



September 20, 2017

Jeff McClanahan  
Director of Utilities  
Kansas Corporation Commission  
1500 SW Arrowhead Rd.  
Topeka, Kansas 66604-4027

RE: Docket No. 15-GIMX-344-GIV

Dear Mr. McClanahan:

Attached please find the tariff for the Pilot Program in docket number 15-GIMX-344-GIV as discussed yesterday and as required in the Order dated August 17, 2017.

Please return a stamped copy of the tariff at your earliest convenience.

If further information is required, please do not hesitate to contact me.

Sincerely,

Robin Allacher  
Regulatory Analyst

Enc.

Cc: Larry Wilkus  
Jeff Martin

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**THE STATE CORPORATION COMMISSION OF KANSAS**

WESTAR ENERGY, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY

SCHEDULE \_\_\_\_\_ DISC - PILOT \_\_\_\_\_

(Name of Issuing Utility)

Replacing Schedule \_\_\_\_\_ Initial \_\_\_\_\_ Sheet \_\_\_\_\_ 1 \_\_\_\_\_

WESTAR RATE AREA

(Territory to which schedule is applicable)

which was filed \_\_\_\_\_

No supplement or separate understanding  
shall modify the tariff as shown hereon.

Sheet 1 of 3 Sheets

**DISCONTINUATION OF ELECTRIC SERVICE FOR CUSTOMERS  
WITH SMART METERS – PILOT PROGRAM**

**AVAILABILITY**

As per the Order in Docket No.15-GIMX-344-GIV, this Pilot Program applies only to those Customers with a smart meter at the premises. This Pilot Program will expire at the end of three years, September 30, 2020.

**APPLICABLE**

This Pilot Program and the Disconnection Process applies only to those Customers with a smart meter at the premises.

**BASIS OF PROCESS**

The Company shall follow the process set forth in Docket No.15-GIMX-344-GIV as a Pilot Program. The Company shall provide bi-annual reports to the Commission as stated in the Order. This Pilot Program shall not exceed three years and is subject to Midpoint and Final Reviews.

**DISCONNECTION PROCESS**

The Company shall follow the disconnection process as stated in Section 5: Discontinuation of Electric Service and Section 4.07: Cold Weather Rule in the Company's General Terms and Conditions. However, for Customers with smart meters, the Company shall make additional attempts to contact the Customer prior to disconnection and shall not be required to make an on premises collection attempt as specified in the following procedure.

Issued \_\_\_\_\_  
Month Day Year

Effective \_\_\_\_\_  
Month Day Year

By \_\_\_\_\_  
Jeffrey L. Martin, Vice President

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**THE STATE CORPORATION COMMISSION OF KANSAS**

WESTAR ENERGY, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY

SCHEDULE \_\_\_\_\_ DISC - PILOT

(Name of Issuing Utility)

Replacing Schedule \_\_\_\_\_ Initial \_\_\_\_\_ Sheet \_\_\_\_\_ 2

WESTAR RATE AREA

(Territory to which schedule is applicable)

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Sheet 2 of 3 Sheets

**DISCONTINUATION OF ELECTRIC SERVICE FOR CUSTOMERS  
WITH SMART METERS – PILOT PROGRAM**

For those Customers with smart meters the Company shall utilize the following procedure:

1. During Non-Cold Weather Rule Months (April 1 – October 31)
  - a. Ten (10) days prior to disconnection, the Company shall mail a “Notice of Disconnection” letter to the Customer. The Company shall mail this letter separately from a utility bill or any other correspondence. (This requirement is already established in the General Terms and Conditions.)
  - b. Five to Seven (5-7) days prior to disconnection, the Company shall attempt to contact the Customer via the Customer’s preferred choice (phone call, text message, email), informing the Customer of the Company’s intent to disconnect.
  - c. Two (2) days prior to disconnection, the Company shall attempt to contact the Customer via a Phone Call, informing the Customer of the Company’s intent to disconnect. (This requirement is already established in the General Terms and Conditions.)
  - d. One (1) day prior to disconnection, the Company shall attempt to contact the Customer via the Customer’s preferred choice, informing the Customer of the Company’s intent to disconnect.
  - e. On the day of disconnection, the Company may disconnect the Customer. The Company shall not be required to make an on premises collection attempt or leave a disconnect message on the Customer’s door.
2. During Cold Weather Rule Months (November 1 – March 31)
  - a. Ten (10) days prior to disconnection, the Company shall mail a “Notice of Disconnection” letter to the Customer. The Company shall mail this letter separately from a utility bill or any other correspondence. (This requirement is already established in the General Terms and Conditions.)
  - b. Five to Seven (5-7) days prior to disconnection, the Company shall attempt to contact the Customer via the Customer’s preferred choice (phone call, text message, email), informing the Customer of the Company’s intent to disconnect.

Issued \_\_\_\_\_  
Month Day Year

Effective \_\_\_\_\_  
Month Day Year

By \_\_\_\_\_  
Jeffrey L. Martin, Vice President

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WESTAR ENERGY, INC & KANSAS GAS & ELECTRIC COMPANY, d.b.a. WESTAR ENERGY

SCHEDULE \_\_\_\_\_ DISC - PILOT

(Name of Issuing Utility)

Replacing Schedule \_\_\_\_\_ Initial \_\_\_\_\_ Sheet \_\_\_\_\_ 3

WESTAR RATE AREA

(Territory to which schedule is applicable)

which was filed \_\_\_\_\_

No supplement or separate understanding  
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Sheet 3 of 3 Sheets

**DISCONTINUATION OF ELECTRIC SERVICE FOR CUSTOMERS  
WITH SMART METERS – PILOT PROGRAM**

- c. Two (2) days prior to disconnection, the Company shall attempt to contact the Customer via a Phone Call, informing the Customer of the Company's intent to disconnect. (This requirement is already established in the General Terms and Conditions.)
- d. One (1) day prior to disconnection, the Company shall attempt to contact the Customer via a Phone Call, informing the Customer of the Company's intent to disconnect.
- e. If the attempted Phone contact described in letter (d) above is not successful, the Company shall place a disconnect message at the Customer's premises on the day prior to disconnection. The Company may then disconnect service on the day of disconnection (unless otherwise prohibited by the Cold Weather Rule).
- f. If the attempted Phone contact described in letter (d) above is successful, the Company shall not be required to place a disconnect message at the Customer's premises on the day prior to disconnection. The Company may then disconnect service on the day of disconnection (unless otherwise prohibited by the Cold Weather Rule).

**DISCONNECTION AND RECONNECTION FEES**

For those Customers with a smart meter at the premises, the Disconnection Fee shall be \$5.00 and the Reconnection Fee shall be \$0.

**DEFINITIONS AND CONDITIONS**

Any provisions of this schedule are subject to changes made by order of the regulatory authority having jurisdiction.

Issued \_\_\_\_\_  
Month Day Year

Effective \_\_\_\_\_  
Month Day Year

By \_\_\_\_\_  
Jeffrey L. Martin, Vice President