

GLEASON & DOTY, CHARTERED

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THOMAS E. GLEASON, JR.
MARK DOTY
JOAN P. BOKERMANN

THOMAS E. GLEASON
(1924 - 1992)
JULES V. DOTY
(1923 - 2006)

October 16, 2025

Celeste Chaney-Tucker, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

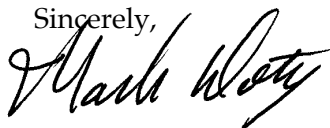
RE: Docket No. 14-GIMT-118-CPL

Dear Executive Director Chaney-Tucker:

Attached hereto please find the 3rd Quarter 2025 Quality of Service Report for H&B Communications, Inc.

If you have any questions please contact me.

Sincerely,



Mark Doty

Report to be forwarded to the KCC, not later than the
20th of the month following each calendar quarter.

Attachment B
Docket No. 95-GIMT-047-GIT

**Monthly
Quality of Service
Report to the KCC**

Company: H&B Communications, Inc.
Reporting Year: 2025

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	0.71	0.48	1.2	0	0	0.49	0.85	1.72	0.22			
%RTRs	A-2	0	0	0	0	0	0	0	0	0			
Average Repair Interval	A-3	7.67	2.5	19	0	0	0.5	8	24.63	0.5			
% Appointments Met	A-4	100	100	100	100	100	100	100	100	100			
Jeopardy Condition?	Yes / No	NO	NO	NO	NO	NO	NO	NO	NO	NO			
Noncompliance Condition?	Yes / No	NO	NO	NO	NO	NO	NO	NO	NO	NO			
Condition Exempt?	Yes / No	NO	NO	NO	NO	NO	NO	NO	NO	NO			

(May, 2008)

doty.mark@gmail.com

Signed _____ Tim Herber

Title _____ Plant Manager