

THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS

Before Commissioners: Mark Sievers, Chairman
Thomas E. Wright

In the Matter of the Complaint Against Kansas)
City Power & Light Company by Jonathan A.)
Hammond) Docket No. 12-KCPE-722-COM
)
)

ORDER DISMISSING COMPLAINT

The above-captioned matter comes before the State Corporation Commission of the State of Kansas (Commission) for consideration and determination. Having examined its files and records, and being duly advised in the premises, the Commission finds and concludes as follows:

1. On March 30, 2012, Jonathan A. Hammond (Complainant) filed a Formal Complaint with the Commission against Kansas City Power & Light Company (KCPL) regarding a rebilling charge of \$1,463.51. Complainant requested that the amount be removed from his bill.

2. On April 2, 2012, Commission Staff Counsel (Staff Counsel) sent a letter to Complainant requesting that he provide additional information regarding his complaint. On April 20, 2012, Complainant provided additional documentation and information regarding his Formal Complaint.

3. On April 30, 2012, KCPL filed a Motion for Extension of Time to Answer with the Commission, which was granted on May 8, 2012. On May 7, 2012, KCPL filed its Answer and Motion to Dismiss on the grounds that Complainant failed to meet the requirements of K.A.R. 82-1-220(b)(1), which states a formal complaint must:

Fully and completely advise each respondent and the commission as to the provisions of law or the regulations or orders of the commission that have been

or are being violated by the acts or omissions complained of, or that will be violated by a continuance of acts or omissions.

4. On May 21, 2012, Complainant filed a letter stating that KCPL had resolved the matter directly with him and that he was withdrawing his Formal Complaint with the Commission.

5. The Commission concludes that pursuant to Complainant's withdrawal of his Formal Complaint, this matter should be dismissed.

IT IS, THEREFORE, BY THE COMMISSION ORDERED THAT:

(A) The Formal Complaint filed by Jonathan A. Hammond against Kansas City Power & Light Company is dismissed, as set out in the above Order.


(B) The parties have fifteen (15) days, plus three (3) days if service of this order is by mail, from the date this order was served in which to petition the Commission for reconsideration of any issue or issues decided herein. K.S.A. 66-118b; K.S.A. 2010 Supp. 77-529(a)(1).

(C) The Commission retains jurisdiction over the subject matter and the parties for the purpose of entering such further orders as it may deem necessary and proper.

BY THE COMMISSION IT IS SO ORDERED.

Sievers, Chmn; Wright, Com.

Dated: JUN 20 2012


ORDER MAILED JUN 20 2012
Patrice Petersen-Klein
Executive Director

HF

PLEASE FORWARD THE ATTACHED DOCUMENT (S) ISSUED IN THE ABOVE-REFERENCED DOCKET TO THE FOLLOWING:

NAME AND ADDRESS	NO. CERT. COPIES	NO. PLAIN COPIES
JONATHAN A. HAMMOND 32581 LOOKOUT RD PAOLA, KS 66071		
DENISE M. BUFFINGTON, CORPORATE COUNSEL KANSAS CITY POWER & LIGHT COMPANY ONE KANSAS CITY PLACE 1200 MAIN STREET (64105) P.O. BOX 418679 KANSAS CITY, MO 64141-9679		
LORI SHAFFER, MANAGER CUSTOMER RELATIONS KANSAS CITY POWER & LIGHT COMPANY ONE KANSAS CITY PLACE 1200 MAIN STREET (64105) P.O. BOX 418679 KANSAS CITY, MO 64141-9679		
ROGER W. STEINER, MISSOURI CORPORATE COUNSEL KANSAS CITY POWER & LIGHT COMPANY ONE KANSAS CITY PLACE 1200 MAIN STREET (64105) P.O. BOX 418679 KANSAS CITY, MO 64141-9679		
MARY TURNER, DIRECTOR, REGULATORY AFFAIRS KANSAS CITY POWER & LIGHT COMPANY ONE KANSAS CITY PLACE 1200 MAIN STREET (64105) P.O. BOX 418679 KANSAS CITY, MO 64141-9679		
HOLLY FISHER, ATTORNEY KANSAS CORPORATION COMMISSION 1500 SW ARROWHEAD ROAD TOPEKA, KS 66604-4027 ***Hand Delivered***		

ORDER MAILED JUN 20 2012

The Docket Room hereby certified that on this ____ day of _____, 20____, it caused a true and correct copy of the attached ORDER to be deposited in the United States Mail, postage prepaid, and addressed to the above persons.