

May 19, 2012

Kansas Corporation Commission

Jonathan A. Hammond
32581 Lookout Road
Paola, Kansas 66071

MAY 21 2012

Office of Litigation Counsel

Holly Fisher
Lead Assistant Litigation Counsel
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, Kansas 66604

RE: Complaint Against Kansas City Power & Light Company by Jonathan A. Hammond
Docket No. 12-KCPE-722-COM

Dear Ms. Fisher:

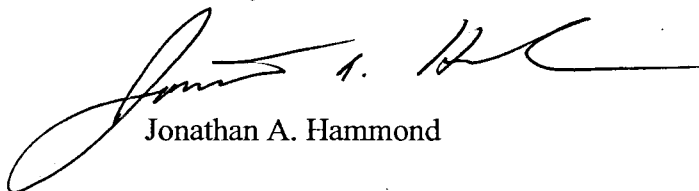
Mr. Paul Myers, Senior Manager, KCP&L Billing Services and I have resolved this issue to my satisfaction and I am willing to withdraw my complaint. Mr. Myers did exactly what should have been done in the first place. He went back through the last twelve months billing statements and adjusted each month to a reasonable amount. The final bill was presented and has been paid in the amount of \$391.87.

I also received the answer from Denise M. Buffington, Counsel for Kansas City Power & Light Company which she mailed on May 7, 2012. Her response was that KCP&L was correct because I did not quote a proper law that they violated. I feel I did quote the proper law, rule or regulation which was the rule of fair dealing. It is somewhat lopsided that I as a high school graduate should have to deal against a trained attorney. I concede that I am not an expert in the law and I did not spend hours researching Kansas Statutes, Laws, and Regulations. I just know what is fair and what is not fair.

I believe all parties have much more important things to deal with and I am willing to drop all claims and move forward. I thank you and the Commission for your assistance in coming to this resolution.

I feel very strongly that KCP&L should have to notify their customers of their right to go to the Kansas Corporation Commission if they do not feel a re-bill is correct.

Sincerely,



Jonathan A. Hammond