



June 19, 2023

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Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Rd
Topeka, KS 66604

Re: In the Matter of Certification of Compliance with Section 254(e) of the Federal
Telecommunications Act of 1996 and Certification of Appropriate Use of Kansas Universal
Service Fund Support
Docket No. 23-GIMT-644-GIT

Dear Ms. Retz.

Midcontinent Communications respectfully submits for filing the 254(e) certifications required by the
Commission, to be filed in Docket No. 23-GIMT-644-GIT on or before July 1, 2021.

Should you have any questions, please contact me via e-mail at Andrea.Livingston@Midco.com or Pat
Mastel via e-mail at Pat.Mastel@Midco.com.

Respectfully,

Andrea Livingston
Regulatory Reporting Manager
Andrea.Livingston@Midco.com
605.274.3648

Enclosure

THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS

Before Commissioners: Susan K. Duffy, Chair
Dwight D. Keen, Commissioner
Andrew J. French, Commissioner

In the Matter of Certification of Compliance)
with Section 254(e) of the Federal)
Telecommunications Act of 1996 and) Docket No. 23-GIMT-644-GIT
Certification of Appropriate Use of Kansas)
Universal Service Fund Support.)

SECTION 254(e) CERTIFICATION
FEDERAL HIGH-COST UNIVERSAL SERVICE SUPPORT
FCC Docket Reference: CC Docket No. 96-45
and KANSAS UNIVERSAL SERVICE FUND SUPPORT
(Please type or print legibly)
(Circle all Federal and Kansas Support Received)

1. My title is _____ of
_____ (Company/Cooperative). In this capacity, I am in a position
of authority to direct how federal high-cost Universal Service Fund (USF), including Legacy or Frozen high-
cost Loop support (HCL/FHCS), Safety Valve support (SVS), Connect America Cost Model (CACM)
support, Connect America Fund (CAF I/CAF II) support, Alternative Connect America Cost Model (A-
CAM/ACAM II) support, Rural Broadband Experiment support (RBE), Rural Digital Opportunity Fund
(RDOF) support, and/or Kansas Universal Service Fund (KUSF) support received will be used and by this
certification I am binding _____ (Company/Cooperative) to the statements
made in this certification.

2. _____ (Company/Cooperative) was named as
an Eligible Telecommunications Carrier (ETC) by the Kansas Corporation Commission (KCC) for federal
support purposes in Docket No. _____ by order dated
_____ and KUSF support purposes in Docket No. _____ by order
dated _____.

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Attachment 1

3. By this affidavit, I certify that all federal high-cost USF, including HCL, FHCS, SVS, CAF I/CAF II, A-CAM/ACAM II, RBE, RDOF, and/or KUSF received by _____ (Company/Cooperative) was used in the proceeding calendar year **2022** and will be used in the new calendar year **2024 only** for the provision, maintenance, and upgrading of facilities and services for which the support is intended, consistent with Section 254(e) of the Federal Telecommunications Act, and/or Kansas statutes and KCC requirements.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct.
(Pursuant to Kan. Stat. Ann. 53-601.)

Signature

Printed/Typed Name

Executed on _____ date.

Email address: _____

Annual ETC Certification of Requirements Imposed by the
Commission in Docket Number 06-GIMT-446-GIT

1. Did your company experience any outage in the prior calendar year, as that term is defined in 47 C.F.R. § 4.5, of at least 30 minutes in duration for each service area in which an Eligible Telecommunications Carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect: (i) at least 10% of the end users served in a designated service area; or (ii) a 911 specialty facility as defined in 47 C.F.R. § 4.5(e)?

(Yes/No) **NO** . IF YES, PLEASE COMPLETE THE FOLLOWING:

Date and time of Onset of the Outage	Description of the Outage and its Resolution	Particular services affected	Geographic Areas Affected	Steps Taken to Prevent a Similar Situation in the Future	Number of Customers Affected

(If necessary, please provide additional pages.)

2. Please provide the number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. If applicable, please explain how your company attempted to provide service to those potential customers.

None

3. Please provide the number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

None

4. A wireline ETC must certify that it is in compliance with the Commission's quality of service standards and a wireless ETC must certify that it is in compliance with the CTIA Code. **Please complete the following, as applicable to your company:**

QUALITY OF SERVICE WIRELINE ANNUAL CERTIFICATION

KCC Docket Reference: 06-GIMT-446-GIT

(Please type or print legibly)

1. My title is Senior Vice President & General Counsel of Midcontinent Communications. In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is complying with required quality of service standards. I am binding Midcontinent Communications to the statements made in this certification.

2. By this affidavit, I certify that Midcontinent Communications is in compliance with the Commission's quality of service standards as adopted in Docket No. 191,206-U.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on _____ (date).



Signature

Patrick J. Mastel

Printed/Typed Name

QUALITY OF SERVICE WIRELESS ANNUAL CERTIFICATION

KCC Docket Reference: 06-GIMT-446-GIT

(Please type or print legibly)

1. My title is _____ of the _____ (Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is complying with required quality of service standards. I am binding _____ (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that _____ (Company/ Cooperative) is in compliance with the CTIA Code.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on _____ (date).

Signature

Print / Typed Name

5. Each ETC must certify that it will be able to function in an emergency as set forth in 47 C.F.R § 54.202(a)(2).

ABILITY TO FUNCTION IN AN EMERGENCY ANNUAL CERTIFICATION

KCC Docket Reference: 06-GIMT-446-GIT

(Please type or print legibly)

1. My title is Senior Vice President & General Counsel of Midcontinent Communications. In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is able to function in an emergency. I am binding Midcontinent Communications to the statements made in this certification.

2. By this affidavit, I certify that Midcontinent Communications is capable of functioning in an emergency.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on _____ (date).



Signature

Patrick J. Mastel

Printed / Typed Name

6. 47 U.S.C. § 214(e)(1)(B) requires every ETC to advertise its services (including Lifeline services) throughout the service area for which it has been designated “using media of general distribution.” **Please complete the following:**

Name of Media	Type of Media	Geographic Areas Reached	Dates Published
Customer Annual Notice	Paper & Electronic	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	August billing statements
Customer Annual Statement Notice	Paper & Electronic	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	Annually
Midco website	Website content containing Lifeline program information	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	Perpetual
Statement inserts	Paper & electronic information included on customer statements if customer is behind on payments	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	Perpetual
Lifeline Awareness Week	Social media campaign providing program resource information	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	September 12-16, 2022
New Customer Statement Messaging	Paper or electronic message on customer's first statement providing program information	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	Perpetual

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Attachment 5

Customer Service Centers	Digital displays of program information located at Midco Customer Experience Center	Lawrence	Perpetual
Community Outreach Flyer	Paper	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	Distributed at Midco sponsored community events throughout the year
Social Media	Electronic	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	Quarterly social media posts providing program resource information
Midco IVR Messaging	Messaging within Midco's Customer Service IVR system providing program information	All callers	On rotation
Cable system ads	Cable system	Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie	Jan 1, 3-10, 13-15, 17- 19, 22-30 Feb. 2- 5, 10-12, 18, 21-23 Mar 3-4, 6 -10, 17, 18, 20-23, 25, 27-30 Apr 3-6, 9-11, 15, 17-20, 24-28, 30-31 May 1-3, 10-12, 16-19, 23, 27, 31 June 1, 3, 8-12, 16- 17, 20, 22, 24-26, 29 July 3-5, 8-11, 16, 20-25, 27,30 Aug 1-5, 8,11, 14-16, 19-23, 28,30 Sept 2-4, 8-11, 15, 17, 20, 23,25-27 Oct 2-8, 11,13,16-17, 19-22, 25,27-31 Nov 2-7, 11-15,17-19, 21-24, 26, 28 Dec 2-4, 6-8, 10, 12-14, 17-18, 20, 22, 25, 27, 30

(If necessary, please attach additional pages.)

7. A competitive ETC must certify that it offers a local usage plan comparable to that of the incumbent LEC. Please provide a description of the local usage plan(s) that is comparable to that of the incumbent LEC and complete the certification.

Midco's flat-rated residential voice service plans provide unlimited local calling. Toll service is available to customers receiving Lifeline benefits in the same manner that is available to non-Lifeline customers. Toll limitation service is available to Lifeline customers at no charge. Lifeline discounts may also apply to voice service plans that include optional calling features such as caller ID, call waiting, and voicemail.

COMPARABLE LOCAL USAGE PLAN ANNUAL CERTIFICATION
KCC Docket Reference: 06-GIMT-446-GIT
(Please type or print legibly)

1. My title is Senior Vice President & General Counsel of Midcontinent Communications. In this capacity, I am in a position of authority to certify whether the Company/ Cooperative offers a local usage plan comparable to that of the incumbent. I am binding Midcontinent Communications to the statements made in this certification.

2. By this affidavit, I certify Midcontinent Communications offers a local usage plan comparable to that of the incumbent.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on _____ (date).



Signature

Patrick J. Mastel

Printed/Typed Name