GLEASON & DOTY, CHARTERED

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THOMAS E. GLEASON (1924 - 1992) JULES V. DOTY (1923 - 2006)

July 10, 2018

Lynn M. Retz, Secretary Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 2nd Quarter 2018 Quality of Service Report for Gorham Telephone Co., Inc.

If you have any questions please contact me.

Sincerely,

Mark Doty

Attachment B
Docket No. 95-GIMT-047-GIT

Monthly Quality of Service Report to the KCC

Company:_	Gorham	Telen	hone	Co.

Reporting Year: 2018

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/l00 Lines	A-1	.46	.58	.23	.46	1.16	.70				,		
% RTRs	A-2	0%	0%	0%	0%	0%	0%						
Average Repair Interval	A-3	1.00	.40	.50	.75	1.60	1.00						
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%						
Jeopardy Condition?	Yes/No	No	No	No	No	No	No						
Noncompliance Condition?	Yes/No	No	No	No	No	No	No						
Condition Exempt?	Yes/No	No	No	No	No	No	No						

(May, 2008)

igned 7

Title Vice President