



March 12, 2025

Ms. Lynn M. Retz
Executive Director
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

RE: Docket No. 24-NCPV-118-KSF

In the Matter of the Audit of Netelligent Corporation by the Kansas Universal Service Fund (KUSF) Administrator Pursuant to K.S.A. 66-2010(b) for KUSF Operating Year 26, Fiscal Year March 2022 - February 2023

Dear Ms. Retz:

On June 18, 2024, the Kansas Corporation Commission (KCC or Commission) issued an Order adopting Vantage Point Solutions' (VPS) Audit Report and directed Netelligent Corporation (Netelligent or Company) to: (1) file audit True-ups for Fiscal Years (FYs) 25, 26, and 27 to exclude Fax IP services revenues and Local Number Portability for Existing Number revenues from its reporting, and correct the revenues for the July 2022 reporting period that were originally filed in error; (2) issue one-time billing credits in the amount of \$2,922.75 to its affected customers, on a pro-rata basis; (3) update its billing system to exclude KUSF surcharge collection from Fax IP services and Local Number Portability for Existing Number Charges; and (4) provide VPS with four (4) customer bills supporting that the refund process has been completed

The KCC also directed the Company to file an affidavit, signed by an officer of the Company, attesting that the Company: (1) corrected its KUSF reporting procedures to omit Fax IP services and Local Number portability for Existing Numbers charges from its reported revenues; (2) corrected its billing system to exclude KUSF surcharge collection from Fax IP services and Local Number Portability for Existing Numbers Charges; (3) issued refunds, through one-time billing credits, totaling \$2,922.75, to its affected customers, on a pro-rata basis; and (4) corrected the July 2022 revenues that were reported in error.

On August 22, 2024, the Company filed a Motion for Extension of Time in the Docket petitioning the Commission to grant an extension for its compliance obligations to November 30, 2024.

On November 15, 2024, VPS reached out to the Company to provide a courtesy reminder of the Company's compliance due date. VPS has a Proof of Delivery email. However, the Company failed to respond.

On November 22, 2024, VPS reached out to the Company to provide a second courtesy reminder of the Company's compliance due date. VPS has a Proof of Delivery email. However, the Company failed to respond.

On February 7, 2025, Staff reached out to VPS stating that the Company informed Staff about its intent to address its compliance items and to submit the appropriate documentation.

On February 7, 2025, the Company provided copies of checks that were made out to the affected customers and the affidavit to Staff, and Staff then provided the documents to VPS.

On February 11, 2025, the Company filed audit True-ups for FYs 25, 26, and 27 to exclude Fax IP services and Local Number Portability for Existing Number revenues from its reporting, and to correct the July 2022 revenues that were reported in error.

On February 24, 2025, Netelligent provided VPS with an affidavit , attesting that it: (1) corrected its KUSF reporting procedures to omit Fax IP services and Local Number portability for Existing Numbers charges from its reported revenues; (2) corrected its billing system to exclude KUSF surcharge collection from Fax IP services and Local Number Portability for Existing Numbers Charges; (3) issued refunds, through one-time billing credits, totaling \$2,922.75, to its affected customers, on a pro-rata basis; and (4) corrected the July 2022 revenues that were reported in error.

On February 24,2025, VPS filed the affidavit in the Docket, on Netelligent's behalf.

VPS recommends that the Commission determine Netelligent is in compliance with the Docket 24-NCPV-118-KSF June 18, 2024 Order and that Docket No. 24-NCPV-118-KSF be closed.

Sincerely,

A handwritten signature in cursive script, appearing to read "Shomari Jackson".

Shomari Jackson

CERTIFICATE OF SERVICE

I hereby certify that on this 12th day of March, 2025, the above Kansas Universal Service Fund Audit Report was e-filed with the Kansas Corporation Commission and a copy was sent via electronic mail and/or U.S. Mail to:

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Shomari Jackson