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202407190853052460  
Filed Date: 07/19/2024  
State Corporation Commission  
of Kansas

July 18, 2024

Director – Utilities Division  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

RE: Moundridge Telephone Company, Inc  
Quality of Service Report – 2Q24  
Docket No. 14-GIMT-118-CPL

Dear Director:

Attached for filing please find the Moundridge Telephone Company, Inc. Quality of Service Report for the 2<sup>nd</sup> Quarter of 2024.

If you have any questions, or need additional information, please call me at 785-621-7037.

Sincerely,

A handwritten signature in black ink that reads 'Stacey K. Stults'.

Stacey K. Stults  
Revenue Assurance and Billing Supervisor

Attachment

Report is due no later than the  
20th of each month following each  
calendar quarter or the 20th of the  
month following a Jeopardy Condition .

Forward to:

Director-Utilities Division  
1500 Arrowhead Road  
Topeka, KS 66604

## Monthly Quality of Service Report to the KCC

**Company:** Moundridge Telephone Company

**Year:** 2024

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
CTR's/100 Lines	A-1	0.64	0.13	0.13	0.13	0.00	0.14						
% RCTRs	A-2	20.00%	0.00%	0.00%	0.00%	0.00%	0.00%						
Ave. Repair Interval	A-3	2.3 hrs	1.5 hrs	4.0 hrs	1.4 hrs	0 hrs	4.8 hrs						
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition	Yes/ No	NO	NO	NO	NO	NO	NO						
Noncompliance Condition	Yes/ No	NO	NO	NO	NO	NO	NO						
Condition Exempt?	Yes/ No	N/A	N/A	N/A	N/A	N/A	N/A						