

GLEASON & DOTY, CHARTERED

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THOMAS E. GLEASON
(1924 - 1992)
JULES V. DOTY
(1923 - 2006)

April 22, 2024

Lynn M. Retz, Secretary
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

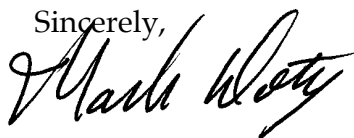
RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the amended 1st Quarter 2024 Quality of Service Report for H&B Communications, Inc. This filing is made to clear up any confusion caused by the initial report showing "n/a" for March, 2024 as there were no trouble reports for that period. At request of staff the March reporting has been amended to clarify the prior report.

If you have any questions please contact me.

Sincerely,



Mark Doty

Report to be forwarded to the KCC, not later than the
20th of the month following each calendar quarter.

Attachment B
Docket No. 95-GIMT-047-GIT

**Monthly
Quality of Service
Report to the KCC**

Company: H&B Communications, Inc.
Reporting Year: 2024

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	2.68	1.62	0									
%RTRs	A-2	8.33	33.33	0									
Average Repair Interval	A-3	5.17	2	0									
% Appointments Met	A-4	100	100	100									
Jeopardy Condition?	Yes / No	NO	NO	NO									
Noncompliance Condition?	Yes / No	NO	NO	NO									
Condition Exempt?	Yes / No	NO	NO	NO									

(May, 2008)
doty.mark@gmail.com

Signed Tim Herber

Title Plant Manager