

BEFORE THE STATE CORPORATION COMMISSION  
OF THE STATE OF KANSAS

In the Matter of Atmos Energy Corporation )  
Filing Compliance Reports and Information as ) Docket No. 21-ATMG-044-CPL  
Prescribed by Commission Order Dated July )  
9, 2020, in Docket No. 20-GIMG-423-ACT )

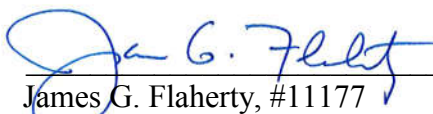
**COMPLIANCE FILING**

Atmos Energy Corporation ("Atmos Energy"), pursuant to the requirements of the Commission's Order issued in Docket No. 20-GIMG-423-ACT ("423 Docket") on July 9, 2020, is providing the attached information in compliance with the Commission's Order.

The following items will be late-filed by Atmos Energy after November 12, 2020 when its 2020 10K becomes public:

- a. A detailed identification of all COVID-19 related cost increases and decreases that the Gas Utilities have tracked to date. These costs should be separated and reported by detailed cost category and by month.
- b. A detailed identification of revenue changes by customer class, both increases and decreases, during the COVID-19 pandemic.
- c. The impact COVID-19 has had on the Gas Utilities' capital expenditure program during the previous quarter.

WHEREFORE, Atmos requests the information provided be accepted by the Commission in compliance with the reporting requirements in the 423 Docket.



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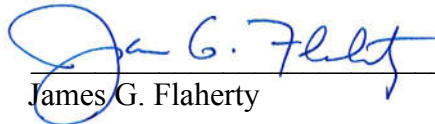
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**VERIFICATION**

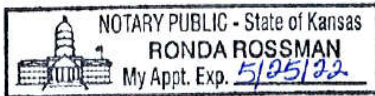
STATE OF KANSAS  
COUNTY OF FRANKLIN, ss:

James G. Flaherty, of lawful age, being first duly sworn on oath, states:

That he is the attorney for Atmos Energy Corporation named in the foregoing Compliance Filing and is duly authorized to make this affidavit; that he has read the foregoing and knows the contents thereof; and that the facts set forth therein are true and correct.

  
James G. Flaherty

SUBSCRIBED AND SWORN to before me this 27<sup>th</sup> day of October, 2020.



  
Ronda Rossman

Notary Public

Appointment/Commission Expires:

## CERTIFICATE OF SERVICE

I hereby certify that a copy of the above and foregoing was sent via electronic mail this 27<sup>th</sup> day of October, 2020, addressed to:

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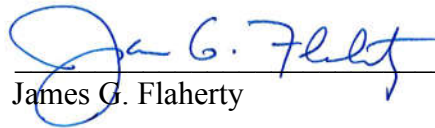
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James G. Flaherty

**DUNNING DISCONNECTION AND RECONNECTION DATA**

Month / Service Order Type	Contract Accounts
October FY19	
DISCONNECTION	335
RECONNECTION	196
<b>Grand Total</b>	<b>531</b>

Month / Service Order Type	Contract Accounts
October FY20	
DISCONNECTION	247
RECONNECTION	254
<b>Grand Total</b>	<b>501</b>

Month / Service Order Type	Contract Accounts
November FY19	
DISCONNECTION	13
RECONNECTION	67
<b>Grand Total</b>	<b>80</b>

Month / Service Order Type	Contract Accounts
November FY20	
DISCONNECTION	12
RECONNECTION	20
<b>Grand Total</b>	<b>32</b>

Month / Service Order Type	Contract Accounts
December FY19	
DISCONNECTION	21
RECONNECTION	16
<b>Grand Total</b>	<b>37</b>

Month / Service Order Type	Contract Accounts
December FY20	
DISCONNECTION	3
RECONNECTION	3
<b>Grand Total</b>	<b>6</b>

Month / Service Order Type	Contract Accounts
January FY19	
DISCONNECTION	11
RECONNECTION	9
<b>Grand Total</b>	<b>20</b>

Month / Service Order Type	Contract Accounts
January FY20	
DISCONNECTION	21
RECONNECTION	10
<b>Grand Total</b>	<b>31</b>

Month / Service Order Type	Contract Accounts
February FY19	
DISCONNECTION	13
RECONNECTION	4
<b>Grand Total</b>	<b>17</b>

Month / Service Order Type	Contract Accounts
February FY20	
DISCONNECTION	16
RECONNECTION	15
<b>Grand Total</b>	<b>31</b>

Month / Service Order Type	Contract Accounts
March FY19	
DISCONNECTION	133
RECONNECTION	40
<b>Grand Total</b>	<b>173</b>

Month / Service Order Type	Contract Accounts
March FY20	
DISCONNECTION	29
RECONNECTION	12
<b>Grand Total</b>	<b>41</b>

Month / Service Order Type	Contract Accounts
April FY19	
DISCONNECTION	682
RECONNECTION	207
<b>Grand Total</b>	<b>889</b>

**DUNNING DISCONNECTION AND RECONNECTION DATA**

Month / Service Order Type	Contract Accounts
May FY19	
DISCONNECTION	459
RECONNECTION	193
<b>Grand Total</b>	<b>652</b>

Month / Service Order Type	Contract Accounts
June FY19	
DISCONNECTION	465
RECONNECTION	165
<b>Grand Total</b>	<b>630</b>

Month / Service Order Type	Contract Accounts
July FY19	
DISCONNECTION	421
RECONNECTION	171
<b>Grand Total</b>	<b>592</b>

Month / Service Order Type	Contract Accounts
August FY19	
DISCONNECTION	366
RECONNECTION	206
<b>Grand Total</b>	<b>572</b>

Month / Service Order Type	Contract Accounts
September FY19	
DISCONNECTION	435
RECONNECTION	232
<b>Grand Total</b>	<b>667</b>

**VOLUNTARY DISCONNECTION REQUESTED BY CUSTOMER**

Month / Service Order Type	Contract Accounts
October FY19	
Move Out Requested	43
<b>Grand Total</b>	<b>43</b>

Month / Service Order Type	Contract Accounts
October FY20	
Move Out Requested	41
<b>Grand Total</b>	<b>41</b>

Month / Service Order Type	Contract Accounts
November FY19	
Move Out Requested	43
<b>Grand Total</b>	<b>43</b>

Month / Service Order Type	Contract Accounts
November FY20	
Move Out Requested	38
<b>Grand Total</b>	<b>38</b>

Month / Service Order Type	Contract Accounts
December FY19	
Move Out Requested	43
<b>Grand Total</b>	<b>43</b>

Month / Service Order Type	Contract Accounts
December FY20	
Move Out Requested	45
<b>Grand Total</b>	<b>45</b>

Month / Service Order Type	Contract Accounts
Janaury FY19	
Move Out Requested	42
<b>Grand Total</b>	<b>42</b>

Month / Service Order Type	Contract Accounts
Janaury FY20	
Move Out Requested	36
<b>Grand Total</b>	<b>36</b>

Month / Service Order Type	Contract Accounts
February FY19	
Move Out Requested	33
<b>Grand Total</b>	<b>33</b>

Month / Service Order Type	Contract Accounts
February FY20	
Move Out Requested	50
<b>Grand Total</b>	<b>50</b>

Month / Service Order Type	Contract Accounts
March FY19	
Move Out Requested	38
<b>Grand Total</b>	<b>38</b>

Month / Service Order Type	Contract Accounts
March FY20	
Move Out Requested	61
<b>Grand Total</b>	<b>61</b>

Month / Service Order Type	Contract Accounts
April FY19	
Move Out Requested	60
<b>Grand Total</b>	<b>60</b>

Month / Service Order Type	Contract Accounts
April FY20	
Move Out Requested	228
<b>Grand Total</b>	<b>228</b>

**VOLUNTARY DISCONNECTION REQUESTED BY CUSTOMER**

Month / Service Order Type	Contract Accounts
May FY19	
Move Out Requested	52
<b>Grand Total</b>	<b>52</b>

Month / Service Order Type	Contract Accounts
May FY20	
Move Out Requested	334
<b>Grand Total</b>	<b>334</b>

Month / Service Order Type	Contract Accounts
June FY19	
Move Out Requested	49
<b>Grand Total</b>	<b>49</b>

Month / Service Order Type	Contract Accounts
June FY20	
Move Out Requested	179
<b>Grand Total</b>	<b>179</b>

Month / Service Order Type	Contract Accounts
July FY19	
Move Out Requested	48
<b>Grand Total</b>	<b>48</b>

Month / Service Order Type	Contract Accounts
July FY20	
Move Out Requested	131
<b>Grand Total</b>	<b>131</b>

Month / Service Order Type	Contract Accounts
August FY19	
Move Out Requested	52
<b>Grand Total</b>	<b>52</b>

Month / Service Order Type	Contract Accounts
August FY20	
Move Out Requested	64
<b>Grand Total</b>	<b>64</b>

Month / Service Order Type	Contract Accounts
September FY19	
Move Out Requested	31
<b>Grand Total</b>	<b>31</b>

Month / Service Order Type	Contract Accounts
September FY20	
Move Out Requested	39
<b>Grand Total</b>	<b>39</b>

**DUNNING DEFAULTED INSTALLMENT PLANS**

Month / Installment Plan Type	Contract Accounts
October FY19	
<b>Dunning Default</b>	<b>266</b>

Month / Installment Plan Type	Contract Accounts
October FY20	
<b>Dunning Default</b>	<b>216</b>

Month / Installment Plan Type	Contract Accounts
November FY19	
<b>Dunning Default</b>	<b>281</b>

Month / Installment Plan Type	Contract Accounts
November FY20	
<b>Dunning Default</b>	<b>221</b>

Month / Installment Plan Type	Contract Accounts
December FY19	
<b>Dunning Default</b>	<b>357</b>

Month / Installment Plan Type	Contract Accounts
December FY20	
<b>Dunning Default</b>	<b>300</b>

Month / Installment Plan Type	Contract Accounts
January FY19	
<b>Dunning Default</b>	<b>625</b>

Month / Installment Plan Type	Contract Accounts
January FY20	
<b>Dunning Default</b>	<b>417</b>

Month / Installment Plan Type	Contract Accounts
February FY19	
<b>Dunning Default</b>	<b>571</b>

Month / Installment Plan Type	Contract Accounts
February FY20	
<b>Dunning Default</b>	<b>279</b>

Month / Installment Plan Type	Contract Accounts
March FY19	867
<b>Dunning Default</b>	<b>867</b>

Month / Installment Plan Type	Contract Accounts
March FY20	336
<b>Dunning Default</b>	<b>336</b>

Month / Installment Plan Type	Contract Accounts
April FY19	
<b>Dunning Default</b>	<b>736</b>

Month / Installment Plan Type	Contract Accounts
April FY20	
<b>Dunning Default</b>	<b>138</b>

Month / Installment Plan Type	Contract Accounts
May FY19	
<b>Dunning Default</b>	<b>623</b>

Month / Installment Plan Type	Contract Accounts
May FY20	
<b>Dunning Default</b>	<b>174</b>

Month / Installment Plan Type	Contract Accounts
June FY19	
<b>Dunning Default</b>	<b>414</b>

Month / Installment Plan Type	Contract Accounts
June FY20	
<b>Dunning Default</b>	<b>58</b>

Month / Installment Plan Type	Contract Accounts
July FY19	
<b>Dunning Default</b>	<b>408</b>

Month / Installment Plan Type	Contract Accounts
July FY20	
<b>Dunning Default</b>	<b>5</b>

Month / Installment Plan Type	Contract Accounts
August FY19	
<b>Dunning Default</b>	<b>279</b>

Month / Installment Plan Type	Contract Accounts
August FY20	
<b>Dunning Default</b>	<b>0</b>

Month / Installment Plan Type	Contract Accounts
September FY19	
<b>Dunning Default</b>	<b>241</b>

Month / Installment Plan Type	Contract Accounts
September FY20	
<b>Dunning Default</b>	<b>80</b>



\*\*all variances calculated as 2020 minus 2019

Base Charge Count

Business Area	Acct Det. ID for CA   Calendar Year/Month	03/2019	03/2020	Mar Var
0081	Kansas_60	9519	9345	-174
	Commercial Sales			
	Industrial Sales	90	82	-8
	Irrigation Gas Sales	193	315	122
	Public Authority Sales	490	733	243
	Residential	124862	125903	1041
	Residential Customer with Commercial Tax	939	899	-40

04/2019	04/2020	Apr Var	05/2019	05/2020	May Var	06/2019	06/2020	Jun Var	07/2019	07/2020	Jul Var	08/2019	08/2020	Aug Var	09/2019	09/2020	Sep Var
9615	9204	-411	9499	9219	-280	9,385	9,099	(286)	9,059	9,001	(58)	8,992	9,176	184	9,046	9,087	41
87	92	5	92	86	-6	89	86	(3)	87	84	(3)	90	88	(2)	92	85	(7)
313	250	-63	198	246	48	279	191	(88)	273	184	(89)	201	336	135	322	262	(60)
484	716	232	482	722	240	491	718	227	726	724	(2)	728	712	(16)	744	716	(28)
125256	125443	187	125195	125723	528	124,126	125,759	1,633	124,746	126,063	1,317	124,170	126,063	1,893	123,540	126,215	2,675
959	854	-105	879	792	-87	801	765	(36)	742	677	(65)	717	599	(118)	723	562	(161)