THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

Before Commissioners:	Pat Apple, Chairman	
	Shari Feist Albrecht	

Jay Scott Emler

In the Matter of the Application for Kansas)	
City Power & Light Company to Make)	Docket No. 17-KCPE-201-RTS
Certain Changes in Its Charges for Electric)	Booker (o. 17 Ref E 201 Rfs
Service.)	

NOTICE OF FILING OF PUBLIC COMMENTS

Prehearing Officer, Michael J. Duenes, for the State Corporation Commission of the State of Kansas (Commission) files the attached Memorandum and report summarizing the public comments received by the Office of Public Affairs and Consumer Protection (PACP) in the above-captioned docket. This filing is for informational purposes only, and no Commission action is required at this time.

WHEREFORE the Prehearing Officer requests that the Commission accept this filing for informational purposes and for such further relief as the Commission deems just and proper.

Respectfully submitted,

/s/Michael J. Duenes

Michael J. Duenes Prehearing Officer Assistant General Counsel Kansas Corporation Commission 1500 S.W. Arrowhead Road Topeka, KS 66604

Phone: (785) 271-3181 Fax: (785) 271-3314 m.duenes@kcc.ks.gov 1500 SW Arrowhead Road Topeka, KS 66604-4027 Kansas
Corporation Commission

Phone: 785-271-3100 Fax: 785-271-3354 http://kcc.ks.gov/

Sam Brownback, Governor

Pat Apple, Chairman Shari Feist Albrecht, Commissioner Jay Scott Emler, Commissioner

MEMORANDUM

To: Amy Green

Secretary to the Commission

From: Linda Berry, Director

Public Affairs and Consumer Protection

Date: April 20, 2017

Re: Public Comments

Docket No. 17-KCPE-201-RTS

Attached is the report summarizing comments received by the Office of Public Affairs and Consumer Protection (PACP) in the Matter of the Application for Kansas City Power & Light Company to Make Certain Changes in Its Charges for Electric Service.

There have been 11 commen's received either by letter, phone, email or via website between November 9, 2016, and April 19, 2017. The comment period ended on April 19, 2017.

Copies of the comments and summary are attached as "Attachment A." I request the General Counsel file the comment memo and supporting materials into the docket.

Cc: Michael Duenes,

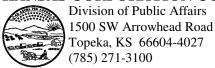
Assistant General Counsel

Attachment "A"

Kansas Corporation Commission Consumer Protection Complaint System November 9, 2016 through April 19, 2017 Page: 1

Docket Comments 17-KCPE-201-RTS

Docket No	Total Comments	Total Signatures	Total
17-KCPE-201-RTS	11	0	11
Grand Total	11	<u>0</u>	11



Complaint ID 105624

Date Filed 03/25/2017

Investigator SYSTEM

Account Information

Account No Notified KCC by E Consumer Class R

Name JOAN B MCCALLUM Home Phone (913)764-4533 Cell Phone

Business Work Phone ext

Street Address 15217 W. 132ND PLACE Fax #

City **OLATHE**

State KS Zip Code 66062

Docket Opinion

Company ID Docket Number Consumer Opinion Signatures

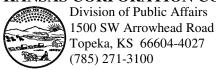
KCPE 17-KCPE-201-RTS S 0

Narrative

03/25/2017 I FEEL IT IS IMPORTANT TO THANK KCPL FOR NOT ONLY SPENDING OUR MONEY WISELY BY

COMING IN UNDER BUDGET, BUT BEING HONEST AND LOWERING OUR RATES TO COMPENSATE

FOR IT. I COULDN'T BE MORE PLEASED WITH THIS COMPANY! THANK YOU!



Complaint ID **105626**Date Filed **03/26/2017**

Investigator **SYSTEM**

Account Information

Account No Notified KCC by E Consumer Class R

Name MICHAEL S SMITH Home Phone Cell Phone

Business Work Phone ext

Street Address 804 ROSEWOOD CT Fax #

Mailing Address Email Address

City PAOLA

State KS Zip Code 66071

Docket Opinion

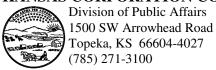
Company ID Docket Number Consumer Opinion Signatures

KCPE 17-KCPE-201-RTS O 0

Narrative

03/26/2017

ONCE AGAIN KCPL IS ASKING FOR A RATE INCREASE, SINCE I PURCHASED MY HOME 17 YEARS AGO THE MONTHLY BILL THAT HAS INCREASED THE MOST NEARLY 200 IS MY KCPL BILL. SOMETIMES IN WINTER THE BILL IS NEARLY 400 I HAVE A FAMILY OF 5 AND HEAT IS VITAL BUT WE DON'T ABUSE IT EITHER, MY FIRST BILLS IN WINTER WERE NEVER OVER 200, NOBODY'S INCOME HAS KEPT UP WITH INFLATION AT A TUNE OF 200 IN 17 YEARS, LISTEN TO MOST KANSANS THEY DISLIKE KCPL BUT VIEW THEM AS A NECESSARY EVIL WITH ALTERNATIVE EXCEPT TO LIVE WITHOUT LIGHTS, HEAT, ETC. I WOULD HOPE THE KANSAS GOVERNMENT WOULD LOOK INTO KCPL FURTHER, THEY ARE A PUBLIC UTILITY THAT ACTUALLY IS A MONOPOLY, WHICH PAYS THEIR TOP CEO'S AND ADMINISTRATORS HUGE SALARIES, LOOK UP THOSE SALARIES IT'S AMAZING, BUT THEY WANT MORE, EVERY 3 YEARS THEY ASK FOR A RATE INCREASE AND THEIR SALARIES CONTINUE TO CLIMB, I RARELY COMPLAIN ABOUT GOV'T OR COMPANIES BUT KCPL IS A BIG ONE ON MY LIST THEY HIDE BEHIND REGULATION TO INCREASE RATES BUT LOOK HOW THEIR SALARIES HAVE RISEN, ALSO LOOK INTO THEIR PAY RATES FOR THEIR JOURNEYMEN AND THEN LOOK AT HOW MUCH OVERTIME THEY GET ETC., IT'S THE GOV'T JOB TO REALLY SCRUTINIZE THIS COMPANY MUCH DEEPER, I AM A COLLEGE GRADUATE AND TEACH LOCALLY AND MY SALARY CANNOT KEEP UP WITH THESE RATE INCREASES CAN'T IMAGINE THE RETIRED ON A FIXED INCOME, STOP THIS ICNREASE NOW, HAVE THEM TIGHTEN THEIR BELTS ELSEWHERE INSTEAD OF THE BACK OF KANSAS CITIZENS



Complaint ID 105627 Date Filed 03/26/2017 Investigator **SYSTEM**

Account Information

Account No Notified KCC by E Consumer Class R

Name **PEGGY L COLE** Home Phone Cell Phone

Business Work Phone ext

Street Address W 132ND CIRCLE Fax#

Mailing Address **Email Address**

City **OLATHE**

State KS Zip Code 66062

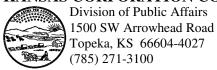
Docket Opinion

Number of Petitions Company ID **Docket Number Consumer Opinion** Signatures

KCPE S 0 17-KCPE-201-RTS

Narrative

03/26/2017 THANK YOU!



Complaint ID 105663

Date Filed 03/29/2017

Investigator SYSTEM

Account Information

Account No Notified KCC by E Consumer Class R

Name **DENISE FUNARO** Home Phone Cell Phone

Business Work Phone ext

Street Address 8800 W 102 PLACE APT 3 Fax #

Mailing Address Email Address

City OVERLAND PARK

State KS Zip Code 66212

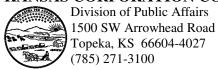
Docket OpinionNumber of PetitionsCompany IDDocket NumberConsumer OpinionSignatures

KCPE 17-KCPE-201-RTS S 0

Narrative

03/29/2017 IT'S ABOUT TIME THERE IS A BENEFIT TO THE AVERAGE CUSTOMER..I COMMEND KCPL FOR

EXTENDING THIS COURTESY



Complaint ID 105697 Date Filed 03/31/2017 **BDONOHUE** Investigator

Account Information

Account No Notified KCC by P Consumer Class R

CARMEN CAMPANERIS Name Home Phone Cell Phone

Business Work Phone ext

Street Address Fax#

Mailing Address **Email Address**

City OVERLAND PARK

State KS Zip Code

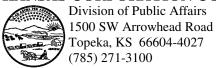
Docket Opinion

Number of Petitions Company ID **Docket Number Consumer Opinion** Signatures

KCPE S 0 17-KCPE-201-RTS

Narrative

03/31/2017 NO COMMENT



Complaint ID 105723

Date Filed 04/03/2017

Investigator SYSTEM

Account Information

Account No Notified KCC by E Consumer Class R

Name CHARLES C BECKLER Home Phone (402)641-4935 Cell Phone

Business Work Phone ext

Street Address 1605 S 104TH TERRACE Fax #

City EDWARDSVILLE

State **KS** Zip Code **661111175**

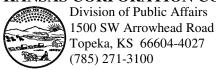
Docket OpinionNumber of PetitionsCompany IDDocket NumberConsumer OpinionSignatures

KCPE 17-KCPE-201-RTS S 0

Narrative

04/03/2017 I AM ALWAYS FOR LOWERING RATES. BUT WHY NOT LEAVE THEM THE SAME AND PUT THE

MONEY TOWARDS RENEWABLE ENERGY?



Complaint ID 105743

Date Filed 04/05/2017

Investigator SYSTEM

Account Information

Account No Notified KCC by E Consumer Class R

Name ROBIN D ROBINSON Home Phone (913)291-1019 Cell Phone

Business Work Phone ext

Street Address 6823 LACKMAN ROAD APT.101 Fax #

Mailing Address Email Address RROBINSON787@YAHOO.COM

City SHAWNEE

State KS Zip Code 66217

Docket Opinion

Company ID Docket Number Consumer Opinion Signatures

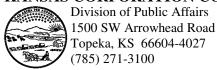
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KCPE 17-KCPE-201-RTS S 0

Narrative

04/05/2017

THE AMOUNT WHICH KCPL CHARGES FOR ALL RESIDENTIAL CUSTOMERS, ARE ABSURD. AS A CUSTOMER, IT IS TOO EXPENSIVE, JUST FOR PROVIDING ELECTRICITY FOR DAILY NEEDS. PEOPLE WHO ARE ON FIXED INCOME'S, DISABLED, ETC., CAN'T EVEN PAY FOR THEIR BILLS, WITHOUT ASSISTANCE. LOGICALLY SPEAKING, IT SHOULD NOT COST THIS MUCH, FOR PROVIDING ELECTRICITY FOR CUSTOMERS. IT NEEDS TO BE REFORMED, OR KCPL NEEDS TO FIND ANOTHER ALTERNATIVE, TO DECREASE THE AMOUNT EVERYONE IS BEING CHARGED, AND QUIT BEING GREEDY. WITH TODAY'S TECHNOLOGY, THERE ARE NUMEROUS WAYS THEY CAN RESOLVE THIS ISSUE, AND HAVE IT BE MORE COST EFFECTIVE, FOR EVERYONE.



Complaint ID 105776

Date Filed 04/10/2017

Investigator GLIPPERT

Account Information

Account No Notified KCC by P Consumer Class R

Name KEVIN HUFFMAN Home Phone Cell Phone

Business Work Phone ext

Street Address Fax #

Mailing Address Email Address

City SHAWNEE MISSION

State KS Zip Code

Docket Opinion

Company ID Docket Number Consumer Opinion Number of Petitions Signatures

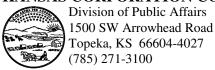
KCPE 17-KCPE-201-RTS N 0

Narrative

04/10/2017 STATED HE WISHES KCPL WOULD KEEP THE MONEY AND DO WHAT THEY PROMISED TO DO

YEARS AGO WITH A RATE INCREASE. STATED YEARS AGO KCPL PROMISED TO PUT ALL LINES UNDERGROUND AND THAT HAS NOT BEEN DONE.

STATED SALARIES AT THE KCC ARE PAID BY THE VERY COMPANY THEY REGULATE SO THE KCC DOES NOT BENEFIT THE PUBLIC AS THEY BENEFIT THE COMPANY.



Complaint ID 105801

Date Filed 04/11/2017

Investigator SYSTEM

Account Information

Account No Notified KCC by E Consumer Class R

Name ANDREW R TATE Home Phone (816)726-7131 Cell Phone

Business Work Phone ext

Street Address 9219 LAMAR AVE Fax #

Mailing Address Email Address ANDREW@ENERGYMES.COM

City OVERLAND PARK

State KS Zip Code 66207

Docket Opinion

Company ID Docket Number Consumer Opinion Number of Petitions Signatures

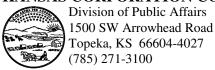
KCPE 17-KCPE-201-RTS S 0

Narrative

04/11/2017 KS IS THE 4850 RANKED STATE FOR EFFICIENCY. AS A KS RESIDENT I'M TIRED OF BEING AT THE BOTTOM OF LISTS COMPARED TO OTHER STATES. EFFICIENCY MAKES SENSE FOR BUSINESSES.

IT'S A NO BRAINIER. THESE ARE RATE PAYER PAID PROGRAMS ANYWAYS. THE UTILITIES ARE

LUCKY THEY DON'T HAVE TO FOOT THE BILL!



Complaint ID 105834

Date Filed 04/15/2017

Investigator SYSTEM

Account Information

Account No Notified KCC by E Consumer Class R

Name VANESA TAYLOR Home Phone Cell Phone

Business Work Phone ext

Street Address Fax #

Mailing Address Email Address

City **OLATHE**

State Zip Code

Docket Opinion

Company ID Docket Number Consumer Opinion Signatures

**COPE ONL PTO CONSUMER OPINION SIGNATURE OPINIO

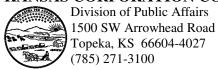
KCPE 17-KCPE-201-RTS S 0

Narrative

04/15/2017 PLEASE DECREASE OUR BILLS, WE ALREADY OVER PAY KCPL EVERY MONTH WITH CUSTOMER

CHARGES, FRANCHISE FEES AND ADDITIONAL CHARGES TO USE KCPL SERVICE. PLEASE HELP

REDUCE THE BURDEN OF UNFAIR ENERGY CHARGES.



Complaint ID 105838 Date Filed 04/15/2017 Investigator **SYSTEM**

Account Information

Account No Notified KCC by E Consumer Class R

Name **MICHAELA WETEKAMP** Home Phone Cell Phone

Business Work Phone ext

Street Address Fax#

Mailing Address **Email Address**

City **OLLATHE**

State KS Zip Code

Docket Opinion

Number of Petitions Company ID **Docket Number Consumer Opinion** Signatures **KCPE** 0

S 17-KCPE-201-RTS

Narrative

CERTIFICATE OF SERVICE

17-KCPE-201-RTS

I, the undersigned, certify that a true and correct copy of the above and foregoing was served by electronic mail on this 21st day of April, 2017, to the following:

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CERTIFICATE OF SERVICE

17-KCPE-201-RTS

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ROBERT VINCENT, LITIGATION COUNSEL KANSAS CORPORATION COMMISSION 1500 SW ARROWHEAD RD TOPEKA, KS 66604-4027 Fax: 785-271-3354 r.vincent@kcc.ks.gov

Sally Conn

Public Service Administrator