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October 17, 2025

Director – Utilities Division Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604-4027

RE: Rural Telephone Service Co. Inc, dba Nex-Tech Quality of Service Report – 3Q25 Docket No. 14-GIMT-118-CPL

Dear Director:

Attached for filing please find the Rural Telephone Service Co., Inc. dba Nex-Tech Quality of Service Report for the 3rd Quarter of 2025.

If you have any questions, or need additional information, please call me at 785-621-7037.

Sincerely,

Stacey K. Stults

Stacey KStrelto

Revenue Assurance and Billing Supervisor

Attachment

Report is due no later than the 20th of each month following each calender quarter or the 20th of the month following a Jeopardy Condition . Forward to:

Director-Utilities Division 1500 Arrowhead Road Topeka, KS 66604

Monthly Quality of Service Report to the KCC

Company: Rural Telephone Service Co., Inc.

Year: 2025

Indicator	Ref.	Jan.	Feb.	Mar.	Apr.	May	June	July	Aug.	Sept.	Oct.	Nov.	Dec.
CTR's/100	A-1	0.07	0.19	0.14	0.15	0.19	0.19	0.17	0.22	0.20			
Lines													
% RCTRs	A-2	0.00%	0.00%	16.67%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%			
Ave. Repair Interval	A-3	2.5 hrs	5.4 hrs	3.3 hrs	5.7 hrs	6.8 hrs	8.0 hrs	9.2 hrs	5.4 hrs	2.8 hrs			
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%			
Jeopardy	Yes/												
Condition	No	NO	NO	NO	NO	NO	NO	NO	NO	NO			
Noncompliance	Yes/												
Condition	No	NO	NO	NO	NO	NO	NO	NO	NO	NO			
Condition	Yes/												
Exempt?	No	N/A											