

FORMAL COMPLAINT

**BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

IN THE MATTER OF THE COMPLAINT AGAINST

KCP&L
(Respondent, name of utility company)

by
Stephen and Karen Gradwohl
(Complainant, your name)

For Commission use only
DOCKET NO.
15- KPIE- 544-com
Received on

MAY 15 2015

Please provide complainant (your) contact information:

by
State Corporation Commission
of Kansas

Full Name(s): Stephen & Karen Gradwohl
Address: 11791 W. 112 St O.P. KS 66210
Daytime Phone: 913-888-3338
E-mail Address (optional): Karen@OHCKC.org

FORMAL COMPLAINT

Steve & Karen Gradwohl
(Your name)

states that the above-named respondent is a public utility providing service in Kansas and is subject to the jurisdiction of the State Corporation Commission.

The facts and circumstances surrounding the complaint are set out in detail below:
(Be specific and as brief as possible. If necessary, attach additional sheets.)

In the spring of 2014 we hired Duarte Irrigation to install
install a sprinkler system around our property at 11791 W. 112 St. O.P. KS
They called Kansas One to mark lines before they dug. Call
ticket 14232399. An employee of Duarte Irrigation cut
through the main power line to our building causing our
electricity to be knocked out and also the building to

(Continued on the other side)

Formal Complaint *continued*

Complainant requests that the respondent utility be required to provide an answer to the complaint and requests the following action be ordered by the Commission. (State action or result desired.)

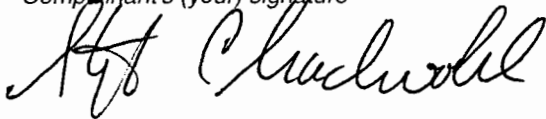
The west of us. Christie Knight - Underground Utilities Damage Investigator concluded that the line was mismarked - Inv # 6933. Pictures show that Kansas One's markings were 4 ft away from the actual line. KCP&L is claiming that Duarte Irrigation hit a private line and that they are not responsible. The line that was hit is upstream from our meter that is located on the outside of the building. It is the main power line from the utility box to our building. We need a determination of who operates this line and liability for the \$10,000 repair bill to Jason Wright Electric. (bill enclosed)

and for such further order or orders as the Commission may deem necessary.

VERIFICATION: I do solemnly, sincerely, and truly declare and affirm that the statements made in this complaint form are true and accurate to the best of my knowledge, and I do this under the pains and penalties of perjury.


Complainant's (your) signature

5-13-15
Date signed



5-13-15

FILING INSTRUCTIONS

This form may be filed in person at the Kansas Corporation Commission's Office or by mail. All formal complaints, whether filed by mail or delivered in person, must be directed to:

Acting Executive Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604

For more information about the formal complaint process please refer to the instructions provided with this form or visit the KCC website: <http://kcc.ks.gov/>, Consumer Assistance, Filing a Complaint. You may also contact our Consumer Assistance staff toll-free at 1-800-662-0027 or by e-mail at public.affairs@kcc.ks.gov.

Jason Wright Electric

PO Box 218
Lee's Summit, MO 64063 US
(816) 246-5826
www.jasonwrightelectric.com

BILL TO

Dr. Stephen Gradwohl
11791 W 112 St, Suite 100
Overland Park, KS 66210

INVOICE 8009

DATE 02/19/2015 TERMS Net 30

DUE DATE 03/21/2015

DESCRIPTION	QTY	COST	TOTAL
Emergency service call on 6/14/14 to make temporary repairs to underground electrical service to the building that was damaged by landscaper. This included making temporary splices and coordinating with KCPL to reenergize the building.	14	142.50	1,995.00
Hourly labor on 2/13/15 to make permanent repairs to the damage to the electrical service. This included repairing the conduit, pulling new service conductors, making terminations and coordinating outage and re-connection with KCPL. This work was completed and the building electrical service was restored.	36.75	95.00	3,491.25
Electrical materials	1	4,236.97	4,236.97

SUBTOTAL 9,723.22
TAX (8.5%) 466.33
TOTAL 10,189.55

TOTAL DUE \$10,189.55