

appropriate response.² KGS attests the requested extension will not unnecessarily delay the resolution of the Complaint, nor prejudice Ms. Bennett.³

5. On May 20, 2025, KGS notified the Commission that it had restored Ms. Bennett's service, mooted her Emergency Motion for Immediate Reinstatement of Gas Service.⁴ KGS explained the service disconnection on May 15, 2025, was an error and was corrected the same day.⁵

6. K.A.R. 82-1-217(b) gives the Commission discretion to grant an extension of time for good cause shown.⁶ KGS advised that since April 15, 2025, it has been engaged in informal and formal dispute resolution procedures with Ms. Bennett.⁷ The Commission finds allowing KGS additional time to try to resolve the complaint constitutes good cause. Thus, the Commission grants KGS' Motion for Extension of Time to File Answer. KGS' Answer is due June 2, 2025.

THEREFORE, THE COMMISSION ORDERS:

A. KGS' Motion for Extension of Time to File Answer is granted. KGS' Answer is due June 2, 2025.

BY THE COMMISSION IT IS SO ORDERED.

French, Chairperson; Keen, Commissioner; Kuether, Commissioner

Dated: 05/29/2025



Celeste Chaney-Tucker
Executive Director

BGF

² Motion for Extension of Time to File Answer, May 19, 2025, ¶ 3

³ *Id.*

⁴ Reply to Complainant's Emergency Motion for Immediate Reinstatement of Gas Service, May 20, 2025, ¶ 1.

⁵ *Id.*

⁶ See K.A.R. 82-1-217(b).

⁷ Reply to Complainant's Emergency Motion for Immediate Reinstatement of Gas Service, ¶ 7.

CERTIFICATE OF SERVICE

25-KGSG-396-COM

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of first class mail and electronic service on 05/29/2025.

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