Terri	tory to which schedule is applicable)	which was filed	December 4, 2019 January 18		
o suppleme all modify	ent or se the tari	parate understanding If as shown hereon.	She	eet 3 of 12 Sheets		
		GENERAL RULES AN APPLYING TO ELEC				
		4. BILLING AND	PAYMENT			
	C.	The Company may include on the bill for Special services are those not authorized Commission, such as the sale of magnetic connection therewith. Charges for a separately from charges for electric service balance currently due for utility service additional utility charges (such as discontinuous discontinuous).	ed by tariff or otherwise spectandise, insulation of special services shall be rvice. Partial payments see beginning with the old	pecifically regulated by th or services performed i e designated clearly an shall be applied first to th dest service debt, then t		
	D.	If the Customer is paying under an average payment plan, each bill shall also cleadisclose the difference of the total amount paid to date as compared to the cumulat actual usage, in dollars, to date.				
	E.	If the Customer is paying an arrearag- plan, those monthly amounts shall be pr				
4.03	PA	YMENT OF BILLS:				
	A.	A bill for electric service supplied by serving), become due and payable in the		on rendition (by mailing o		
	B.	A bill for electric service is considered part an authorized pay agent of the Corlegal holiday shall be considered as paid	mpany. Payments due o	on Saturday, Sunday or		
	C.	Bills for electric service may be paid cards. Non-residential Customers paying per transaction limits and fees by the	ng by approved credit or	r debit card are subject t		
ssued		cards. Non-residential Customers paying per transaction limits and fees by the November 4 2025	ng by approved credit or	r debit card are subject t		
ssued		cards. Non-residential Customers paying per transaction limits and fees by the	ng by approved credit or	r debit card are subject t		
ssued		cards. Non-residential Customers paying per transaction limits and fees by the November 4 2025	ng by approved credit or	r debit card are subject t		

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HE STATE CO	RPORATION (	COMMISSION	I OF KANSAS					
EVERGY M	ETRO, INC., d.b.a		ISAS METRO	SCHED	ULE	Section 4		
	(Name of Issuing U	tility)		Replacing Schedul	e Sectio	n 4 Sheet 4		
	KANSAS MET							
(Terr 2021	itory to which sch	nedule is applica	ıble)	which was filed	Decen	<del>nber 4, 2019</del> January 18		
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To supplement or so hall modify the tar	eparate understandin iff as shown hereon.	g		Sh	eet 4 of 12	2 Sheets		
			AL RULES AND F					
		4.	. BILLING AND PA	AYMENT				
	transaction	and will pay	to authorized agen	t a fee of 2.7%.				
D.	The followin	na describe t	he Company's hill I	ogyment methode:				
D.	D. The following describe the Company's bill payment methods:							
				ail with a check or m				
		stub. The Company may require a returned payment fee for payments return any reason other than bank error. (Evergy Kansas Metro Rule 4.06 (C));						
				ay be made automa				
				he Company's recui				
				edit or debit card.  Th n other than bank eri				
	Rule 4	4.06 (C));	·		`			
				ide in person with car				
				authorized pay stat ebsite or by calling				
				he Company may re				
				rror (Evergy Kansas				
	•	-	,	de online via an ACH nethod is accessible				
			-	e a returned paymen	•			
		than bank error (Evergy Kansas Metro Rule 4.06 (C)); and						
		<ul> <li>e. Pay By Phone: Payment may be made by phone via an ACH debit from customer's bank account or may be done by use of approved credit or debit</li> </ul>						
				sible through the Co				
			•	he Company may re	•			
	ree to	r any reason	ı olner than bank e ————	rror (Evergy Kansas	wietro R	ule 4.06 (C)).		
ssued	November	4	2025					
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	ETRO, INC., d.b.a. EV		AS METRO	SCHEDU	LE S	ection 4
	(Name of Issuing Utility	7)		Replacing Schedule	Section 4	Sheet 5
EVERGY I	KANSAS METRO S	SERVICE AI	REA	Replacing Schedule,	Section 4	Sheet 3
	tory to which schedul			which was filed	December 4,	. 2019 January 18
No supplement or ser shall modify the tarif	parate understanding			Sha	et 5 of 12 Sheet	to
snail modify the tarif	i as snown nereon.				et 5 01 12 Sheet	18
			L RULES AND F ING TO ELECTE			
		4.	BILLING AND PA	AYMENT		
	f. Associate	ed transact	ion fees by paym	ent type and method:		
	i.	Bill Pay	ment	\$0.00 per tra	nsaction	
	ii.	Pay In-	Person	\$0.00 per tra	nsaction	
	iii.	Pay Or	n-Line	\$0.00 per tra	nsaction	
	iv.	Pay By	Phone	\$0.00 per tra	nsaction	
	V.	Pay By	Credit/Debit	\$0.00 per tra	nsaction, re	sidential
				2.7% third pa	<u>arty</u> per tran:	saction <u>fee</u> ,
on-residential						
E.	A hill is deeme	ed delinaue	ent if not paid by	the due date stated	on the bill	A Custom
				except those on aver		
				the Customer's acco		
				unpaid bill for servi		
				ixteenth (16 <sup>th</sup> ) day afte		,
F.	When a bill bed	comes delir	nguent, a late pay	ment charge in an am	ount equal t	to two percer
				or current utility servi		
				Company may be init		
G.				14-day extension of th		
	bills become d	elinquent.	A one percent (	1%) charge will be ap	plied to eacl	h month's bi
				ess of when payment i		
				extended delinquent da		
	•			elinquent date, and th		•
	4.03(F) will app	oly to all sul	osequent bills tha	t remain unpaid on the	: 16th day af	ter rendition
H.	Pursuant to Ru	ule 5.01, d	isconnection of	service may result for	delinquency	y of paymer
	Appropriate co	llection, dis	sconnection and	reconnection charges	as detailed	in Rules 5.0
	and 5.08 shall l	be applied.				
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EVER	GY METRO, INC., d.b.a. EVERGY KANSAS METRO	SCHEDULE Section 4
	(Name of Issuing Utility)	Replacing Schedule <u>Section 4</u> Sheet <u>6</u>
EVE	RGY KANSAS METRO SERVICE AREA	Replacing Schedule <u>Section 4</u> Sheet <u>0</u>
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o suppleme all modify	ent or separate understanding the tariff as shown hereon.	Sheet 6 of 12 Sheets
	GENERAL RULES AND APPLYING TO ELEC	
	4. BILLING AND	PAYMENT
4.04	DEFAULT:	
	agreement in the full amount due before the seption by the Customer in his service agreement. The Company under the Customer's service agreed claims between the Company and the Customent and claims by the Company, other than are service agreement, shall not constitute a dunder Rule 5.01 and the failure of the Company or to give the Customer credit therefore shall be the customer credit the custome	t due the Company under the Customer's services ame becomes delinquent shall constitute a defauthe Customer's obligation to pay the amount due the ement shall be separate from other obligations are mer. Failure by the Customer to pay obligations amounts due the Company under the Customer default justifying discontinuance of electric services any to pay obligations to or claims by the Customer hall not justify failure by the Customer to pay the mer's service agreement nor prevent default by the
4.05	MAILING BILLS:	
	designated by the Customer. If a non-reside payments due to the Customer's accounting duplicate bill to the home office or other location expediting payment. The non-receipt of a bill	service address or such other mailing addressential Customer is otherwise unable to make time g procedures, the Company shall offer to issue ion from which payment will be made as a means I by the Customer shall not release or diminish the full payment thereof, including penalties are
4.06	OTHER CHARGES:	
		E: The Customer shall pay the Company the tolonnecting the Company's facilities pursuant to Rusthan \$25.
ssued		
ssued	November 4 2025 Month Day Year	
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		ETRO, INC., d.b.a. EVERGY KANSAS METRO	SCHEDULE_	Section 4
		(Name of Issuing Utility)	Replacing Schedule <u>Se</u>	ction 4 Sheet 7
EVE	RGY	KANSAS METRO SERVICE AREA	Replacing Schedule <u>Sc</u>	ction 4 Sheet 7
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o suppleme all modify	ent or se the tari	parate understanding If as shown hereon.	Sheet 7 c	of 12 Sheets
		GENERAL RULES AND APPLYING TO ELECT		
		4. BILLING AND P	AYMENT	
	B.	METER READING FEE: In the event pursuant to Rule 9.12, the Company may		
	C.	RETURNED CHECK CHARGE: A charge by K.S.A. 21-3707, may be assessed insufficient funds.		
	D.	METER TEST FEE: The Company n Customer's request if upon test the average		
4.07	AVI	ERAGE PAYMENT PLAN:		
4.07	AVI	ERAGE PAYMENT PLAN:  AVAILABILITY: The Average Payment service under any Residential Service or Customers may elect to be billed, and n Company under said rate schedules in a Plan. The Plan is a self-adjusting progran electric service bills.	Small General Service rate nust pay, for all electric se ccordance with the terms	e schedule. Qualification of the schedule. Qualification of the schedule. Qualification of the schedule.
4.07		<b>AVAILABILITY:</b> The Average Payment service under any Residential Service or Customers may elect to be billed, and n Company under said rate schedules in a Plan. The Plan is a self-adjusting program	Small General Service rate nust pay, for all electric se ccordance with the terms in that tends to smooth out it under the terms and prov	e schedule. Qualification of the service provided by the service of the service o
4.07	A.	AVAILABILITY: The Average Payment service under any Residential Service or Customers may elect to be billed, and no Company under said rate schedules in a Plan. The Plan is a self-adjusting program electric service bills.  ELIGIBILITY: To be eligible to be billed.	Small General Service rate nust pay, for all electric se coordance with the terms in that tends to smooth out of under the terms and provements:	e schedule. Qualificervice provided by the and provisions of the monthly fluctuations isions of the Plan, the schedule.
4.07	A.	AVAILABILITY: The Average Payment service under any Residential Service or Customers may elect to be billed, and no Company under said rate schedules in a Plan. The Plan is a self-adjusting program electric service bills.  ELIGIBILITY: To be eligible to be billed Customer must meet the following require	Small General Service rate nust pay, for all electric service coordance with the terms in that tends to smooth out in under the terms and provements:  eliving service under one of service continuously at the other prior to the election of the service rate of the election of the service continuously at the other prior to the election of the election	e schedule. Qualificativice provided by the and provisions of the monthly fluctuations isions of the Plan, the said schedules.  e Customer's preser agree to Company
	A.	AVAILABILITY: The Average Payment service under any Residential Service or Customers may elect to be billed, and in Company under said rate schedules in a Plan. The Plan is a self-adjusting program electric service bills.  ELIGIBILITY: To be eligible to be billed Customer must meet the following require  1. The Customer must be currently received premises for at least twelve (12) more estimate for such service to be determined.	Small General Service rate nust pay, for all electric service coordance with the terms in that tends to smooth out in under the terms and provements:  eliving service under one of service continuously at the other prior to the election of the service rate of the election of the service continuously at the other prior to the election of the election	e schedule. Qualificativice provided by the and provisions of the monthly fluctuations isions of the Plan, the said schedules.  e Customer's preser agree to Company
4.07	A.	AVAILABILITY: The Average Payment service under any Residential Service or Customers may elect to be billed, and in Company under said rate schedules in a Plan. The Plan is a self-adjusting program electric service bills.  ELIGIBILITY: To be eligible to be billed Customer must meet the following require  1. The Customer must be currently recompanies for at least twelve (12) more estimate for such service to be determined.	Small General Service rate nust pay, for all electric service coordance with the terms in that tends to smooth out in under the terms and provements:  eliving service under one of service continuously at the other prior to the election of the service rate of the election of the service continuously at the other prior to the election of the election	e schedule. Qualificativice provided by the and provisions of the monthly fluctuations isions of the Plan, the said schedules.  e Customer's preser agree to Company

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supplemen	t or se	parate understanding If as shown hereon.	Ţ		SI	neet 8 of 12	Sheets	
				AL RULES AND I				
			4.	BILLING AND P	AYMENT			
		3. The Comp		ust not have an	y delinquent amoun	t not in	dispute with the	
				ust satisfy, and be ions Applying to E	e in conformance wit lectric Service.	h, the Co	ompany's Genei	
	C. ELECTION: Each month the Company will notify eligible Customers then served under the Plan by issuing a which shall contain two amounts: the actual amount due, and the Average Payramount due under the Plan. The Customer elects to pay under the Plan if the Customers the Average Payramount amount. A Customer may also elect to be billed under the at any time by contacting the Company's Customer Care Center.							
	D.	balance in a	arrears shall		<b>PLAN:</b> Customers d may elect to be billed:			
			ing an agree		of default of a previousions of the Cold		, ,	
		2. The a	rrearage is n	ot as a result of ta	mpering or diversion;			
		amou	nt in arrears,		elve equal installmen (12), plus the Avera 4.07(E).		•	
		Any Custon	ner who fails	to make timely pa	yments of the Averag	e Payme	nt plus one-twel	
sued		November	4	2025				
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		which schedule	e is applical	ble)	which was filed	December	<del>r 4, 2019</del> <u>Ja</u>	nuary 18
<u>20</u>	<u>)21</u>							
o supplement o all modify the	or separate un tariff as sho	nderstanding wn hereon.			Shee	et 9 of 12 Sh	eets	
				AL RULES AND F				
			4.	BILLING AND PA	AYMENT			
	con Rule con Pay	sidered in one of the Contract	lefault, a Company onnection	nd subject to disc may require payr n. A Customer wh	permits diversion of onnection in accordan nent in full of the tota o is in default will be re participation in the Pla	ce with to I amount emoved fr	he provisin arrea	sions o rs as Averag
E	E. AVI	ERAGE PA						
	1.	calculation bills for th bills for th compared sixty (60) adjust on	n of the F e customed he customed to actuated days front the next	Plan payment will I ner. Each month, mer, along with t al usage ((prior 12 n the effective date	nonths of usage histone the average of the latter the Company will average the cumulative balance bills + over/under balance of the tariff, the Plan peris more than a 10% wint.	ast twelverage the period of the ance)÷ 1. bayment weet	e (12) mo orior twel Plan pa 2); comm vill autom	onths o lve (12 yment nencin naticall
	2.		payment		e (12) months of usage ge of the last nine (9			
		otherwise customer	eligible service r je payme	for an average representative (CS	) months of usage histopayment plan, the cuses). At that time, the CS ving usage history of no	stomer m SR will ma	ust spea	ak to alculat
		For the po	urpose o	f calculating an av	rerage payment amour	nt, "like p	remises"	mean
sued	Nove	ember	4	2025				
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ffective	Mon	th	Day	Year				

EVERG				NSAS METRO	SCHED	ULE	Section 4
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EVER	GY KANS	AS METR	O SERVICE	AREA	Replacing Schedule	Section 4	Sheetto
	Territory to 021	which sche	edule is applica	able)	which was filed	December	<del>r 4, 2019</del> <u>January 1</u> 8
o supplement nall modify th	or separate ur e tariff as sho	nderstanding wn hereon.			Sho	eet 10 of 12 S	Sheets
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			APPL	YING TO ELECTI	RIC SERVICE		
			4	. BILLING AND P	AYMENT		
		under custon	Residential ners served	I Service rate scholl under the same r	r the same rate sched edules and "like pren ate schedule and ope General Service rate s	nises" mea erating in a	ans premises o
			o have less tha e for the plan				
	3.	Adjust					
		b. T v T a	ate scheduline monthly veather coring the estimate mount, material contents and the contents are set in the estimate mount, material contents are set in the estimate material contents are set in the	le changes.  y amounts payable nditions, historical ted annual adjuste ay be revised if ed due to custome	e under the Plan will e under the Plan may usage at the current ed billing, and thus the the earlier estimate r use, weather conditi	be adjusto premise, one monthly was und	ed for abnormator other factors  I level payment  I lerestimated of
	4.	Reviev	v of Contra	ct:			
				at any time, reque e average paymen	st that the Company t amount	review the	e account for
	F. <b>PA</b>	YMENT:					
					ot paid before the deli e, the Customer will		
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supplements and if y	nt or se the tari	parate un f as shov	derstanding vn hereon.	Ţ		Sh	eet 11 of	12 Sheets		
					AL RULES AND R YING TO ELECTR					
				4.	BILLING AND PA	AYMENT				
		char	ge in a	n amount eq	ual to two percent	(2%) of the Average	Paymer	nt Amount due.		
	G. <b>TERMINATION</b> : The election shall continue from month to month, unless termi upon the occurrence of any of the following events:									
		1.	<ol> <li>The Customer closes his account with the Company. The Company will render a final bill to the Customer based upon actual unpaid usage to date.</li> </ol>							
		2.	<ol><li>The Customer requests termination of Plan billing. Upon termination, the Customer's unpaid usage to the latest billing date plus any arrears shall be due are payable.</li></ol>							
		3.	under arrear subse	this Plan, P s shall be quently issu g all amoun	lan billing may be t due and payable led. The Custome	ent by the due date sterminated. The Cuse, and bills based er may reelect to be ing the Company's	tomer's on actu billed	unpaid usage plual usage will lusage will lusage will		
		4.	No in termin		be due from or p	payable to the Cust	omer a	s a result of Pl		
	H.	abov Cus Elec	ve, this tomer's tric Se	Plan in no rights or ob	way modifies, terr oligations, under th	APPLICABLE: Exeminates or suspends ne General Rules and to payment of bi	any of d Regu	the Company's lations Applying		
4.08	EST	ГІМАТ	ED BIL	L PROCED	URE:					
sued		Nove		4	2025					
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	KANSAS METF itory to which sch			which was filed		<del>aber 4, 2019</del> January 18	
lo supplement or se hall modify the tari	parate understanding ff as shown hereon.	7		Sheet 12 of 12 Sheets			
			AL RULES AND I				
		4.	. BILLING AND P	AYMENT			
A.	ESTIMATIO	ON METHOI	<b>D</b> :				
	meter plus t secon five hi in pric and o estima on his	read is una hree-prior do destimation storical read read year from the day after ation is a materical usag	available, the system and attempts will be do from the previous the same day as er. If the second anual process. The	ring Infrastructure (ANem will average consumer will average consumer consumer will average being estimated along estimation attempt is a Billing Department the same premise ares.	umption mation i ill average the us g with the not su will estir	from the last reads not available, ge the usage from the reads three days price cessful, then the mate usage base	
	syster the pr attem <sub>l</sub> secon proces inform	m will averag revious year pt will be m d estimatio ss. The Bil	ge usage from 35 or. If that informatinade by averaging nattempt is not ling Department	when a current metedays prior to and 35 don is not available, at the usage from the successful, then the will estimate usage and if not available, the	ays afte a secon prior tw e estima based	or the same date of the read estimation to readings. If the ation is a manu- ton historic usag	
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No symploms				January 18, 2021					
shall modify	ent or separate und the tariff as show	n hereon.		Sheet 1 of 12 Sheets					
		GENERAL I	RULES AND R	EGULATIONS					
		4. Bl	LLING AND PA	YMENT					
4.01	BILLING I	PERIOD:							
	Normally, the Company will read the Customer's meter monthly, and bills based on such mont readings will be rendered at intervals of approximately one month. The Company shall have right to read meters and render bills more frequently than monthly, and, in such event, the to of the minimums of such bills for any one month shall not exceed the monthly minimum requirements applicable rate schedule.								
4.02	CONTENT	TENT OF BILLS:							
	A. Each	Each bill for electric service shall show the following:							
	1.		ained from an	electronic meter exc	ng period or the usage for cept that an estimated bill				
	2.	The date the meter wa	s read and the	date of the bill;					
	3.	The final date by which imposed;	ch a payment ca	an be received befor	re a delinquency charge is				
	4.	Actual or estimated usage during the billing period;							
	5.	<ol> <li>The amount due if payment is made prior to the final date by which payment can be received before the bill is deemed delinquent and the amount due if payment is received after the bill is deemed delinquent;</li> </ol>							
	6.		lisconnection cl	narges, installment p	ecurity deposits, collection, payments and other utility				
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supplement or sall modify the tar	eparate un	nderstanding wn hereon.	Sheet 2 of 12 Sheets				
		GENERAL RULES AND	REGULATIONS				
		4. BILLING AND F	AYMENT				
	7.	The total amount due for the current	billing period;				
	8.	The amount due, separately stated,	for franchise taxes and sales taxes	;			
	9.	The address and telephone number person or office where a Custome concerning a bill, delinquency or terr	er may report a disputed bill, ma	ke an inqui			
	all changes in rate changes in rates customers through bill inserts or din rate case.						
B.	met Con purs mos the 5.01 equ peri Cus	adjustments to previous billings which are readings shall be shown on the inpany has determined the actual uses that to Rule 9.12(B)(1-3) and shall be trecent meter reading available and Company additional money as a result (H) the Customer, upon his request, all monthly installments over a period. If the Company owes the Customer's next bill. If the credit exceeds and the overpayment.	bill. The adjustment shall be mage by a meter reading, if available calculated for the period between usable by the Company. If the Call to the adjustment, except in cashall be permitted to pay the additional of time at least equal to the amer a refund, it shall appear as a	nade after the and usable the prior and ustomer owner owner Ruonal charge djusted billin credit on the same the			
C.	Spe Con con sepa	Company may include on the bill for excial services are those not authorized namission, such as the sale of men nection therewith. Charges for spearately from charges for electric service currently due for utility service	by tariff or otherwise specifically rechandise, insulation or services ecial services shall be designate ce. Partial payments shall be apple	gulated by the performed declearly and the clearly and the			
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			GENERA	AL RULES AND	REGULATIONS				
			4.	BILLING AND P	AYMENT				
			utility charges special char		nection, reconnection of	or returned payment fees)			
	D. If the Customer is paying under an average payment plan, each bill shall also clearl disclose the difference of the total amount paid to date as compared to the cumulativ actual usage, in dollars, to date.								
	E. If the Customer is paying an arrearage under the Cold Weather Rule or other paymer plan, those monthly amounts shall be printed on the bill and clearly labeled.								
4.03	PA	YMENT OF E	BILLS:						
	A.				e Company shall, uponet amount thereof.	n rendition (by mailing or			
	B.	at an auth	orized pay ag	ent of the Comp	any. Payments due o	due is received by mail or on Saturday, Sunday or a n the next business day.			
	C.	cards. Nor	n-residential C		by approved credit or	approved credit and debit debit card are subject to			
	D.	The followi	ng describe th	ne Company's bill	payment methods:				
	<ul> <li>a. Mail: Payment may be made by mail with a check or money order along with bill stub. The Company may require a returned payment fee for payments returned for any reason other than bank error. (Evergy Kansas Metro Rule 4.06 (C));</li> <li>b. Recurring Payment: Payment may be made automatically each month from customer's bank account through the Company's recurring payment program or</li> </ul>								
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THE STATE CORPO	RATION COMMISSION	OF KANSAS				
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c. d.	returned payment Rule 4.06 (C)); Pay in Person: Payon Person: Payon Person: Payon Person Payon Payon Line: Payon Payon Line: Payon P	ayment may be made, at a Company's with a Company's with a Company's with a Company's with a Company may be made ayment may be made ayment may be account or may be method is accessible.	redit or debit card. The on other than bank error ade in person with case authorized pay stativebsite or by calling. The Company may reserver (Evergy Kansas and ACH method is accessible are a returned payment for Rule 4.06 (C)); and a made by phone via e done by use of apposible through the Company may reserver (Evergy Kansas and the Company may reserver (Evergy Kansas).	sh, chection. A the Control of the Control of the character of the charact	ergy Kansas Metro ck, or money order, list of locations is cmpany's toll free returned payment ule 4.06 (C)); com the customer's th the Company's r any reason other CH debit from the redit or debit card. Is local or toll free returned payment	
f.	i. Bill P ii. Pay I iii. Pay ( iv. Pay I	ayment n-Person Dn-Line By Phone By Credit/Debit	ment type and method \$0.00 per tr \$0.00 per tr \$0.00 per tr \$0.00 per tr \$0.00 per tr ird party per transactio	ansactic ansactic ansactic ansactic ansactic	on on on on, residential	
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		(	GENERAL RULES	AND REGULA	TIONS					
			4. BILLING	AND PAYMEN	г					
	E.	served under a render payment the Customer's	d delinquent if not Residential rate sc so credit can be p next normal billing ecome delinquent o	hedule, except osted to the Cu g. Any unpaic	those on aver stomer's acco bill for servi	age paym unt prior t ce under	nent plans, must o preparation of any other rate			
	F. When a bill becomes delinquent, a late payment charge in an amount equal to two percer (2%) of the delinquent amount owed for current utility service will be added to the Customer's bill, and collection efforts by the Company may be initiated.									
	G.	bills become del and will be paid fails to pay an u be eligible in the	Customers may red linquent. A one pe by the Customer r indisputed bill befo e future for an exte y to all subsequent	ercent (1%) cha regardless of where the extended ended delinquer	rge will be ap <sub>l</sub> hen payment i d delinquent da nt date, and th	plied to ea s made. ate, the C e late pay	ach month's bill, If the Customer ustomer will not yment charge in			
	H.		e 5.01, disconnect ection, disconnection e applied.		•					
4.04	DEF	FAULT:								
	Failure of the Customer to pay any amount due the Company under the Customer's service agreement in the full amount due before the same becomes delinquent shall constitute a default by the Customer in his service agreement. The Customer's obligation to pay the amount due the Company under the Customer's service agreement shall be separate from other obligations and claims between the Company and the Customer. Failure by the Customer to pay obligations to and claims by the Company, other than amounts due the Company under the Customer's service agreement, shall not constitute a default justifying discontinuance of electric services.									
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EVE			TRO SERVICE A						
	(Territ	tory to which s	chedule is applicab	ole)	which was filed	January 18	, 2021		
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			GENERA	L RULES AND F	REGULATIONS				
			4.	BILLING AND PA	AYMENT				
	or to	o give the	Customer cred	it therefore shall	to pay obligations to o not justify failure by t s service agreement r	the Custoi	mer to pay the		
4.05	MAILING BILLS:								
	Normally bills will be sent by mail to the service address or such other mailing address designated by the Customer. If a non-residential Customer is otherwise unable to make timely payments due to the Customer's accounting procedures, the Company shall offer to issue a duplicate bill to the home office or other location from which payment will be made as a means of expediting payment. The non-receipt of a bill by the Customer shall not release or diminish the obligation of the Customer with respect to the full payment thereof, including penalties and interest.								
4.06	OTH	IER CHAR	GES:						
	<ul> <li>A. TEMPORARY SERVICE MINIMUM FEE: The Customer shall pay the Company the total estimated cost of connecting and disconnecting the Company's facilities pursuant to Rule 2.03. In no case will the charge be less than \$25.</li> <li>B. METER READING FEE: In the event a Customer does not furnish a meter reading pursuant to Rule 9.12, the Company may read the meter and charge the Customer \$5.</li> </ul>								
	C.		21-3707, ma		e not to exceed \$30.00 when a Customer's c				
	D.				ay charge \$15 for meter error is found t				
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			GENER	AL RULES AND R	REGULATIONS				
			4	. BILLING AND PA	AYMENT				
4.07	AVE	ERAGE P	AYMENT PLAN	l:					
	A. <b>AVAILABILITY:</b> The Average Payment Plan (Plan) is available to Customers received service under any Residential Service or Small General Service rate schedule. Qual Customers may elect to be billed, and must pay, for all electric service provided by Company under said rate schedules in accordance with the terms and provisions of Plan. The Plan is a self-adjusting program that tends to smooth out monthly fluctuation electric service bills.								
	B.		<b>ELIGIBILITY:</b> To be eligible to be billed under the terms and provisions of the Plan, the Customer must meet the following requirements:						
		1. Th	ne Customer mu	st be currently rece	iving service under on	ne of said schedules.			
		2. The Customer must have received service continuously at the Customer's premises for at least twelve (12) months prior to the election or agree to Comestimate for such service to be determined in accordance with Rule 4.07(E).							
			ne Customer m ompany.	nust not have any	any delinquent amount not in dispute with the				
				ust satisfy, and be tions Applying to El		, the Company's General			
	C.	Resider which s amount pays the	ntial Service or shall contain two due under the e Average Paym	Small General Servor o amounts: the a Plan. The Custom nent amount. A Cus	rice rate schedules of ctual amount due, a er elects to pay unde	tomers then served under f the Plan by issuing a bill nd the Average Payment r the Plan if the Customer to be billed under the Plan			
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		GENER	AL RULES AND I	REGULATIONS				
		4.	. BILLING AND P	AYMENT				
D	balar	PAYMENT OF ARREARS UNDER THE PLAN: Customers who have an account balance in arrears shall be informed of, and may elect to be billed on this Average Payment Plan, if the following conditions are satisfied:  1. The arrearage is not as a result of default of a previous payment agreement,						
		including an agreement under the provisions of the Cold Weather Rule or this Rule 4.07(D);						
	2.	2. The arrearage is not as a result of tampering or diversion;						
	3.	The Customer agrees to pay, in twelve equal installments, an amount equal to the amount in arrears, divided by twelve (12), plus the Average Payment amount, to be determined in accordance with Rule 4.07(E).						
	Any Customer who fails to make timely payments of the Average Payment plus of the arrears amount, or who causes or permits diversion of electric service considered in default, and subject to disconnection in accordance with the property Rule 5. The Company may require payment in full of the total amount in a condition of reconnection. A Customer who is in default will be removed from the Payment Plan, and shall not be eligible for participation in the Plan until all amount are paid in full.							
E	. AVEI	RAGE PAYMENT						
	1.	calculation of the I bills for the custor bills for the custo compared to actua	Plan payment will mer. Each month, omer, along with al usage ((prior 12	be the average of the I the Company will ave the cumulative baland bills + over/under ba	ory at the premises, the last twelve (12) months of trage the prior twelve (12) se of the Plan payments lance)÷ 12); commencing payment will automatically			
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		4. BILLING	S AND PAYMENT	т			
		adjust on the next month's I from the current Plan payme		e than a 10% v	variance ir	n the calculation	
If the customer does not have twelve (12) months of usage history the Plan payment will be the average of the last nine (9) months customer.						-	
		If the customer does not have nine (9) months of usage history at the premises, but is otherwise eligible for an average payment plan, the customer must speak to a customer service representative (CSR). At that time, the CSR will manually calculate an average payment amount by viewing usage history of nearby customers with like premises.					
		For the purpose of calculat premises of customers serve under Residential Service customers served under the for customers serviced under the customers serviced	ed under the same rate schedules are same rate schedules.	ne rate schedu and "like premededule and oper	lle for cus ises" mea ating in a	tomers serviced ins premises of	
		Customers serviced under S nine (9) months of usage I usage history of nearby cust	nistory at the pre	emises shall be	e ineligible		
3. Adjustments:							
	<ul> <li>a. The monthly amounts payable under the Plan will be adjusted to reflect a rate schedule changes.</li> <li>b. The monthly amounts payable under the Plan may be adjusted for abnorwant weather conditions, historical usage at the current premise, or other factor the estimated annual adjusted billing, and thus the monthly level payment.</li> </ul>						
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		GENERAL RULES AND F	REGULATIONS				
		4. BILLING AND P.	AYMENT				
		amount, may be revised if overestimated due to custome other factors.					
	4.	Review of Contract:					
		Customer may, at any time, reque modification to the average payment		eview the account for			
F.	PAY	PAYMENT:					
	bill	e Average Payment Amount due is no and the amount has a debit balance ge in an amount equal to two percent	e, the Customer will b	e billed a late payme			
G.		RMINATION: The election shall connicted the occurrence of any of the following		nonth, unless terminate			
	1.	The Customer closes his account value final bill to the Customer based upon					
	2.	The Customer requests terminat Customer's unpaid usage to the late payable.	•	•			
	3.	If the Customer fails to make payment under this Plan, Plan billing may be arrears shall be due and payable subsequently issued. The Custom paying all amounts due and notify	terminated. The Custo e, and bills based or er may reelect to be b	mer's unpaid usage plu n actual usage will b pilled under the Plan b			
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		4. B	ILLING AND PA	YMENT				
		Center.						
	4.		due from or p	payable to the Custo	omer as a result of Plan			
Н.	H. GENERAL RULES AND REGULATIONS APPLICABLE: Except as expressly set for above, this Plan in no way modifies, terminates or suspends any of the Company's Customer's rights or obligations, under the General Rules and Regulations Applying Electric Service, including but not limited to payment of bills and discontinuance service provisions.							
4.08 ES	TIMAT	ED BILL PROCEDUR	E:					
Α.	EST	IMATION METHOD:						
	1. For customers with Advanced Metering Infrastructure (AMI) meters, when a commeter read is unavailable, the system will average consumption from the last plus three-prior days to estimate the read. If that information is not available second estimation attempts will be made. The system will average the usage five historical reads from the previous year. It will average the usage from the in prior year from the same day as being estimated along with the three days and one day after. If the second estimation attempt is not successful, the estimation is a manual process. The Billing Department will estimate usage on historical usage information from the same premise and if and not available usage of customers with like premises.							
	2.	2. For customer with non-AMI meters, when a current meter read is unavailable, the system will average usage from 35 days prior to and 35 days after the same date of the previous year. If that information is not available, a second read estimation attempt will be made by averaging the usage from the prior two readings. If the						
Issued	July Month	28 Day	2025 Year					

Darrin Ives, Vice President

Month

PHE CTATE CORDODATION COMMISSION OF MANSAS			Index				
THE STATE CORPORATI EVERGY METRO, INC	ION COMMISSION O ., d.b.a. EVERGY KANSA		SCHEDULE Section 4				
(Name of Iss	suing Utility)	Replacing Schedule Section 4 Sheet 12					
	METRO SERVICE AR ch schedule is applicable		which was filed	January 18, 2021			
No supplement or separate unders shall modify the tariff as shown h		,					
shall modify the tariff as shown h			Sheet 12 of 12 Sheets				
	GENERAL	. RULES AND R	EGULATIONS				
	4. B	BILLING AND PA	YMENT				
p ir	rocess. The Billing	g Department w	ill estimate usage l	estimation is a manual pased on historic usage a usage of customers with			
Issued July Month	28 Day	2025 Year					
EffectiveMonth	Pay	Year					

By\_

Darrin Ives, Vice President