

COLLEEN R. JAMISON  
JAMISON LAW, LLC

January 2, 2025

Ms. Lynn M. Retz, Executive Director  
Kansas Corporation Commission  
1500 SW Arrowhead Rd.  
Topeka, KS 66612

RE: 4Q24 Quality of Service Report  
Cunningham Telephone Co., Inc.  
Docket No. 14-GIMT-118-CPL

Dear Ms. Retz:

Attached for filing please find Cunningham Telephone Co., Inc.'s quality of service report for the 4<sup>th</sup> quarter of 2024.

If you have any questions, please let me know.

Cordially yours,

JAMISON LAW, LLC

*Colleen R. Jamison*

Colleen R. Jamison

Encl.

cc: Brent Cunningham  
Terry Cunningham  
Michelle Winkel

Report to be forwarded the KCC, not later than the 20<sup>th</sup> of the month following each calendar quarter.

Attachment B  
Docket No. 95-GIMT-047-GIT

**Monthly  
Quality of Service  
Report to the KCC**

Company: Cunningham Telephone Co., Inc.  
Reporting Year: 2024

Indicator	Reference	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
CTRs/100 Lines	A-1	.13	0	.27	.41	.68	.28	.42	.42	.42	0	.84	.42
% RTRs	A-2	0	0	0	0	0	0	0	0	0	0	0	33%
Average Repair Interval	A-3	.50hr	0	1.25hr	3hr	2.5hr	4.5hr	1.67hr	2.0hr	2.0hr	0	1.84hr	1/4 hrs
% Appointments Met	A-4	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%
Jeopardy Condition?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No
Noncompliance Condition?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No
Condition Exempt?	Yes/No	No	No	No	No	No	No	No	No	No	No	No	No

(May, 2008)

Signed Michelle Zientek

Title Billing Specialist