

August 21, 2025

Ms. Celeste Chaney-Tucker
Executive Director
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027
celeste.chaney-tucker@ks.gov

RE: Docket No. 25-RGCV-106-KSF

In the Matter of the Audit of Ring Central, Inc. by the Kansas Universal Service Fund (KUSF) Administrator Pursuant to K.S.A. 66-2010(b) for KUSF Operating Year 27, Fiscal Year March 2023-February 2024

Dear Ms. Chaney-Tucker:

On May 13, 2025, the Kansas Corporation Commission (KCC or Commission) issued an Order adopting Vantage Point Solutions' (VPS) Audit Report and directed Ring Central, Inc. (Ring Central or Company) to: (1) file audit True-ups for FYs 26 and 27 to exclude the double deduction from discounts and promotional credits from its report; (2) remit \$5,832.82 to the KUSF; (3) update its internal procedures so the KUSF rate billed to all Kansas customers is updated in a timely manner; (4) file an affidavit, signed by an officer of the Company, attesting that the Company had updated its internal procedures to the KUSF rate billed to all Kansas customers is updated in a timely manner and remitted \$5,832.82 to the KUSF, including the date the corrective actions were implemented, and (5) remit payment of an outstanding KUSF obligation of \$396.33, within 30 days of the Commission's Order.

These actions were to be taken within 30 days of the issuance of the Order, or June 12, 2025.

On May 29, 2025, VPS issued a courtesy email stating "[j]ust a courtesy reminder that Ring's compliance with Commission's Order (attached) is due June 12, 2025. If the company believes it cannot meet the Commission-ordered deadline, the company will need to file a Motion for Extension of Time with the Commission."

On June 5, 2025, the Company POC emailed the VPS audit team regarding issues "as far as remitting funds due to vendor set up." The POC was directed to the KUSF Administrator.

On June 10, 2025, the Company POC emailed the VPS audit team requesting the process for filing an extension for compliance, stating "[d]ue to internal controls (New vendor set up

change) and Avalara can't make outside payments. We wouldn't be able to get this payment out by the 12th."

On June 12, 2025, the Company filed a Motion for Extension of Time.

On June 24, 2025, the KCC issued an Order Granting Motion for Extension of Time to file Affidavit, with an extending the due date to August 11, 2025.

On August 12, 2025, the Company filed audit True-ups for FYs 26 and 27, to exclude the double deduction from discounts and promotional credits from its report.

Also on August 12, 2025, the Company provided to VPS an affidavit, signed by an officer of the Company, attesting that the Company had updated its internal procedures to update the KUSF rate billed to all Kansas customers. VPS filed this affidavit on behalf of the Company on August 12, 2025.

On August 15, 2025, the Company remitted \$5,832.82 and its outstanding obligation of \$412.41 to the KUSF.

VPS recommends that the Commission determine Ring is in compliance with the Commission's Order and that Docket No. 25-RGCV-106-KSF be closed.

Sincerely,

A handwritten signature in black ink, appearing to read "Dennis C. Smith", is written over a light blue horizontal line.

Dennis C. Smith, CPA

CERTIFICATE OF SERVICE

I hereby certify that on this 21st day of August 2025, the above Kansas Universal Service Fund Audit Report was e-filed with the Kansas Corporation Commission and a copy was sent via electronic mail and/or U.S. Mail to:

Kansas Corporation Commission
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