

Lisa D. Bennett
P.O. Box 20365
Wichita, KS 67208

May 15, 2025

Kansas Corporation Commission
Office of Public Affairs
1500 SW Arrowhead Road
Topeka, KS 66604-4027
Email: public.affairs@kcc.ks.gov

Re: Request for Disconnection Protection – Docket No. 25-KGSG-396-COM

Dear Commissioners,

I am writing to formally request protection from any gas service disconnection by Kansas Gas Service while Docket No. 25-KGSG-396-COM remains open and under investigation.

This request is based on K.A.R. 82-1-230 and K.A.R. 82-12-9, which prohibit disconnection of utility service during the pendency of a formal complaint when the dispute involves billing, service quality, or other regulatory matters currently under Commission review.

As the complainant in this case, I believe a disconnection at this time would constitute a retaliatory and improper action by the utility in violation of Kansas law. The complaint remains unresolved, and the Commission has already ordered Kansas Gas Service to respond within ten (10) days of the order.

I respectfully request that the KCC issue a formal hold or advisory to Kansas Gas Service prohibiting any disconnection while this matter is pending. I am prepared to pay any undisputed amounts, should that be necessary, and ask that I be notified of any such determination.

Thank you for your attention to this matter. Please confirm receipt of this request and advise of any additional steps I should take.

Sincerely,
Lisa D. Bennett