

Report to be forwarded to the KCC, not later than  
 the 15<sup>th</sup> of the month following each calendar quarter.

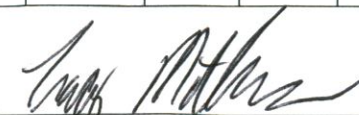
**Attachment B**  
**Docket No. 14-GIMT-118-CPL**

**Monthly  
 Quality of Service  
 Report to the KCC**

**Company: MoKan Dial Inc.**  
**Year: 2019**

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept	Oct.	Nov.	Dec.
CTRs/100 Lines	A-1	1.39	1.01	1.02	1.17	3.07	1.97	1.70	1.47	1.70			
% RCTRs	A-2	10.34	.00	.00	8.70	11.67	7.89	9.09	.00	15.6			
Ave. Repair Interval	A-3	5.29	7.28	6.57	10.23	9.26	10.56	7:11	7:50	4:57			
% Appts. Met	A-4	100	100	100	100	100	100	100	100	100			
Jeopardy Condition?	Yes/ No	NO	NO	NO	NO	NO	NO	NO	NO	NO			
Noncompli- Ance Cond.?	Yes/ No	NO	NO	NO	NO	NO	NO	NO	NO	NO			

Signed

  
 Title: Engineering Manager