

Report to be forwarded the KCC, not later than
 the 20th of the month following each calendar quarter.

Attachment B
 Docket No. 95-GIMT-047-GIT

Monthly
 Quality of Service
 Report to the KCC

Company: SCTA
 Reporting Year: 2025

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	51	0	145	281	132	146						
% RTRs	A-2	0	0	0	0	0	0						
Average Repair Interval	A-3	1hr	1hr	1hr	1hr	1hr	1hr						
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	Yes/No	NO	NO	NO	NO	NO	NO						
Noncompliance Condition?	Yes/No	NO	NO	NO	NO	NO	NO						
Condition Exempt?	Yes/No	NO	NO	NO	NO	NO	NO						

(May, 2008)

4 0 1 2 9 21
 701 696 690 690 683 681

Signed Christal Hefington

Title _____