

**GLEASON & DOTY, CHARTERED**

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THOMAS E. GLEASON  
(1924 - 1992)  
JULES V. DOTY  
(1923 - 2006)

October 14, 2019

Lynn M. Retz, Secretary  
Kansas Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

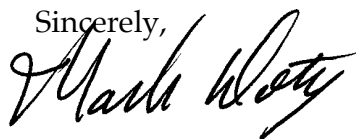
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 3rd Quarter 2019 Quality of Service Report for Wilson Telephone Company, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

Report to be forwarded not later than  
the 20th of each month to the KCC.

Monthly  
Quality of Service  
Report to the KCC

Company: Wilson Telephone Company Inc  
Reporting Year: 2019

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	0.12	0.3	0.6	0.6	0.15	0.90	0.70	0.17	0.10			
% RTRs	A-2	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
Average Repair Interval	A-3	8.33	1.00	7.17	7.00	8.93	7.67	9.42	5.25	8.90			
% Appointments Met	A-4	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%			
Jeopardy Condition?	Yes/No	N	N	N	N	N	N	N	N	N	N	N	N
Noncompliance Condition?	Yes/No	N	N	N	N	N	N	N	N	N	N	N	N

(Revised 2/23/01)

Signature *Wanda J. Hanfink*  
Title Customer Service