



November 25, 2020

Kansas Corporation Commission 1500 SW Arrowhead Rd. Topeka, Kansas 66604-4024

RE: Docket No. 20-EKME-358-TAR

To Whom it May Concerns:

Evergy Kansas Metro hereby files its tariff sheets reflecting change from the Customer Forward docket referenced above with changes to the following tariffs, Index, Section 4, Section 5 and Section 6.

Enclosed is an original and redlined copies of the change to the tariff pages. Please return one copy with the submittal date, when approved, with the Commission's filing data.

Please contact me at 575-1584 with any questions concerning this filing.

Sincerely,

Leslie Wines

Executive Assistant Sr.

Leslie R. Wines

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GENERAL RULES AND REGULATIONS

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	_	RULES AND REGULATIONS IG TO ELECTRIC SERVICE					
	4. BI	ILLING AND PAYMENT					
4.01	BILLING PERIOD:						
	readings will be rendered at inter- right to read meters and render b	the Customer's meter monthly, and bills based on such monthly vals of approximately one month. The Company shall have the bills more frequently than monthly, and, in such event, the total any one month shall not exceed the monthly minimum required le.					
4.02	CONTENT OF BILLS:						
	A. Each bill for electric service	shall show the following:					
	the billing period obtain	nding meter registration for the reading period or the usage for ained from an electronic meter except that an estimated bill is based on estimated usage;					
	2. The date the meter wa	as read and the date of the bill;					
	 The final date by which imposed; 	ch a payment can be received before a delinquency charge is					
	4. Actual or estimated us	sage during the billing period;					
	 The amount due if payment is made prior to the final date by which payment can received before the bill is deemed delinquent and the amount due if payment received after the bill is deemed delinquent; 						
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Darrin Ives, Vice President

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	6. The amount of additional charges reconnection and/or disconnection charges authorized by the State C						tallment _l				
	7.	The total am	ount due	for the cu	rrent bill	ing period	,				
	8.	The amount	due, sepa	arately sta	ated, for	franchise	taxes and	sales ta	axes;		
	person or office where a Custo				stomer r	nber of the Company and the identification of the omer may report a disputed bill, make an inquiry ermination of service, or otherwise inquire.					
	10.	changes mu	st be mad	de availab	le to cus	verall changes in rate changes in rates and customer e to customers through bill inserts or direct mail when to a rate case.					
B.	B. Any adjustments to previous billings whether readings shall be shown on the Company has determined the actual of pursuant to Rule 9.12(B)(1-3) and shall most recent meter reading available and the Company additional money as a result of the Customer, upon his request equal monthly installments over a perior length of the adjusted billing period. If appear as a credit on the Customer's management of the company shall refund the company shal				the bill al usage hall be contained usage result contest, sha eriod the If the Containent be s next b	by a me alculated able by the firm adjusted able by the firm adjusted able able able able able able able able	djustment ter readir for the pe e Compa stment, e nitted to poeunt of till the course the followers	shall by the standard side of	ne ma ailable ween ne Cus cases addition ast eq er a re	nde afte e and u the priestomer s unde nal cha qual to efund, i	er the usable or and owes r Rule arge in as the it shall
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	C.	Special ser Commissio connection separately balance cu additional u	vices are thosen, such as therewith. from chargeserrently due for	se not authorized the sale of mer Charges for spe for electric service or utility service (such as discon	electric service other charges for by tariff or otherwise specifical chandise, insulation or servecial services shall be designed. Partial payments shall be beginning with the oldest senection, reconnection or return	ally regulated by the vices performed in gnated clearly and applied first to the rvice debt, then to		
	D.	disclose the		of the total amou	rage payment plan, each bil int paid to date as compared			
	E.				ge under the Cold Weather Rule or other payment printed on the bill and clearly labeled.			
4.03	PA	YMENT OF B	ILLS:					
	A.				e Company shall, upon rendinet amount thereof.	ition (by mailing or		
	B.	at an autho	orized pay ag	ent of the Comp	d when the full amount due is any. Payments due on Satu when due if received on the ne	ırday, Sunday or a		
	C.	cards. Non	ash <u>,-or</u> _check <u>, or with approv</u> limited to \$5,000 per transac y, residential service custome	tion and will pay to				
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		_	AL RULES AND I		
D.	The following	ng describe th	ne Company's bill	payment methods:	
	b. Recui custo may k return Metro c. Pay ir along acces custo fee fo (C)); d. Pay C bank websi than k e. Pay E custo Paym custo	The Compareason other tring Paymemer's bank are done by used payment and payment and payment are service or any reason on Line: Pay account. Pay account. Pay account. Pay Phone: mer's bank are to this mer service are service and part of the companion of the com	ny may require a han bank error. (Int: Payment maccount through se of approved cree for any reason); ayment may be made ayment may be made ayment by this repany may require CPL Evergy Kanser phone number. The count or may be account or may be method is accessiphone number. The count or may be account or may be method is accessiphone number.	returned payment fee for pay CCPL-Evergy Kansas Metro Ray be made automatically the Company's recurring payedit or debit card. The Company on other than bank error. (KC) adde in person with cash, check authorized pay station. A vebsite or by calling the Company may require a company and ACH debit for the Company may require a company and the company may require a company ma	rments returned for Rule 4.06 (C)); each month from the company order returned payment is Metro. Rule 4.00 company's toll free returned payment is Metro. Rule 4.00 company's rany reason other company's rany reason other company's redit or debit cards local or toll free returned payment is local or toll free returned payment.
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				ING TO ELECT					
	,		1.	· · · · ·					
	f.			tion fees by payr					
		i. 		yment		D per transact			
		ii.	,	-Person	•	per transact			
		iii.	•	n-Line		D per transact			
		iv.	Pay B	y Phone		D per transact			
		V.	Pay B	y Credit/Debit	\$0.00	Der transact	ion, res	sidential	
					2.7%	6 per transacti	on, nor	n-reside	ntial
	G. Non-bills and stails be el 4.03(of the comer's bill residential become come to pay an ligible in to provide the companion of the companion o	delinquent, and colle I Custome lelinquent. id by the (undispute he future toly to all su	inquent, a late paramount owed for amount owed for the result of the res	or current utiline Company man 14-day extension (1%) charge with ess of when particularly delinquent date at remain unpair f service may remain unpair extended for the companies of the current for the curre	ty service wing be initiated. The definition of the date of the date of the date, the date of the date on the 16th of the definition of the date of the definition of the date of th	e upon to each de. If the Cust e paymenday afte	which un month he Customer went chair er rending of payer	npaid 's bill, tomer rill not rge in tion.
ssued		5.08 shall	be applied 14 Day						
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No suppleme shall modify	nt or separate understanding the tariff as shown hereon.			Shee	et 6 of 12 Sheet	s	
		_	RULES AND F				
4.04	DEFAULT:						
	agreement in the fu by the Customer in Company under the claims between the and claims by the C service agreement, under Rule 5.01 and or to give the Custo	Il amount due his service a e Customer's Company at company, other shall not cord the failure of mer credit the	e before the same agreement. The service agreement of the Customer are than amounts a stitute a default of the Company agreefore shall not	the Company under the becomes delinquent Customer's obligation to the shall be separate from Failure by the Customer's due the Company under the pay obligations to or justify failure by the Customer's due to pay obligations to or justify failure by the Customer's due to pay obligations to or justify failure by the Customer's due to the cust	shall constite on pay the anom other ob ner to pay of ler the Custone of electric claims by the stomer to pay of the control o	ute a default nount due the ligations and oligations to omer's service he Customer, ay the	
4.05	MAILING BILLS:						
	designated by the C payments due to the duplicate bill to the l expediting payment	Customer. If e Customer's home office of the non-re	a non-residentia s accounting pro- or other location ceipt of a bill by	address or such other not be address or such otherwise cedures, the Company from which payment withe Customer shall not I payment thereof, include	e unable to n shall offer to ill be made a release or d	nake timely s issue a as a means o iminish the	
	OTHER CHARGES:						
4.06	OTHER CHARGES	S :					
4.06	A. TEMPORARY estimated cos	SERVICE Notes of Service 1		The Customer shall pa cting the Company's fa an \$25.			
4.06	A. TEMPORARY estimated cos	SERVICE Notes of Service 1	ng and disconne	cting the Company's fa			
4.06 Issued	A. TEMPORARY estimated cos 2.03. In no ca	SERVICE Notes of Service 1	ng and disconne	cting the Company's fa			
	A. TEMPORARY estimated cos 2.03. In no ca	SERVICE Notes to see will the cl	ng and disconne harge be less that the second secon	cting the Company's fa			

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		_	AL RULES AND YING TO ELECT						
В.				ustomer does not furnis read the meter and cha					
C.	RETURNED CHECK CHARGE: A charge not to exceed \$30.00, the maximum provided by K.S.A. 21-3707, may be assessed when a Customer's check is returned due to insufficient funds.								
D.				charge \$15 for meter tes ge meter error is found t					
4.07 A\	/ERAGE PAYN	IENT PLAN	:						
A.	service unde Customers I Company u	er any Resid may elect to nder said rat Plan is a self-	ential Service or S be billed, and mu e schedules in ac	Plan (Plan) is available to Small General Service ra st pay, for all electric ser cordance with the terms n that tends to smooth o	ate schedulervice providers and provis	e. Qualified ed by the ions of the			
В.			gible to be billed of following require	under the terms and pro ments:	visions of th	ne Plan, the			
	2. The C premis	Sustomer muses for at lea	ist have received ast twelve (12) mo	eiving service under one service continuously a onths prior to the election mined in accordance wi	t the Custo on or agree	mer's present to Company's			
		Customer m		ny delinquent amount		` '			
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	4. The C	APPL	AL RULES AND I		Company's General				
C.	Rules and Regulations Applying to Electric Service.								
D.	PAYMENT balance in a	PAYMENT OF ARREARS UNDER THE PLAN: Customers who have an account balance in arrears shall be informed of, and may elect to be billed on this Average Payment Plan, if the following conditions are satisfied:							
	includi 4.07(E 2. The ar 3. The C amour	ng an agree)); rearage is no sustomer agr nt in arrears,	ment under the pot as a result of ta ees to pay, in tw	of default of a previous parovisions of the Cold Weather entropy of the Cold Weather mpering or diversion; elve equal installments, an a e (12), plus the Average Payr 4.07(E).	er Rule or this Rule				
	of the arreation considered Rule 5. The condition of	ars amount, in default, a le Company reconnection an, and shal	or who causes on subject to discount may require pay nown. A Customer when	yments of the Average Paymor permits diversion of electriconnection in accordance with ment in full of the total amore is in default will be remove or participation in the Plan until	c service, shall be h the provisions of unt in arrears as a d from the Average				
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supplement or s	eparate un	derstanding wn hereon.		Sheet 9 of 12 Sheets		
		_	AL RULES AND YING TO ELECT			
E.	AVE	RAGE PAYMENT	AMOUNT:			
	1.	calculation of the bills for the custor bills for the custor compared to acturate sixty (60) days fro adjust on the next	Plan payment will mer. Each month omer, along with lal usage ((prior 1) om the effective date	months of usage history at be the average of the last two, the Company will average the the cumulative balance of to bills + over/under balance) of the tariff, the Plan payment is more than a 10% variance.	elve (12) months one prior twelve (12) he Plan payment ÷ 12); commencinnt will automaticall	
	2.		ve (12) months of usage histo age of the last nine (9) mor			
		otherwise eligible customer service	for an average representative (CS	9) months of usage history at payment plan, the customer SR). At that time, the CSR will wing usage history of nearby	must speak to manually calcula	
		premises of custo under Residential customers served	mers served unde I Service rate sch I under the same	verage payment amount, "like r the same rate schedule for edules and "like premises" r rate schedule and operating i General Service rate schedule	customers service means premises n a similar indust	
		nine (9) months	of usage history a	eneral Service rate schedules t the premises shall be ineliq vith like premises is not availat	gible for the plan	
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					AL RULES AND I YING TO ELECTI				
		3.	Adjust	tments:					
				The monthly rate schedule		e under the Plan will be	adjusted t	to reflec	ct any
			b	The monthly weather con The estimate amount, ma	amounts payable ditions, historical ed annual adjuste y be revised if ed due to custome	e under the Plan may be usage at the current pre ed billing, and thus the the earlier estimate wer use, weather conditions	emise, or ome monthly leas under	other fa evel pay estimate	octors. yment ed or
		4.	Revie	w of Contrac	t:				
				•	t any time, reque average paymen	est that the Company revit amount	view the a	account	for a
	F.	PAY	MENT:						
		bill a	and the	amount ha	is a debit balanc	ot paid before the delinque, the Customer will be t (2%) of the Average Pay	billed a	ate pay	yment
	G.				election shall con any of the followir	tinue from month to mong events:	nth, unles	s termi	inated
		1.				with the Company. The on actual unpaid usage to		will ren	nder a
		2.		mer's unpaid	-	tion of Plan billing. Uest billing date plus any a	•		
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	_ ~~					Inc	lex		
				OMMISSION EVERGY KAN	OF KANSAS SAS METRO	SCHEDUL	E <u>Se</u>	ction 4	
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EVE				SERVICE Adule is applica		Replacing Schedule which was filed	1.22-1.31A	Sile <u>et</u>	
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	H.	3. 4. GEN abor Cus	If the Counder to arrears subseque paying Center. No intended terminal ter	APPL customer fathis Plan, Plan in notights or obtained to the customer fathis substitution.	lan billing may be due and payabled. The Custon ts due and notified be due from or Defended by modifies, tepligations, under	REGULATIONS	ted on any mer's unpain actual usuilled under istomer Conner as a response of the Conner as a response of the Conner as expresponse of the Conner as a response of the Con	bill rend usage we the Plemmuni esult of ssly se compans apply	e plus vill be an by cation Plan t forth by's or ing to
4.08		ГІМАТ		. PROCED					
	Α.	1.	For cus meter replus the second five his in prior and on estimat on history	ead is una ree-prior da estimation torical read year from e day afte ion is a matrical usage	h Advanced Mete vailable, the syst ays to estimate attempts will be is from the previous the same day as r. If the second anual process. The	ering Infrastructure (AMI) em will average consum the read. If that information made. The system will average to being estimated along vestimation attempt is not be Billing Department with the same premise and ses.	aption from ation is not average the the usage for with the threat successes at the estimate	the las availa a	t read ble, a e from e read s prior en the based
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	syst <u>usag</u> billin will estir Billir	APPLY customer with em will average ge 35 days bef g month. If tha be made by average nation attempt ng Department	e the usage fror ore and the usa t information is represented in the usa is not successful will estimate usa		billing month, the and the following estimation attempt gs. If the second nual process. The formation from the
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			GENERAL RULES AND APPLYING TO ELECT			
			4. BILLING AND P	AYMENT		
4.01	BILL	ING	PERIOD:			
	reading right of the	ngs to re mir	the Company will read the Customer's will be rendered at intervals of approxical meters and render bills more frequinmums of such bills for any one month applicable rate schedule.	mately one month. The Comuently than monthly, and, in s	pany shall have the such event, the tota	
4.02	CON	TEN	IT OF BILLS:			
	A.	Eac	ch bill for electric service shall show the	following:		
		1.	The beginning and ending meter re the billing period obtained from an should disclose that it is based on es	electronic meter except that		
		2.	The date the meter was read and the	e date of the bill;		
		3.	The final date by which a payment imposed;	can be received before a de	linquency charge is	
		4.	Actual or estimated usage during the	billing period;		
		5.		ade prior to the final date by which payment can be ned delinquent and the amount due if payment delinquent;		
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		GENERA	L RULES AND ING TO ELECT	REGULATIONS			
	6.	reconnection and/or	disconnection	or past due accounts, so charges, installment proporation Commission;	•		
	7.	The total amount du	e for the current	billing period;			
	8.	The amount due, se	parately stated,	for franchise taxes and	l sales taxe	s;	
	9.	person or office wh	nere a Custom	er of the Company ar er may report a dispu mination of service, or o	uted bill, m	nake an inquiry	
	10.		ade available to	all changes in rate char customers through bill rate case.			
B.	met Con purs mos the 5.01 equ peri Cus	er readings shall be npany has determined suant to Rule 9.12(B)(st recent meter readin Company additional readin (H) the Customer, up al monthly installment od. If the Company	shown on the d the actual usa 1-3) and shall b g available and noney as a resuon his request, ts over a perioowes the Custo	ch were based on esting bill. The adjustment age by a meter reading e calculated for the permand usable by the Comparult of the adjustment, eshall be permitted to permitted to permit a refund, it shall \$10, upon Customer refunds.	t shall be ing, if availand between the common the common to the additional to the appear as	made after the ble and usable en the prior and Customer owes ses under Rule tional charge in adjusted billing a credit on the	
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t or sep ne tariff	arate understanding as shown hereon.	Sheet 3 of 12 Sheets			
C.	Special services are those not authorized Commission, such as the sale of mer connection therewith. Charges for special separately from charges for electric service balance currently due for utility service	by tariff or otherwise specifically rechandise, insulation or services ecial services shall be designate be. Partial payments shall be applied beginning with the oldest service	gulated by the performed declearly ar lied first to the debt, then		
D.	If the Customer is paying under an average payment plan, each bill shall also cle disclose the difference of the total amount paid to date as compared to the cumula actual usage, in dollars, to date.				
E.			other payme		
PAY	MENT OF BILLS:				
A.			(by mailing		
B.	at an authorized pay agent of the Comp	any. Payments due on Saturday	, Sunday or		
C. Bills for electric service may be paid in cash, check, or with approved credit and cards. Non-residential Customers will be limited to \$5,000 per transaction and will pauthorized agent a fee of 2.7%.					
	GY K Territo or seppe tariff C. PAY A.	(Name of Issuing Utility) GY KANSAS METRO SERVICE AREA Territory to which schedule is applicable) GO separate understanding te tariff as shown hereon. GENERAL RULES AND FAPPLYING TO ELECTF C. The Company may include on the bill for especial services are those not authorized Commission, such as the sale of mere connection therewith. Charges for special services are those not authorized additional utility charges for electric service balance currently due for utility service additional utility charges (such as disconrand then to special charges. D. If the Customer is paying under an aveadisclose the difference of the total amount actual usage, in dollars, to date. E. If the Customer is paying an arrearage of plan, those monthly amounts shall be printed. PAYMENT OF BILLS: A. A bill for electric service supplied by the serving), become due and payable in the model. B. A bill for electric service is considered paid at an authorized pay agent of the Company agent of the Company agent.	AY METRO, INC., d.b.a. EVERGY KANSAS METRO (Name of Issuing Utility) GY KANSAS METRO SERVICE AREA Territory to which schedule is applicable) GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE C. The Company may include on the bill for electric service other charges for sp. Special services are those not authorized by tariff or otherwise specifically re Commission, such as the sale of merchandise, insulation or services connection therewith. Charges for special services shall be designate separately from charges for electric service. Partial payments shall be app balance currently due for utility service beginning with the oldest service additional utility charges (such as disconnection, reconnection or returned and then to special charges. D. If the Customer is paying under an average payment plan, each bill she disclose the difference of the total amount paid to date as compared to the actual usage, in dollars, to date. E. If the Customer is paying an arrearage under the Cold Weather Rule or oplan, those monthly amounts shall be printed on the bill and clearly labeled. PAYMENT OF BILLS: A. A bill for electric service supplied by the Company shall, upon rendition serving), become due and payable in the net amount thereof.		

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	_	NERAL RULES AND PPLYING TO ELEC				
D.	The following descri	be the Company's b	ill payment methods:			
	stub. The Corany reason of the Recurring Paracustomer's barreturned paymed Rule 4.06 (C)) c. Pay in Person along with bill accessible from customer service fee for any read. Pay On Line: bank account website. The than bank error e. Pay By Phonicustomer's barreturn barreturned barre	mpany may require her than bank error. yment: Payment ank account through by use of approved nent fee for any read; it: Payment may be a son other than bank account may be must. Payment may require (Evergy Kansas Must. Payment may ank account or may this method is acceptice phone number.	mail with a check or money a returned payment fee for payment fee for payment be for payment be for payment be made automatically the Company's recurring payment fee for debit card. The Company of the Company with cash, changed authorized pay station. Website or by calling the form the Company may require a cerror (Evergy Kansas Metromade online via an ACH debit method is accessible through the Company may require a returned payment fee for Rule 4.06 (C)); and the made by phone via an abe done by use of approved the company may require a cerror (Evergy Kansas Metromany for the Company may require a cerror (Evergy Kansas Metromany for the Company may require a cerror (Evergy Kansas Metromany for the Company may require a cerror (Evergy Kansas Metromany for the Company may require a cerror (Evergy Kansas Metromany for the company may require a cerror (Evergy Kansas Metromany for the company may require a cerror (Evergy Kansas Metromany for the company may require a cerror (Evergy Kansas Metromany for the company may require a cerror (Evergy Kansas Metromany for the company may require a cerror (Evergy Kansas Metromany for the cerror (Evergy Kansas Me	ayments returned for .06 (C)); reach month from eayment program of pany may require a vergy Kansas Metro eck, or money order A list of locations is Company's toll free a returned payment Rule 4.06 (C)); from the customer's for any reason other credit or debit cardy's local or toll free a returned payment a returned payment a returned payment.		

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	f. Associate	ed transaction fees by paym	ent type and method:	
	i.	Bill Payment	\$0.00 per transaction	on
	ii.	Pay In-Person	\$0.00 per transaction	
	iii.	Pay On-Line	\$0.00 per transaction	
	iv.	Pay By Phone	\$0.00 per transaction	
	٧.	Pay By Credit/Debit	\$0.00 per transaction	
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F.	schedule shall I When a bill bed (2%) of the d	become delinquent on the si comes delinquent, a late pay elinquent amount owed fo	y unpaid bill for service un ixteenth (16 th) day after rendi yment charge in an amount en current utility service will be Company may be initiated.	tion. equal to two perce
G.	bills become de and will be paid fails to pay an be eligible in th	elinquent. A one percent (d by the Customer regardle undisputed bill before the e ne future for an extended d	14-day extension of the date 1%) charge will be applied to ess of when payment is madextended delinquent date, the elinquent date, and the late t remain unpaid on the 16th of the control of the 16th of the text.	e each month's be. If the Custome Customer will ne payment charge
H.		lection, disconnection and	service may result for delind reconnection charges as def	

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THE STATE CORPORATION COMMISSION OF KANSAS EVERGY METRO, INC., db.a. EVERGY KANSAS METRO (Name of Issuing Utility) EVERGY KANSAS METRO SERVICE AREA (Territory to which schedule is applicable) Sheet of 12 Sheets GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE 4.04 DEFAULT: Failure of the Customer to pay any amount due the Company under the Customer's service agreement in the full amount due before the same becomes delinquent shall constitute a defau by the Customer in his service agreement. The Customer's obligation to pay the amount due the Company under the Customer's service and claims between the Company and the Customer. Failure by the Customer to pay obligations and claims between the Company and the Customer. Failure by the Customer to pay obligations to and claims between the Company and the Customer amount due the Company under the Customer's service agreement, shall not constitute a default justifying discontinuance of electric service under Rule 5.01 and the failure of the Company to pay obligations to or claims by the Customer or to give the Customer credit therefore shall not justify failure by the Customer to pay the amount due the Company under the Customer service agreement nor prevent default by the Customer. 4.05 MAILING BILLS: Normally bills will be sent by mail to the service address or such other mailing address designated by the Customer. If a non-residential Customer is otherwise unable to make timely payments due to the Customer is accounting procedures, the Company shall offer to issue a duplicate bill to the home office or other location from which payment will be made as a means expediting payment. The non-receipt of a bill by the Customer shall not release or diminish the obligation of the Customer with respect to the full payment thereof, including penalties and interest. 4.06 OTHER CHARGES: A. TEMPORARY SERVICE MINIMUM FEE: The Customer shall pay the Company the total estimated cost of connecting and disconnecting the Company's facilities pursuant to Rule 2.0		Index		
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В.	METER READING FEE: In the event a pursuant to Rule 9.12, the Company may		
C.	RETURNED CHECK CHARGE: A charge by K.S.A. 21-3707, may be assessed when insufficient funds.		
D.	METER TEST FEE: The Company may Customer's request if upon test the average		
4.07 AV	ERAGE PAYMENT PLAN:		
A.	AVAILABILITY: The Average Payment service under any Residential Service or Customers may elect to be billed, and m Company under said rate schedules in a Plan. The Plan is a self-adjusting progra electric service bills.	Small General Service rate schust pay, for all electric service p ccordance with the terms and p	nedule. Qualified rovided by the rovisions of the
В.	ELIGIBILITY: To be eligible to be billed Customer must meet the following require	•	s of the Plan, the
	 The Customer must be currently re The Customer must have receive premises for at least twelve (12) mestimate for such service to be determined. 	d service continuously at the one	Customer's prese gree to Company
	The Customer must not have a Company.		

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		GENERAL RULES ANI APPLYING TO ELEC		
	4.	The Customer must satisfy, and Rules and Regulations Applying to		Company's General
C.	Res which amount pay	ECTION: Each month the Company sidential Service or Small General Sch shall contain two amounts: the bunt due under the Plan. The Custos the Average Payment amount. A Company time by contacting the Company's	Service rate schedules of the Ple actual amount due, and the omer elects to pay under the P Customer may also elect to be be	lan by issuing a bill Average Payment lan if the Customer
D.	bala	YMENT OF ARREARS UNDER THE ance in arrears shall be informed of, and, if the following conditions are satis	and may elect to be billed on this	nave an account s Average Payment
	1. 2. 3.	The arrearage is not as a result including an agreement under the 4.07(D); The arrearage is not as a result of The Customer agrees to pay, in amount in arrears, divided by twe determined in accordance with Ru	e provisions of the Cold Weather tampering or diversion; twelve equal installments, an a lve (12), plus the Average Payr	er Rule or this Rule mount equal to the
	of t con Rule con Pay	Customer who fails to make timely he arrears amount, or who causes sidered in default, and subject to default. The Company may require padition of reconnection. A Customer ment Plan, and shall not be eligible paid in full.	or permits diversion of electri lisconnection in accordance wit ayment in full of the total amo who is in default will be remove	ic service, shall be th the provisions of unt in arrears as a d from the Average

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

E. AVERAGE PAYMENT AMOUNT:

- 1. If the customer has twelve (12) months of usage history at the premises, the calculation of the Plan payment will be the average of the last twelve (12) months of bills for the customer. Each month, the Company will average the prior twelve (12) bills for the customer, along with the cumulative balance of the Plan payments compared to actual usage ((prior 12 bills + over/under balance)÷ 12); commencing sixty (60) days from the effective date of the tariff, the Plan payment will automatically adjust on the next month's bill if there is more than a 10% variance in the calculation from the current Plan payment amount.
- 2. If the customer does not have twelve (12) months of usage history at the premises, the Plan payment will be the average of the last nine (9) months of bills for the customer.

If the customer does not have nine (9) months of usage history at the premises, but is otherwise eligible for an average payment plan, the customer must speak to a customer service representative (CSR). At that time, the CSR will manually calculate an average payment amount by viewing usage history of nearby customers with like premises.

For the purpose of calculating an average payment amount, "like premises" means premises of customers served under the same rate schedule for customers serviced under Residential Service rate schedules and "like premises" means premises of customers served under the same rate schedule and operating in a similar industry for customers serviced under Small General Service rate schedules.

Customers serviced under Small General Service rate schedules who have less than nine (9) months of usage history at the premises shall be ineligible for the plan if usage history of nearby customers with like premises is not available.

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

3. Adjustments:

- a. The monthly amounts payable under the Plan will be adjusted to reflect any rate schedule changes.
- b. The monthly amounts payable under the Plan may be adjusted for abnormal weather conditions, historical usage at the current premise, or other factors. The estimated annual adjusted billing, and thus the monthly level payment amount, may be revised if the earlier estimate was underestimated or overestimated due to customer use, weather conditions, rate tariff changes, or other factors.

4. Review of Contract:

Customer may, at any time, request that the Company review the account for a modification to the average payment amount

F. PAYMENT:

If the Average Payment Amount due is not paid before the delinquent date stated on the bill and the amount has a debit balance, the Customer will be billed a late payment charge in an amount equal to two percent (2%) of the Average Payment Amount due.

- G. **TERMINATION**: The election shall continue from month to month, unless terminated upon the occurrence of any of the following events:
 - 1. The Customer closes his account with the Company. The Company will render a final bill to the Customer based upon actual unpaid usage to date.
 - 2. The Customer requests termination of Plan billing. Upon termination, the Customer's unpaid usage to the latest billing date plus any arrears shall be due and payable.

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

- 3. If the Customer fails to make payment by the due date stated on any bill rendered under this Plan, Plan billing may be terminated. The Customer's unpaid usage plus arrears shall be due and payable, and bills based on actual usage will be subsequently issued. The Customer may reelect to be billed under the Plan by paying all amounts due and notifying the Company's Customer Communication Center.
- 4. No interest shall be due from or payable to the Customer as a result of Plan termination.
- H. GENERAL RULES AND REGULATIONS APPLICABLE: Except as expressly set forth above, this Plan in no way modifies, terminates or suspends any of the Company's or Customer's rights or obligations, under the General Rules and Regulations Applying to Electric Service, including but not limited to payment of bills and discontinuance of service provisions.

4.08 ESTIMATED BILL PROCEDURE:

A. **ESTIMATION METHOD**:

1. For customers with Advanced Metering Infrastructure (AMI) meters, when a current meter read is unavailable, the system will average consumption from the last read plus three-prior days to estimate the read. If that information is not available, a second estimation attempts will be made. The system will average the usage from five historical reads from the previous year. It will average the usage from the read in prior year from the same day as being estimated along with the three days prior and one day after. If the second estimation attempt is not successful, then the estimation is a manual process. The Billing Department will estimate usage based on historical usage information from the same premise and if and not available, the usage of customers with like premises.

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system wil the previo attempt wi second es process.	Il average usage from 35 bus year. If that informa ill be made by averagin stimation attempt is not The Billing Department in from the same premise	s, when a current meter read days prior to and 35 days after tion is not available, a secong the usage from the prior to the successful, then the estimate will estimate usage based and if not available, the usage	er the same date of and read estimation wo readings. If the ation is a manual on historic usage

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EVE			CRO SERVICE A		Replacing Schedule 1.32-1.45 Sheet 1 which was filed Sheet 1 of 14 Sheets ND REGULATIONS CTRIC SERVICE CE OF SERVICE CE: d perform his obligations to the Company under scontinue or refuse service for any of the follow in given the Customer. In the Customer's premises. Credit information, security deposit or guarantee undisputed and unpaid separate account for elections or her identity for the purpose of obtaining elections of obtaining electric service, the Company in the Company in the Customer has provided false as of obtaining electric service, the Company in the Company in the Company in the Customer has provided false as of obtaining electric service, the Company in the Company in the Company in the customer has provided false as of obtaining electric service, the Company in the customer has provided false as of obtaining electric service, the Company in the customer has provided false as of obtaining electric service, the Company in the customer has provided false as of obtaining electric service, the Company in the customer has provided false as of obtaining electric service, the Company in the customer has provided false as of obtaining electric service, the Company in the customer has provided false as of obtaining electric service, the Company in the customer has provided false as of obtaining electric service.				
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			5. DIS	CONTINUANCE	OF SERVICE				
5.01	DIS	CONTINUA	NCE OF ELEC	CTRIC SERVICE:					
	serv			•	9	. ,			
	A.	When re	quested by the	e Customer.					
	B.					proper notice, as			
	C.	When a	dangerous co	ndition exists on th	ne Customer's premises.				
	D.	specified		nas a previous und					
	E.	service. incomple	If the Compa te information he Customer	ny has reason to for the purpose	suspect that the Customer has	provided false or ne Company may			
	F.	hours, to	equipment i	•	mpany personnel access, during premises of the Customer for or replacement.	0			
	G.				f the Company which might acrity of the Company's delivery s				
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	H.			auses, permits or ruse of utility ser	r benefits from the unauthorized in vice.	nterference with,
5.02	EXC	EPTIONS:				
	The	Company sh	nall not discon	tinue service for	the following circumstances:	
	A.	The failur	e of the Custo	omer to pay for s	pecial charges.	
	В.	metering service a the Com Custome Custome may tran Custome	point, resider t a separate n pany may tra r's written cor r to pay a fin sfer such un r for the same	nce or location. netering point, re insfer any unpair nsent, provided, al bill at any me paid balance to e class of service	r service received at a concurre In the event of discontinuance of sidence, or location in accordance discontinuance to any other service at however, that in the event of the tering point, residence or location any successive service accounts, and may discontinue service at monpayment of such transferred	or termination of e with the Rules, account with the ne failure of the n, the Company opened by the such successive
	C.	location. billing the	The placing usage of sp	of more than or pecific devices u	a different class of service received meter at the same location for ander optional rate schedules or performent for the purpose of this Rule 5.02.	r the purpose of provisions is not
	D.				amount which is disputed in good nts not in dispute.	d faith; provided,
	E.	agreeme			ccount more than five (5) years of the count more than five (5) years of the country of the coun	
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	Y METRO, INC., d.b.a.			SCHEDULE	Section 5			
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EVE	RGY KANSAS MET (Territory to which sc			Replacing Schedule 1.32-1.45 Sheet 3 which was filed Sheet 3 of 14 Sheets AND REGULATIONS ECTRIC SERVICE These with the Company that discontinuance of service the health of the Customer, resident member of the ent resident at the Customer's service address and resuch service in accordance with the requirements belt to pay for such service only in installments, the ayment in reasonable installments or postport east twenty-one (21) days so that the Customer can be installment payments. In determining whether y dangerous to health, consideration shall be given for other residents' medical condition, age or disability or request written medical confirmation of the medical pany may allow installment payments of currently distarrangement. NEL: ulle 5.01(A), (C), (G), or (H), the Company shall in				
No suppleme shall modify	nt or separate understandir the tariff as shown hereon	ng		Sheet 3 of 14 S	Sheets			
	F. If a Resiment would be Custome such Custome Company discontinemake and discontinemake are discontinemake the weath The Company condition	dential Custo e especially der's family or continuous stomer is una pany's billing y shall eith uance of ser rangements uance would her, and the or emergence	mer establishes wangerous to the hother permanent reble to pay for such, or (ii) is able to er allow payme vice for at least to for reasonable in be especially danged to the customer's or others the right to request.	REGULATIONS RIC SERVICE with the Company that discontinuealth of the Customer, resider esident at the Customer's service in service in accordance with the pay for such service only in in the interest of the pay for such service only in interest in reasonable installment wenty-one (21) days so that the installment payments. In determined to the installment payments of the installment payments in the installment payments of the installment payment in	nuance of service of the se address and (i) e requirements of installments, the ts or postpone of Customer can ermining whether shall be given to age or disability.			
5.03			IY PERSONNEL:	igement.				
	Except for disco			01(A), (C), (G), or (H), the Co	ompany shall not			
	pursuant day follo	to Rules 5.0	4(F)(6) are availal nection for the p	ole one hour after disconnection	n and on the full			
5.04	CUSTOMER NO	TIFICATION	:					
	The Company sl to the following s		nnect service to a	ny Customer without first giving	notice according			
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	is th in	(i) at the e Compa tegrity	Customer ny's Rules	notice shall be 's request, or (ii) which might adv ompany's delive ke place.	a dangerorersely affe	ous condition ct the Custom	exists, or (ii ner's or othe	i) a violation of s safety or the
	m pe pr Co	ay disco ersons ot emises ompany	ntinue serv her than th where suc shall give	erference or phyvice immediately e Customer or mother than the control of the con	. However embers of interferer two (2) d	er, if the Com the Customer nce or divers	npany has k ''s family are sion is taki	residing at the ng place, the
	th Co th th te ve th	e time pompany e Custor e Company e Compan (10) da erbal com	period(s) specified specified will attempthem for its control of the control of t	o provide the recoecified in 3.010 to make telephacted, disconnect make telephone written notice one Customer pur contact the Con	B), the Connection may to or personal disconne suant to the	ompany may rsonal contact ake place afte al contact, dis ction is mailed is Rule 5.04(0	disconnect with the Cur 48 hours he connection of d. As part of C), the Comp	service. The ustomer, and if has elapsed. If may take place f all written and pany will advise
	in ca is m	formatior ase of res complete ailed and	n, or advert sidential oc e upon mai d the effec	disconnection of tising, or delivered cupancy, to the ling. The Compa tive dates of the able day for disco	ed to the a address wany shall me notice.	ccount's name here service in naintain a reco The notice sh	e and address provided. ord of the data	Notice by mail the the notice is
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		_	AL RULES AND I /ING TO ELECTI		
E.	notice days p	of disconnection	n shall be posted innection date un	nvolves more than one reside in the residential common are less a dangerous condition ex	ea at least five (5)
F.	The di	sconnection noti	ce shall contain th	e following information:	
	1.		address of the dress, where servi	Customer and the address, if ce is provided.	different from the
	2.			of the reason for the proposed ns for reconnection of service.	discontinuance of
	3.	The dates betwappropriate act		e can be discontinued unless th	ne Customer takes
	4.	Terms under w	hich the Custome	r may avoid discontinuance of	service.
	5.	Customer can	demonstrate that y credit arrangem	of service may be postponed special circumstances preven ents are made with the Compa	nt timely payment
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EVE			RO SERVICE An application and applications applications.		which was filed	
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		pr cir ar dis se en	statement to ocedure which cumstances and name of the sputed bills, ret forth. The imployee of the statement of the spute	ch may be utilized such as provided in a company office rectify errors, and notice shall state the Company to provide the company to prov	estomer of the availability of a d in the event of a bona fide in Rule 5.02(F). The address, to or designated personnel emperevent disconnection of service that the Customer may meet we resent his or her reasons for or	dispute or under elephone number owered to review e shall be clearly with a designated disputing a bill or
		ar	rangement o	r postponement of	ould not be discontinued, or to service disconnection.	·
	G.				which disconnection is schedu tomer by telephone that discon	
5.05	DISC	CONNECTIO	N PROCEDI	JRE:		
				disconnect a Cust able effort to:	omer's electric service shall, im	mediately prior to
	A.	•			mer or other responsible persone of his or her presence.	n then upon the
	B.	Identify ar	nd record the	name of the person	on contacted.	
	C.	Accept pa	syment of all a	amounts tendered	which are necessary to avert di	sconnection.
	D.				racy of a delinquent bill and cerning the cause for discontinuation	
	E.	Record st premises.		ncerning the med	lical condition of any permaner	nt resident of the
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No sympleme	ent ou compute un doucton din	~			
shall modify	ent or separate understandin the tariff as shown hereon.	g 		Sheet 7 of 14 S	heets
		APPL'ent that the C		RIC SERVICE ee cannot contact the Custome	
	service a		ess and phone nu	indicates the date and time of mber of the Company where the	
5.06	COLLECTION A	ND DISCON	NECTION CHARC	SE:	
	send a Represer make credit arra due, or (3) disco payment is not me the purpose of co	ntative to the ngements, sa connect service nade. When collecting a de	service address to atisfactory to the Code if the Represent it is necessary for	ction pursuant to Rule 5.01, the o (1) collect the delinquent among company, for payment of the dentative is unable to contact the a Representative to visit the se except as provided for in 5.10 (er:	punt due, (or) (2) elinquent amount e Customer or if rvice address for
	Collection withou Disconnection of Disconnection of	service at a ı		\$ 5.00 \$ 6.00 stal \$ 8.00	
5.07	RECONNECTIO	N OF ELECT	RIC SERVICE:		
	electric service t whatsoever, incl discontinued for Company shall delinquent bills, for in Rules 5.06	o a Customouding discon nonpaymen not be requal together with and 5.08 ha	er whose electric tinuance at the rout to the Custom ired to restore eany collection, divude been paid or a	ge as a condition precedent to service has been discontinued equest of the Customer. If e er of any delinquent electric lectric service to the Customes connection and reconnection of payment agreement has been to regulations of the Company.	d for any reason lectric service is service bill, the er until all such charges provided
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			AL RULES AND I YING TO ELECTI			
				e service that has be next business day foll		
5.08	RECONNECTIO	N CHARGE:				
	within a period of	of 12 months,	the Company ma	nection and reconnect ay collect, as a recor buld have otherwise b	nection chai	ge, the sum of
	the Customer's s	ervice agreer		nt of a bill or for violat ering and or diversion s:		
		ction of servic	ce meter ce at the pole or se	ervice pedestal	\$ 20. \$ 30.	
			nued for tamperin customer as follow	g and or diversion, s:	the Compan	y shall assess
			ess of point of reco	onnection y will result in addition	\$55. nal charges.)	
5.09	DISPUTED BILL	.S:				
	service,	that all or pa		rior to the date of the in dispute or that the Company shall:		
	1. In	nmediately re	cord the date, time	e and place the comp	laint is made	
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				AL RULES AND YING TO ELECT		
			Postpone discound to be inv		a full investigation is completed	and the dispute
		3. lı	nvestigate the	dispute promptly	and completely.	
			Attempt to reso parties.	olve the dispute in	formally in a manner mutually sa	tisfactory to both
E	3.		by written noti		hat a bill is in dispute in any rea y telephone call directed to appro	
C	С.	employ to or legal i	elephone com representative	nmunication, meet of the Customer,	ne dispute in a mutually satisfactorings with Company personnel are formal or informal hearings, "on-so settlement of the dispute.	nd the Customer
Γ	O.	Compan Custome	y intends to pre of both form	roceed with discor al and informal p	omer's satisfaction after full invent nection of service, the Company rocedures available before the Co d proceed with disconnection pro	shall advise the ommission. The
E	≣.	each of number	the Company's of the Commier comments.	s Customers. The ssion's Consume	description of the KCC complain e notice shall include the addres r Protection Office. Space shall ents received will be forwarded l on Office.	s and telephone be provided for
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EVE	RGY K	ANSAS M	ETRO SERVICE A	Replacing Schedule 1.32-1.45	Sneet 10	
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5.10	COL	D WEAT	HER RULE:			
	A.	payme The p	ent and disconne rovisions of the	ction procedures Cold Weather F	for Residential Customers with u Rule to retain or restore service	inpaid arrearage. e are applicable
	B.	Noven Custor tempe	nber 1 through N mers if the Nation ratures of or bel	March 31, the Cor onal Weather Sel ow 35 degrees F	mpany shall not disconnect servi rvice forecast for the Kansas C Fahrenheit (F) (or temperatures	ce to Residential ity area includes
		1.	It is at the Cust	omer's request;		
		2.	The service is a	abandoned by the	e Customer;	
		3.	A dangerous co	ondition exists on	the Customer's premises;	
		4.		Customer or ot		
		5.	diversion or us			
		6.	The Customer retaining utility		is or her identity for the purpos	e of obtaining or
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No supplement or so shall modify the tar	eparate understa	inding reon.		Sheet 11 of 14	Sheets
C.	or (6), is left Custo Office which after to payme Service the phragme value value Custo RESP discorreconi	APPLYI The Customer to installment paymoure the insufficient of (1), (2), (3), (4), the Company mayon the Customer of record and is given to the ever is quicker. Using the disconnection and the disconnected unique of the diverted series of the diverte	enders an insufficient under the cient payment of the Customer. The Company may disconnect the er's door or per the telephone of tel	icient funds payment as the init Cold Weather Rule payment puring the 10-day period after ay disconnect the service immede Customer 48 hours after a discreonal or telephone contact is umber of the Commission's Correct 10 days after a disconnection company may disconnect the Company may disc	diately. Under (5) connection notice is made with the asumer Protection in notice is sent, customer 10 days and the insufficient in as possible after vice disconnected ustomer of the full efer to 6.10). The storic use of the inhaving service to have service with the following stomer shall:
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o supplement o	or separate understa tariff as shown her	nding eon.		Sheet 12 of 14 S	Sheets
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	3.	current consurting plus any application for payments	nption, the full am cable deposit, pur ent of the rest of	th of the arrearage amount, 1/12 nount of any disconnection or resuant to 5.10(E)(1), and enter in the arrearage, or enter a papayment of the arrearage amount	connection fee: nto an 11-mont ayment plan a
	4.	Apply for feder eligible.	al, state, local or	other assistance funds for which	the Customer
С	D. RESP	ONSIBILITIES (OF COMPANY:		
	1.	Company shall Customer who who has been	mail a written no is currently rece	s prior to the Cold Weather F tice of the Cold Weather Rule to iving service, and to each resid ring or after the most recent cold to	each residenti ential Custom
	2.	service. A Custo activating temporary service. During the Company of record and may on the day price made. The transfer disconnection in the 5.04. If personal contains that I leave a contains the service in the servi	stomer may not be perature is predicting the first 24 househall make at least ke one attempt at the termination of elephone call attest in addition to the first the day prior to the day prior t	first-class at least 10 days prior of disconnected until a 48-hour for the day the Kansas City area Nurs, which will be the day prior to the tone telephone call attempt with the a personal contact with the Custon service if telephone contact on the empt(s) and personal contact the already existing notice requires not contacted during the phore termination of service, the Contage on the door on the day price ervice.	recast above the ational Weather of disconnection the Customer of recontant day was not also be call(s) or the call(s) or the can employed
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		above the active Service. If the temperature, the wait for another same procedure. In the telephone the disconnect 5.04, the Comp. Weather Rule,	vating temperature ne temperature le disconnection of 48-hour forecast les prior to disconre contact(s), the message on the pany shall also in that the Custom	10-day written notice, the perso door, in addition to the existing form the Customer of the existence aer can avoid disconnection by	lational Weather the activating Company must re and follow the onal contact and requirements in ence of the Cold complying with
	3.	Office.	·	nber of the Commission's Cons	
	4.		stomer of, or proist with payment of	ovide a list of organizations working transport of utility bills.	here funds are
	5.	the Customer r payments over Customer of th future consump	night qualify. Prion a period of fewer e Customer's rigle otion and to have	de a list of all other pay arrange or to discussing any plan for Co than 12 months, the Company nt to have a level payment plan the arrearage amount paid the ayments over the next 11 months	Id Weather Rule must inform the for current and hrough an initial
	6.	Adopt and infor	m the Customers	about a third-party notification pl	an.
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			RULES AND NG TO ELECT	REGULATIONS RIC SERVICE	
E.	OTHE	R PROVISIONS:			
	1.	require the Custo	mer to make a bond, a guar	ny reserves its right under Rule cash deposit or furnish a surety rantee of payment by a third poe provided.	bond. In lieu of a
	2.	any installment of shall constitute a who defaults on arrearage average prior Cold Weath Weather Rule payment plan upopaying any discorresponsibilities pris negotiated by informed of the payment of the	the payment payment payment of the a Cold Weat payment plan is payment plan is payment and recording and payment plans and to be a Cayment plan of the payment plan of	ufficient funds check for the initial plan, unless subsequently cured Cold Weather Rule payment plan is not not under 4.07(C) unless the arrange paid. A Customer who de eligible to enter into a new Contial payment as set forth in Sonnect charges, and complying within 5.10(C). A payment plan of and the Company after the Curequired to be offered under the cold Weather Rule payment plan of fewer than 11 months shall rolan if the actual payments that yount that would have been required.	by the Customer, lan. A Customer t eligible for the earages from the efaults on a Cold old Weather Rule ection 5.10(C)(3), with the Customer of any length that stomer has been he Cold Weather an. However, a not be considered have been made
	3.		negotiate Cold	Weather Rule payments if the C	tomer should be customer receives
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5. DISCONTINUANCE OF SERVICE

5.01 DISCONTINUANCE OF ELECTRIC SERVICE:

The Customer shall at all times observe and perform his obligations to the Company under his service agreement. The Company may discontinue or refuse service for any of the following reasons:

- A. When requested by the Customer.
- B. When a bill becomes delinquent as specified in Rule 4.03 and after proper notice, as defined below in Rule 5.04, has been given the Customer.
- C. When a dangerous condition exists on the Customer's premises.
- D. When the Customer fails to provide credit information, security deposit or guarantee as specified in Rule 3 or has a previous undisputed and unpaid separate account for electric service with the Company.
- E. When the Customer misrepresents his or her identity for the purpose of obtaining electric service. If the Company has reason to suspect that the Customer has provided false or incomplete information for the purpose of obtaining electric service, the Company may require the Customer to provide positive proof of identity and/or residence pursuant to Rule 3.01(B).
- F. When the Customer refuses to grant Company personnel access, during normal working hours, to equipment installed upon the premises of the Customer for the purposes of inspection, meter reading, maintenance or replacement.
- G. When the Customer violates any rule of the Company which might adversely affect the Customer's or others' safety or the integrity of the Company's delivery system.

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	H. When the Customer causes, permits or benefits from the unauthorized interference v or physical diversion or use of utility service.					
5.02	EXC	EPTIONS:				
	The (Company shall not discontinue service	for the following circumstances:			
	A.	The failure of the Customer to pay f	for special charges.			
	B.	metering point, residence or location service at a separate metering point the Company may transfer any uranster customer's written consent, provide Customer to pay a final bill at any may transfer such unpaid balance Customer for the same class of services.	y for service received at a concurrent and separate on. In the event of discontinuance or termination of t, residence, or location in accordance with the Rules, apaid balance to any other service account with the ded, however, that in the event of the failure of the metering point, residence or location, the Company e to any successive service account opened by the vice, and may discontinue service at such successive in for nonpayment of such transferred amount.			
	C.	location. The placing of more than billing the usage of specific device	for a different class of service received at the same none meter at the same location for the purpose of under optional rate schedules or provisions is not rvice for the purpose of this Rule 5.02.			
	D.	The failure of the Customer to pay however, that the Customer pays a	an amount which is disputed in good faith; provided, mounts not in dispute.			
	E.		ce account more than five (5) years old if the service (3) years old if service was provided under an oral			
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F. If a Residential Customer establishes with the Company that discontinuance of service would be especially dangerous to the health of the Customer, resident member of the Customer's family or other permanent resident at the Customer's service address and (i) such Customer is unable to pay for such service in accordance with the requirements of the Company's billing, or (ii) is able to pay for such service only in installments, the Company shall either allow payment in reasonable installments or postpone discontinuance of service for at least twenty-one (21) days so that the Customer can make arrangements for reasonable installment payments. In determining whether discontinuance would be especially dangerous to health, consideration shall be given to the weather, and the Customer's or other residents' medical condition, age or disability. The Company reserves the right to request written medical confirmation of the medical condition or emergency. The Company may allow installment payments of currently due amounts under a satisfactory credit arrangement.

5.03 **AVAILABILITY OF COMPANY PERSONNEL:**

Except for discontinuance pursuant to Rule 5.01(A), (C), (G), or (H), the Company shall not disconnect service of any Customer unless:

- The Company's offices or authorized personnel identified in the notice of disconnection Α. pursuant to Rules 5.04(F)(6) are available one hour after disconnection and on the full day following disconnection for the purpose of making payment arrangements, or obtaining reconnection.
- B. The Customer has had an opportunity to pay, at the service address, amounts due for utility charges and thereby either avert disconnection or provide for reconnection.

5.04 **CUSTOMER NOTIFICATION:**

The Company shall not disconnect service to any Customer without first giving notice according to the following schedule:

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o supplement or separall modify the tariff a	rate understanding as shown hereon.	Sheet 4 of 14	Sheets
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A.	Ten (10) days written notice shall be of is (i) at the Customer's request, or (ii) the Company's Rules which might adversify of the Company's deliver disconnection may take place.	a dangerous condition exists, or correctly affect the Customer's or co	or (iii) a violation o other's safety or the
В.	If an unauthorized interference or physical may discontinue service immediately, persons other than the Customer or may premises where such unauthorized Company shall give such persons a notice prior to discontinuance of services.	However, if the Company hembers of the Customer's family interference or diversion is two (2) day written or twenty-	as knowledge that are residing at the taking place, the
C.	If the Customer fails to provide the require the time period(s) specified in 3.01(I Company will attempt to make telephore the Customer is contacted, disconnect the Company fails to make telephone ten (10) days after the written notice of verbal contacts with the Customer purs the Customer how to contact the Cons Commission.	B), the Company may disconrone or personal contact with the ion may take place after 48 hower personal contact, disconnect disconnection is mailed. As passuant to this Rule 5.04(C), the C	nect service. The Customer, and urs has elapsed. ion may take place art of all written and ompany will advise the company will be company will advise the company will advise the company will advise the company will be company will advise the company will be company will advise the company will be comp
D.	Notice of impending disconnection of information, or advertising, or delivere case of residential occupancy, to the a is complete upon mailing. The Comparailed and the effective dates of the month after first available day for disco	d to the account's name and a address where service is provid any shall maintain a record of th notice. The notice shall be e	ddress and, in th ed. Notice by ma e date the notice iffective for one (1

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E.	notice days	of disconnection shall be post	ce involves more than one reside ted in the residential common are unless a dangerous condition ex	ea at least five (5)		
F.	The d	The disconnection notice shall contain the following information:				
	1.	The name and address of the Customer's address, where see	ne Customer and the address, if ervice is provided.	different from the		
	2.	A clear and concise statement of the reason for the proposed discontinuance of service and the cost and conditions for reconnection of service.				
	3.	The dates between which ser appropriate action.	vice can be discontinued unless th	ne Customer takes		
	4.	Terms under which the Custo	mer may avoid discontinuance of	service.		
	5.	Customer can demonstrate t	nce of service may be postponed that special circumstances preve ements are made with the Compa	nt timely paymen		

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- 6. A statement to apprise the Customer of the availability of an administrative procedure which may be utilized in the event of a bona fide dispute or under circumstances such as provided in Rule 5.02(F). The address, telephone number and name of the Company office or designated personnel empowered to review disputed bills, rectify errors, and prevent disconnection of service shall be clearly set forth. The notice shall state that the Customer may meet with a designated employee of the Company to present his or her reasons for disputing a bill or other reasons why service should not be discontinued, or to request credit arrangement or postponement of service disconnection.
- G. At least 48 hours prior to the date on which disconnection is scheduled to occur, the Company will attempt to inform the Customer by telephone that disconnection may take place.

5.05 DISCONNECTION PROCEDURE:

A Company employee sent to disconnect a Customer's electric service shall, immediately prior to disconnection, make a reasonable effort to:

- A. Identify himself or herself to the Customer or other responsible person then upon the premises and shall announce the purpose of his or her presence.
- B. Identify and record the name of the person contacted.
- C. Accept payment of all amounts tendered which are necessary to avert disconnection.
- D. Record statements disputing the accuracy of a delinquent bill and/or disputing the accuracy of the Company's findings concerning the cause for discontinuance.
- E. Record statements concerning the medical condition of any permanent resident of the premises.

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F. In the event that the Company's employee cannot contact the Customer, a conspicuous notice shall be left at the premises that indicates the date and time of disconnection of service and the address and phone number of the Company where the Customer can arrange to have service restored.

5.06 COLLECTION AND DISCONNECTION CHARGE:

If electric service becomes subject to disconnection pursuant to Rule 5.01, the Company shall send a Representative to the service address to (1) collect the delinquent amount due, (or) (2) make credit arrangements, satisfactory to the Company, for payment of the delinquent amount due, or (3) disconnect service if the Representative is unable to contact the Customer or if payment is not made. When it is necessary for a Representative to visit the service address for the purpose of collecting a delinquent payment, except as provided for in 5.10 (D)(2), one of the following charges shall be assessed the Customer:

Collection without disconnection of service \$5.00
Disconnection of service at a meter \$6.00
Disconnection of service at pole or service pedestal \$8.00

5.07 RECONNECTION OF ELECTRIC SERVICE:

The Company may impose a reconnection charge as a condition precedent to the restoration of electric service to a Customer whose electric service has been discontinued for any reason whatsoever, including discontinuance at the request of the Customer. If electric service is discontinued for nonpayment by the Customer of any delinquent electric service bill, the Company shall not be required to restore electric service to the Customer until all such delinquent bills, together with any collection, disconnection and reconnection charges provided for in Rules 5.06 and 5.08 have been paid or a payment agreement has been entered into, and the Customer shall have complied with the credit regulations of the Company.

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	At all times, the Company will attempt to re requested, and in any event, no later than the Customer.		
5.08	RECONNECTION CHARGE:		
	If a non-Residential Customer orders dis within a period of 12 months, the Companthe customer charges and facility charges a	y may collect, as a reconnection ch	arge, the sum of
	If electric service is discontinued for non-pa the Customer's service agreement except to reconnection charges to the Customer as for	ampering and or diversion, the Comp	
	Reconnection of service meter Reconnection of service at the pole	•	0.00 0.00
	If electric service is discontinued for tampreconnection charges to the Customer as for		any shall assess
	Reconnection regardless of point of (Excessive damage of Company pro	reconnection \$5 operty will result in additional charges	5.00 s.)
5.09	DISPUTED BILLS:		
		ny prior to the date of the proposed of is in dispute or that the Compa the Company shall:	
	 Immediately record the date 	, time and place the complaint is mad	de.
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	2.	Postpone discontinuance u found to be invalid.	ntil a full investigation is completed	d and the dispute	
	3.	Investigate the dispute prom	nptly and completely.		
	4.	Attempt to resolve the dispuparties.	ite informally in a manner mutually s	atisfactory to both	
В.	A Customer may advise the Company that a bill is in dispute in any reasonable manne such as by written notice, in person or by telephone call directed to appropriate personne of the Company.				
C.	emplo or leg	The Company in attempting to resolve the dispute in a mutually satisfactory manner, may employ telephone communication, meetings with Company personnel and the Customer or legal representative of the Customer, formal or informal hearings, "on-site" visits or any other technique reasonably conducive to settlement of the dispute.			
D.	Comp Custo	pany intends to proceed with domer of both formal and inform	Customer's satisfaction after full invisconnection of service, the Compartal procedures available before the se and proceed with disconnection p	ny shall advise the Commission. The	
E.	each numb Custo	of the Company's Customers per of the Commission's Cons	de a description of the KCC complation. The notice shall include the addressumer Protection Office. Space shapements received will be forwarded tection Office.	ess and telephone all be provided fo	
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5.10	COL	D WEAT	HER RULE:			
	A.	payme The p	ent and disconnerovisions of the	ection procedures e Cold Weather F	e Cold Weather Rule (CWR) for Residential Customers with Rule to retain or restore serv ich extends from November 1	unpaid arrearage ice are applicable
	B.	B. DISCONNECTION DURING COLD WEATHER: During the Cold Weather P November 1 through March 31, the Company shall not disconnect service to Re Customers if the National Weather Service forecast for the Kansas City area temperatures of or below 35 degrees Fahrenheit (F) (or temperatures forecast the "mid 30's") during the subsequent 48 hours unless:				vice to Residentia City area include
		1.	It is at the Cus	tomer's request;		
		2.	The service is	abandoned by the	Customer;	
		3.	A dangerous o	condition exists on	the Customer's premises;	
		4.		Customer or ot	e of the Company which adv her persons, or the physica	
		5.	diversion or u		nits unauthorized interference vice (meter bypass) situated of	
		6.	The Customer retaining utility		s or her identity for the purpo	se of obtaining o
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installment payment under cure the insufficient payme	nsufficient funds payment as the initial payment or ar the Cold Weather Rule payment plan and does no ent during the 10-day period after a disconnection er.
or (6), the Company may disconned is left on the Customer's door on Customer of record and the telephon Office is given to the Customer, whichever is quicker. Under (7), the company of the Customer, whichever is quicker.	y may disconnect the service immediately. Under (5 ct the Customer 48 hours after a disconnection notice or personal or telephone contact is made with the one number of the Commission's Consumer Protection or 10 days after a disconnection notice is sent the Company may disconnect the Customer 10 days sent if the Customer has not cured the insufficient
the physical problems defined in (3 under (5) must be restored as soon value of the diverted service, charg	(4) above must be restored as soon as possible afte B) or (4) have been corrected. Service disconnected as possible after payment by the Customer of the full es, costs, damages, plus deposit (refer to 6.10). The all be estimated based on the historic use of the
disconnected when the temperat reconnected regardless of temper	MERS: In order to keep from having service ure is 35 degrees or above, or to have service rature, a Customer must comply with the following its of the Cold Weather Rule, the Customer shall:
1. Inform the Company of an ir	nability to pay the bill in full;
Provide sufficient information	
į	(Name of Issuing Utility) (Sansas METRO SERVICE AREA (APPLYING TO (Issuing The Customer tenders an irrinstallment payment under cure the insufficient payment of the Customer of the Customer, whichever is expected and the telepho Office is given to the Customer, whichever is quicker. Under (7), the after the disconnection notice is spayment during that 10-day period. Services disconnected under (3) or the physical problems defined in (3) under (5) must be restored as soon value of the diverted service, charging value of the diverted service share Customer or the residence. (RESPONSIBILITIES OF CUSTO disconnected when the temperative reconnected regardless of temper provisions. To qualify for the benefit of the Issuing Customer or the Customer or the Denefit of the Customer or the Customer or the Denefit of the Customer or the Customer or the Denefit of the Customer or the Customer or the Denefit of the Customer or the Customer or the Denefit of the Customer or the Customer or the Denefit of the Customer or the Customer or the Denefit of the

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- 3. Make an initial payment of 1/12th of the arrearage amount, 1/12th of the bill for current consumption, the full amount of any disconnection or reconnection fees, plus any applicable deposit, pursuant to 5.10(E)(1), and enter into an 11-month plan for payment of the rest of the arrearage, or enter a payment plan as negotiated with the utility for the payment of the arrearage amount; and
- 4. Apply for federal, state, local or other assistance funds for which the Customer is eligible.

D. RESPONSIBILITIES OF COMPANY:

- Once a year, at least 30 days prior to the Cold Weather Rule period, the Company shall mail a written notice of the Cold Weather Rule to each residential Customer who is currently receiving service, and to each residential Customer who has been disconnected during or after the most recent cold weather period and who remains without service.
- 2. Send one written notice mailed first-class at least 10 days prior to termination of service. A Customer may not be disconnected until a 48-hour forecast above the activating temperature is predicted by the Kansas City area National Weather Service. During the first 24 hours, which will be the day prior to disconnection, the Company shall make at least one telephone call attempt with the Customer of record and make one attempt at a personal contact with the Customer of record on the day prior to termination of service if telephone contact on that day was not made. The telephone call attempt(s) and personal contact the day prior to disconnection is in addition to the already existing notice requirements contained in the 5.04. If the Customer is not contacted during the phone call(s) or the personal contact the day prior to termination of service, the Company employee shall leave a disconnect message on the door on the day prior to disconnect. There will be no charge for this service.

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		above the activating temporature, the disconnections and activating temporature.	tion, the Company must receive a 2 erature from the Kansas City area Nature is then forecast to be below ction may not be carried out and the recast above the activating temperatures isconnection.	lational Weather w the activating company must
		the disconnect message of 5.04, the Company shall a Weather Rule, that the C), the 10-day written notice, the person the door, in addition to the existing also inform the Customer of the existed ustomer can avoid disconnection by a number of the Commission's Cons	requirements in ence of the Cold complying with
	3.	Inform the Customer of, or	provide a list of the requirements of 5.	10(C).
	4.	Inform the Customer of, available to assist with payr	or provide a list of organizations went of utility bills.	vhere funds are
	5.	the Customer might qualify payments over a period of Customer of the Customer future consumption and to	provide a list of all other pay arranger. Prior to discussing any plan for Cofewer than 12 months, the Companyr's right to have a level payment plan have the arrearage amount paid the the payments over the next 11 months.	Id Weather Rule must inform the n for current and hrough an initial
	6.	Adopt and inform the Custo	omers about a third-party notification pl	lan.
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E.	отн	ER PROVISIONS:		
	1.	Security Deposits. The Comparequire the Customer to make a deposit or surety bond, a gua accordance with Rule 3.07 may	cash deposit or furnish a surety	y bond. In lieu of a
	2.	Default. The issuance of an insany installment of the payment payment payment payment payment payment plant of the who defaults on a Cold Weather arrearage average payment plant weather Rule payment plant weather Rule payment plant payment plant upon making an paying any disconnect and recorresponsibilities provisions of sets negotiated by the Customer informed of the payment plant Rule is considered to be a Coustomer with a payment plant to be in default of the payment are equal or greater than the ammonth payment plant for arrearance Renegotiation of Cold Weather encouraged to renegotiate Cold utility or other lump sum assistant.	plan, unless subsequently cured Cold Weather Rule payment plan is not an under 4.07(C) unless the air are paid. A Customer who continued in the continued payment as set forth in some continued to be offered under and the Company after the Continued to be offered under cold Weather Rule payments that plan if the actual payments that nount that would have been required. The Cure Rule Agreement. The Cure Rule Agreement. The Cure Weather Rule payments if the	d by the Customer, plan. A Customer of eligible for the rearages from the defaults on a Cold Cold Weather Rule Section 5.10(C)(3), with the Customer of any length that ustomer has been the Cold Weather blan. However, a not be considered it have been made uired under an 11-

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		6. CUSTO	OMER'S SERVIC	E OBLIGATIONS	
6.01	CUSTOMER'S I	NSTALLATIO	DN:		
	beyond the poin	nt of delivery	the electric service	required to transform, control, received to transform, control, received to the Company sole responsibility of the Custome	hall be furnished,
6.02	PROTECTION E	EQUIPMENT:			
	variations or other	er temporary i	rregularities in ele	rruptions, phase failure, phase ectric service shall, at his own exuipment for such purpose.	
6.03	CHOICE AND A	PPLICATION	OF RATE SCHE	EDULES:	
	Compan Compan electric Custome	y, the class y and made service. The er's installation ge, phase and	or classes of elocavailable to the (e.e. Customer shale and all portions	determining in advance, through ectric service which will be do Customer and the applicable of the responsible for determine thereof, are and will be suitable stics of the class of service to be	esignated by the onditions of such hing whether the e for operation at
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	Compai of elect	ny under any o	ne of two or more	mer is eligible to take electric applicable rate schedules avai Company, the choice of such ra	lable for the class	
	D. ASSISTANCE BY COMPANY: A customer will be assisted by the Company in the selection of the rate schedule under which electric service will be supplied to such Customer, based on the information at hand, but the responsibility for the selection of such rate schedule shall lie with the Customer.					
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6.04	STANDARDS	AND APPROV	ALS:			
	The Customer's installation must conform with all applicable laws, the requirements of all governmental authorities having jurisdiction, the provisions of the National Electrical Code and the National Electrical Safety Code, rules, regulations, standards and reasonable requirements of the Company. All required approvals of the Customer's installation must be obtained by the Customer before the Company shall be obligated to commence or continue supplying electric service to the Customer.					
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	effect of such us and equipment of discontinue electrons and unsafe or dark supplied by the required to give of the Custome capacitors, electrons to the Customer with the Compart of separate or Customer, furnis Customer shall prate schedule, a	se on the Compatric service to agerous condice of service or others. The conference of the Conference	npany's electric seany. The Comparany. The Comparany. The Comparance a Customer, pursition or is so designated the Customers. Vice disconnection welding machine equipment with experience and the customer's installation ansformer capact the customer's installation and charge therefored the customer's electric search and custom	upplied by the Company of the control of the Custome of the Custom	ers and of electric s tomer's in turb the shall the ons threa ray mac or intermend any e shall not nents as requires upon remer cap ce under	on the factorice or installation electric sees Comparaten the shines, printeriment be connected may be request or opacity and the application of the application.	cilities may n is in ervice my be safety imary apidly tal or ected made lation of the d the
6.06	Company is not inspections or in Customer or as	ty of the Cust set aside, a recommendate a protection	stomer regarding and the Company ions by the Cor n to the electric	his use of the electric so shall in no way be liab npany which are made service supplied by the but assumes no duty, to i	ole, on a as a co Compar	occount of ourtesy to only to its	f any the other
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6.07	INCREASING C	ONNECTED	LOAD:		
	his service if the to the Company his total estimate request by the adequate to sup	Customer's control of the Customer and customer and ply such incre	onnected load is substant may substant may substant may substant from the written from the ased load require	ume full responsibility for impainable to the stantially increased without purchased in the connected for in his service agreement the Company that the Company that the company the Customer. For the cent (15%) or more.	orior written notice ed load or exceed , only after writter ny's facilities are
6.08	FACILITIES LO	CATION:			
	75 kva or more necessary space equipment and ventilation and cand free ingress located on the page 15 kva or more necessary space.	e, the Custom e and right-o other neces otherwise acce to and egress oremises of the	ner shall, if required f-way for the instance sary facilities. Support to the Cores from all of its elemene Customer, the	of the Customer requires transfeed by the Company, provide tallation by the Company of uch space, if enclosed, shampany. The Company shall hactric facilities. After any such facost of any subsequent change shall be paid by the Customer,	on his premises its transformation Il be adequately ve the right of ful acilities have beer ge in the location
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Except upon prior written consent of the Company, no person shall attach anything of any kind and nature to the electric facilities of the Company wherever located and the Company reserves the right to remove forthwith and without notice any unauthorized attachment to its facilities. Issued February 14 2020 Month Day Year Effective		Customer's premises, pursuant to Rule 5, when evidence is found that any portion of the Company's facilities has been tampered with in such manner that the Customer may have received unauthorized service. In such event, the Company may estimate from available information to have been used, but not registered by the Company's meter, and collected together with all expenses incurred by Company on account of customer unauthorized act(s), and to increase the amount of his cash deposit or indemnity bond or other credit arrangement in accordance with 3.03(B) before electric service is restored; and, in addition thereto, the Customer shall be required to bear all costs incurred by the Company for such protective					
and nature to the electric facilities of the Company wherever located and the Company reserves the right to remove forthwith and without notice any unauthorized attachment to its facilities. Issued February 14 2020 Month Day Year Effective	6.11	ATTACHMENTS	ТО СОМРА	NY'S FACILITIES	:		
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6.12	INDEMNITY TO	COMPANY:			
	demands, cost of directly or indirect	or expense, for ctly connected	or loss, damage and with, or growing	s and defend the Company a and injury to persons or proper out of the distribution or use of e point of delivery.	ty, in any manner
6.13	PRORATION O	F DEMAND C	HARGES:		
	reduced because an Act of God o premises of the demand charges	e of damage or because of Customer, to s which would	to or destruction a labor strike of he Company shad otherwise be a	rements are temporarily curtailed of the Customer's premises or the Customer's own employees all, upon request by the Customericable for the electric service of curtailed or reduced load re	equipment due to s employed at the omer, prorate the e supplied to the
6.14	PARALLEL OPI	ERATION:			
		supplied by t		of electric generating equipment ept as may be permitted unde	
6.15	CUSTOMER TO	FURNISH R	IGHT-OF-WAY:		
	to trim or remove are satisfactory Customer, for the	e any trees the to the Com ne construction	nat may interfere npany, across pi	ompany such rights-of-way (inc with the operation of the Comp roperty owned or otherwise of d maintenance by the Compa electric service.	any's facilities) as controlled by the
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6.16	ACCESS TO CU	STOMER PRE	MISES:		
	properly identified for the purpose of or removing any	d, full and free of constructing, of the Compan	access to the p installing, inspeny's facilities on t	agents and employees of the premises of the Customer at all ecting, adjusting, repairing, mains the premises of the Customer, reprize supplied by the Company	reasonable hours ntaining, replacing reading meters, or
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		6. CUSTOMER'S SERVIC	E OBLIGATIONS	
6.01	CUS	TOMER'S INSTALLATION:		
	beyo	and all wiring, appliances, or equipment nd the point of delivery the electric servilled and maintained by, and shall be the so	ce supplied by the Company	shall be furnishe
6.02	PRO	TECTION EQUIPMENT:		
	varia	Customer desiring protection against inte tions or other temporary irregularities in ele Customer's installation such protective eq	ectric service shall, at his own e	
6.03	СНО	ICE AND APPLICATION OF RATE SCH	EDULES:	
	A.	The Customer shall be responsible for a Company, the class or classes of el Company and made available to the electric service. The Customer shall Customer's installation and all portions the voltage, phase and other characteric Company.	ectric service which will be of Customer and the applicable Il be responsible for determ thereof, are and will be suitab	designated by to conditions of su ining whether to ble for operation
	B.	POSTING: The rate schedules of the Commission will be made available by during working hours at the regular but on the Company's website.	y the Company for inspection	by any Custom

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE			

- C. CHOICE BY CUSTOMER: If a Customer is eligible to take electric service from the Company under any one of two or more applicable rate schedules available for the class of electric service to be supplied by the Company, the choice of such rate schedule shall lie with the Customer.
- D. ASSISTANCE BY COMPANY: A customer will be assisted by the Company in the selection of the rate schedule under which electric service will be supplied to such Customer, based on the information at hand, but the responsibility for the selection of such rate schedule shall lie with the Customer.
- E. CHANGE OF RATE SCHEDULES: After a Customer has selected an applicable rate schedule under which he elects to take electric service from the Company, he will not have the right to change his selection of his applicable rate schedule available for that class of electric service for a period of one year. However, the Company may permit the Customer to terminate his existing service agreement during such one year period and enter into a new service agreement under a different applicable rate schedule available for that class of service if the Customer's electrical requirements prove to be different from those originally estimated or if there is a change in the character or conditions of the Customer's electric requirements and such change is based upon permanent rather than temporary or seasonal conditions.

6.04 STANDARDS AND APPROVALS:

The Customer's installation must conform with all applicable laws, the requirements of all governmental authorities having jurisdiction, the provisions of the National Electrical Code and the National Electrical Safety Code, rules, regulations, standards and reasonable requirements of the Company. All required approvals of the Customer's installation must be obtained by the Customer before the Company shall be obligated to commence or continue supplying electric service to the Customer.

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

6.05 **DANGEROUS OR DISTURBING USES:**

The Customer shall use the electric service supplied by the Company with due regard to the effect of such use on the Company's electric service to its other Customers and on the facilities and equipment of the Company. The Company may refuse to supply electric service or may discontinue electric service to a Customer, pursuant to Rule 5 if the Customer's installation is in an unsafe or dangerous condition or is so designed or operated as to disturb the electric service supplied by the Company to other Customers. Under no circumstances shall the Company be required to give notice of service disconnection when dangerous conditions threaten the safety of the Customer or others. Welding machines, large hoists and x-ray machines, primary capacitors, electric furnaces, equipment with excessive starting currents or intermittent or rapidly fluctuating load characteristics which adversely affect load regulation, and any experimental or unusual electric devices are expressly designated as disturbing uses and shall not be connected to the Customer's installation, except upon such prior special arrangements as may be made with the Company. If the Customer's installation of any such equipment requires the installation of separate or additional transformer capacity, the Company shall, upon request of the Customer, furnish and maintain such separate or additional transformer capacity and the Customer shall pay to the Company, in addition to his bill for electric service under the applicable rate schedule, a monthly rental charge therefor as set out in an applicable rate schedule.

6.06 INSPECTIONS AND RECOMMENDATIONS:

The responsibility of the Customer regarding his use of the electric service supplied by the Company is not set aside, and the Company shall in no way be liable, on account of any inspections or recommendations by the Company which are made as a courtesy to the Customer or as a protection to the electric service supplied by the Company to its other Customers. The Company reserves the right, but assumes no duty, to inspect the Customer's installation.

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		ES AND REGULATIONS DELECTRIC SERVICE	
6.07	INCREASING CONNECTED LOAD:		
	his service if the Customer's connected to the Company. Any such Customer his total estimated demand therefrom request by the Customer and writte	shall assume full responsibility for impairing the quality of d load is substantially increased without prior written notice may substantially increase his connected load or exceed as provided for in his service agreement, only after written n from the Company that the Company's facilities are ad requirements of the Customer. For the purpose of this a fifteen percent (15%) or more.	
6.08	FACILITIES LOCATION:		
	In the event the initial or subsequent demand of the Customer requires transformer capacity of 75 kva or more, the Customer shall, if required by the Company, provide on his premises necessary space and right-of-way for the installation by the Company of its transformation equipment and other necessary facilities. Such space, if enclosed, shall be adequately ventilation and otherwise acceptable to the Company. The Company shall have the right of full and free ingress to and egress from all of its electric facilities. After any such facilities have been located on the premises of the Customer, the cost of any subsequent change in the location thereof, made at the request of the Customer shall be paid by the Customer, if required by the Company.		
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EVERGY METRO, INC., d.b.a. EVERGY KANSAS METRO	SCHEDULE	Section 6
(Name of Issuing Utility)		
	Replacing Schedule 1.48-1.53	Sheet5
EVERGY KANSAS METRO SERVICE AREA		
(Territory to which schedule is applicable)	which was filed	

No supplement or separate understanding shall modify the tariff as shown hereon.

Sheet 5 of 7 Sheets

GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

6.09 PROTECTION OF COMPANY'S PROPERTY:

The Customer at all times shall protect the property of the Company on the premises of the Customer and shall permit no person other than the employees and agents of the Company and other persons authorized by law to inspect, work on, open or otherwise handle the wires, meters or other facilities of the Company. In case of loss or damage to the property of the Company on account of any carelessness, neglect or misuse by the Customer, any member of his family, or his agents, servants or employees, the Customer shall, at the request of the Company, pay to the Company the cost of any necessary repairs or replacements of such facilities or the value of such facilities.

6.10 TAMPERING WITH COMPANY FACILITIES:

The Company may discontinue service to a customer and remove its facilities from the Customer's premises, pursuant to Rule 5, when evidence is found that any portion of the Company's facilities has been tampered with in such manner that the Customer may have received unauthorized service. In such event, the Company may estimate from available information service to have been used, but not registered by the Company's meter, and collect this together with all expenses incurred by Company on account of customer unauthorized act(s), and to increase the amount of Customer's cash deposit or indemnity bond or other credit arrangement in accordance with 3.03(B) before electric service is restored; and, in addition thereto, the Customer shall be required to bear all costs incurred by the Company for such protective equipment as, in the judgment of the Company, may be necessary.

6.11 ATTACHMENTS TO COMPANY'S FACILITIES:

Except upon prior written consent of the Company, no person shall attach anything of any kind and nature to the electric facilities of the Company wherever located and the Company reserves the right to remove forthwith and without notice any unauthorized attachment to its facilities.

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THE STATE CORPORATION COMMISSION OF KANSAS		
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(Name of Issuing Utility)		
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EVERGY KANSAS METRO SERVICE AREA		
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No supplement or separate understanding shall modify the tariff as shown hereon.

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GENERAL RULES AND REGULATIONS APPLYING TO ELECTRIC SERVICE

6.12 INDEMNITY TO COMPANY:

The Customer shall indemnify, save harmless and defend the Company against all claims, demands, cost or expense, for loss, damage and injury to persons or property, in any manner directly or indirectly connected with, or growing out of the distribution or use of electric service by the Customer at or on the Customer's side of the point of delivery.

6.13 PRORATION OF DEMAND CHARGES:

In the event the Customer's electric load requirements are temporarily curtailed or substantially reduced because of damage to or destruction of the Customer's premises or equipment due to an Act of God or because of a labor strike of the Customer's own employees employed at the premises of the Customer, the Company shall, upon request by the Customer, prorate the demand charges which would otherwise be applicable for the electric service supplied to the Customer during not more than six (6) months of curtailed or reduced load requirements of the Customer.

6.14 PARALLEL OPERATION:

No Customer shall operate or permit operation of electric generating equipment in parallel with electric service supplied by the Company except as may be permitted under the Customer's service agreement.

6.15 CUSTOMER TO FURNISH RIGHT-OF-WAY:

The Customer will provide or procure for the Company such rights-of-way (including permission to trim or remove any trees that may interfere with the operation of the Company's facilities) as are satisfactory to the Company, across property owned or otherwise controlled by the Customer, for the construction, operation and maintenance by the Company of its facilities necessary or incidental to the supplying of such electric service.

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	GENERAL RULES AND APPLYING TO ELECT		
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6.16	ACCESS TO CUSTOMER PREMISES:		
	The Customer shall give the duly authorized properly identified, full and free access to the property for the purpose of constructing, installing, inspector removing any of the Company's facilities on for any other purpose incidental to the electric states.	oremises of the Customer at all ecting, adjusting, repairing, main the premises of the Customer, r	reasonable hours ntaining, replacing reading meters, or

Issued February 14 2020

Month Day Year

Effective January 18 2021

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