1031156183340
38 September 101/03/2025
39 September 101/03/2025
30 Sept

202501031112 Filed Days Filed Days Filed Days ater than the 20th of the month Sfollowing each calendar quarter

Monthly **Quality of Service** Report to the KCC

Dockect No. 14-GIMT-118-CPL

S & A Telephone Company

Year:

2024

Indicator	Ref.	January	February	March	April	May	June	July	August	September	October	November	December
												110101111001	December
CTR's/100 Lines	A-1	1.08	0	3.25	0.64	0.54	3.2	3.2	1.07	1.09	1.63	1.62	(
% RCTR's	A-2	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Average Repair Interval	A-3	6.39	0	0.45	1.68	3.15	0.2	6	9.3	4.77	1.64	5.86	C
% Appts. Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Jeopardy Condidtion?	yes/no	No	No	No	No	No	No	No	No	No	No	No	No
Noncompliance Condition?	yes/no	No	No	No	No	No	No	No	No	No	No	No	No
Condition Exempt?	yes/no	No	No	No	No	No	No	No	No	No	No	No	No

Signature

Title

CSS

1/23/2014