

**THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

Before Commissioners: Andrew J. French, Chairperson
 Dwight D. Keen
 Annie Kuether

In the Matter of the Investigation of)
Complete Tow Service LLC d/b/a)
Complete Tow Service of Greensburg,)
Kansas. Regarding the Violation(s) of the) Docket No. 25-TRAM-454-PEN
Motor Carrier Safety Statutes, Rules and)
Regulations and the Commission's Authority)
to Impose Penalties, Sanctions and/or the)
Revocation of Motor Carrier Authority.)

ORDER SUSPENDING INTRASTATE MOTOR CARRIER OPERATIONS

The above-captioned matter comes before the State Corporation Commission of the State of Kansas ("Commission") for consideration and determination. Having examined its files and records, the Commission finds and concludes:

I. JURISDICTION

1. Pursuant to K.S.A. 66-1,111, 66-1,112 and 66-1,114b, the Commission is given full power, authority and jurisdiction to supervise and control motor carriers, as defined in K.A.R. 82-4-3f, doing business or procuring business in Kansas, and is empowered to do all things necessary and convenient for the exercise of such power, authority, and jurisdiction. Pursuant to K.S.A. 66-1,142b the Commission is granted the authority to prescribe reasonable rules and regulations for the assessment of administrative civil penalties and sanctions for violations of any statute, commission orders or rules and regulations adopted by the commission.

2. Pursuant to K.S.A. 66-1,129a, 66-1,130, and 66-1,142b, the Commission may suspend operations, revoke, or amend certificates, and initiate sanctions or fines against every motor carrier and every person who violates any provision of Kansas law in regard to the regulation

of such motor carriers and persons, or who fails to obey any order, decision, or regulation of the Commission.

3. Pursuant to K.S.A. 66-1,129(a)(7), no public motor carrier of property, household goods or passengers or private motor carrier of property shall operate, or allow the operation of, any commercial motor vehicle on any public highway in this state without following rules and regulations consistent with the federal motor carrier safety assistance program.

4. Pursuant to K.S.A. 66-1,105, “[e]very order and decision of the commission on matters covered by this act shall become operative and effective within 30 days after service, and the motor carrier shall carry the provisions of the order into effect, unless the order is enjoined or set aside by a court of proper jurisdiction.”

II. ANALYSIS

5. On October 13, 2025, Commission Staff filed a Motion to Suspend Intrastate Motor Carrier Operations due to the carrier’s failure to comply with a Commission-issued Penalty Order.

6. Staff advised that Complete Tow Service LLC d/b/a Complete Tow Service, of Greensburg, Kansas (Carrier) is a motor carrier as defined in 49 C.F.R. 390.5, as adopted in K.A.R. 82-4-3f, which operates commercial motor vehicle(s) in intrastate commerce and operates under USDOT Number 1997235.

7. On August 5, 2025, the Commission issued Carrier a Penalty Order that assessed a civil penalty of \$3,600.00 for violations of the Kansas Motor Carrier Safety Statutes, Rules and Regulations discovered during a compliance review conducted by a Staff Special Investigator from June 18, 2025 through July 14, 2025. In the Penalty Order, the Carrier was ordered to pay the \$3,600.00 civil penalty within thirty (30) days of service, to attend a Commisison-sponsored safety seminar within thirty (30) days of the date of the Penalty Order, and to submit a written,

comprehensive corrective action plan (CAP) that meets the approval of Transportation Staff within thirty (30) days of the date of the Penalty Order. The Commission's Penalty Order is incorporated herein by reference and made a part of this Order.

8. Pursuant to K.S.A. 66-1,105, the Carrier was sent the Penalty Order via U.S. certified mail, return receipt requested, on July 29, 2025. A Proof of Service was filed on October 6, 2025, stating the Order was served on August 14, 2025.

9. The Carrier had 30 days from the date served to pay the civil penalty of \$3,600.00, attend a Commission-sponsored safety seminar and submit a CAP.

10. To date, however, the Carrier has failed to submit a CAP that meets the approval of Staff, attend a Commission-sponsored safety seminar, and pay the \$3,600.00 civil penalty.

11. Carrier was mailed a collection letter dated September 10, 2025, notifying it of its unpaid fine and lack of compliance with the above-referenced Penalty Order, giving the Carrier ten (10) days from the date of the collection letter to submit a CAP, attend a Commission-sponsored safety seminar, and pay the \$3,600.00 civil penalty. The Carrier did not respond to the collection letter.

12. As of October 10, 2025, Commission records indicate Carrier has not complied with requirements of the Penalty Order in that Carrier had thirty (30) days from the date of service to submit a CAP that meets the approval of Staff, attend a Commission-sponsored safety seminar, and pay the \$3,600.00 civil penalty.

13. Staff recommended the Commission place Complete Tow Service LLC d/b/a Complete Tow Service out-of-service due to its failure to comply with the Commission's Penalty Order.

III. CONCLUSIONS OF LAW

14. The Commission finds it has jurisdiction over Carrier pursuant to K.S.A. 66-1,108b as it is a motor carrier as defined in in 49 C.F.R. Part 390.5, as adopted by K.A.R. 82-4-3f.

15. The Commission finds Carrier received sufficient notice of the Commission's Penalty Order and the requirement to comply with the Commission's Penalty Order.

16. The Commission finds that Carrier has violated K.S.A. 66-1,105 and 66-1,142b by failing to comply with the Commission's Penalty Order.

17. The Commission finds Carrier intentionally failed to act upon the collection letter and comply with the requirements of the Penalty Order. The Commission concludes that suspending Carrier's intrastate motor carrier authority operations is appropriate and the suspension shall remain in place until such time as Carrier comes into compliance with the applicable motor carrier statutes, rules and regulations, and cooperates with Transportation Staff comply with the Commission's Penalty Order.

THE COMMISSION THEREFORE ORDERS THAT:

A. Complete Tow Service LLC d/b/a Complete Tow Service, of Greensburg, Kansas is suspended and ordered to immediately cease all intrastate commercial motor carrier operations other than such motor carrier operations, excepted from the Commission's regulation under K.S.A. 66-1,129, until such time as complies with the August 5, 2025, Penalty Order and brings its motor carrier operation into compliance with motor carrier safety statutes, rules and regulations. This Suspension of Intrastate Motor Carrier Operations Order may also attach and apply to the operations of successor entities, including any motor carrier entity or entities established or used to avoid the consequences of any Order to cease operations or suspending operating authority.

B. **Pursuant to K.S.A. 77-537 and K.S.A. 77-542, any party may request a hearing on the above issues by submitting a written request, setting forth the specific grounds upon**

which relief is sought, to the Executive Director, at 1500 S.W. Arrowhead Road Topeka, Kansas 66604 within fifteen (15) days from the date of service of this Order. Pursuant to K.S.A. 66-1,129a, hearings will be held within ten (10) days upon written request. Failure to timely request a hearing will result in a waiver of Carrier's right to a hearing, and this Order will become a Final Order.

C. Attorneys for all parties shall enter their appearances in Commission proceedings by giving their names and addresses for the record. For civil penalties exceeding \$500, a corporation shall appear before the Commission by its attorney, unless waived by the Commission for good cause shown and a determination that such waiver is in the public interest.¹ For civil penalties of \$500 or less, a corporation may appear by a duly authorized representative of the corporation.²

D. Failure to comply with the provisions of this Order will result in further sanctions to include, but not limited to, the assessment of civil penalties and/or the impoundment of commercial motor vehicles found operating in violation of this Order and any other remedies available to the Commission by law, without further notice.

BY THE COMMISSION IT IS SO ORDERED.

French, Chairperson; Keen, Commissioner; Kuether, Commissioner

Dated: 10/16/2025



Celeste Chaney-Tucker
Executive Director

AAL/km

¹ K.S.A. 77-515(c); K.A.R. 82-1-228(d)(2); K.A.R. 82-1-202(a).

² K.S.A. 66-1,142b(e) and amendments thereto.

CERTIFICATE OF SERVICE

25-TRAM-454-PEN

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of
first class mail and electronic service on 10/16/2025.

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KCC Docket Room