20181016101944 Filed Date: 10/16/2018 State Corporation Commission of Kansas

## **GLEASON & DOTY, CHARTERED**

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October 16, 2018

Lynn M. Retz, Secretary Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Docket No. 14-GIMT-118-CPL

Dear Secretary Retz:

Attached hereto please find the 3rd Quarter 2018 Quality of Service Report for Gorham Telephone Co., Inc.

If you have any questions please contact me.

Singerely, ash het

Mark Doty

Report to be forwarded the KCC, not later than the  $20^{x_1}$  of the month following each calendar quarter.

<u>Attachment B</u> Docket No. 95-GIMT-047-GIT

## Monthly Quality of Service Report to the KCC

Company: Gorham Telephone Co.

Reporting Year: 2018

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	.46	.58	.23	.46	1.16	.70	.70	1.29	1.18			
% RTRs	A-2	0%	0%	0%	0%	0%	0%	0%	0%	0%			
Average Repair Interval	A-3	1.00	.40	.50	.75	1.60	1.00	.67	1.27	.60			
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jeopardy Condition?	Yes/No	No											
Noncompliance Condition?	Yes/No	No											
Condition Exempt?	Yes/No	No											

(May, 2008)

Signed have M. Mumphy\_

Title Vice President