

KANSAS CORPORATION COMMISSION
OFFICE OF PUBLIC AFFAIRS & CONSUMER PROTECTION

FORMAL COMPLAINT

Note: Formal Complaints filed with the KCC become a public record and may be posted on the KCC's website. Any information you provide in the complaint or other documents related to the complaint, including, but not limited to, your name, address, city, state, zip code, telephone number, email address, and the facts of your case may be available online for public viewing.

**BEFORE THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

IN THE MATTER OF THE COMPLAINT AGAINST

Westar Energy
(Respondent, name of utility company)

by

John L. Waisner
(Complainant, your name)

For Commission
use only

DOCKET NO.

19-WSEE-081-COM

Please provide complainant (your) contact information:

Full Name(s): John Leroy Waisner
Address: 980 E. 2000th Rd. Eudora, ks. 66025
Daytime Phone: 785 542 3178
E-mail Address (optional): _____

FORMAL COMPLAINT

John L. Waisner
(Your name)

states that the above-named respondent is a public utility providing service in Kansas and is subject to the jurisdiction of the State Corporation Commission.

The facts and circumstances surrounding the complaint are set out in detail below:
(Be specific and as brief as possible. If necessary, attach additional sheets.)

See attached.

(Continued on the other side)

The facts and circumstances surrounding the complaint:

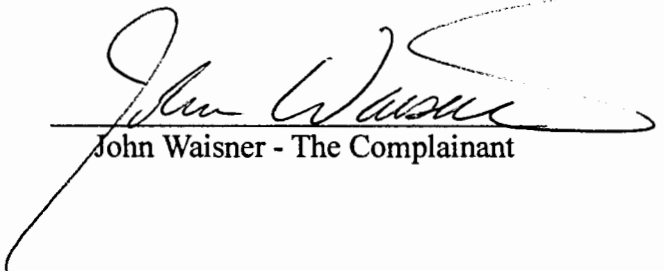
On September 12, 2017, I sold the property at 428 SE Pinecrest Drive, in Topeka Kansas. After that date I am no longer the owner of that property.

Approximately September 8, 2017, I requested by phone, that the service be disconnected from my name and I requested a Final Bill as of September 13, 2017. The Final Bill arrived and I promptly paid it.

Now ten (10) months later Westar thinks that, because the new owner isn't paying his bills, that I should. I have never had a tenant at this property and no longer own it. I assume No Responsibility for anyone else's bills.

As per Westar's own agreement -

“(#4) In the event the properties are sold... discontinuance requires five (5) days prior notification to terminate this agreement.” That was Ten (10) months ago – over three hundred (300) days ago.



John Waisner - The Complainant