

Report to be forwarded to the KCC, not later than  
 the 15<sup>th</sup> of the month following each calendar quarter.

**Attachment B**  
**Docket No. 14-GIMT-118-CPL**

**Monthly  
 Quality of Service  
 Report to the KCC**

**Company: MoKan Dial Inc.**  
**Year: 2014**

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept	Oct.	Nov.	Dec.
CTRs/100 Lines	A-1	.191	.287	.255									
% RCTRs	A-2	0	0	0	100	100	100	100	100	100	100	100	100
Ave. Repair Interval	A-3	15.67	12.22	6.38									
% Appts. Met	A-4	100	100	100	100	100	100	100	100	100	100	100	100
Jeopardy Condition?	Yes/ No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Noncompliance Cond.?	Yes/ No	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO

Signed \_\_\_\_\_  
 Title: Area Plant Manager