

**THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS**

Before Commissioners: Andrew J. French, Chairperson
 Dwight D. Keen
 Annie Kuether

In the Matter of Staff’s Petition to Open a Docket)
to Write-Off the Balance on Q LINK WIRELESS,) Docket No. 26-QLWZ-088-KSF
LLC’s Kansas Universal Service Fund (KUSF))
Account.)

**ORDER AUTHORIZING VANTAGE POINT SOLUTIONS TO WRITE OFF
Q LINK WIRELESS, LLC’S KANSAS UNIVERSAL SERVICE FUND BALANCE**

This matter comes before the State Corporation Commission of the State of Kansas (Commission) for consideration and decision. Having reviewed the pleadings and record, the Commission makes the following findings:

1. On March 13, 2013, the Commission issued an order in Docket No. 13-QLWZ-174-ETC granting Q Link Wireless, LLC (“Q Link”) Eligible Telecommunications Carrier (“ETC”) status in Kansas as a Lifeline-Only service provider.¹

2. On July 30, 2025, Vantage Point Solutions (“VPS”), the Kansas Universal Service Fund (“KUSF”) Administrator, submitted a memorandum to Commission Staff (“Staff”) requesting Commission authorization to write off a balance of \$457.47 on Q Link’s KUSF account.² VPS’ memorandum described the circumstances giving rise to this request for a write-off, including that Q Link no longer provides services to Kansas customers and is delinquent in submitting its March 2025 – February 2026 (FY 29) Attachment B, along with any FY 29 worksheet(s) and assessment payment(s).³ Additionally, VPS stated that the Federal Register

¹ Order Granting Eligible Telecommunications Carrier Status in Kansas and Granting Service Area Redefinitions, Docket No. 13-QLWZ-174-ETC (March 13, 2013).

² See Staff Exhibit 1.

³ *Id.* at p. 2.

indicates that on October 14, 2024, Q Link pled guilty to conspiring to defraud and commit related offenses in connection with a scheme involving the Federal Lifeline program.⁴

3. On September 23, 2025, Staff filed its Report and Recommendation (“R&R”), dated September 16, 2025, in the above-captioned docket, ultimately recommending that the Commission issue an order authorizing VPS to write off the \$457.47 balance on Q Link’s KUSF account and directing VPS to maintain all related KUSF records in a manner that will allow VPS to track the reason for this write-off, the amount written off, and any future transactions applicable to Q Link’s files.⁵

4. The Commission’s write-off policy, adopted June 2, 2000, allows the KUSF Administrator to write-off balances owed to the KUSF, after notification to Staff, if: (1) the balance owed to the KUSF is \$99.00 or less and the company is at least 180 days delinquent with its KUSF obligations; or (2) a balance of \$99.00 or less is owed to a company and the company is no longer operating in Kansas or the administrator does not have any current contacts for the company.⁶ For companies that meet this criteria, but have a balance exceeding the \$99.00 threshold, VPS must receive authorization to write-off the balance via a Commission order.⁷ If a final balance cannot be determined because the Company has failed to comply with all KUSF requirements or VPS or the Commission does not have any current contacts for the company, a credit balance may be retained in the Fund.⁸

5. The Commission hereby incorporates by reference the recommendations contained in Staff’s R&R, as filed in the above-captioned docket on September 23, 2025.

⁴ *Id.*

⁵ Report and Recommendation, Utilities Division, Docket No. 26-QLWZ-088-KSF (Sep. 16, 2025) (“Staff’s R&R” or “R&R”).

⁶ Staff’s R&R, p. 2.

⁷ *Id.*

⁸ *Id.*

6. The Commission finds that VPS' request for this write-off falls within the parameters of the Commission's June 2, 2000, write-off policy.

7. The Commission finds that it is just and reasonable to authorize VPS to write off the \$457.47 balance on Q Link's KUSF account.

IT IS, THEREFORE, BY THE COMMISSION ORDERED THAT:

A. Vantage Point Solutions is hereby authorized to write off the \$457.47 balance on Q Link Wireless, LLC's Kansas Universal Service Fund account.

B. Vantage Point Solutions shall maintain all related KUSF records in such a manner that allows VPS to track the reason for this write-off, the amount written off, and any future transactions applicable to Q Link's files.

C. Any party may file and serve a petition for reconsideration pursuant to the requirements and time limits established by K.S.A. 77-529(a)(1).⁹

BY THE COMMISSION IT IS SO ORDERED.

French, Chairperson; Keen, Commissioner; Kuether, Commissioner

Dated: 10/07/2025



Celeste Chaney-Tucker
Executive Director

MKH

⁹ K.S.A. 66-118b; K.S.A. 77-503(c); K.S.A. 77-531(b).

CERTIFICATE OF SERVICE

26-QLWZ-088-KSF

I, the undersigned, certify that a true copy of the attached Order has been served to the following by means of electronic service on 10/07/2025.

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