

NOTICE OF PENALTY ASSESSMENT

20-TRAM-081-PEN

Phone: 785-271-3100 Fax: 785-271-3354 http://kcc.ks.gov/

Laura Kelly. Governor

1500 SW Arrowhead Road Topeka, KS 66604-4027

Dwight D. Keen. Chair Shari Feist Albrecht, Commissioner Susan K. Duffy, Commissioner

August 29, 2019

Ted Bender, Vice President Bender Steel & Repair Inc. 12048 N 143rd St East Valley Center, KS 67147

This is a notice of a penalty assessment against Bender Steel & Repair Inc. (Bender Steel) for violation(s) of Kansas Motor Carrier Safety Statutes, Rules, and Regulations discovered during a compliance review conducted on July 11, 2019, by Kansas Corporation Commission Special Investigator Doug Handy. Penalty amounts are assessed in accordance with the FY 2020 Uniform Penalty Assessment Matrix, approved by the Commission on July 16, 2019. For a full description of the penalty and terms and obligations, please refer to the Penalty Order attached to this notice.

#### IF YOU ACCEPT THE PENALTY:

Bender Steel has been assessed a \$1,900 penalty. You have thirty (30) days from the date of service of this Penalty Order to pay the fine, unless you choose the reduced penalty option explained below. <u>Please remit payment of \$1,900 through your personal account with the Kansas Corporation Commission's KTRAN system located at https://puc.kcc.ks.gov/ktran/. If you have not received a letter from the Transportation Division assigning you a PIN, please contact that Division at 785-271-3145. You must have an account through KTRAN to pay the penalty owed.</u>

#### BENDER STEEL IS A NEW ENTRANT MOTOR CARRIER AND MAY BE ELIGIBLE FOR A PENALTY REDUCTION OF FIFTY PERCENT (50%) UNDER THE FOLLOWING TERMS SET OUT IN THE ATTACHED REDUCED PENALTY AGREEMENT.

To become eligible, you must agree to meet the terms and obligations set out in the attached Reduced Penalty Agreement to be eligible for the reduction. The Reduced Penalty Agreement must be submitted to the Litigation Division within 15 days.

#### IF YOU CONTEST THE PENALTY ORDER:

You have the right to request a hearing if you contest the terms of the Penalty Order. A request for hearing must be made in writing, setting forth the specific grounds upon which relief is sought. Bender Steel & Repair Inc. must file within fifteen (15) days from the date of service of this Order, the request for hearing with the Commission's electronic filing system found at https://puc.kcc.ks.gov/e-filing/e-express/, and mail a copy of the request for hearing to Litigation Counsel at the above address. If you do not have access to the internet, you can mail an original and seven (7) copies of the request to the Executive Director at 1500 S.W. Arrowhead Road, Topeka, Kansas 66604, and mail a copy of the request to Litigation Counsel. K.A.R. 82-1-215; K.S.A. 2018 Supp. 77-542.

#### IF YOU FAIL TO ACT:

Failure to adhere to the terms and obligations set out in the attached Penalty Order, including payment of the penalty of \$1,900 within thirty (30) days from the date of service of the Penalty Order, or in the alternative, provide a written request for a hearing within 15 days from the date of service of the Penalty Order, will result in the Order becoming final and the terms and conditions set out therein will be enforced.

Respectfully, Ahsan A. Latif Litigation Counsel

(785) 271-3118 a.latif@kcc.ks.gov 1500 SW Arrowhead Road Topeka, KS 66604-4027

Dwight D. Keen, Chair Shari Feist Albrecht, Commissioner Susan K. Duffy, Commissioner



Phone: 785-271-3100 Fax: 785-271-3354 http://kcc.ks.gov/

Laura Kelly. Governor

## **REDUCED PENALTY AGREEMENT**

### **20-TRAM-081-PEN**

Bender Steel & Repair Inc. (Bender Steel) hereby submits this Reduced Penalty Agreement for approval of a fifty percent (50%) reduction in the penalty assessed in the Penalty Order dated August 29, 2019. Bender Steel has agreed to comply with the following terms and obligations:

1. Bender Steel has submitted, within fifteen (15) days from the date of the Penalty Order this signed and dated Reduced Penalty Agreement to Litigation Counsel.

2. Bender Steel will, within thirty (30) days from the date of the Penalty Order, submit to Transportation Staff a Corrective Action Plan (CAP) documenting the violation(s) and describing specific and detailed information explaining its efforts and concrete steps taken to ensure the violation(s) do not occur in the future. I understand the CAP must be approved by Transportation Staff to become eligible for the 50% reduced penalty.

3. Bender Steel will, within thirty (30) days from the date of the Penalty Order, send an individual responsible for safety compliance to attend a Commission-sponsored safety seminar, and proof of attendance will be submitted to the Litigation Counsel.

4. Bender Steel will be available within eighteen (18) months from the date of the Penalty Order for a follow-up Safety Compliance Review. Transportation Staff will contact the carrier to schedule the review.

Bender Steel & Repair Inc. understands that if approved, an Order Amending Penalty Assessment will be issued by the Commission assessing a reduced penalty of \$950, and will set out the terms and conditions stated above. Once the Order Amending Penalty Assessment is issued by the Commission, Bender Steel will have thirty (30) days from the date of service of that Order to pay the reduced penalty assessed.

Dated this \_\_\_\_\_ day of \_\_\_\_\_, 2019.

Bender Steel & Repair Inc.

Ted Bender Vice President

(This Agreement can be mailed via U.S. Mail to the address above to the attention of Ahsan Latif, Litigation Counsel, or sent via e-mail to <u>v.jacobsen@kcc.ks.gov</u> and <u>alatif@kcc.ks.gov</u>.)

#### THE STATE CORPORATION COMMISSION OF THE STATE OF KANSAS

Before Commissioners:	Dwight D. Keen, Chair Shari Feist Albrecht Susan K. Duffy
In the Matter of the Invest	0
Steel & Repair Inc., of V	Valley Center, KS, )
Regarding the Violation of	the Motor Carrier )
Safety Statutes, Rules and	Regulations and the ) D
Commission's Authority to	<b>e</b> ,

Sanctions and/or the Revocation of Motor )

Carrier Authority.

Docket No. 20-TRAM-081-PEN

#### PENALTY ORDER

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The above-captioned matter comes before the State Corporation Commission of the State of Kansas (Commission). Having examined its files and records, and being duly advised in the premises, the Commission finds and concludes as follows:

#### I. JURISDICTION

1. Pursuant to K.A.R. 82-4-1b, 66-1,111, 66-1,112, 66-1,114, 66-1,114b and 66-1,115, the Commission is given full power, authority and jurisdiction to supervise and control motor carriers, as defined in K.A.R. 82-4-1, doing business or procuring business in Kansas, and is empowered to do all things necessary and convenient for the exercise of such power, authority and jurisdiction.

2. Pursuant to K.S.A. 2018 Supp. 66-1,129a, 66-1,130 and 66-1,142b, the Commission may suspend operations, revoke or amend certificates, and initiate sanctions or fines against every motor carrier and every person who violates any provision of Kansas law in regard

to the regulation of such motor carriers and persons, or who fails to obey any order, decision or regulation of the Commission.

3. The Commission has the authority, pursuant to K.A.R. 82-1-237, to investigate an entity under the Commission's jurisdiction and order a hearing on the Commission's own motion when the Commission believes the entity is in violation of the law or any order of the Commission.

## II. BACKGROUND

4. Bender Steel & Repair Inc. (Bender Steel) has private operating authority with the Commission and further operates under USDOT number 1992117.

5. Tim Hardel attended a Commission-sponsored Motor Carrier Education and Safety Instructional Meeting on November 6, 2017, on behalf of Bender Steel.

6. Bender Steel is a private motor carrier which primarily hauls metal, sheets, coils and rolls.

7. Bender Steel is a New Entrant motor carrier and may be eligible for a fiftypercent (50%) reduction of the penalty(s) assessed below.

#### **III. STATEMENT OF FACTS**

8. Pursuant to the jurisdiction and authority cited above, on July 11, 2019, Commission Staff (Staff) Special Investigator Doug Handy conducted a compliance review of the operations of Bender Steel. A copy of the safety compliance review is attached hereto as Attachment "A" and is hereby incorporated by reference. As a result of this investigation, the special investigator identified five (5) violation(s) of the Motor Carrier Safety Regulations.

> a. On December 18, 2018, Bender Steel required or permitted its driver, Edward L. Heck, to operate a CDL-required commercial motor vehicle, a

2005 Dodge, VIN ending in 811359, GVWR 14,000 lbs., pulling a 1996 Oklae trailer, VIN ending in 008592, GVWR 30,000 lbs., in intrastate commerce from Wichita, Kansas to Whitewater, Kansas. This trip is evidenced Driver/Vehicle Examination Report Number by KSHP00932807, dated December 18, 2018, a copy of which is attached hereto as Attachment "B" and is hereby incorporated by reference. At the time of this transportation, Bender Steel failed to obtain a pre-employment controlled substance test and receive a negative result prior to Mr. Heck performing a safety sensitive function. The special investigator discovered three (3) violations of this type. The carrier's failure to require its driver to submit to a pre-employment alcohol and/or controlled substances USDOT regulated test and to obtain a negative test result within 30 days of him/her employment and prior to requiring or permitting him/her to operate a commercial motor vehicle is a violation of 49 C.F.R. 382.301(a), adopted by K.A.R. 82-4-3c, and authorized by K.S.A. 2018 Supp. 66-1,129. Staff recommends a fine of \$650.

b. During the transportation described in paragraph a, above, Bender Steel failed to place driver Edward L. Heck on the carrier's random alcohol/controlled substance list, not giving each driver an equal chance of being selected each time the selections were made. The carrier's failure to require all of its CDL drivers to be enrolled in a random alcohol and controlled substance testing program is a violation of 49 C.F.R. §

382.305(a) and (i)(2), adopted by K.A.R. 82-4-3c, and authorized by K.S.A. 2018 Supp. 66-1,129. Staff recommends a fine of \$650.

- c. During the transportation described in paragraph a, above, Bender Steel failed to provide driver Edward L. Heck with its educational materials explaining the requirements of its alcohol/controlled substance testing program and policies. The carrier's failure to provide alcohol and controlled substance use educational materials that complies with 49 C.F.R. 382.601(b) to each of its CDL drivers subsequent to hiring or testing and having the driver sign an acknowledgement page to retain in the driver's qualification file is a violation of 49 C.F.R. 382.601(a)(1), adopted by K.A.R. 82-4-3c, and authorized by K.S.A. 2018 Supp. 66-1,129. Staff recommends a fine of \$250.
- d. On June 14, 2019, Bender Steel required or permitted its driver, Theodore G. Bender, to operate a CDL-required commercial motor vehicle, a 1984 Peterbilt, VIN ending in 172756, GVWR 52,000 lbs., pulling a FBUT trailer, VIN ending in 00788, GVWR 82,210 lbs., in interstate commerce from Valley Center, Kansas to Tulsa, Oklahoma. This trip is evidenced by Driver's Daily Log, dated June 14, 2019, a copy of which is attached hereto as Attachment "C" and is hereby incorporated by reference. At the time of this transportation, Bender Steel failed to first designate a person to supervise staff for the purposes of making reasonable suspicion determinations regarding alcohol and drug usage. This designated person must undergo reasonable suspicion training to include 60 minutes of

alcohol training and 60 minutes of controlled substance training. The carrier's inability to produce documentation of this training and its failure to have a designated person to attend 60 minutes of training on alcohol misuse and an additional 60 minutes of training on controlled substances use is a violation of 49 C.F.R. 382.603, adopted by K.A.R. 82-4-3c, and authorized by K.S.A. 2018 Supp. 66-1,129. Staff recommends a fine of \$100.

e. During the transportation described in paragraph d, above, Bender Steel failed to make an inquiry every 12 months into the annual motor vehicle record (MVR) of its driver and maintain the response(s) of each state agency in the driver qualification file. @ failure to inquire into its driver's MVR at least once every 12 months and maintain a copy of the MVR in the driver qualification file is a violation of 49 C.F.R. Part 391.25(a) and (c)(1), adopted by K.A.R. 82-4-3g, and authorized by K.S.A. 2018 Supp. 66-1,112. Staff recommends a fine of \$250.

#### IV. STAFF'S RECOMMENDATIONS

9. Based upon the available facts, Staff recommends the Commission find Bender Steel committed five (5) violation(s) of Kansas law that governs motor carriers, including various provisions of the Federal Motor Carrier Safety Regulations (FMCSRs), as adopted by the Kansas Administrative Regulations, and is therefore subject to sanctions or fines imposed by the Commission.

10. Staff recommends a civil penalty of \$1,900 for five (5) violation(s) of the Motor Carrier Safety Statutes, Rules and Regulations.

11. Staff provides notice to the Commission that Bender Steel & Repair Inc. is a New Entrant motor carrier and may be eligible for a fifty-percent (50%) reduced civil penalty. The carrier must submit to Litigation Counsel within fifteen (15) days of the date of this Penalty Order the signed and dated Reduced Penalty Agreement and Transportation Staff must approve the carrier's Corrective Action Plan (CAP).

12. Staff recommends Bender Steel & Repair Inc. submit a Corrective Action Plan (CAP) within thirty (30) days of the date of this Penalty Order, to Transportation Staff, documenting the violation(s) described in this Penalty Order, including specific and detailed information explaining the carrier's efforts and concrete steps taken to ensure the violation(s) do not occur in the future. The CAP must be approved by Transportation Staff to qualify for the fifty-percent (50%) discount.

13. Staff further recommends that a representative from Bender Steel attend a Commission-sponsored safety seminar within ninety (90) days from the date of this Order, and provide proof of attendance to Litigation Counsel.

14. Finally, Staff recommends that Bender Steel submit to one follow-up safety compliance review within eighteen (18) months from the date of this Order. Staff will contact the motor carrier at a later date to determine an appropriate time for this review.

#### V. CONCLUSIONS OF LAW

15. The Commission finds it has jurisdiction over Bender Steel because it is a motor carrier as defined in K.A.R. 82-4-1.

16. The Commission finds a penalty of \$1,900 should be assessed to Bender Steel for committing five (5) violation(s) of Kansas law that governs motor carriers, including various provisions of the Federal Motor Carrier Safety Regulations (FMCSRs), as adopted by the Kansas

Administrative Regulations, and is therefore subject to sanctions or fines imposed by the Commission.

17. The Commission finds Bender Steel is a New Entrant motor carrier and may be eligible for a fifty-percent (50%) reduction in the penalty(s) assessed herein.

#### THE COMMISSION THEREFORE ORDERS THAT:

A. Bender Steel & Repair Inc., of Valley Center, KS is hereby assessed a penalty of \$1,900 for five (5) violation(s) of Kansas law governing the regulation of motor carriers, the Kansas Administrative Regulations and provisions of the Federal Motor Carrier Safety Regulations, as adopted by the Kansas Administrative Regulations. Payment of \$1,900 must be made through your personal account with the Kansas Corporation Commission's KTRAN system located at <u>https://puc.kcc.ks.gov/ktran/</u>. You must have an account through KTRAN to pay the penalty owed.

B. A representative from Bender Steel is ordered to attend a Commission-sponsored safety meeting within ninety (90) days from the date of this Order, and provide proof of attendance to Litigation Counsel. A schedule of dates and locations for safety seminars can be found at the Commission's website <u>http://www.kcc.state.ks.us/trans/safety\_meetings.htm</u>.

C. Bender Steel must submit a Corrective Action Plan (CAP) within thirty (30) days of the date of this Penalty Order, to Transportation Staff, documenting the violation(s) described above, including specific and detailed information explaining the carrier's efforts and concrete steps taken to ensure the violation(s) do not occur in the future.

D. Bender Steel is ordered to submit to one follow-up safety compliance review within eighteen (18) months from the date of this Order. Transportation Staff will contact the motor carrier at a later date to determine an appropriate time for this review.

E. If Bender Steel does not submit the Reduced Penalty Agreement and fails to pay the penalty of \$1,900 within thirty (30) days from the date of service of this Penalty Order, *see* K.S.A. 66-1,105, and/or fails to comply with the provisions of this Order, the Commission will have the right to order further sanctions, including suspension of Bender Steel's motor carrier operating authority without further notice. Additionally, the Commission may issue and enforce revocation of motor carrier authority and/or issue cease and desist order(s), and may order other remedies available to the Commission by law, without further notice.

F. <u>Pursuant to K.S.A. 2018 Supp. 77-537 and K.S.A. 77-542, any party may</u> request a hearing on the above issue(s) by submitting a written request setting forth the specific grounds upon which relief is sought, within fifteen (15) days from the date of service of this Penalty Order. The request may be electronically filed with the Commission's electronic filing system at https://puc.kcc.ks.gov/e-filing/e-express/, and a copy mailed to the Litigation Counsel. If you do not have access to the internet, you can mail an original and seven copies of the request to the Executive Director at 1500 S.W. Arrowhead Road, Topeka, Kansas 66604, and mail a copy to Litigation Counsel. A hearing will be scheduled only upon written request. Failure to timely request a hearing will result in a waiver of Bender Steel's right to a hearing.

G. If a request for hearing is filed, attorneys for all parties shall enter their appearances in Commission proceedings by giving their names and addresses for the record. For civil penalties exceeding \$500, a corporation shall appear before the Commission by its attorney, unless waived by the Commission for good cause shown and a determination that such waiver is in the public interest. K.S.A. 77-515(c); K.A.R. 82-1-228(d)(2); K.A.R. 82-1-202(a). For civil

penalties less than \$500, a corporation may appear by a duly authorized representative of the corporation. K.S.A. 2018 Supp. 66-1,142b(e) and amendments thereto.

H. The Commission retains jurisdiction over the subject matter and the parties for the purpose of entering such further orders, as necessary.

## BY THE COMMISSION IT IS SO ORDERED.

Keen, Chair; Albrecht, Commissioner; Duffy, Commissioner

Dated: \_\_\_\_\_08/29/2019

Lynn M. Ref

Lynn M. Retz Executive Director

AAL

# **ATTACHMENT "A"**

	US DOT	# Lega	I: BENDE	R STEEL &	REPAIR INC	•			1
	1992117	Oper	rating (DB	A):BENDE	R STEEL				
MC/MX #	:				Federal Tax	ID: (8	EIN)		
Roview T	ype: Com	pliance Rev	view (CR)						
Scope:	Princi	ipal Office		Location	of Review/Au	dit: Company fac	ility in the U.S.	Terri	tory: F
Operation	n Types I	nterstate	Intrastate	T					
	Carrier:	Non-HM	Non-HM	1	: Corporation				
9	hipper:	N/A	N/A	Gross Re	venue:		for year ending	: 12/31/2018	
Carg	o Tank:	N/A							
Company	/ Physical	Address:						1	
12048 N	143RD ST	EAST							
VALLEY	CENTER,	KS 67147							
Contact	Name:	Ted Be	nder						
Phone n	umbers: (					Fax			
E-Mail A	ddress:								
Company	/ Mailing A	ddress:			<u></u>				
12048 N	143RD ST	FAST							<u> </u>
I	CENTER,								
Carrier C	lassificatio								
	te Property								
Cargo Cla	assificatio	n							
	: Sheets, C								
Equipme	nt								
		Ow			Trip Leased			Term Leased	
Truc			3 3	0	0	Truck Tractor	1	0	0
Traile Bower uni	er ts used in t	ha 11 Q · A	3	U	U				
	e of time u		U.S.: 100						
-				antities of	HM? No				
	A Permit re				N/A				
Driver In	formation								<b></b>
		Inter	Intra	Avorage	trip leseed c	irivers/month: 0			,,
<.	100 Miles:		2	V.A.BA		Total Drivers: 3			
1	100 Miles:	1	-			CDL Drivers: 3			
1			1						

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U.S. DOT #: 1992117

Review Date: 07/12/2019

## Part A

QUESTIONS regarding this report or the Federal Motor Carrier Safety or Hazardous Materials rules may be addressed to the Office of Motor Carriers at:

#### This report will be used to assess your safety compliance.

Person(s) Interviewed

Name: Amy Bender Name: Ted Bender

Title: President Title: Vice-President





U.S. DOT #: 1992117

07/12/2019

## Part B Violations

1 FEDERAL	Primary: 382.301(a)	Discovered 1	Checked 3	Drivers/Vehicles In Violation Checked 1 3	
Example Driver Name: E Trip Date: 12/1 Hire Date: 01/0 Ks. Roadside I 2005 Dodge Ks 1996 Good, Ks The carrier rec		pre-employmer	it controlled su	Ibstance test.	
2 FEDERAL	Primary: 382.305(i)(2)	Discovered	Checked 1	Drivers/Vehicles In Violation Checked 1 1 1	
Description Failing to ensure that each driver subject to random alcohol and controlled substances testing has an equal chance of being selected each time selections are made. Example Driver Name: Edward L. Heck Trip Date: 12/18/18 Hire Date: 01/01/2019 Ks. Roadside Inspection #KSHP00932807 2005 Dodge Ks. #666196 VIN# Example 811359 GVWR 12,200 1996 Good, Ks. #651223 VIN# Example D08592 GVWR 30,000 Carrier failed to have driver listed in the random selection pool at the time this investigation was conducted.					
3 FEDERAL	Primary: 382.601(a)	Discovered 1	Checked 1	Drivers/Vehicles In Violation Checked	
Example Driver Name: E Trip Date: 12/1 Hire Date: 01/0 Ks. Roadside I 2005 Dodge Ks		382 and employ	er's drug and	alcohol program policies.	





U.S. DOT #: 1992117

## Part B Violations

4 FEDERAL	Primary: 382.603	Discovered	Checked 1	Drivers/Vehicles In Violation Checked	
Description Failing to ensure person designated to determine that drivers undergo reasonable suspicion testing receive 60 minutes training for alcohol and/or 60 minutes of training for controlled substances. Driver Name: Theodore Bender Trip Date: 06/14/2019 Company Official: Tim Harder, Business Manager					
5 STATE	Primary: 391.23(b)	Discovered	Checked 1	Drivers/Vehicles in Violation Checked 1 1 1	
Description Obtain copy of the motor vehicle record in response to the inquiry or inquiries to each State required by 391.23(a)(1) within 30 days of the date the driver's employment begins. Example Driver Name: Edward L. Heck Trip Date: 12/18/18 Hire Date: 01/01/2019 Ks. Roadside Inspection #KSHP00932807 2005 Dodge Ks. #666196 VIN# Example B11359 GVWR 12,200 1996 Good, Ks. #651223 VIN# Example D08592 GVWR 30,000 Carrier driver qualification file provided MVR that was obtained on 06/05/2019.					
6 FEDERAL	Primary: 391.25(a)	Discovered 2	Checked 2	Drivers/Vehicles In Violation Checked 2 2 2	
Description   Failing to make an inquiry into the driving record of each driver to the appropriate State agencies in which the driver held a commercial motor vehicle operator's license at least once every 12 months.   Example   Driver Name: Theodore Bender   Trip Date: 06/14/2019   Hire Date 11/01/2017   Carrier provided MVR's that were obtained on 06/05/2019. The carrier began operations in 11/2017. There were no other   MVR's in the driver qualification files at the time the investigation.					
7 FEDERAL	Primary: 391.45(b)(1) Secondary: 391.11(a)	Discovered 1	Checked 3	Drivers/Vehicles In Violation Checked 1 3	
Description   Using a driver not medically examined and certified during the preceding 24 months.   Example   Driver Name: Edward L. Heck   Trip Date: 12/18/18   Ks. Roadside Inspection #KSHP00932807   2005 Dodge Ks. #666196 VIN#   Using B11359 GVWR 12,200   1996 Good, Ks. #651223 VIN#   Driver operated in Intrastate Commerce from Wichita, Ks. to Whitewater, Ks. without being medically qualified.					





U.S. DOT #: 1992117

**Review Date:** 

07/12/2019

## Part B Violations

8 FEDERAL	Primary: 391.51(b)(1)		Discovered	Checked 3	Drivers/V In Violation 1	
Description Failing to maintain driver's employment application in driver's qualification file. Example river Name: Theodore Bender Trip Date: 06/14/2019 Hire Date 11/01/2017 Carrier failed to have an application in the driver qualification file.						
9 FEDERAL	Primary: 391.51(b)(5)		Discovered 2	Checked 2	Drivers/V In Violation 2	ehicles Checked 2
Example Driver Name: 7 Trip Date: 06/1 Hire Date 11/0 Carrier failed to	Failing to maintain a note relating to the annual review of the driver's driving record as required by 391.25(c)(2). Example Driver Name: Theodore Bender Trip Date: 06/14/2019 Hire Date 11/01/2017 Carrier failed to conduct annual reviews on each driver for 2018-2019.					
10 FEDERAL	Primary: 391.51(b)(6)	Discovered Checked In Violation Checked				ehicles Checked 2
Description Failing to maintain a list or certificate relating to violations of motor vehicle laws and ordinances required by 391.27. Example Driver Name: Theodore Bender Trip Date: 06/14/2019 Hire Date 11/01/2017 Carrier failed to have certification of violation for each driver 2018-2019 in the driver qualification files.						
Carrier began operations of the commercial motor vehicles in 11/2017.   Safety Fitness Rating Information: OOS Vehicle (CR): 0   Total Miles Operated 25,000   Recordable Accidents 0   Recordable Accidents/Million Miles 0.00 Number of Vehicles Inspected (MCMIS): 0   Number of Vehicles Inspected (MCMIS): 0						
Your proposed safety rating is : SATISFACTORY		Fact Fact Fact Fact Fact	Factors tor 1: tor 2: tor 3: tor 4: tor 5:	A S S S S N S	cute   Critical     0   0     0   0     0   0     0   0     0   0     0   0     0   0     0   0     0   0	<b>.</b>
		Fac	lor 6:	3		

Corrective actions must be taken for any violations (deficiencies) identified on Part B of this report.





## Part B Requirements and/or Recommendations

#### 1. For all Investigations:

• Understand Why Compliance Saves Time and Money: Compliance with FMCSRs will not only save lives, but also saves your business time and money. Tracking how much your business spends on non-compliance activities can help you understand the many benefits of compliance to your business and why safety is good business.

 Document and Follow Through on Action Plans: Document and follow through on action plans to ensure the actions you are taking are creating improvement in safety management and compliance.

• NOTICE: A pattern and/or repeated violations of the same or related acute or critical regulations (violations of the same Part in Title 49, Code of Federal Regulations) will cause the maximum penalties allowed by law to be assessed under Section 222 of the Motor Carrier Safety Improvement Act of 1999 (MCSIA). A pattern of violations means two or more violations of acute and/or critical regulations in three or more Parts of Title 49, Code of Federal Regulations discovered during any eligible investigation. Repeated violations means violation(s) of an acute regulation of the same Part of Title 49, Code of Federal Regulations discovered in an investigation after one or more closed enforcement actions within a six year period and/or violation(s) of a critical regulation in the same Part of Title 49, Code of Federal Regulations discovered in an investigation after two or more closed enforcement actions within a six year period.

• NOTICE: 49 CFR Part 391.23 requires prospective employers to, at a minimum, investigate a driver's employment information, crash record, and alcohol and controlled substances history from all employers the driver worked for within the previous 3 years.

The Pre-Employment Screening Program (PSP) is a screening tool that assists motor carriers in investigating crash history and roadside safety performance of prospective drivers. The PSP allows motor carriers to purchase 5 years of crash data and 3 years of roadside inspection data from the Federal Motor Carrier Safety Administration's (FMCSA) Motor Carriers should visit the following website for more information:

http://www.psp.fmcsa.dot.gov/Pages/default.aspx

• All motor carriers and truck drivers are needed to fight against terrorism and hijacking. You could be a target. Protect yourself, your trucks, your cargo, and your facilities. Discuss with your employees/drivers the "Security Measures for Truck Drivers and Companies" which were provided and reviewed with motor carrier official. Motor carriers should visit the following website for more information:

http://www.fmcsa.dot.gov/documents/Hijacking-Brochure.pdf

FMCSA recently announced planned improvements to the Carrier Safety Measurement System (SMS) which was implemented in December 2010 as part of the Agency's broader Compliance, Safety, Accountability (CSA) initiative. A preview of these improvements is currently available to motor carriers. The system changes are scheduled to be available to the public in July 2012. There will be additional opportunity for public comment on the changes after the preview period ends in July 2012. The improvements to SMS are based on ongoing analysis and feedback from enforcement personnel, the motor carrier industry, and other stakeholders. The changes more effectively identify and prioritize high-risk and other unsafe motor carriers for enforcement interventions designed to reduce commercial motor vehicle crashes and hazardous materials incidents. Motor carrier's currently have the ability to preview how the improvements impact their individual safety data in SMS. These improvements include: (1) Changes to the SMS methodology that identify higher risk carriers while addressing industry biases; (2) better applications of SMS results for Agency interventions by more accurately identifying safety sensitive carriers (i.e., carriers transporting people and carriers hauling hazardous materials (HM)), so that such firms can be selected for CSA interventions at more stringent levels; and, (3) more specific fact-based displays of SMS results on the SMS Web site. The data preview may be found at http://csa.fmcsa.dot.gov/. During the data preview period, the Agency requests comments on the impacts of the changes.

2. CONTROLLED SUBSTANCES AND ALCOHOL BASIC PROCESS BREAKDOWN: Roles and Responsibilities

DESCRIPTION OF PROCESS BREAKDOWN- Bender Steel & Repair, Inc./DBA Bender Steel failed to have a supervisor trained in reasonable suspicion alcohol/controlled substance testing.

#### **BASIC SPECIFIC RECOMMENDED REMEDIES**

Implement Safety Improvement Practices: The following are recommended practices related to Roles and Responsibilities.

Ensure that managers are responsible for ascertaining that employees receive training concerning controlled





## Part B Requirements and/or Recommendations

substances and alcohol in accordance with State or Federal regulations and company policy.

Ensure that managers are responsible for telling employees of a failed test and its implications.

Regardless of carrier membership in a consortium, ensure that the carrier defines and documents the role and

responsibilities of the designated employer representative (DER) in monitoring test procedures and checking results. If the carrier elects to join a consortium, ensure that the respective roles and responsibilities of the carrier and the

consortium for controlled-substance and alcohol testing and reporting are defined and documented.

Seek Out Resources:

• You are encouraged to review your company's record at the following website: http://ai.fmcsa.dot.gov/SMS. You will need to use your PIN Number that has been provided by the FMCSA.

• Contact industry associations to get resources and ideas on safety improvement practices from other carriers in the industry.

3. CONTROLLED SUBSTANCES AND ALCOHOL BASIC PROCESS BREAKDOWN: Policies and Procedures

DESCRIPTION OF PROCESS BREAKDOWN- Bender Steel & Repair, Inc./DBA Bender Steel failed to have a written policy.

#### BASIC SPECIFIC RECOMMENDED REMEDIES

Implement Safety Improvement Practices: The following are recommended practices related to Policies and Procedures.

• Develop a written company policy incorporating by reference all regulations regarding controlled substances and alcohol use, testing, training, and records retention for all employees.

• Develop a policy requiring drivers to submit copies of all citations for moving violations to carrier management within 24 hours.

• Establish a process to ensure that drivers who are randomly tested can be immediately removed if they are found to be positive and that they do not return to safety-sensitive duties until they have complied with the "return-to-duty" process.

• Establish written policies and procedures that promote, verify, and enforce adherence to all controlled-substance and alcohol rules and regulations. Procedures should be tailored to company operations and should provide specific checks and guidelines for interacting with a consortium, if applicable.

• Establish a process to ensure that test results are properly safeguarded from unauthorized disclosure to prospective employers without specific written consent and from disclosure under any circumstances to insurance companies and other nonqualified parties, in accordance with regulations.

• Develop a policy to ensure that all alcohol testing is conducted immediately before or after the period that employees are performing a safety-sensitive function. Drivers can be tested on their day off only for controlled substances. Once notified of their selection, drivers must proceed immediately to the testing facility. If a driver refuses to go, this should be considered as equivalent to a positive result.

• Consider developing a driver selection protocol that uses valid random-number-generator software on a monthly basis to select, by driver identification number, 5 to 8 percent of drivers for controlled-substance testing and 2 to 5 percent for alcohol testing. This will ensure selection of 50 percent of drivers for controlled-substances testing and 10 percent for alcohol testing per year, given fluctuations in the driver workforce over the course of the year.

 Develop a written and progressive disciplinary policy focused on taking corrective action to ensure drivers comply with regulations and policies. A progressive disciplinary policy could include, among other things, written warnings, suspensions, or work restrictions, monetary penalties, and termination. This policy should also specify consequences for any carrier official who knowingly and willfully allows controlled-substance and alcohol violations.

#### Seek Out Resources:

• You are encouraged to review your company's record at the following website: http://ai.fmcsa.dot.gov/SMS. You will need to use your PIN Number that has been provided by the FMCSA.

• Contact industry associations to get resources and ideas on safety improvement practices from other carriers in the industry.

### 4. DRIVER FITNESS BASIC PROCESS BREAKDOWN: Monitoring and Tracking





## Part B Requirements and/or Recommendations

DESCRIPTION OF PROCESS BREAKDOWN-Bender Steel & Repair, Inc./DBA Bender Steel failed to have the required documentation in the driver qualification files as required to be in compliance.

#### BASIC SPECIFIC RECOMMENDED REMEDIES

Implement Safety Improvement Practices: The following are recommended practices related to Monitoring and Tracking Processes.

• Implement an effective process for monitoring and documenting all drivers' job functions, training, qualifications, renewal dates, disclosed medical conditions, and operational restrictions, including those of drivers on a waiver program or with impairments that may be satisfied by a Skill Performance Evaluation certificate, to ensure that assignments are covered by qualified drivers.

 Review and retain each driver's Motor Vehicle Record (MVR) at least annually to ensure compliance with company policies, Federal regulations, and State and local laws and ordinances related to driver fitness. If a driver seems to have numerous violations, the MVR should be reviewed more often. Random MVR checks in addition to annual checks are also effective. File the MVR in each driver's driver gualification file after review.

• Maintain each driver's investigation history file in a secure location with limited and controlled access for as long as the driver is employed and for three years thereafter.

• Maintain roadside inspection reports, moving violation records, training records, the Commercial Driver's License (CDL), the dispatch schedule, bills of lading, and the medical report to help evaluate the performance of all staff involved in qualifying drivers (dispatchers and managers) and the effectiveness of the policies and procedures.

 Implement a system for keeping accurate records of employee driver fitness training needs, such as entry-level and HAZMAT training, and completed training, via software, a checklist in the driver's file, and/or another appropriate method.

• Evaluate personnel who are monitoring driver fitness performance by making sure they are reviewing driver-assignment and qualification files; applying the performance standards fairly, consistently, and equitably; and documenting the evaluations.

• Regularly evaluate the company's driver fitness-related inspection results via the Federal Motor Carrier Safety Administration's (FMCSA) website at http://ai.fmcsa.dot.gov/SMS. Assess violations for process breakdowns and how to remedy them. Use data to help implement an effective process beyond self-reporting to monitor, document, and evaluate compliance with driver-fitness regulations and company policies.

• When monitoring and tracking any driver-fitness-related issue, always assess whether it is individual or represents a systemic breakdown in one of the Safety Management Processes (Policies and Procedures, Roles and Responsibilities, etc.).

#### Seek Out Resources:

• You are encouraged to review your company's record at the following website: http://ai.fmcsa.dot.gov/SMS. You will need to use your PIN Number that has been provided by the FMCSA.

 Contact industry associations to get resources and ideas on safety improvement practices from other carriers in the industry.

- Provide employees with a written controlled substance and alcohol testing policy that complies with all the requirments noted in Part 382.601(b). Also, ensure you maintain a certificate signed by the employee certifiing they have recieved your company drug and alcohol testing policy.
- 6. Pursuant to 391.23 (a) (1) An inguiry to each state where the driver held or holds a motor vehicle operator's license or permit during the preceding 3 years to obtain that driver's motor vehicle record.
- 7. This report contains citations of regulations that are deemed serious in nature and could result in penalties against your company and/or your drivers.
- 8. This review will result in a Safety Rating.
- 9. I acknowledge that these requirements and/or recommendations have been discussed with me and my questions have been answered. I understand that failure to satisfactorily remedy the above-listed requirements, and/or failure to comply with Kansas Motor Carrier Safety Statutes and Regulations could result in the suspension of Bender Steel





U.S. DOT #: 1992117

## Part B Requirements and/or Recommendations

& Repair, Inc./DBA Bender Steel operating authority and/or the impoundment of Bender Steel & Repair, Inc./DBA Bender Steel vehicles.

For all Investigations that did not result in a Cooperative Safety Plan:

The KCC required that you prepare a corrective action plan (CAP), addressing the measures taken to correct all violations identified within this report. Submit this letter within 30 days outling the carrier's updated changes to their policies and procedures regarding all listed violations. Explain in detail how, as a carrier representatative, you will rectify these deficiencies and prevent thier reoccurrence going forward. Include any supporting documentation and evidence as indicated in the recommendations above, (example: vehicle inspections performed, proof of drug and alcohol testing in place, etc.) neccessary to prove that corrective action has been taken. Submit the letter along with copies of your supporting evidence to:

e-mail: g.davenport@kcc.ks.gov FAX-785-271-3124 or mail: Kansas Corporation Commission Attn: Gary Davenport 1500 SW Arrowhead Road Topeka, KS 66604-4027

I understand that monetary penalties will be assessed as a result of violations forund in this compliance review. The penalty schedule can be found at this web site: http://kcc.ks.gov/trans/penalty\_assessment\_table.htm

Date 7-11-19

Signed



# **ATTACHMENT "B"**

## DRIVER/VEHICLE EXAMINATION REPORT

Query Central 3.4

Kansas Highway MOTOR CARRIEF 700 SW Jackson, Topoka KS 6660	R SAFETY ASSIS Ste 704	TANCE			Inspection Date: 12/18 Start: 8:50 AM CT Inspection Level: 1-1	End: 09:25 AM CT
Topeka, KS 66603 Inspection Level: 1 - Full Phone: (785)296-7189 Fax: (785)296-2858 HM Inspection Type: Non-Bulk						
BENDER STEEL & 12048 N 143RD ST VALLEY CENTER, USDOT#: 0199211 MC/MX#: 0000000 State#:	<sup>-</sup> EAST KS 67147 7 <b>Phone</b>			Driver: H License Date of I CoDrive License Date of I	Birth: <b>Second Second</b> r: #:	State: KS State:
Location: SEDGW Highway: I-135 County:	ICK COUNTY - 1	73	MilePost: 01 Origin: WICH Destination:		hipper: CARRIER Bill of Lading: RKS Cargo: BAGGED	CEMENT
VEHICLE IDENTI	FICATION					
Unit Type Make Ye 1 TR DODG 20 2 ST GOOD 19	05 KS 513F	— — ВҮ	iquipment ID 3	<u>VIN</u> 8113 0085	359 12,200	ew CVSA # OOS#
BRAKE ADJUSTM Axle # 1 Right N/A Left N/A Chamber HYDR VIOLATIONS	MENTS <u>2</u> <u>3</u> N/A N/A N/A N/A HYDR ELEC	4 N/A N/A ELEC				
			000 01111			
<u>Vio Code</u> 391.41A-F	<u>Section</u> 391.41A-F	D	OOS Citation #	<u>Verify</u> <u>Crash</u> N N	<u>Violations Discovered</u> Operating a property-ca possessing a valid medi IN POSSESSION. DRIV EXPIRED.	cal certificate.: NONE
392.2RG	392.2RG	1	Ν	N N	State vehicle registration violation: KANSAS CON REGISTRATION REQU	IMERCIAL
393.95A	393.95A	1	Ν	N N	No/discharged/unsecure	d fire extinguisher:
393.110B	393.110B	2	Y	A N	Insufficient tiedowns t movement for load not headerboard, bulkhead 3,000 lb BAGS/PALLE AS BLOCKING DEVICE	blocked by I, or other cargo.: 2 IS OF CEMENT ACTING
HazMat:		<u> </u>			Placard: No	Cargo Tank:

Report Prepared By: B.J. Lies

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Badge #:Copy Received By:0093EDWARD HECK

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Page 1 of 3

01992117 KS KSHP00932807

DRIVER/VEHICLE EXAMINATION REPORT	
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Query Central 3.4

Kansas Highway Patrol MOTOR CARRIER SAFETY ASSISTANCE 700 SW Jackson, Ste 704 Topeka, KS 66603 Phone: (785)296-7189 Fax: (785)296-2858	Inspection Date: 12 Start: 8:50 AM CT Inspection Level:	Report Number: KSHP00932807 Inspection Date: 12/18/2018 Start: 8:50 AM CT End: 09:25 AM CT Inspection Level: I - Full HM Inspection Type: Non-Bulk		
BENDER STEEL & REPAIR INC	Driver: HECK, EDWARD L			
12048 N 143RD ST EAST	License#:	State: KS		
VALLEY CENTER, KS 67147	Date of Birth:			
USDOT#: 01992117 Phone#:	CoDriver:			
MC/MX#: 00000000 Fax#:	License#:	State:		
State#:	Date of Birth:			
carrier shall permit and/or require the removal of the "OUT OF SEF	129; K.C.C. Reg. 82-4-3, I hereby declare the above marked unit(s) as "OUT OF S RVICE" stickers or the operation of this motor vehicle until ALL out of service defec enalty being issued against the Carrier indicated on this report. Driver Initials	ts have been corrected. This		
* NOTE TO MECHANIC: The undersigned certifies that all mechan	nical defects listed on this report HAVE BEEN CORRECTED at the time of signatu	re.		
Signature Of Repairer X:	Facility:	Date:		
**/\** DRIVER: THIS FORM IS REQUIRED TO BE RETURNED TO must be corrected or acknowledged PRIOR TO RE-DISPATCH and	D THE CARRIER BY REGULATION. **//** *CARRIER CERTIFICATION: then certified by a responsible carrier official who must sign below. RETURN The			

must be controlled of dominibuged	in the the big of the big and by a telepone bie carrier emetal	mild made orgin bolon. It
the Motor Carrier Division of the KA	NSAS HIGHWAY PATROL at the address listed at the top of this form.	

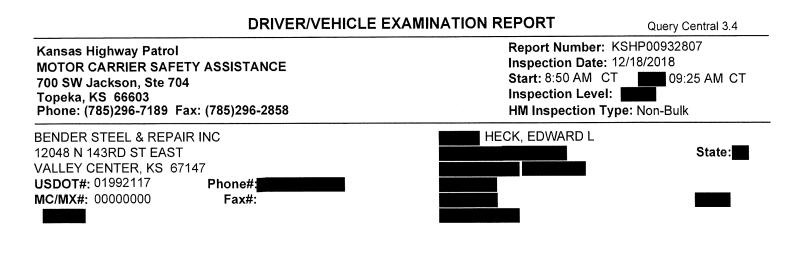
Signature Of Motor Carrier X:	Title:	Date:

Report Prepared By: B.J. Lies

Copy Received By: EDWARD HECK

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#### **Inspection Notes**

PHOTO ON FILE.

Special Studies No Special Study Data Recorded

Report Prepared By: B.J. Lies



Copy Received By: EDWARD HECK

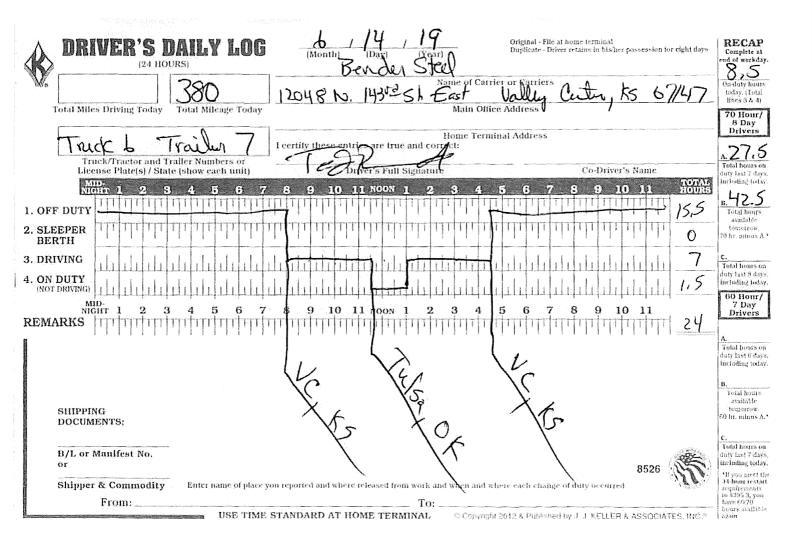
X

Page 3 of 3



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# **ATTACHMENT "C"**



## **CERTIFICATE OF SERVICE**

20-TRAM-081-PEN

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of

first class mail/hand delivered on \_\_\_\_\_08/30/2019

TED BENDER, VICE PRESIDENT BENDER STEEL & REPAIR INC. 12048 N 143RD ST EAST VALLEY CENTER, KS 67147 ted@bendersteel.com AHSAN LATIF, LITIGATION COUNSEL KANSAS CORPORATION COMMISSION 1500 SW ARROWHEAD RD TOPEKA, KS 66604 Fax: 785-271-3354 a.latif@kcc.ks.gov

/S/ DeeAnn Shupe DeeAnn Shupe