



June 27, 2025

Electronic Filing

Celeste Chaney-Tucker, Executive Director
Kansas Corporation Commission
1500 SW Arrowhead Rd
Topeka, KS 66604

Re: In the Matter of Certification of Compliance with Section 254(e) of the Federal
Telecommunications Act of 1996 and Certification of Appropriate Use of Kansas Universal
Service Fund Support
Docket No. 25-GIMT-332-GIT

Dear Ms. Chaney-Tucker,

Midcontinent Communications respectfully submits for filing the 254(e) certifications required by the
Commission, to be filed in Docket No. 25-GIMT-332-GIT on or before July 1, 2025.

Should you have any questions, please contact me via e-mail at Andrea.Livingston@Midco.com or Char
Hay via e-mail at Char.Hay@Midco.com.

Respectfully,

A handwritten signature in black ink that reads "Andrea Livingston".

Andrea Livingston
Senior Regulatory Affairs Manager

Enclosure

Annual ETC Certification of Requirements Imposed by the Commission in Docket Number 06-GIMT-446-GIT

1. Did your company experience any outage in the prior calendar year, as that term is defined in 47 C.F.R. § 4.5, of at least 30 minutes in duration for each service area in which an Eligible Telecommunications Carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect: (i) at least 10% of the end users served in a designated service area; or (ii) a 911 specialty facility as defined in 47 C.F.R. § 4.5(e)? **(Yes/No) NO . IF YES, PLEASE COMPLETE THE FOLLOWING:**

| Date and time of Onset of the Outage | Description of the Outage and its Resolution | Particular services affected | Geographic Areas Affected | Steps Taken to Prevent a Similar Situation in the Future | Number of Customers Affected |
|--------------------------------------|--|------------------------------|---------------------------|--|------------------------------|
| | | | | | |

(If necessary, please provide additional pages.)

2. Please provide the number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. If applicable, please explain how your company attempted to provide service to those potential customers.

Midcontinent did not have any unfulfilled requests for the prior calendar year.

3. Please provide the number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

None

4. A wireline ETC must certify that it is in compliance with the Commission's quality of service standards and a wireless ETC must certify that it is in compliance with the CTIA Code. **Please complete the following, as applicable to your company:**

QUALITY OF SERVICE WIRELINE ANNUAL CERTIFICATION

KCC Docket Reference: 06-GIMT-446-GIT

(Please type or print legibly)

1. My title is VP of Billing & Regulatory Finance of Midcontinent Communications (Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is complying with required quality of service standards. I am binding Midcontinent Communications (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that Midcontinent Communications (Company/ Cooperative) is in compliance with the Commission's quality of service standards as adopted in Docket No. 191,206-U.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on 6-27-2025 (date).



Signature
Char Hay

Printed/Typed Name

QUALITY OF SERVICE WIRELESS ANNUAL CERTIFICATION

KCC Docket Reference: 06-GIMT-446-GIT

(Please type or print legibly)

1. My title is _____ of the _____ (Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is complying with required quality of service standards. I am binding _____ (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that _____ (Company/ Cooperative) is in compliance with the CTIA Code.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on _____ (date).

Signature

Print / Typed Name

5. Each ETC must certify that it will be able to function in an emergency as set forth in 47 C.F.R § 54.202(a)(2).

ABILITY TO FUNCTION IN AN EMERGENCY ANNUAL CERTIFICATION

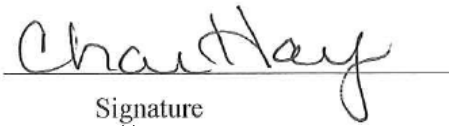
KCC Docket Reference: 06-GIMT-446-GIT

(Please type or print legibly)

1. My title is VP of Billing & Regulatory Finance of Midcontinent Communications (Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is able to function in an emergency. I am binding Midcontinent Communications (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that Midcontinent Communications (Company/ Cooperative) is capable of functioning in an emergency.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on 6/27/2025 (date).



Signature

Char Hay

Printed / Typed Name

6. 47 U.S.C. § 214(e)(1)(B) requires every ETC to advertise its services (including Lifeline services) throughout the service area for which it has been designated “using media of general distribution.” **Please complete the following:**

| Name of Media | Type of Media | Geographic Areas Reached | Dates Published |
|----------------------------------|--|--|---------------------------|
| Customer Annual Notice | Paper & Electronic | Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie | August billing statements |
| Customer Annual Statement Notice | Paper & Electronic | Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie | Annually |
| Midco Website | Website content containing Lifeline program information | Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie | Perpetual |
| Statement inserts | Paper & electronic information included on customer statements if customer is behind on payments | Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie | Perpetual |
| Lifeline Awareness Week | Social media campaign providing program resource information | Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie | |
| New Customer Statement Messaging | Paper or electronic message on customer's statement providing program information | Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie | Perpetual |
| Customer Experience Centers | | Lawrence | Perpetual |

25-GIMT-332-GIT**Attachment 5**

| | | | |
|--------------------------|--|--|---|
| Community Outreach Flyer | Paper | Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie | Distributed at Midco sponsored community events throughout the year |
| Social Media | Electronic | Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie | Quarterly social media posts providing program resource information |
| Midco IVR Messaging | Messaging within Midco's Customer Service IVR system providing program information | All callers | On rotation |
| Cable system ads | Cable system | Basehor, Bonner Springs, Eudora, Lawrence, Leavenworth, Tonganoxie | Mar 13-28, 31-31 Apr 1, 3-7, 9 -10, 12-13, 15, 17-20, 22-28, 30 May 1, 2, 4-7, 9, 10, 12-15, 17, 19-22, 24, 26-30 June 1, 2, 4, 6-15, 17, 19, 20, 24-30 July 1-5, 7-13, 15, 16, 20-26, 28-31 Aug 1, 2, 4-7, 9, 11-14, 16-30 Sept 2-5, 7, 8, 10, 11, 13-21, 23, 24, 26, 28, 30 Oct 1-3, 5-10, 12-18, 20, 21, 23-28, 30, 31 Nov 1, 3, 4, 7, 8, 10, 11, 12-18, 20-26, 28, 30 Dec 1-9, 11-26, 29, 30 |

(If necessary, please attach additional pages.)

7. A competitive ETC must certify that it offers a local usage plan comparable to that of the incumbent LEC. Please provide a description of the local usage plan(s) that is comparable to that of the incumbent LEC and complete the certification.

Midco's flat-rated residential voice service plans provide unlimited local calling. Toll service is available to customers receiving Lifeline benefits in the same manner that is available to non-Lifeline customers. Toll limitation service is available to Lifeline customers at no charge. Lifeline benefits may also apply to voice service plans that include optional calling features such as caller ID, call waiting, and voicemail.

COMPARABLE LOCAL USAGE PLAN ANNUAL CERTIFICATION

KCC Docket Reference: 06-GIMT-446-GIT

(Please type or print legibly)

1. My title is VP of Billing & Regulatory Finance of Midcontinent Communications (Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative offers a local usage plan comparable to that of the incumbent. I am binding Midcontinent Communications (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that Midcontinent Communications (Company/ Cooperative) offers a local usage plan comparable to that of the incumbent.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing
is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on
____6/27/2025_____(date).



Signature

Char Hay

Printed/Typed Name