

July 28, 2025

Kansas Corporation Commission 1500 SW Arrowhead Road Topeka, KS 66604

RE: Credit Card fees and limitations determined by third party processor

To Whom it May Concern:

Evergy is requesting expedited processing within a 60-day timeframe due to the presence of inaccurate data for fees provided by third-party processors. Timely correction of this information is essential to ensure our customers receive accurate and reliable data.

Enclosed are the updated tariff documents reflecting revisions related to third-party credit card processing fees. Notably, these updates include the removal of the \$5,000 per transaction limit for non-residential customers. As these fees and limitations are determined by the third-party processor, we recommend removing specific dollar amounts from the tariff language to avoid inaccuracies and instead referencing that the terms are set by the processor.

For your review, both clean and redlined versions of the proposed changes to the credit card fee structure and transaction limitations are included. Please let us know if you have any questions or require further clarification.

Thank you for your consideration of these tariffs. Please contact me directly at <a href="mailto:Stephanie.Gates@evegy.com">Stephanie.Gates@evegy.com</a> if you require further information.

Sincerely,

Stephanie Gates

Stephanie Gates Sr. Regulatory Analyst

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EVERGY KANSAS CENTRAL, INC., & EVERGY KANAS SOUTH, INC. d.b.a. EVERGY KANSAS CENTRAL

(Name of Issuing Utility)

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## EVERGY KANSAS CENTRAL SERVICE AREA

(Territory to which schedule is applicable) <u>18, 2021</u>

which was filed September 27, 2018 January

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Darrin Ives, Vice President

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EVERGY KANSAS CENTRAL, INC., & EVERGY KANAS SOUTH, INC. d.b.a. EVERGY KANSAS CENTRAL

(Name of Issuing Utility)

EVERGY KANSAS CENTRAL SERVICE AREA

(Territory to which schedule is applicable)

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4.01	<u>Paym</u>	nent of Bills:						
	A.	sent by mail Customer m shall not rele thereof, incl falls on a co	. In additionay change ease or diruding the olay when	on, Company o e this option at minish the oblic delayed payme Company's au	ffers cu any tir gation o nt char thorized	stomers an eleme. The non- f customer with ge. If the lased agents are	ectronic -receip th resp t calen not av	Normally bills shall be c (e-mail) billing option. t of a bill by customer ect to the full payment dar day for remittance railable to the general next business day.
	B.	thereon. The reasonable next succees	nis date is course of l ding norma non-resider	the last date pousiness, be cr al bill. Unless	ayment edited otherwi	s that are rec to customer's se specified b	eived of accourts	on the date specified can, in the normal and nt in preparation of the ract or applicable Rate ent 15 days after the
4.02	Resp	onsibility for E	Bill Paymer	<u>nt</u> :				
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						delinquent amo related services,	unt due Company unde and
		custon	ner's Servic	ce Agreement f	for utility		ount due Company unde es shall be separate fror omer.
	B.	Service of, signed the established individual a responsible	a customer service ago to be responded to be responded to the acceptance for the acceptan	for an outstand greement on the onsible for the a ner, who signed	ding debase account distance the Single Elect	it on an account unt or agreed o . The only excep ervice Agreeme ric Service was	ten or disconnect Electri unless the individual eithe orally at time service wa tion to this rule is when a nt or orally agreed to be established, lived togethe
	C.	Electric Se	rvice of cus	stomer for an o	utstand		or threaten or disconned nan five years old under a ment.
4.03	Meth	ods of Paym	<u>ent</u>				
	A. P	ayment By N	∕lail:				
		Custor addres	mers payin	pe and shall po	st such		noney order in a clearl se it to arrive at Company' y date.
		bank 1	or non-pay	ment due to ir	nsufficie		check is returned by the Company may assess at 12.07.
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(Name of Issuing Utility)  Replacing Sche  EVERGY KANSAS CENTRAL SERVICE AREA  (Territory to which schedule is applicable)  Supplement or separate understanding all modify the tariff as shown hereon.  GENERAL TERMS AND CONDITIONS  3. Company may require customer to make payment of be pay agent location or by mailing certified checks or more elects to convert personal checks into electronic transe transaction is returned by the bank for non-payment of Company may assess a charge of \$30.00 pursuant of Euchom Service Charge.  B. Authorized Pay Agents:  1. Company may contract with Authorized Pay Agent(s) authorized network of non-utility businesses at a customers can make payments in person using per payment (ACH transaction), money order, certified check options and the amount of any associated fees payable of San Company and the amount of any associated fees payable of San Company may by personal check and said person bank for non-payment due to insufficient funds, the Insufficient Funds Charge of \$30.00 pursuant to Section	June 23, 2016 January 18  Sheet 4 of 32 Sheets  Sheet 4 of 32 Sheets  ills by cash at an authorized bey orders.  c transactions. If Company action(s) and said electronic ue to insufficient funds, there is Section 12.08, Insufficient to Section 12.08, Insufficient ppropriate locations where sonal checks, an electronic
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<ul> <li>authorized network of non-utility businesses at a customers can make payments in person using per payment (ACH transaction), money order, certified che</li> <li>2. Authorized payment locations shall provide a complete options and the amount of any associated fees payable</li> <li>3. If Customer pays by personal check and said person bank for non-payment due to insufficient funds, the Insufficient Funds Charge of \$30.00 pursuant to Section</li> </ul>	ppropriate locations where sonal checks, an electronic
options and the amount of any associated fees payable  3. If Customer pays by personal check and said persor bank for non-payment due to insufficient funds, the Insufficient Funds Charge of \$30.00 pursuant to Section	
bank for non-payment due to insufficient funds, the Insufficient Funds Charge of \$30.00 pursuant to Section	
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Company or its agent may convert personal checks in Company or its agent elects to convert personal transaction and said electronic transaction is returned due to insufficient funds returns, then Company may pursuant to Section 12.08 Insufficient Funds Service Cl	checks into an electronic by the bank for non-paymen assess a charge of \$30.00
<ol> <li>Company may require customer to make payment or certified checks or money orders.</li> </ol>	bills by cash or by mailing
d Name to the 20 22 20205	
Ssued NovemberJuly 28 23 20205  Month Day Year	
ffective January 18 2021	
Month Day Year	

	ERGY KANSAS CENTRAL SCHEDULE Section 4
EVERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EV	ERGY KANSAS CENTRAL SCHEDULE Section 4
(A.T. CT : T.1.11; )	
(Name of Issuing Utility)	Replacing Schedule GT&CSection 4— Sheet
	5
EVERGY KANSAS CENTRAL SERVICE AREA	_
(Territory to which schedule is applicable) $\underline{2021}$	which was filed <u>June 23, 2016January 18,</u>
No supplement or separate understanding shall modify the tariff as shown hereon.	Sheet 5 of 32 Sheets
GENERAL TERMS	AND CONDITIONS
	tomer may request Company or an Authorized Pay ic transaction on the customer's account in a U.S. ustomer's bill for utility services.
The decision to accept an Elec	stronic Payment shall be solely that of Company.
representative or through au	Phone Check requests through a live telephone utomated processes such as an interactive voice equests for Web Payment may be made through
processes to the customer's	Electronic Payment through authorized payment s account as if payment had been received at r on the same business day as the customer's
Customer shall ensure that surequested Electronic Payment	ifficient funds are available to pay the amount of the or Draft.
	eturned to Company for insufficient funds may incur a on 12.08 <u>Insufficient Funds Service Charge</u> .
	ed to Company for insufficient funds may incur a on 12.07 <u>Insufficient Funds Charge</u> .
	or Draft returned to Company for insufficient funds account to be deemed delinquent as if the payment I.
d. Company may refuse to	issue an Electronic Payment or Draft for a customer
	0205
Month Day Year	
Effective January 18 2021	
Month Day Year	
Bv	

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		<b>ATION COMMISSION</b> INC., & EVERGY KANSAS SOU		NSAS CENTRAL SCHEDI	JLE Section 4				
EKGT KEKOTO	CEIVITEIE, I	(Name of Issuing Utility		——————————————————————————————————————	SEE Section 1				
			,	ž –	e GT&C Section 4— Sheet				
EVERGY	KANSA	S CENTRAL SERVICE	E AREA	6					
(Te	erritory to	which schedule is applica	ble)	which was filed	<del>June 23, 2016</del> January 18				
202									
o supplement of hall modify the	r separate un tariff as show	nderstanding wn hereon.		Sh	eet 6 of 32 Sheets				
		GENEF	RAL TERMS AND	CONDITIONS					
		who has tend	dered to Company	one or more insufficion	ent funds payments.				
D	payl serv exce <del>Fee</del>	. <u>Credit Card Payment:</u> Customer may request Company or an authorized agent to accepayment by customer's <u>approved</u> credit card for payment of customer's bill for util services. Commercial and Industrial customers will pay to authorized agent a fee not exceed the amount specified <u>by third party processor.</u> in <u>Section 12.15 Credit, Debit Cafee</u> . Residential customers will incur no fee.							
	1.	The decision to acauthorized agent.	ccept a credit card	payment shall be sol	ely that of Company or it				
	2.	representative or	through automat	ed processes such	through a live telephon as an interactive voic veb site or an authorize				
	3.	to the customer's	s account as if		orized payment processe received at Company' ner's payment.				
	4.			ny reason may cause t had never been tend	customer's account to blered.				
	5.	who has obtained limited to; reported	the use of a credicted or suspected ected use of stoler	t card improperly. Tuse of credit cards	ayments from a custome his may include but is no in a fraudulent manne frauding the Company o				
E	. <u>ATN</u>	<del>/ or</del> Debit Card Pay	ment: Customer m	ay request Company	or an authorized agent t				
ssued	Nove	<del>ember</del> July 28———	<del>23</del> 202 <del>0</del> 5						
	Mont		Year	-					
Effective	Ionus	m, 10	2021-						
Effective	<del>Janua</del> Mont		Year						

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HE STATE C	CORPORA	TION CO	MMISSION	OF KANSAS				
VERGY KANSAS	CENTRAL, IN	IC., & EVER	GY KANSAS SOU	UTH, INC. d.b.a. EVERGY	Y KANSAS CENT	RAL SCHEDU	LE Section 4	
		(Name of	Issuing Utility	)	D			C1
					- Кеј 7	placing Schedule_	GT&C Section 4	- <u>Snee</u>
EVERGY	KANSAS	CENTRA	AL SERVICE	E AREA				
	-	hich sched	lule is applica	ble)	wh	ich was filed	<del>June 23, 2016</del>	January 1
202								
No supplement or hall modify the t	separate und ariff as showi	erstanding n hereon.				She	et 7 of 32 Sheets	
			GENEF	RAL TERMS AN	ID CONDIT	TONS		
	for ut	tility ser	vices. Cor	comer's <u>approve</u> mmercial and In amount specifie ential customers v	idustrial cus d <del>in Sectio</del>	stomers will pa n 12.15 <u>Credi</u>	ay to authorized	l agent
	1.			accept a debit- ithorized agent.	<del>or ATM</del> c	card payment	shall be solely	y that
	2.	telepho voice r	ne represe	dminister debit entative or throu (IVR) system o web site.	ugh automa	ated processe	s such as an ir	teracti
	3.	process	ses to the	redit a debit <del>or</del> e customer's a tance center o	account as	if payment	had been red	eived
	4.			e responsible for the requested o			nt funds are av	ailable
		r	eversed b	ATM card paymy y customer ma Funds Service C	ay incur a			
		C		TM card payme omer's account tendered.				
				r its agent may i who has obtair		•		
Issued		<del>nber</del> July	28———	<del>23</del> 20205	<u>5</u>			
	Month		Day	Year				
			18	2021				
Effective	<del>January</del>	7						

### STATE CORPORATION COMMISSION OF KANSAS  ### ERGY KANSAS CENTRAL, NC, & EVERGY KANSAS SOUTH, NC, dba_EVERGY KANSAS CENTRAL    Chame of Essing Utility    Replacing Schedule   GFRee Section 4   Sheet Section 4	Regy Kansas Central, Inc., & Evergy Kansas South, Inc. & Let Evergy Kansas Central.   Schedule   Section 4   Sheet Sof 32 Sheetule								Index	
Replacing Schedule	Replacing Schedulc   Sheet   Section 4   Sheet   Sheet   Section 4   Sheet   Sheet   Section 4   Sheet									
Replacing Schedule 678-65-6ction 4 Shee  EVERGY KANSAS CENTRAL SERVICE AREA  (Territory to which schedule is applicable)  Daylopanon or separate understanding all deading the tariff as allown hereon.  GENERAL TERMS AND CONDITIONS  This may include, but is not limited to; reported or suspected use of an AT or debit cards in a fraudulent manner, reported or suspected use of stole ATM or debit card or is defrauding the Company or owner of the ATM debit card.  F. Automatic Bill Payment Plan: Company may establish a program that will, upon customer's request, systematically withdraw the customer's billed payments from his/his account at a bank or recognized financial institution.  If Customer pays by Automatic Bill Payment and said payment is returned by the bank for non-payment due to insufficient funds, then company may assess an Insufficient Funds Service Charge of \$30.00 pursuant to Section 12.08.  4.04 Meter Reading  4.04.01 Meter Reading Periods: Unless otherwise provided for in Company's Gener Terms and Conditions or Rate Schedules or Riders, meters shall be resperiodically in a range of no less than 26 days and no more than 36 days for monthly billings. Company may vary its monthly meter reading for customers take into account the effects of connection, disconnection, or rerouting of meter routes. Company may adopt a cycle-billing plan for dividing its service territory in districts and for reading meters on a schedule of days throughout the month.  4.04.02 Customer Read Meters:  a) Company may request customers in sparsely populated areas or custome with inaccessible meters, to read their meters at intervals approximating the effective Anneary 18 2021	Replacing Schedule GT&Caction 4 Sheet Section 5 Sheet Section 4 Sheet Section 6 Sheet Section	VERGY KAN	SAS CENT				GY KANSAS (	CENTRAL SCHEDU	JLE Section 4	
(Territory to which schedule is applicable)  The sport of sport of sport of the schedule is applicable)  Sheet 8 of 32 Sheets  GENERAL TERMS AND CONDITIONS  This may include, but is not limited to; reported or suspected use of an AT or debit cards in a fraudulent manner, reported or suspected use of stole ATM or debit card or is defrauding the Company or owner of the ATM debit card.  F. Automatic Bill Payment Plan: Company may establish a program that will, upon customer's request, systematically withdraw the customer's billed payments from his/hi account at a bank or recognized financial institution.  If Customer pays by Automatic Bill Payment and said payment is returned by the bank for non-payment due to insufficient funds, then company may assess an Insufficient Funds Service Charge of \$30.00 pursuant to Section 12.08.  4.04 Meter Reading  4.04.01 Meter Reading Periods: Unless otherwise provided for in Company's Gener Terms and Conditions or Rate Schedules or Riders, meters shall be respeciately in a range of no less than 26 days and no more than 36 days for monthly billings. Company may vary its monthly meter reading for customers take into account the effects of connection, disconnection, or rerouting of meter routes. Company may adopt a cycle-billing plan for dividing its service territory in districts and for reading meters on a schedule of days throughout the month.  4.04.02 Customer Read Meters:  a) Company may request customers in sparsely populated areas or custome with inaccessible meters, to read their meters at intervals approximating the store.  Nevember July 28 23 20205  Month Day Year	(Territory to which schedule is applicable)  openplement or respect waterstanding all modelly the turiff as shown forceou.  Sheet 8 of 32 Sheets  GENERAL TERMS AND CONDITIONS  This may include, but is not limited to; reported or suspected use of an AT or debit cards in a fraudulent manner, reported or suspected use of stole ATM-debit card or is defrauding the Company or owner of the ATM-debit card.  F. Automatic Bill Payment Plan: Company may establish a program that will, upon customer's request, systematically withdraw the customer's billed payments from his/h account at a bank or recognized financial institution.  If Customer pays by Automatic Bill Payment and said payment is returned by the bank f non-payment due to insufficient funds, then company may assess an Insufficient Fun Service Charge of \$30.00 pursuant to Section 12.08.  4.04 Meter Reading  4.04.01 Meter Reading Periods: Unless otherwise provided for in Company's Gener Terms and Conditions or Rate Schedules or Riders, meters shall be reperiodically in a range of no less than 26 days and no more than 36 days monthly billings. Company may vary its monthly billings. Company may vary its monthly of customer take into account the effects of connection, disconnection, or rerouting of met routes. Company may adopt a cycle-billing plan for dividing its service territory in districts and for reading meters on a schedule of days throughout the month.  4.04.02 Customer Read Meters:  a) Company may request customers in sparsely populated areas or customer with inaccessible meters, to read their meters at intervals approximating the sexue.  November July 28—23 20205  Month Day Year			(1Na	me of issuing Othity	,		Replacing Schedule	GT&C Section 4	Sheet
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c) Except in cases where customer is serviced under an approved Rate Schedu providing otherwise, Company will not render a bill based on estimated usa for more than three (3) consecutive billing periods or six (6) billing periods pyear. If the meter is inaccessible and customer is unavailable or falls to furni a meter reading as requested, then Company may render an estimated bill necessary. Such customer's meters will be read at least once a year Company and an adjustment, if necessary, shall be made as provided here Company may charge customer a meter reading charge as provided here Company may charge customer a meter reading charge as provided here Company may charge customer a meter reading required.  d) When Company renders estimated bills, it will maintain accurate records of t reasons therefore and efforts made to secure actual readings for a period of least 36 months. All such bills shall state that they have been based estimated usage and Company shall make any appropriate adjustments up subsequent reading of the meter by Company.  4.04.04 Estimated Bill Procedure:  a) For customers with Advanced Metering Infrastructure (AMI) meters, when a current meter read is unavailable, the system will average consumption from the last read plus three-prior days to estimate the read. If that information is no available, a second estimation attempt will be made. The system will average the usage from five historical reads from the previous year. It will average the usage from the read in prior year from the same day as being estimated along with the three days prior and one day after. If the second estimation attempt is no successful, then the estimation is a manual process. The Billing Department will estimate usage based on historical usage information from the same premise and and not available, the usage of customers with like premises.  b) For customer with non-AMI meters, when a current meter read is unavailable, the system will average usage from 35 days prior to and 35 days after the same date of the previo	supplement or all modify the t	r separate un tariff as shov	derstanding vn hereon.			She	eet 11 of 32 Sheets	
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a) For customers with Advanced Metering Infrastructure (AMI) meters, when a current meter read is unavailable, the system will average consumption from the last read plus three-prior days to estimate the read. If that information is not available, a second estimation attempt will be made. The system will average the usage from five historical reads from the previous year. It will average the usage from the read in prior year from the same day as being estimated along with the three days prior and one day after. If the second estimation attempt is not successful, then the estimation is a manual process. The Billing Department with estimate usage based on historical usage information from the same premise and and not available, the usage of customers with like premises.  b) For customer with non-AMI meters, when a current meter read is unavailable, the system will average usage from 35 days prior to and 35 days after the same date of the previous year. If that information is not available, a second read estimation as a second read estimation and the previous year. If that information is not available, a second read estimation as a second read estimation are the previous year. If that information is not available, a second read estimation as a second read estimation are the previous year. If the previous year is a second read estimation as a second read e	4	04.04	providing other for more than year. If the me a meter readin necessary. S Company and Company may 12.02, Meter R d) When Compar reasons therefoleast 36 mont estimated usage subsequent reasons the subseq	rwise, Company of three (3) consecutors is inaccessible as requested, buch customer's an adjustment, if charge customer deading Charge, if the moders estimated and efforts makes. All such billinge and Company ading of the meters	will not utive bile and of then Cometers for necessing a special telephone to the complete to	render a bill battling periods or customer is una company may rewill be read a sary, shall be rereading charger reading is rest. It will maintain secure actual remake any appropriate of the cours of t	ased on estimate six (6) billing per vailable or fails to nder an estimate at least once a nade as provided in quired.  In accurate record eadings for a per ey have been been	d usage iods per furnised bill a year be detected by the section of a seed o
system will average usage from 35 days prior to and 35 days after the same date of the previous year. If that information is not available, a second read estimation assued   NovemberJuly 28 23 20205  Month Day Year  ffective January 18 2021			a) For customers current meter read last read plus thr available, a second usage from five hi from the read in p three days prior successful, then the estimate usage bases	with Advanced Id is unavailable, to ee-prior days to destimation atterstorical reads from the and one day after estimation is a sed on historical to	the sys estima mpt will m the pe same fter. If a manu usage ir	tem will average te the read. If be made. The previous year. It day as being each the second estal process. The process of the process of the process.	e consumption frechet that information system will average the estimated along votimation attempt a Billing Department of the same premise.	om the is not age the usage vith the is not ent will
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o supplement all modify th	t or separate und ne tariff as show	derstanding n hereon.		Shee	t 12 of 32 Sheets	
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		attempt will be made by second estimation atter process. The Billing De information from the same like premises.	npt is not succe epartment will e	essful, then the e stimate usage bas	stimation is a manual sed on historic usage	
	4.04.05	Meter Reading Charge:				
			t for two consected may assess cu	cutive billing period Istomer a Meter Re	meter fails to furnish ds, Company shall rea eading Charge as filed i	
4.05	Contains and	reread customer's m regular read, Comp provided in Section customer's meter in waive the Meter Rea	eter. However, s any may assess 12.02, <u>Meter F</u> dicate that the r	should the reread v s customer a Met Reading Charge.	Il at customer's reques erify the accuracy of th ter Reading Charge a Should the reread o incorrect, Company w	
4.05	Customer	<u>Billing</u> :				
	4.05.01	Information on Bill: Cust	tomers' bills will s	show:		
			tained from an e	electronic meter e	period or the usage fo xcept that an estimate usage and the wor	
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o supplement or separate understa all modify the tariff as shown he	reon.		Sheet 13 of 32 Sheets		
	GENERA	AL TERMS AND CO	ONDITIONS		
	"Estimated" sha	all appear on the bill;			
b)	the date of the r	most recent meter re	eading and the date	of the billing;	
c)	the final date by Charge is impos		can be received be	fore a Delayed Paymer	
d)	the actual or es	timated Electric Serv	ectric Service supplied during the billing period;		
e)	the comparative comparable per		tion for the curren	t billing period and the	
f)	or energy cost adju	stment in cents per	kilowatt-hour (kWh) an		
g)	the amount due payment;	e for prompt paymeı	nt and the amount	due after delinquency i	
h)	collection, con	nection, disconnect mated billing adjustm	ion or reconnection	ounts, Security Deposits on charges, installmer ity charges authorized b	
i)	underage of a		e as compared to	ar amount of overage of the cumulative amour the same period;	
j)		nounts due from cust Rule or other paymer		n an arrearage under th	
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No supplement or separate shall modify the tariff as	e understanding shown hereon.		Sheet	14 of 32 Sheets	
	GENERA	AL TERMS AND CON	NDITIONS		
	k) the total amount	due for the current b	illing period;		
	,	ie for franchise fee ed separately, unles	•		
	make a report, i	d telephone number of telephone number of telephone number of telephone delephone number of telephone numb	oncerning a dispute		
4.05.02	services other cha authorized by tariff the sale of merchar	I Services: Companinges for special services or otherwise specificandise, insulation or seal services shall be ervices.	rvices. Special s ally regulated by th ervices performed i	ervices are the e Commission, in connection th	ose no such as erewith
4.05.03	a) Any adjustment meter reading b	to a previous bill wl y customer will be sl bills rendered during	hown on the bill. T	The adjustment	shall be
	recent meter rea to customer or	adings by Company. the balance due and e applied as credit to	The adjusted bill sl payable to Compa	hall show the cr any.  Any credi	edit due
	b) However, if the	amount is greater th	an the amount spe	ecified in Section	n 12.03
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		(AT CT : TT.:::	,	NSAS CENTRAL SCHEDULE		
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o supplement all modify the	or separate ur tariff as sho	derstanding vn hereon.		Sheet 15 o	of 32 Sheets	
		GENE	RAL TERMS AND	CONDITIONS		
		balance is du approval of C period of time adjustment to	le and payable to company, pay the at least equal to an estimated bill b	er so requests, the amount Company, customer may amount in equal monthly he adjusted billing period. The made for an amount who, Adjusted Bill Amount.	, upon request an installments over a In no case will a	
4	4.05.04 Prorated Bills:					
		customer's Ele	ectric Service bills v	in the application Rate will be prorated for connecting beling period is less that	ions, disconnection	
		•		the Commission, Componth rates or tariffs becom	-	
		power adjustm fuel and purc option. If Co	nent mechanism or hased power, pror ompany elects to p e estimated usage	ergy cost adjustment mech Rate Schedule providing f ation of these charges wi prorate these charges, the associated with the adjustr	or the adjustment of the at Company'en each adjustmer	
4	4.05.05	Delayed Payment	: Charge:			
		to 2 percent of	of the delinquent ar	Delayed Payment Charge nount owed for current Ele any collection efforts.		
		•		are unable to make time to internal bill paying proc	• • •	
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ELIED GL		SELED A	I GEDINGE	ADEA	16	1 8 -	
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		addi will beco equa serv upor	tional cost allow an ome delind al to one p ice agreen n customel	Moreover, additional 14 quent provided ercent of the a nent will be ca r's failure to p	if a nonded days in that conditions that conditions the day and the day any	n-Residential custon which to pay mustomer agrees to be deep for current ut ipon Non-Resident bill before the extension.	second location at remer chooses, Compartionthly bills before the pay a fee each monuliity service. Customer ial customer's request ended delinquency date omer will be permitted.
4	b	e cred oldest s	ited first to service del	the balance	outstand Iditional	ling for Electric Se utility charges, su	ne total bill, payment wervice beginning with thuch as disconnection
4	.05.07 <u>C</u>	Combin	ed Paymer	nt for Several	Meters:		
	а	,	. , ,	make an ag ge otherwise a			t to assess the Delaye
		,		•		nent of multiple ut ates in the month;	ility bills from Compar
				rendered inclu			ion where such Electr s in which the accoun
		,		make paymen n accounts.	t of all bi	lls on or before the	delinquency date of ar
	b	fails	to make		nin the t		tion 4.06.07 if customene account specified
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		Compa 4.05.05 custom	nny shal 5 on the ner shall nt Char	l collect Del e basis of e automaticall	ayed Pay each sing y be car	ne selected for ment Charge le billing. Co celed after th st customer do	s as re ompany e third	equired in 's agreem time the	Section ent with Delayed
	4.05.08	or meterin customer l meters wi Schedule	pplied w g facility has Elec ll not be provides ny's con	rill be metered it is set at or ctric Service a e combined otherwise. W venience, the	I and bille ne premis at differen for billing Vhen more	ass of Electric d separately. Note for custome t premises, the g purposes ur than one met of the separate	When mer's cone readiralless there	ore than o venience, gs of the e applical etering faci	ne meter or wher separate ole Rate lity is se
	4.05.09	issue a co amount to be shown the amoun requests, t exceeding the correct for erroneo	prected leading to be credit as a creent specified to the	bill. The corrited. Any am dit on the corfied in Section will be refused by computed	rected bill counts paid rected bill on 12.03, unded. Note de date of the de for amou	ent of an error shall show the doment by customer. However, if a corrected bill the error can be but not beyond unts equal to o	e adjus on the the amount, shall be e detern d such o	ted amour erroneous ount is grea and cust issued for ined in whate. No c	at due o bill shal ater thar omer so a period aich case orrectior
4.06	Average F	Payment Pla	<u>n</u> :						
	4.06.01					een customer ustomer who q			
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			AL TERMS AN	D CONDITIO	ONS		
		under Company's schedules (excludi				l General Service chedule.	rate
	4.06.02	Eligibility: To be el Customer must me				ovisions of the APP	, the
		b) The Customer present premis the Company's section 4.06.04 c) The Customer Company. d) The Customer	must have re es for at least two estimate for su Calculation of A must not have	ceived servivelve (12) mouth service to APP monthly any delinquand be in	ice continuo onths prior to to be determ <u>amount.</u> uent amount conformance	one of said scheduusly at the Custom the election or agreened in accordance not in dispute with with, the Comparice.	ner's ee to with
	4.06.03	(CCB) system, ear under Residential issuing a bill which Average Payment the APP if the Cus	ch month the Co Service or Small h shall contain amount due und tomer pays the A	ompany will in General Some two amount der the Plan Average Pay	notify eligible ervice rate so s: the actua . The Custo rment amoun	stomer Care and B Customers then se chedules of the API al amount due, and mer elects to pay u t. A Customer may ne Company's Custo	erved P by I the nder also
	4.06.04		n arrears shall b	e informed o		ustomers who have elect to be billed on	
						us payment agreem ld Weather Rule or	
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		GENER	RAL TERMS AND (	CONDITIONS
		Rule 4.06.04;		
		b) The arrearage	is not as a result of	tampering or diversion;
		the amount in	n arrears, divided	welve equal installments, an amount equal to by twelve (12), plus the Average Payment dance with Rule 4.06.05.
		one-twelfth of service, shall accordance wi in full of the towho is in defa	the arrears amount be considered ir th the provisions o tal amount in arrea oult may be remove	timely payments of the Average Payment plus, or who causes or permit diversion of electric and default, and subject to disconnection in f Rule 5. The Company may require payment are as a condition of reconnection. A Customer and from the APP and shall not be eligible for mounts owed are paid in full.
	4.06.05	calculate custome	r's APP monthly bil	n monthly bills: Each month Company shall based upon available history estimated if not lendar months. The monthly APP bill shall be
		a) current Net Mo	onthly Bill, plus	
		b) previous 11 Ne	et Monthly Bills, esti	mated if not known, plus
		c) financial transa rebill), divided		mpact customer's monthly bill (e.g., rebate and
		d) twelve (12), plu	us	
		e) Periodic Revie	w Adjustment amou	ınt.
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	calc of b (12) pay the	ulation of t ills for the bills for ments com Plan paym	he Plan payme Customer. Eac the Customer pared to actua ent will automa	ent will b ch month , along al usage atically a	e the average n, the Compar with the cun ((prior 12 bill djust on the no	of the lany will a nulative s + ove ext mor	last twelve (1 liverage the pi balance of er/under balai hth's bill if the	2) monthior twelventhe Plance)÷ 12 re is mon
	prei		Plan payment v		` ,		•	•
	but sen ave	is otherwis	se eligible for entative (CSR	an APP ). At tha	the Customet time, the C	er must SR will	speak to a manually ca	Customo
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	c) Adju	ustments					
			ly amounts pay chedule change:		er the Plan will be	e adjusted to ref	ect
	( )	abnormal v other facto level paym underestim	veather conditions. The estimate ent amount, ma	ons, histor ed annual ay be revis timated du	er the Plan may be trical usage at the adjusted billing, sed if the earlier ue to Customer under factors.	current premise and thus the me estimate was	
	,			•	at any time, rec the average pay		Compa
4.0	and pay delinqu added. monthly custom 4.05.01 amount	yable as prent, a 2 percent, a	ovided in Section ercent Delayed or may terminated or before its the APP will on on Bill, and	on 4.01, <u>F</u> Payment e the AP due date contain t shall als ired to the	Customer's APP Payment of Bills. Charge based P if customer fa for 2 consecut he information o show the over e amounts calcuod.	If such billing Is upon such billing lails to pay any ive months. Buspecified in surage or underage	pecome g will the average illings bsection
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o supplement or separat all modify the tariff as	e understanding shown hereon.	Sheet 22 of 32 Sheets
	GENERAL TERMS	AND CONDITIONS
4.06.07	Settlement Balance (the net a under the rate schedule the curvature Average Payment amounts) Adjustment shall be used for APP bill for the twelve months may occur upon customer's receive of customer's account (company shall review each Review, upward or downward a rate changes, variations in us Adjustment shall be limited to	A Periodic Review Adjustment shall consist of the accumulated difference between billings calculated astomer takes Electric Service under and the billed divided by twelve (12). The Periodic Review determining an increase or decrease to customer following the Periodic Review. A Periodic Review quest to review customer's APP or upon Company e.g., as a result of edits in Company's billing system customer's APP at least annually. The Periodic adjustments, may result from, but are not limited to age, or weather conditions. The Periodic Review an increase or decrease of 30% of customer's APP and the provide for a greater of
4.06.08	system, the Settlement Balanc part of the APP monthly bill c Adjustment.  Termination of the Average Parents	e (also referred to as cumulative balance) become alculation and thus eliminates this Periodic Revie
4.06.08	system, the Settlement Balanc part of the APP monthly bill of Adjustment.  3 Termination of the Average Parto month, unless terminated upon a. Termination may occur at the b. If there is a 60-day arreat provisions in Section 5.01, Conmay be terminated. The Custo payable, and bills based on	e (also referred to as cumulative balance) become alculation and thus eliminates this Periodic Reviewment Plan: The election shall continue from monon the occurrence of any of the following event:  The request of Customer.  The request of Customer of billing or pursuant to any of the ditions for Discontinuing Electric Service, APP billing of the property of the ditions of the di
	system, the Settlement Balanc part of the APP monthly bill of Adjustment.  3 Termination of the Average Parto month, unless terminated upon a. Termination may occur at the b. If there is a 60-day arreat provisions in Section 5.01, Conmay be terminated. The Custopayable, and bills based on Customer may reelect to be bill.	e (also referred to as cumulative balance) become alculation and thus eliminates this Periodic Review when the Plan: The election shall continue from more than the occurrence of any of the following event:  The request of Customer.  The request of Cust
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AL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EV	ERGY KANSAS CENTRAL SCHEDU	JLE Section 4
(Name of Issuing Utility)	Replacing Schedule	e GT&CSection 4— Sheet
ICAC CENTRAL CERVICE AREA	23	
		L 22 2016 L 10
to which schedule is applicable)	which was filed	<del>June 23, 2016</del> January 18
te understanding shown hereon.	Sh	eet 23 of 32 Sheets
notifying the Company.		
No interest shall be due from termination.	or payable to the Customer	as a result of APP billing
this APP in no way modifies Customer's rights or obligation	, terminates or suspends a s, under the General Rules	any of the Company's o and Regulations Applying
<u>Veather Rule</u> :		
and disconnection procedures allows a qualifying Resident Electric Service during the payment agreement with Converse 1 through March 3 the temperature will drop below	s for any qualifying Reside tial customer the opportuled designated cold weather ompany. The cold weath 1, when the National Weath 35 degrees (activating ten	ntial customer. The rule nity to retain or restore period and enter into a ner period extends from her Service forecasts tha
2 <u>Customer's Responsibilities</u> :		
i) informs Company of the	e inability to pay a bill in full;	;
ii) gives Company suffici agreement;	ent information to develop	an appropriate paymer
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nuary 18 2021		
	notifying the Company.  No interest shall be due from termination.  General Rules and Regulation this APP in no way modifies Customer's rights or obligation to Electric Service, including to five service provisions.  Weather Rule:  Applicability: The provisions and disconnection procedures allows a qualifying Resident Electric Service during the payment agreement with Converse 1 through March 3 the temperature will drop below mid 30s or colder within the following and the Cold Weather provisions:  a) Any Residential customer under the Cold Weather provisions:  i) informs Company of the ii) gives Company sufficing agreement;	Replacing Schedule  ISAS CENTRAL SERVICE AREA  A to which schedule is applicable)  Which was filed

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o supplement or separate understanding hall modify the tariff as shown hereon.		Sheet	24 of 32 Sheets
GE	NERAL TERMS AND C	ONDITIONS	
,	for federal, state, loca ner may be eligible;	I, or other utility ass	istance funds for which
twelfth billing p	an initial payment of or of customer's bill for o period for which Electric sconnection and recon t; and	current consumption Service was provided	during the most recen I, plus the full amount o
of o Ele unp	ers into a payment agre customer's obligation to ctric Service. Such p paid account balance to nths.	pay past, current, payment agreement	and future charges fo shall allow customer's
,	n, a payment agreem and individualized to cus	_	•
Company circumstan	nding the requirements may accept a lesser ices of need provided th ite customer's entire arre	amount when it is at the initial payment	able to verify specia
4.07.03 <u>Company's Re</u> Rule are outlin	esponsibilities: Compar ned as follows:	ny's responsibilities u	nder the Cold Weathe
, , , , , , , , , , , , , , , , , , , ,	shall mail written notice ays prior to the cold we		
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Effective <u>January 18</u>	2021		

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ERGY KANSAS CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a.	EVERGY KANSAS CENTRAL SCHEDULE Section 4
(Name of Issuing Utility)	Replacing Schedule <u>GT&amp;CSection</u> 4— <u>Sheet</u>
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EVERGY KANSAS CENTRAL SERVICE AREA	
(Territory to which schedule is applicable) 2021	which was filed <u>June 23, 2016January 18</u>
o supplement or separate understanding hall modify the tariff as shown hereon.	Sheet 25 of 32 Sheets
·	IS AND CONDITIONS
a notice to each Resider the most recent cold w	g Electric Service. In addition, Company shall also maintial premise that has been disconnected during or afte veather period and remains without Electric Service y of the notice with the Commission.
Electric Service, Company prior to Company's terms of record by telephone customer of record on telephone contact on the during the phone call(s) service, Company's emp	rements of Section 5.01, Conditions for Discontinuing my shall, during the first 24 hours of the 48 hour period ination of Electric Service, attempt to contact custome and make one attempt at a personal contact with the day prior to termination of Electric Service in the day was not made. If customer is not contacted or the personal contact the day prior to termination of eloyee shall leave a disconnect message on the door or act. There will be no charge for this service.
the activating tempera temperature is then for disconnection may not b	ction, Company must receive a 24-hour forecast above ture from the National Weather Service. If the ecasted to be below the activating temperature, the be carried out and Company must wait for another 48 activating temperature and follow the same procedure
day disconnect notice pr <u>Discontinuing Electric</u> disconnect message left	ustomer, in the telephone contact, with the normal 10 repared in accordance with Section 5.01, Conditions for Service, the personal contact, and the additional on customer's door, of the following information:
i) that Company opera	ates under a Cold Weather Rule and that there are
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(Name of Issuing Utility)  Replacing S  26  EVERGY KANSAS CENTRAL SERVICE AREA	Index
(Name of Issuing Utility)  EVERGY KANSAS CENTRAL SERVICE AREA  (Territory to which schedule is applicable)  O supplement or separate understanding all modify the tariff as shown hereon.  GENERAL TERMS AND CONDITIONS  opportunities for customer to avoid discon complying with the Customer's Responsibilities:  ii) that Customer must meet the requirements Customer's Responsibilities:  iii) that Company maintains a list of organizat available to pay utility bills;  iv) inform the customer of, or provide a list of the customer may qualify. Prior to discupayments over a period of fewer than 12 mc the customer of the customer's right to current and future consumption and to hat through an initial payment and equal installing v) that Company offers a third party notification vi) that formal and informal complaint proceed prior to termination during the cold weather customer the telephone number of the Com Office.  e) Except as specified in Section 5.01, Conditing Service, Company shall not disconnect custom local National Weather Service office has fore below 35 degrees Fahrenheit or that it will be in next 48-hour period.  f) Company will not assess customer an additional	SCHEDULE Section 4
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vi) that formal and informal complaint proceds prior to termination during the cold weather customer the telephone number of the Composition Office.  e) Except as specified in Section 5.01, Condit Service, Company shall not disconnect custom local National Weather Service office has forestellow 35 degrees Fahrenheit or that it will be in next 48-hour period.  f) Company will not assess customer an additional	ussing any Cold Weather Rule onths, the Company shall inform have an Average Pay Plan for ave the arrearage amount paid nents over the next 11 months;
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THE STATE CORPORATION COMMISSION OF KANSAS  VERGY KANSAS CENTRAL, NC., & FYERGY KANSAS SCUTH, INC. day. EVERGY KANSAS CENTRAL.  (Name of Issuing Utility)  Replacing Schedule.  (Territory to which schedule is applicable)  Territory to which schedule is applicable)  Which was filed  (Territory to which schedule is applicable)  Sheet 27 of 32 Sheets  GENERAL TERMS AND CONDITIONS  for qualification under the Cold Weather Rule. However, an assessment of a Security Deposit made under the provisions of the existing standards and in conjunction with the Cold Weather Rule is appropriate if amortized over the payment plan period. The Security Deposit shall not be amortized over a period less than the period stated in Section 3.02, Security Deposit.  g) When customer contacts Company for assistance under the Cold Weather Rule is appropriate if amortized over the payment plan period. The Security Deposit, shall not be amortized over a period less than the period stated in Section 3.02, Security Deposit.  g) When customer contacts Company for assistance under the Cold Weather Rule or generally regarding energy conservation measures, Company shall inform customer of the long—range advantages of weatherization programs and encourage customer to apply for weatherization and insulation assistance. Company shall also inform customer of the availability of an energy analysis.  4.07.04  Default: Unless subsequently cured by customer, if customer provides Company with a check, electronic payment or draft with insufficient funds for the initial payment or for any installment of the payment plan, then customer shall be indefault of the Cold Weather Rule Payment Plan. A customer who defaults on a Cold Weather Rule Payment Plan. A customer who defaults on a Cold Weather Rule Payment Plan. A customer who defaults on a Cold Weather Rule Payment Plan shall not be eligible for an Extended Payment Plan and the payment plan if it complies with the provisions of subsection 4.07.02, Customer's Responsibilities. This includes making an initial	THE STAT	TE CODDOD						
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Security Deposit made under the provisions of the existing standards and ir conjunction with the Cold Weather Rule is appropriate if amortized over the payment plan period. The Security Deposit shall not be amortized over a period less than the period stated in Section 3.02, Security Deposit.  g) When customer contacts Company for assistance under the Cold Weather Rule or generally regarding energy conservation measures, Company shall inform customer of the long_range advantages of weatherization programs and encourage customer to apply for weatherization and insulation assistance Company shall also inform customer of the availability of an energy analysis through the Audit for Conservation Today (ACT) program, and the benefits and associated costs of the energy analysis.  4.07.04 Default: Unless subsequently cured by customer, if customer provides Company with a check, electronic payment or draft with insufficient funds for the initial payment or for any installment of the payment plan, then customer shall be in default of the Cold Weather Rule Payment Plan. A customer who defaults on a Cold Weather Rule Payment Plan shall not be eligible for an Extended Paymen Plan under Section 4.08 unless customer pays Company the arrearages from the prior Cold Weather Rule Payment Plan. A customer that defaults on a Cold Weather Rule Payment Plan shall be eligible to enter into a new Cold Weather Rule Payment Plan shall be eligible to enter into a new Cold Weather Rule Payment Plan if it complies with the provisions of subsection 4.07.02, Customer's Responsibilities. This includes making an initial payment and payment of any disconnect or reconnect charges. Once customer has been informed of the payment plans offered under the Cold Weather Rule, any payment plan that is negotiated by customer and Company shall be considered to be a Cold Weather Rule Payment Plan. However, a customer with a payment plan of less than 11 months shall not be in default of that payment plan if the payments made prior to customer's default are e			GE	NERAL TERMS	AND CON	DITIONS		
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	lump sum assistance.			
4.07.0	7 <u>Disconnections under</u> customers Electric Ser detailed in Section 5 provisions are modified	rvice after proper of Disconnection of	notice is given pur of Electric Service	suant to the provisions
	<ul><li>a) Company may di unauthorized use, i bypass) on or abou</li></ul>	nterference, tampe	ering or diversion of	er causes or permits Electric Service (mete
				on notice is provided to sion's Protection Office
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ERGY KANSAS	S CENTRAL, INC., & EVERGY KANSAS SOUTH, INC. d.b.a. EVE	RGY KANSAS CENTRAL SCHEDULE Section 4					
	(Name of Issuing Utility)	Replacing Schedule <u>GT&amp;CSection 4</u> <u>Sheet</u>					
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To supplement of hall modify the	or separate understanding tariff as shown hereon.	Sheet 31 of 32 Sheets					
	GENERAL TERMS	AND CONDITIONS					
	providing notice, Company shall have shall have no obligation to pay custome	no responsibility to the third party and the third partyer's delinquent bill.					
4.10	Charges For Work Done On Customer's Premises By Company: Except as provided in Section 6, Customer's Service Obligations, Company shall charge customer for al materials furnished and work done on customer's premises beyond the Point of Delivery. Company shall charge customer once the investigation of a suspected unsafe condition is completed. Unless the unsafe condition on customer's premises is a result of Company's negligence, then no such charges shall apply to customer. Any charge shall be based upon Company's existing schedule of charges. Company shall not charge customer for replacement or repair of equipment furnished and owned by Company on customer's premises unless the repairs or replacements were caused by customer or customer's agent's negligence or misuse.						
4.11		all provide general information explaining overa gh bill inserts or direct mail when new rates ar					
4.12	Seasonal Disconnect Service: Billings shall be on a year-around basis for customers unless the individual Rate Schedule or Rider under which customer takes Electric Service provides otherwise. The customer charge in the rate schedule shall apply during the off-season months when no Electric Service is used for those customers whose Electric Service requirements are seasonal. Examples of those customers include, but are not limited to, outdoor theaters, drive-ins, amusement parks, sport centers, golf courses, driving ranges, gun clubs, saddle clubs, swimming pools, etc.						
4.13	Company the cost of reviewing its rec	arge: Customer or customer's consultant shall pa ords, time spent calculating potential refund and or t or the Kansas Department of Revenue regarding					
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			GENER/	AL TERMS AND	CONDITIONS			
			4.	BILLING AND PA	YMENT			
4.01	<u>Paym</u>	ent of Bills:						
	A.	A. All bills for Electric Service are due and payable upon receipt. Normally bills shall be sent by mail. In addition, Company offers customers an electronic (e-mail) billing option. Customer may change this option at any time. The non-receipt of a bill by customer shall not release or diminish the obligation of customer with respect to the full payment thereof, including the delayed payment charge. If the last calendar day for remittance falls on a day when Company's authorized agents are not available to the general public, then the final payment date shall be extended through the next business day.						
	B.	B. Residential customer bills for Electric Service are delinquent on the date specified thereon. This date is the last date payments that are received can, in the normal and reasonable course of business, be credited to customer's account in preparation of the next succeeding normal bill. Unless otherwise specified by contract or applicable Rate Schedule, non-residential bills for Electric Service are delinquent 15 days after the mailing date of bill.						
4.02	Resp	onsibility for E	<u> Bill Payment</u> :	:				
	A.	A. Customer's failure to pay obligations to and claims by Company under customer's Service Agreement for utility related services shall constitute a default justifying discontinuance of Electric Service under Section 5 of these General Terms and Conditions. Customer's failure to pay Company other than amounts due Company under customer's Service Agreement for Electric Service, shall not be a default justifying discontinuance of customer's Electric Service under Section 5 of these General Terms and Conditions. Company's failure to pay customer when required or to give customer credit shall not justify customer's failure to pay the amounts due Company under customer's Service Agreement for utility related services nor prevent customer from being in default. Default shall be determined as follows:						
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			GENERAL TERMS AN	D CONDITIONS				
		1.	customer's failure to conform to th	ese General Terms and Conditions,				
	<ol> <li>customer's failure to pay in full any delinquent amount due Company customer's Service Agreement for utility related services, and</li> </ol>							
		3.		ull any delinquent amount due Company unde utility related services shall be separate from othe ompany and customer.				
	В.	of, the be cus	Company shall not threaten or refuse service to, or threaten or disconnect Electric Service of, a customer for an outstanding debt on an account unless the individual either signs the service agreement on the account or agreed orally at time service was established be responsible for the account. The only exception to this rule is when an individual arcustomer, who signed the Service Agreement or orally agreed to be responsible for the account at the time Electric Service was established, lived together when the debt was incurred and continue to live together.					
	C.	Ser		lectric Service to or threaten or disconnect Electring debt more than five years old under a signeer an oral agreement.				
4.03	Meth	ods o	of Payment					
	A F	avm <sub>e</sub>	ent By Mail:					
	, <u>.</u>	1.	Customers paying by mail shall pla	ace a check or money order in a clearly addresse ment to cause it to arrive at Company's remittanc de delinquency date.				
		2.		ck and said personal check is returned by the bar t funds, then Company may assess an Insufficien to Sections 12.07.				
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	3.			nake payment of bills b fied checks or money o	y cash at an authorized rders.
	4.	elects to convert p transaction is return	personal checks in rned by the bank t sess a charge of	to electronic transactio for non-payment due to	nsactions. If Company n(s) and said electronic insufficient funds, then ection 12.08, Insufficient
В.	<u>Auth</u>	norized Pay Agents:			
	1.	authorized network customers can ma	rk of non-utility ake payments in	businesses at appro	stablish and maintain an priate locations where I checks, an electronic r cash.
	2.			provide a complete list diated fees payable by c	of all available payment customers.
	3.		ue to insufficient fu	unds, then company ma	k is returned by the bank ay assess an Insufficient
	4.	Company or its age and said electroni	ent elects to conve ic transaction is re eturns, then Comp	rt personal checks into a eturned by the bank f any may assess a char	ectronic transactions. If an electronic transaction or non-payment due to ge of \$30.00 pursuant to
	5.	Company may rec certified checks or		make payment of bills	s by cash or by mailing
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			GENER	RAL TERMS AND	CONDITIONS		
C.	to is:	etronic Payment or Draft: Customer may request Company or an Authorized Pay Agesue a draft or electronic transaction on the customer's account in a U.S. finar tution for payment of customer's bill for utility services.					
	1.	The	decision to ac	cept an Electroni	c Payment shall be so	lely that of Company.	
	2.	repr	esentative or	through automa ystem. Reques	ated processes such	hrough a live telephone as an interactive voice t may be made through	
	3.	to th	e customer's a	account as if payn		orized payment processes d at Company's remittance nent.	
	4.			sure that sufficie nic Payment or Di		to pay the amount of the	
		a.		-	ed to Company for ins .08 <u>Insufficient Funds</u>	ufficient funds may incur a <u>Service Charge</u> .	
		b.			o Company for insufficient funds may incur a charge nsufficient Funds Charge.		
		C.		ner's account to b		y for insufficient funds may as if the payment had never	
		d.			e an Electronic Payme y one or more insuffici	ent or Draft for a customer ent funds payments.	
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D.	paymer service	nt by customer's s. Commercial a	s approved credi and Industrial cus	t card for payment of stomers will pay to autl	authorized agent to accept customer's bill for utilination of the customer's will incur national customers will incur national customers.		
		he decision to acuthorized agent.	cept a credit car	d payment shall be sol	ely that of Company or it		
	re re	Company may administer credit card payment requests through a live telephone representative or through automated processes such as an interactive voice response (IVR) system or through Company's Internet web site or an authorized agents web site.					
	to	the customer's a	account as if payr		orized payment processed at Company's remittance ent.		
				any reason may cause nt had never been tend	customer's account to b dered.		
	w lir oı	ho has obtained mited to; reported r suspected use o	the use of a cre d or suspected us	dit card improperly. The of credit cards in a fra	ayments from a custome his may include but is no audulent manner, reporte Company or owner of th		
<ul> <li>E. <u>Debit Card Payment:</u> Customer may request Company or an authorized agent to a payment by customer's approved debit card for payment of customer's bill for services. Commercial and Industrial customers will pay to authorized agent a fee exceed the amount specified by third party processor. Residential customers will indifee.</li> </ul>							
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1		decision to ad orized agent.	ccept a debit card	l payment shall be solely	that of Company or its			
2	repre respo	Company may administer debit card payment requests through a live telephone representative or through automated processes such as an interactive voice response (IVR) system or through Company's Internet web site or an authorized agents web site.						
3	to the	customer's a	account as if payn	payment through authoring the second control of the customer's payment the customer's payments.	nt Company's remittance			
4			e responsible for the requested de	and ensure that sufficier bit payment.	nt funds are available to			
	a.		nay incur a charg	Company for insufficiengle pursuant to Section 1				
	b.			to Company for insuffic med delinquent as if the p				
	C.	customer w include, but fraudulent in	tho has obtained is not limited to; manner, reported	refuse to accept debit the use of a debit card reported or suspected u I or suspected use of owner of the debit card.	I improperly. This may use of a debit cards in a			
С	ustomer's	request, sys		ny may establish a pro raw the customer's billed institution.				
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	non		ayment and said payment is returned by the bank for ds, then company may assess an Insufficient Funds o Section 12.08.			
4.04	Meter Re	ading				
	4.04.01	Meter Reading Periods: Unless otherwise provided for in Company's General Term and Conditions or Rate Schedules or Riders, meters shall be read periodically in range of no less than 26 days and no more than 36 days for monthly billings Company may vary its monthly meter reading for customers to take into account the effects of connection, disconnection, or rerouting of meter routes. Company may adopt a cycle-billing plan for dividing its service territory into districts and for reading meters on a schedule of days throughout the month.				
	4.04.02	Customer Read Meters:				
		inaccessible meters, to rea period. Company's request forms provided by Company	comers in sparsely populated areas or customers with ad their meters at intervals approximating the billing as for meter readings by customers shall be on printed by or by customers using Company's Interactive Voice Such forms shall contain instructions as to method of			
		shall not be considered fina a year by Company and the readings. Company shall a 4.04.03, <u>Estimated Bills</u> , if t as provided in subsection	stomer will be used for billing purposes those readings al. Such customer's meters will be read at least once readings obtained shall be compared with customer's adjust customer's bill in accordance with subsection there is any difference between the readings. Except 4.04.03, Estimated Bills, a final bill when Electric II be based on an actual reading by Company.			
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	GENERAL TERMS AND CO	UNDITIONS			
4.04.03	Estimated Bills:				
	accordingly. Company may rende estimating procedures employed b	s usage for a billing period and render a bill or a bill based on estimated usage only if the by Company and any substantial changes in proved by the Commission. Company may sage in the following instances:			
	<ul> <li>i) to seasonal customers, provided an appropriate Rate Schedule is filed with the Commission and an actual reading is obtained before each change in the seasonal cycle;</li> </ul>				
<ul> <li>ii) when extreme weather conditions, emergencies, work stoppage broken meters or other equipment failures or other circumstant beyond Company's control prevent actual meter readings;</li> </ul>					
	premises for reading the meter a a reading of customer's meter forms upon which customer m	o reasonably obtain access to customer's and commercially reasonable efforts to obtain r, such as mailing or leaving pre-addressed may note the readings or IVR system which readings or enter the meter read via een unsuccessful;			
	iv) when customer does not fu Company; or	urnish a meter reading as requested by			
	v) as customer's final, initial or con	rected bill, but only when:			
	<ol> <li>customer so requests are made to the bill up by Company;</li> </ol>	provided any necessary adjustments pon a subsequent actual meter reading			
	an actual meter reading usage, but is used in estimate	would not show an actual customer's ating usage; and			
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	GENERAL	L TERMS AND CONDITIONS
		al meter reading cannot be taken because of a eter or other equipment failure.
	meter reading on entering the met usage, Company	an estimated bill, Company may request customer to provide a pre-addressed forms or through Company's IVR System or by ter read through Company's Internet site. When estimating y shall consider customer's historical consumption, current imilar customers for whom actual meter readings were obtained the billing period.
	providing otherwis more than three ( If the meter is inac reading as reques Such customer's adjustment, if ne charge customer	where customer is serviced under an approved Rate Schedule se, Company will not render a bill based on estimated usage for (3) consecutive billing periods or six (6) billing periods per year. In company company may render an estimated bill as necessary. In meters will be read at least once a year by Company and an excessary, shall be made as provided herein. Company may be a meter reading charge as provided in Section 12.02, Meter if a special reading is required.
	reasons therefore least 36 months.	renders estimated bills, it will maintain accurate records of the e and efforts made to secure actual readings for a period of at All such bills shall state that they have been based on estimated pany shall make any appropriate adjustments upon subsequent eter by Company.
4.04.04	Estimated Bill Proced	<u>dure:</u>
	meter read is unavail plus three-prior days t estimation attempt w historical reads from the	Advanced Metering Infrastructure (AMI) meters, when a current lable, the system will average consumption from the last read to estimate the read. If that information is not available, a second will be made. The system will average the usage from five the previous year. It will average the usage from the read in prior day as being estimated along with the three days prior and one
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		GENERAL	TERMS AND CON	DITIONS		
		manual process. The usage information from customers with like pre	Billing Department in the same premise mises. on-AMI meters, whe	will estimate usa e and if and not a en a current meter	then the estimation is a ge based on historical available, the usage of read is unavailable, the	
		the previous year. If t attempt will be made second estimation atter	hat information is in by averaging the un ppt is not successfu will estimate usage	not available, a s sage from the pri I, then the estimati based on historic	s after the same date of second read estimation for two readings. If the on is a manual process. usage information from rs with like premises.	
	4.04.05	Meter Reading Charge	<u>::</u>			
		a) If a customer who has agreed to read customer's own meter fails to furnish a reading to Company for two consecutive billing periods, Company shall read customer's meter and may assess customer a Meter Reading Charge as filed in Section 12.02, Meter Reading Charge.				
		reread customer's regular read, Comprovided in Section	meter. However, sl npany may assess on 12.02, <u>Meter R</u> ndicate that the regu	hould the reread v customer a Me Reading Charge.	Il at customer's request, verify the accuracy of the ter Reading Charge as Should the reread of rect, Company will waive	
4.05	Customer	Rilling:				
1.00	4.05.01	Information on Bill: Cu	stomers' bills will sl	how:		
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	a)		meter reading for the billing n an electronic meter excer ed on estimated usage and	ot that an estimated billing	
	b)	the date of the most recent	meter reading and the date	e of the billing;	
	<ul> <li>the final date by which a payment can be received before a Delayed Payment Charge is imposed;</li> </ul>				
	d) the actual or estimated Electric Service supplied during the billing period;				
	<ul> <li>e) the comparative energy consumption for the current billing period and the comparable period a year ago;</li> </ul>				
	f)	the fuel, power or energy the total amount due;	cost adjustment in cents pe	er kilowatt-hour (kWh) and	
	g)	the amount due for promp payment;	ot payment and the amoun	t due after delinquency in	
	h)		narges due for past due ac sconnection or reconnect g adjustments, and other ut	tion charges, installment	
	i)	underage of amount paid	rage Payment Plan, the do d to date as compared to 's normal billing process for	the cumulative amount	
	j)	the monthly amounts due Cold Weather Rule or other	from customers paying dow r payment plans;	vn an arrearage under the	
	k)	the total amount due for the	e current billing period;		
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	,		, state and local sales t ise ordered by the Con	axes or other surcharges nmission; and
	make a report,	inquiry or compla		ce where customer may ted bill, service rendered,
4.05.02	services other cha authorized by tariff the sale of mercha	arges for special or otherwise special or otherwise special or otherwise special or otherwise.	ll services. Special ecifically regulated by to or services performed	the bill for utility related services are those not he Commission, such as in connection therewith. I separately from charges
4.05.03	Billing Adjustments	<u>:</u>		
	reading by custon for bills rendered readings by Columbia.	omer will be show ed during the pe mpany. The adju	n on the bill. The adjus riod between the prior sted bill shall show the Company. Any credit	stimated usage or a meter stment shall be calculated and most recent meter credit due to customer or due to customer may be
	Credit Due Ame balance is due approval of Con of time at least to an estimate	ount, and custome and payable to npany, pay the an equal to the adjus	er so requests, the am Company, customer nount in equal monthly isted billing period. In noor an amount which is	pecified in Section 12.03, nount will be refunded. If may, upon request and installments over a period o case will an adjustment is less than the amount
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	GENERAL TERMS AN	ND CONDITIONS				
4.05.04	Prorated Bills:					
	a) Unless otherwise provided for in the application Rate Schedule or Rider, customer's Electric Service bills will be prorated for connections, disconnections or rerouting of meter routes if the billing period is less than 26 days or more than 36 days.					
	,	b) Unless otherwise ordered by the Commission, Company shall prorate customer's bill during the billing month rates or tariffs become effective.				
	c) If Company has an approved power adjustment mechanism fuel and purchased power, proposed on the estimated usage assorted on the bill.	n or Rate Schedule provide proration of these charge prorate these charges, the	ing for the adjustment of es will be at Company's n each adjustment factor			
4.05.05	Delayed Payment Charge:					
	a) If the bill becomes delinquent,     2 percent of the delinquent am     and Company may initiate any	ount owed for current Elec				
	b) Non-Residential customers where delinquency date due to opportunity to receive a copy cost. Moreover, if a non-Resided additional 14 days in which to provided that customer agrees the amount owed for current be canceled upon Non-Resided to pay any bill before the extended agreement with the same customers.	internal bill paying proc of each bill at a second idential customer chooses pay monthly bills before s to pay a fee each month utility service. Customer' ential customer's request of ended delinquency date.	edures will be given an location at no additional s, Company will allow an they become delinquent n equal to one percent of s service agreement will or upon customer's failure			
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4.05.06	credited first to the balance outstar	es partial payment for the total bill, payment will be ading for Electric Service beginning with the oldest by charges, such as disconnection or reconnection es.			
4.05.07	Combined Payment for Several Me	eters:			
	Company may make an agree     Payment Charge otherwise app	ement with customer not to assess the Delayed plicable if customer:			
	<li>assumes responsibility for payment of multiple utility bills from Company which become due on different dates in the month;</li>				
	<li>ii) notifies Company in writing setting forth the location where such Electric Service is rendered including the respective names in which the accounts are carried; and</li>				
	iii) intends to make payment o one of such accounts.	f all bills on or before the delinquency date of any			
	,	ion under this subsection 4.06.07 if customer fails ne limit of the one account specified in customer's			
	Company shall collect Delayed on the basis of each single bil automatically be canceled after	the time selected for payment of the bill, then Payment Charges as required in Section 4.05.05 ling. Company's agreement with customer shall or the third time the Delayed Payment Charge is ring any consecutive 12-month period.			
4.05.08	location supplied will be metered a or metering facility is set at one	Each class of Electric Service at each separate nd billed separately. When more than one meter premise for customer's convenience, or when different premises, the readings of the separate			
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GENERAL TERMS AND CONDITIONS  meters will not be combined for billing purposes unless the applicable Rate Schedule provides otherwise. When more than one meter or metering facility is set for Company's convenience, the readings of the separate meters may be combined for billing purposes.  4.05.09 Correction of Erroneous Bills: In the event of an error in billing, Company shall issue a corrected bill. The corrected bill shall show the adjusted amount due or amount to be credited. Any amounts paid by customer on the erroneous bill shall be shown as a credit on the corrected bill. However, if the amount is greater than the amount specified in Section 12.03, Credit Due Amount, and customer so requests, the amount will be refunded. No corrected bill shall be issued for a period exceeding 12 months, unless the date of the error can be determined in which case the correction shall be computed back to but not beyond such date. No correction for erroneous bills need be made for amounts equal to or less than that specified in Section 12.04, Bill Error Amount.  4.06.01 Availability: Upon mutual agreement between customer and Company the Average Payment Plan (APP) is available to any customer who qualifies for Electric Service under Company's Residential Electric Service and Small General Service rate schedules (excluding industrial) and Churches on any rate schedule.  4.06.02 Eligibility: To be eligible to be billed under the terms and provisions of the APP, the Customer must meet the following requirements:  a) The Customer must be currently receiving service under one of said schedules.  b) The Customer must have received service continuously at the Customer's present premises for at least twelve (12) months prior to the election or agree to the Company's estimate for such service to be determined in accordance with section 4.06.04 Calculation of APP monthly amount.	EVEF	RGY KANSA	S CENTRAL SERVICE AREA	Replacing Schedule Section 4 Sheet 15
## Company's convenience, the readings of the separate meters may be combined for billing purposes unless the applicable Rate Schedule provides otherwise. When more than one meter or metering facility is set for Company's convenience, the readings of the separate meters may be combined for billing purposes.  ### 4.05.09    Correction of Erroneous Bills: In the event of an error in billing, Company shall issue a corrected bill. The corrected bill shall show the adjusted amount due or amount to be credited. Any amounts paid by customer on the erroneous bill shall be shown as a credit on the corrected bill. However, if the amount is greater than the amount specified in Section 12.03, Credit Due Amount, and customer so requests, the amount will be refunded. No corrected bill shall be issued for a period exceeding 12 months, unless the date of the error can be determined in which case the correction shall be computed back to but not beyond such date. No correction for erroneous bills need be made for amounts equal to or less than that specified in Section 12.04, Bill Error Amount.  ### 4.06.01    Average Payment Plan:		(Territory to	which schedule is applicable)	which was filed January 18, 2021
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present premises for at least twelve (12) months prior to the election or agree to the Company's estimate for such service to be determined in accordance with section 4.06.04 Calculation of APP monthly amount.  Issued July 28, 2025 Month Day Year  Effective			a) The Customer must be currer	tly receiving service under one of said schedules.
Month Day Year  Effective			present premises for at least the Company's estimate for s	swelve (12) months prior to the election or agree to such service to be determined in accordance with
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	c) The Customer m Company.	ust not have any	delinquent amount	not in dispute with the
	,	st satisfy, and be ir tions Applying to E		the Company's General
4.06.03	Election: Commencing after the implementation of the Customer Care and Billing (CCB) system, each month the Company will notify eligible Customers then served under Residential Service or Small General Service rate schedules of the APP by issuing a bill which shall contain two amounts: the actual amount due, and the Average Payment amount due under the Plan. The Customer elects to pay under the APP if the Customer pays the Average Payment amount. A Customer may also elect to be billed under the APP at any time by contacting the Company's Customer Care Center.			
4.06.04		rrears shall be info	rmed of, and may	ustomers who have an elect to be billed on this
				us payment agreement, ld Weather Rule or this
	b) The arrearage is r	not as a result of ta	mpering or diversion	า;
	the amount in arre		lve (12), plus the Av	nts, an amount equal to erage Payment amount,
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	one-twelfth of the arrears amo service, shall be considered accordance with the provisions full of the total amount in arread is in default may be removed.	ke timely payments of the Average Payment plus unt, or who causes or permit diversion of electric d in default, and subject to disconnection in s of Rule 5. The Company may require payment in rs as a condition of reconnection. A Customer who ed from the APP and shall not be eligible for I amounts owed are paid in full.		
4.06.05	4.06.05 Calculation of Average Payment Plan monthly bills: Each month Company scalculate customer's APP monthly bill based upon available history estimated if known, not to exceed the prior 12 calendar months. The monthly APP bill shall the sum of:			
	a) current Net Monthly Bill, plus			
	b) previous 11 Net Monthly Bills,	estimated if not known, plus		
	<ul> <li>c) financial transactions that wou rebill), divided by</li> </ul>	ld impact customer's monthly bill (e.g., rebate and		
	d) twelve (12), plus			
	e) Periodic Review Adjustment a	nount.		
	•	tation of the Customer Care and Billing (CCB) rage Payment Plan will be as follows:		
	calculation of the Plan paymen of bills for the Customer. Each (12) bills for the Customer, alon compared to actual usage ((popayment will automatically adjusted)	2) months of usage history at the premises, the t will be the average of the last twelve (12) months month, the Company will average the prior twelve g with the cumulative balance of the Plan payments rior 12 bills + over/under balance)÷ 12); the Plan ust on the next month's bill if there is more than a from the current Plan payment amount.		
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		GENER	RAL TERMS AND	CONDITIONS		
	b)			` '	e history at the premises, 9) months of bills for the	
	If the Customer does not have nine (9) months of usage history at the premises, but is otherwise eligible for an APP, the Customer must speak to a Customer service representative (CSR). At that time, the CSR will manually calculate an average payment amount by viewing usage history of nearby Customers with like premises.					
		premises of Conserviced under premises of Conserviced under premises of Conservice premises	Customers served r Residential Ser ustomers served	I under the same rate vice rate schedules and under the same rate sch	nt, "like premises" means schedule for Customers d "like premises" means edule and operating in a I General Service rate	
		than nine (9) m	onths of usage hi		schedules who have less Il be ineligible for the plan s not available.	
	c)	Adjustments				
		• •	ily amounts payal chedule changes.	ole under the Plan will be	e adjusted to reflect	
		abnormal vother factor level paymunderestim	weather condition irs. The estimated lent amount, may nated or overestin	ole under the Plan may be so, historical usage at the diannual adjusted billing, be revised if the earlier of the dianted due to Customer uses, or other factors.	current premise, or and thus the monthly estimate was	
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ipplement or separate un modify the tariff as show	derstanding vn hereon.		Sho	eet 19 of 28 Sheets
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	,		nay, at any time, reques o the average payment	t that the Company revie amount.
4.06.06	and payable as prodelinquent, a 2 per added. Company monthly billing on customers using the Information on Bill,	covided in Section ercent Delayed For may terminate or before its done APP will contain, and shall also slared to the amounts.	n 4.01, Payment of Bills Payment Charge based the APP if customer ue date for 2 consecu in the information specif now the overage or unde	P monthly billings are dual of the company of the company and a company and a company and a company and a company's normal billings.
4.06.07	Settlement Balance under the rate sch Average Payment shall be used for detwelve months follocustomer's requestive customer's account shall review each or downward adjustive variations in usage limited to an increase customer may muramount.  Commencing with system, the Settle	ce (the net accumed the custon amounts) divided amounts) divided the remaining an inflowing the Period st to review customer's APP astments, may respect to the conference of the conference of the implements amont balance (asteroid to the implements amounts).	umulated difference be mer takes Electric Ser d by twelve (12). The Peterease or decrease to dic Review. A Periodic estomer's APP or upout of edits in Company's at least annually. The esult from, but are not ditions. The Periodic Resident of 30% of customer's AP rovide for a greater Petereation of the Customer also referred to as cum	ment shall consist of the tween billings calculated vice under and the billings calculated vice under and the billing riodic Review Adjustment shall shall be amount. Company arriodic Review Adjustment shall be amount. Company arriodic Review Adjustment shall
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	GENER	AL TERMS AND	CONDITIONS			
4.06.08	4.06.08 <u>Termination of the Average Payment Plan</u> : The election shall continue from to month, unless terminated upon the occurrence of any of the following event					
	a. Termination ma	ay occur at the re	quest of Customer.			
	in Section 5.01, terminated. The and bills based	, <u>Conditions for D</u> e Customers unpa on actual usage	iscontinuing Electric Se aid usage plus arrears s will be subsequently is:	nt to any of the provisions ervice, APP billing may be shall be due and payable, sued. The Customer may nts due and notifying the		
	No interest shall be termination.	e due from or pa	yable to the Customer	as a result of APP billing		
4.06.09	APP in no way mod rights or obligation	difies, terminates on s, under the Ger	or suspends any of the ( eral Rules and Regula	essly set forth above, this Company's or Customer's tions Applying to Electric discontinuance of service		
4.07 <u>Cold We</u>	ather Rule:					
4.07.01	disconnection proc qualifying Reside Electric Service du agreement with C through March 31,	edures for any quential customer ring the designate ompany. The custon at the National degrees (activatir	ualifying Residential cus the opportunity ed cold weather period old weather period ex Il Weather Service fored	v for special payment and stomer. The rule allows a to retain or restore and enter into a payment tends from November 1 casts that the temperature e in the mid 30s or colder		
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	GENERAL TERMS AND CONDITIONS					
4.07.02	Customer's Responsibilities:					
	<ul> <li>a) Any Residential customer with unpaid arrearage owed to under the Cold Weather Rule provided customer complice provisions:</li> </ul>					
	i) informs Company of the inability to pay a bill in full;					
	<ul><li>ii) gives Company sufficient information to develop an a agreement;</li></ul>	appropriate payment				
	<li>iii) applies for federal, state, local, or other utility assista customer may be eligible;</li>	nce funds for which				
	iv) makes an initial payment of one-twelfth of customer's twelfth of customer's bill for current consumption during t period for which Electric Service was provided, plus th disconnection and reconnection fees, plus any applical and	he most recent billing e full amount of any				
	<ul> <li>v) enters into a payment agreement with Company settir customer's obligation to pay past, current, and future Service. Such payment agreement shall allow custom balance to be amortized over a period not exceeding 11</li> </ul>	charges for Electric ner's unpaid account				
	<ul> <li>b) In addition, a payment agreement may contain arrangement and individualized to customer's particular situation.</li> </ul>	s mutually agreeable				
	c) Notwithstanding the requirements for an initial paymer Company may accept a lesser amount when it is ab circumstances of need provided that the initial payment an will eliminate customer's entire arrearage.	le to verify special				
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4.07.03	mpany's responsibilities	under the Cold Weather		
	30 days p currently r to each R recent col	orior to the cold wea receiving Electric Ser esidential premise th	ther period, to each Res vice. In addition, Compa at has been disconnecte d remains without Electric	Rule once a year, at least sidential customer who is ny shall also mail a notice od during or after the most construction. Company shall
	Electric S prior to C of record I of record on that da or the pe	ervice, Company shape ompany's termination by telephone and male on the day prior to to by was not made. If of ersonal contact the shall leave a disco	all, during the first 24 ho n of Electric Service, atto ke one attempt at a perso ermination of Electric Se customer is not contacted day prior to termination	nditions for Discontinuing ours of the 48 hour period empt to contact customer onal contact with customer rvice if telephone contact d during the phone call(s) of service, Company's door on the day prior to
	the activa is then for not be ca	ting temperature fron ecasted to be below rried out and Compa	n the National Weather S the activating temperatu any must wait for anothe	a 24-hour forecast above ervice. If the temperature re, the disconnection may be 48-hour forecast above ure prior to disconnection.
	disconned Discontinu	t notice prepared i uing Electric Servi	n accordance with Sec	ct, with the normal 10 day tion 5.01, <u>Conditions for</u> act, and the additional owing information:
	oppor	tunities for custome		Rule and that there are be of Electric Service by
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		,	omer must meet t r's Responsibilities		th in subsection 4.07.02,
			ipany maintains a to pay utility bills;	list of organizations fro	om which funds may be
		customer over a p customer future cor	may qualify. Prio eriod of fewer th of the customer's asumption and to h	r to discussing any Cold an 12 months, the Co right to have an Average	rangements for which the Weather Rule payments impany shall inform the Pay Plan for current and unt paid through an initial onths;
		v) that Comp	pany offers a third	party notification plan; a	nd
		to termin	ation during the	cold weather period.	vailable to customer prior Company shall provide n's Consumer Protection
	e)	Company sh National Wea	nall not disconned ather Service office	ct customer's Electric has forecasted the temp	ontinuing Electric Service, Service when the local perature to drop below 35 colder within the next 48-
	f)	for qualification Security Dep conjunction was payment plan	on under the Colo posit made under with the Cold We n period. The Sect	d Weather Rule. Howe the provisions of the e ather Rule is appropria	ity Deposit as a condition ver, an assessment of a xisting standards and in te if amortized over the amortized over a period posit.
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shan modify the tarm as sho						
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	or generally regarding energy customer of the long range encourage customer to appl Company shall also inform cu	pany for assistance under the Cold Weather Rule of conservation measures, Company shall inform a advantages of weatherization programs and by for weatherization and insulation assistance. Sustomer of the availability of an energy analysistation Today (ACT) program, and the benefits and of analysis.				
4.07.04	a check, electronic payment or dra for any installment of the payment Weather Rule Payment Plan. A Payment Plan shall not be eligible unless customer pays Company to Payment Plan. A customer that de be eligible to enter into a new Couthe provisions of subsection 4.07 making an initial payment and payment plan in the payment plan of less than 11 months the payments made prior to customer than the payment plan of the payment plan of the payment plan than than the payment plan than the paym	d by customer, if customer provides Company with aft with insufficient funds for the initial payment or plan, then customer shall be in default of the Cold customer who defaults on a Cold Weather Rule for an Extended Payment Plan under Section 4.08 the arrearages from the prior Cold Weather Rule afaults on a Cold Weather Rule Payment Plan shall ld Weather Rule Payment Plan if it complies with 7.02, Customer's Responsibilities. This includes ayment of any disconnect or reconnect charges, and of the payment plans offered under the Cold that is negotiated by customer and Company shall be rerule Payment Plan. However, a customer with contrast default are equal to or greater than the dired under an 11-month payment plan.				
4.07.05	Cure of Default:					
	a) Customer may cure a default of a payment agreement caused by:					
	<ul><li>i) making an initial payment <u>Responsibilities;</u></li></ul>	as required in subsection 4.07.02, <u>Customer's</u>				
	ii) paying all disconnection an default; and	nd reconnection charges incurred as a result of the				
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No supplement or separate understanding shall modify the tariff as shown hereon.	y .	She	et 25 of 28 Sheets
	GENERAL TERMS A	AND CONDITIONS	
iii)	for Electric Service incurr	provisions of the Cold Weared during customer's defauveen Company and custom	ılt shall be included in the
b) Cı	ustomer may cure default o	caused by theft or diversion	of Electric Service by:
i)	paying for the value of historic use;	the Electric Service divert	ted, estimated based on
ii)	making an initial paymen Responsibilities;	t as required under subsec	ction 4.07.02, <u>Customer's</u>
iii)	paying all disconnection customer's default; and	and reconnection charges	s incurred as a result of
iv)	charges, costs, damag Company's General Terr fraudulently used Compa	provisions of the Cold Vies, and Security Depos ns and Conditions when cuany's facilities shall be incl fior to restoration of service	sits provided for under ustomer has tampered or uded in the full payment
and re		Rule Agreement: Customer Rule payments if custome	
custo detaile	mers Electric Service afte ed in Section 5 <u>Disconnecti</u>	Meather Rule: The Corproper notice is given puon of Electric Service. The eather Rule period as follow	ursuant to the provisions disconnection provisions
, ur	. , ,	customer when custon ce, tampering or diversion of er's premises	•
Issued July Month	28, 2025 Day Year		
Effective Month	↑ Day Year		

				In	dex
		N COMMISSION			
EVERGY KANSA			OUTH, INC. d.b.a. EVERGY K.	ANSAS CENTRAL SCHEDUI	.E Section 4
	(Na	ame of Issuing Utility	y)	Replacing Schedule_	Section 4 Sheet 26
EVERG	BY KANSAS CE	NTRAL SERVIC	E AREA		
(7	Territory to which	schedule is application	able)	which was filed	January 18, 2021
No supplement shall modify the	or separate understar e tariff as shown here	ding eon.		Shee	t 26 of 28 Sheets
		GENE	RAL TERMS AND	CONDITIONS	
		,			on notice is provided to ssion's Protection Office,
		ii) 10 days at	fter a disconnection	n notice is sent, whiche	er is quicker.
		commercia		ffort, after full payme	possible, using every nt has been made by
	b)		•	customer misrepresents of obtaining or retaining	their identity or provides g Electric Service:
		,			on notice is provided to ssion's Protection Office,
		ii) 10 days at	fter a disconnection	n notice is sent, whiche	ver is quicker.
	c)	or electronic p	payment for the ini Rule payment pla	tial payment or an insta an and does not cure	insufficient funds check illment payment under a the insufficient payment tice is sent regardless of
4.08	Extended	Payment Plan:			
	Re Cu bei mo pay	sidential custonstomer will have no customer will have no customer willing off any arrear	omers with arrea we up to 12 months of the sum of the a g period for which age from a previou	rs during non-Cold to pay off an arrearage rearage plus the bill for Electric Service was prescold Weather Rule pl	ent plan is available to Weather Rule periods. e with the initial payment roonsumption during the ovided. Customer must an or Extended Payment ustomers of this option.
Issued	July	28,	2025		
	Month	Day	Year		
Effective					
	Month	Day	Year		

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THE STATE (	CORPORATIO	N COMMISSION	OF KANSAS			
EVERGY KANSAS			JTH, INC. d.b.a. EVERGY K.	ANSAS CENTRAL SCHEDULE Section 4		
	(Na	ame of Issuing Utility)	)	Replacing Schedule <u>Section 4</u> Sheet	27	
EVERG'	Y KANSAS CEI	NTRAL SERVICE	AREA	Replacing Schedule <u>Section 4</u> Sheet		
(T	erritory to which	schedule is applical	ble)	which was filed January 18, 2021		
No supplement of shall modify the	or separate understan tariff as shown here	iding		Sheet 27 of 28 Sheets		
<u> </u>						
		GENER	RAL TERMS AND	CONDITIONS		
	4.0 billi del	1, <u>Payment of</u> ng will be ad inquent. Comp	<u>Bills</u> . A 2 percended if an Extended any may terminate	ings are due and payable as provided in S nt Delayed Payment Charge based upon ded Payment Plan monthly billing bed e an Extended Payment Plan if customer f onthly billing on or before its due date.	such comes	
		ended Paymen 5.01, <u>Informatio</u>	•	contain the information specified in subs	ection	
4.09	interested delinquent maintain th providing r	<u>Third Party Notification</u> : Upon mutual agreement between Company, customer and any interested third party, Company will notify such third party when customer's bill becomes delinquent. The purpose of this agreement is to afford customer all available methods to maintain the account balance on a current basis and retain Electric Service. Other than providing notice, Company shall have no responsibility to the third party and the third party shall have no obligation to pay customer's delinquent bill.				
4.10	Section 6, furnished a shall charge Unless the then no su existing so of equipme	Customer's Ser and work done ge customer ond unsafe conditi ch charges sha hedule of charg ent furnished ar	rvice Obligations, on customer's prece the investigation on on customer's all apply to customers. Company shand owned by Com	Premises By Company: Except as provide Company shall charge customer for all materises beyond the Point of Delivery. Connumber of a suspected unsafe condition is compared premises is a result of Company's negliger. Any charge shall be based upon Compall not charge customer for replacement or pany on customer's premises unless the report customer's agent's negligence or misus	terials npany pleted. gence, pany's repair epairs	
4.11		customers throu		e general information explaining overall cha direct mail when new rates are implemente		
4.12	the individu otherwise.	ual Rate Sched The custome	ule or Rider under r charge in the ra	be on a year-around basis for customers us which customer takes Electric Service protects at eschedule shall apply during the off-self for those customers whose Electric S	ovides eason	
Issued	July Month	28, Day	2025 Year			
	MOHUI	Day	i Cai			
Effective						
	Month	() Day	Year			

				Ind	ex	
		COMMISSION				
ERGY KANSA			TH, INC. d.b.a. EVERGY K	ANSAS CENTRAL SCHEDULI	E Section 4	
	(Na	ne of Issuing Utility)		Replacing Schedule	Section 4 Sheet 28	
EVERG	Y KANSAS CEN	TRAL SERVICE	AREA	1 6 —		
Γ)	erritory to which	schedule is applicat	ole)	which was filed	January 18, 2021	
o supplement of all modify the	or separate understand tariff as shown here	ling on.		Sheet	28 of 28 Sheets	
		GENER	AL TERMS AND	CONDITIONS		
	requiremen			those customers include	e, but are not limited	to,
			s, amusement pa wimming pools, e	rks, sport centers, golf c tc.	courses, driving rang	es,
4.13	Company t discussions customer's shall custor 12.13, for customer for	he cost of review with custome sales tax exemener pay less the processing sale or billing history	ewing its records er, consultant or aption application and the Customer Fees tax exemption /. In no event sh	Customer or customer, time spent calculating the Kansas Department plus applicable overhead requested Information Clus. The charge does not all the charge exceed the ly be deducted from cus	potential refund and tof Revenue regardeds. However, in no evential to Section apply to requests e customer's total sa	on ing ent ion by les
ssued	July	28,	2025			
	Month	Day	Year			
ffective						
	Month	<b>)</b> Day	Year			

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	CORPORATION (		<b>OF KANSAS</b> TH, INC., d.b.a. EVERGY KA	ANGAG CENTDAI SCHEF	OULE Section 12		
MOT KANSA		ssuing Utility)	II, INC., d.b.a. EVERGT KA		OCE SCHOILTS		
EVED	GY KANSAS CENT		ADEA	Replacing Schedul	e Section 12 Sheet 1		
EVER	January March 28, 2021						
supplement all modify the	(Territory to which or separate understanding e tariff as shown hereon.			Sheet 1 of 1 Sheets			
<u> </u>			AL TERMS AND	CONDITIONS			
	12. S(			S CHARGES AND AN	MOUNTS		
12.01	Connection Cha				\$ 5.00		
12.02			4.04.03 & 4.04.05)		\$10.00		
12.03	Credit Due Amo				\$10.00		
12.04	Bill Error Amou				\$ 2.00		
12.05			t non-AMI Meter C	harge (Re: 5.07)	\$15.00		
12.06			ter Charge (Re: 5		\$20.00		
12.07	Insufficient Fun	ds Charge (Re	e: 4.03)	•	\$30.00		
12.08	Insufficient Fun				\$30.00		
12.09			Error (Re: 9.05 B	(2))	\$ 2.00		
12.10	Adjusted Bill Ar				\$ 2.00		
12.11	Meter Test Cha				\$30.00		
12.12			Charge (Re: 5.07)		\$ 5.00		
12.13			tion Charge (Re: 4	1.14)	\$20.00		
12.14	Lock Ring Char		e e	. OOI 1 /D	\$48.00		
<del>12.15</del>				or C&I customers (Re	: 4.03 D) 2.70%		
12.16			nited to \$5,000 or I		00.00		
12.16			ole or Pedestal (R ole or Pedestal (R		\$20.00 \$30.00		
12.17				e.  5.06) ng and/or Diversion (F			
12.10			harge (Re: 5.08)	ng and/or Diversion (F	\$0.00 \$0.00		
12.19	Reconnection a	it Aivii ivietei C	narge (Ne. 5.06)		φυ.υυ		
1	M1-T1	429	20212025				
ssued	<u>March</u> July Month	428 Day	<del>2021</del> 2025 Year	_			
	IVIOHHI	Day	i car				
ffaatir	Mons!-	28	2021				
ffective	March Month		<u>2021</u> Year				
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		ION COMMISSION . & EVERGY KANSAS SOU	N <b>OF KANSAS</b> JTH, INC., d.b.a. EVERGY K <i>A</i>	NSAS CENTRAL SCHE	DULE Section 12	
	(Na	me of Issuing Utility)		Davila dina Calcada	l. G4: 12 Gl4	1
EVERO	GY KANSAS	CENTRAL SERVIC	CE AREA	Replacing Schedu	ule <u>Section 12</u> Sheet	1
	(Territory to	which schedule is app	olicable)	which was filed _	March 28, 2021	
No supplement	or separate under tariff as shown l	standing		-	Sheet 1 of 1 Sheets	
shall modify the	tariii as snown	nereon.			ineet 1 of 1 Sheets	
		GENE	RAL TERMS AND	CONDITIONS		
	12.	SCHEDULE O	F MISCELLANEOU	S CHARGES AND A	<u>MOUNTS</u>	
12.01 12.02 12.03 12.04 12.05 12.06 12.07 12.08 12.09 12.10 12.11 12.12 12.13 12.14 12.16 12.17 12.18 12.19	Meter Rea Credit Due Bill Error A Collection Reconnec Insufficien Insufficien Adjustmer Adjusted E Meter Tes Disconnec Customer Lock Ring Disconnec Reconnec	e Amount (Re: 4.05.) Amount (Re: 6.06.) Amount (Re: 4.06.) Amount (Re:	4.04.03 & 4.04.05) 95.03 & 4.05.09) 09, 2.06.02) at non-AMI Meter Ceter Charge (Re: 5.8e: 4.03) harge (Re: 4.03) Error (Re: 9.05 B (0.05.03) 5 B(7)) Charge (Re: 5.07) ation Charge (Re: 4.03) Pole or Pedestal (Repole or Pedestal (Repole 2.05.03)	harge (Re: 5.07) 08) (2)) (.14) e: 5.07)	\$10 \$10 \$12 \$15 \$20 \$30 \$30 \$30 \$30 \$40 \$20 \$30 \$30 \$30 \$30 \$30 \$30 \$30 \$30 \$30 \$3	5.00 0.00 0.00 2.00 5.00 0.00 0.00 2.00 0.00 5.00 0.00 5.00 0.00 5.00 0.00
Iggued	Ţ, .1	20	2025			
Issued	<u>July</u> Month	28 Day	2025 Year			
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		RATION COMMISSION				
EVER		, INC., d.b.a. EVERGY KAN	SAS METRO	SCHED	ULE	Section 4
	(Name	of Issuing Utility)		Replacing Schedul	e Section	n 4 Sheet 1
EVE		SAS METRO SERVICE				
	(Territory to 2021	o which schedule is applica	ble)	which was filed	Decem	<del>ber 4, 2019</del> <u>January 18</u>
lo suppleme hall modify	nt or separate the tariff as sh	own hereon.		Sh	eet 1 of 12	Sheets
		_	AL RULES AND I YING TO ELECTI			
		4.	BILLING AND P	AYMENT		
4.01	BILLING	PERIOD:				
	readings right to r of the m	will be rendered at in ead meters and rend	ntervals of approxi er bills more frequ for any one month	s meter monthly, and to mately one month. The sently than monthly, a shall not exceed the	ne Comp nd, in su	eany shall have the local control in the local cont
4.02	CONTE	NT OF BILLS:				
	A. Ea	ch bill for electric serv	rice shall show the	following:		
	1.		obtained from an	gistration for the readi electronic meter exc timated usage;		
	2.	The date the mete	r was read and the	e date of the bill;		
	3.	The final date by imposed;	which a payment	can be received befo	re a deli	nquency charge i
	4.	Actual or estimated	d usage during the	billing period;		
	5.		ne bill is deemed	e prior to the final date delinquent and the a nquent;		
ssued		emberJuly 238	20205_			
	Mon	th Day	Year			
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HE STATE C	CORPOR	ATION CO	MMISSION	OF KANSAS				
EVERGY	METRO, I	NC., d.b.a. E	VERGY KANS	SAS METRO	SCHED	ULE	Section 4	
	(Name o	f Issuing Util	ity)					
EVERG.	V K ANS /	AS METRO	SERVICE A	RΕΔ	Replacing Schedul	e Section	14 Sheet 2	
			ule is applicab		which was filed	Decem	<del>ber 4, 2019</del> <u>January 18,</u>	
<u>202</u>	<u>21</u>							
supplement or all modify the t	separate un ariff as shov	derstanding vn hereon.			Sh	eet 2 of 12	Sheets	
				AL RULES AND YING TO ELECT				
	6.	reconne	ction and/o	or disconnection	r past due accounts, s charges, installment poration Commission;			
	7.	The tota	ıl amount dı	ue for the current	billing period;			
	8.	8. The amount due, separately stated, for franchise taxes and sales taxes;						
	9.	person	or office w	here a Custome	er of the Company ar er may report a disponination of service, or	uted bill,	make an inquiry	
	10.	changes	s must be m		all changes in rate cha customers through bill rate case.			
В	mete Con purs mos the 5.01 equal	er reading pany has suant to Ret recent recompany (H) the Cal month!	gs shall be side determine tule 9.12(B) meter readir additional ustomer, up installmer company	e shown on the ed the actual usa (1-3) and shall be ng available and money as a result on his request, so the over a perior	h were based on estibill. The adjustmentinge by a meter readirect calculated for the period of the adjustment, eshall be permitted to perform the period of time at least expense.	t shall be nown if available to the control of the	e made after the allable and usable ween the prior and the Customer owes cases under Rule dditional charge in the adjusted billing	
			ext bill. If th erpayment.	e credit exceeds	\$10, upon Customer r	equest, t		
sued	refu	nd the ove		e credit exceeds  20205 Year	\$10, upon Customer r	request, t		
sued	refu Neve	mberJuly	erpayment.	20205_	\$10, upon Customer r	request, †		

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		RPORATION CO						
EVER		ETRO, INC., d.b.a. E		SAS METRO	SCHED	ULE	Section 4	
		(Name of Issuing Util	ity)		Replacing Schedul	e Sectio	on 4 Sheet 3	
EVE		KANSAS METRO						
	(Terri 2021	tory to which sched	lule is applicat	ole)	which was filed	Decer	<del>nber 4, 2019</del> January 18	
	2021							
lo suppleme hall modify	ent or set the tarii	parate understanding f as shown hereon.			Sh	eet 3 of 1	2 Sheets	
			_	AL RULES AND I				
	C.	Special service Commission, connection the separately from	ces are those such as the such as the such as the such are such as the such as the such are such as the such as th	se not authorized the sale of mer Charges for spe for electric service or utility service (such as disconi	lectric service other of by tariff or otherwise s chandise, insulation cial services shall be. Partial payments beginning with the ol nection, reconnection	specifica or serv e design shall be dest se	ally regulated by the rices performed in gnated clearly and e applied first to the rvice debt, then the second	
D. If the Customer is paying under an average payment plan, each bill shall also disclose the difference of the total amount paid to date as compared to the cum actual usage, in dollars, to date.								
	E.			-	under the Cold Weath ed on the bill and clea			
4.03	PA	MENT OF BIL	LS:					
	A.				Company shall, upo let amount thereof.	on rendi	ition (by mailing	
	B.	at an authori	zed pay ag	ent of the Comp	I when the full amoun any. Payments due hen due if received o	on Satu	ırday, Sunday or	
	C.	Bills for electric service may be paid in cash, check, or with approved credit and debit cards. Non-residential Customers paying by approved credit or debit card are subject to per transaction limits and fees by third party processor will be limited to \$5,000 per transaction and will pay to authorized agent a fee of 2.7%.						
· 1		NI	220	20205				
ssued		November July Month	2 <u>38</u> Day	202 <del>0</del> 5 Year				
ssued								

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	ORPORATION CO			g gyunn			
EVERGY N	METRO, INC., d.b.a. E		SAS METRO	SCHEDULE Section 4			
	(Name of Issuing Util	lity)		Replacing Schedul	e Section 4 Sheet 4		
	KANSAS METRO						
(Ter <u>202</u>	ritory to which sched 1	dule is applicat	ole)	which was filed	December 4, 2019 January 18,		
No supplement or shall modify the ta	separate understanding riff as shown hereon.			Sh	neet 4 of 12 Sheets		
			AL RULES AND I				
D.	0			payment methods:			
	stub. T	he Compar	ny may require a		noney order along with bill e for payments returned for Rule 4 06 (C))		
	b. Recurri custom may be	ng Paymer er's bank a done by us d payment	nt: Payment maccount through se of approved cr	ay be made automa the Company's reculedit or debit card. Th	atically each month from rring payment program or ne Company may require a ror. (Evergy Kansas Metro		
	c. Pay in I along v accessi custom	Person: Pa vith bill stul ble from the er service p	b, at a Company ne Company's w phone number. T	authorized pay stat rebsite or by calling he Company may re	sh, check, or money order, ion. A list of locations is the Company's toll free equire a returned payment Metro Rule 4.06 (C)):		
	d. Pay On bank a website	fee for any reason other than bank error (Evergy Kansas Metro Rule 4.06 e. Pay On Line: Payment may be made online via an ACH debit from the c bank account. Payment by this method is accessible through the C website. The Company may require a returned payment fee for any rea than bank error (Evergy Kansas Metro Rule 4.06 (C)); and					
	e. Pay By custom Paymei custom	Phone: F er's bank a nt by this r er service p	Payment may be ccount or may be method is access phone number. T	e made by phone via e done by use of app sible through the Co The Company may re	a an ACH debit from the proved credit or debit card ompany's local or toll free equire a returned payment Metro Rule 4.06 (C)).		
Issued	November July	238	202 <u>05</u> _				
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THE STATE COL	RPORATION COM	MMISSION O	OF KANSAS		
	ETRO, INC., d.b.a. EV		AS METRO	SCHEDU	JLE Section 4
(	(Name of Issuing Utilit	ty)		Renlacing Schedule	e Section 4 Sheet 5
	KANSAS METRO				
(Territ 2021	tory to which schedu	ile is applicable	e)	which was filed	December 4, 2019 January 18
No supplement or ser shall modify the tarif	f as shown hereon.			She	eet 5 of 12 Sheets
		_	L RULES AND NG TO ELECT	REGULATIONS RIC SERVICE	
	f. Associat	ted transacti Bill Pay		nent type and method: \$0.00 per tra	
	i. II.	•	Person	\$0.00 per tra	
	iii.	Pay Or		\$0.00 per tra	
	iv.		Phone	\$0.00 per tra	
	V.	Pay By	Credit/Debit		ansaction, residential party per transaction fee,
on-residential				<del>2.7 70</del> <u>uma p</u>	per transaction <u>ree,</u>
E.	served under render payme the Customer	a Residentiant so credit 's next nor	al rate schedule can be posted t mal billing. Ar	, except those on aver to the Customer's acco	on the bill. A Custom rage payment plans, mubunt prior to preparation rice under any other raper rendition.
F.	(2%) of the (	delinquent a	amount owed f		nount equal to two perce ice will be added to th tiated.
G.		delinquent.	A one percent	14-day extension of th (1%) charge will be ap	ne date upon which unpa
G.	and will be pa fails to pay an be eligible in t	n undisputed the future fo	d bill before the or an extended	extended delinquent d delinquent date, and th	is made. If the Custome ate, the Customer will no ne late payment charge
Н.	and will be pa fails to pay an be eligible in t 4.03(F) will ap	n undisputed the future fo ply to all sub Rule 5.01, di	d bill before the or an extended osequent bills the isconnection of	extended delinquent d delinquent date, and the at remain unpaid on the service may result for	is made. If the Customer late, the Customer will no ne late payment charge a 16th day after rendition.
Н.	and will be pa fails to pay an be eligible in t 4.03(F) will ap	n undisputed the future fo ply to all sub Rule 5.01, di	d bill before the or an extended osequent bills the isconnection of	extended delinquent d delinquent date, and the at remain unpaid on the service may result for	is made. If the Custome late, the Customer will no ne late payment charge a 16th day after rendition.
Н.	and will be pa fails to pay an be eligible in t 4.03(F) will ap Pursuant to R Appropriate co	n undisputed the future fo ply to all sub Rule 5.01, di ollection, dis	d bill before the or an extended obsequent bills the isconnection of sconnection and	extended delinquent d delinquent date, and the at remain unpaid on the service may result for	is made. If the Custome late, the Customer will no ne late payment charge a 16th day after rendition.
	and will be pay fails to pay and be eligible in the 4.03(F) will appropriate control of the second s	n undisputed the future for ply to all sub Rule 5.01, di pollection, dis	d bill before the pran extended pran extended praction bills the disconnection of aconnection and acconnection and acconnection and acconnection and acconnection according to the process of the pro	extended delinquent d delinquent date, and the at remain unpaid on the service may result for	is made. If the Customer will not not late, the Customer will not ne late payment charge is a 16th day after rendition.  delinquency of payment as detailed in Rules 5.0

EVER	GY METRO, INC., d.b.		ISAS METRO	SCHEDU	JLE	Section 4		
	(Name of Issuing U	Utility)		Replacing Schedule <u>Section 4</u> Sheet 6				
EVE	RGY KANSAS MET	TRO SERVICE	AREA	Replacing Schedule	Sceno	14 Sheet 0		
	(Territory to which so 2021	hedule is applica	which was filed	Decen	<del>nber 4, 2019</del> <u>January 1</u>			
lo supplementall modify	nt or separate understanding the tariff as shown hereon	ng ı.		She	eet 6 of 12	2 Sheets		
	and 5.08 s		AL RULES AND I YING TO ELECTI d.					
4.04	DEFAULT:							
	agreement in the by the Customer Company under claims between and claims by service agreeme under Rule 5.01 or to give the C	e full amount r in his service the Custome the Company the Company ent, shall not and the failu Customer cre	due before the sale agreement. The er's service agreemy and the Customey, other than amount constitute a define of the Companyedit therefore shall	ue the Company undome becomes delinquer Customer's obligation nent shall be separate er. Failure by the Custounts due the Companult justifying disconting to pay obligations to company to pay obligations to company the company of the pay obligations to company the pay obligations the pay obligations to company the pay obligations the pay ob	nt shall to pay to from other to omer to one	constitute a defaute amount due the amount due the pay obligations of electric services by the Customestomer to pay the		
4.05	MAILING BILLS:							
	designated by the payments due to duplicate bill to the expediting payments.	ne Customer. to the Custon he home offic nent. The non	If a non-resident mer's accounting pose or other location n-receipt of a bill b	ervice address or suctial Customer is otherworocedures, the Computor from which payment way the Customer shall refull payment thereo	rise una any sha vill be m not relea	ble to make time all offer to issue ade as a means ase or diminish th		
4.06	OTHER CHARGES:							
	A. TEMPORA	ARY SERVIC	E MINIMUM FEE:	The Customer shall p	oay the	Company the tot		
ssued	<del>November</del> Ju		20205_					
	Month	Day	Year					
Effective _	<del>January</del>	18	2021					

EVER	RGY M	ETRO, INC., d.b.a. EVERGY KANSAS METRO	SCHEDULE Section 4					
		(Name of Issuing Utility)	Replacing Schedule Section 4 Sheet 7					
EVE		KANSAS METRO SERVICE AREA						
	(Terri	tory to which schedule is applicable)	which was filed December 4, 2019 January 1					
o supplemenall modify	ent or se the tari	parate understanding If as shown hereon.	Sheet 7 of 12 Sheets					
		GENERAL RULES AND APPLYING TO ELEC estimated cost of connecting and disco 2.03. In no case will the charge be less	<b>TRIC SERVICE</b> nnecting the Company's facilities pursuant to Ru					
	B.		it a Customer does not furnish a meter readi y read the meter and charge the Customer \$5.					
	C.		rge not to exceed \$30.00, the maximum provid d when a Customer's check is returned due					
	D.		may charge \$15 for meter tests made at tage meter error is found to be 2% or less.					
4.07	AVERAGE PAYMENT PLAN:							
A. AVAILABILITY: The Average Payment Plan (Plan) is available to Custom service under any Residential Service or Small General Service rate scheduled Customers may elect to be billed, and must pay, for all electric service processor of Company under said rate schedules in accordance with the terms and proplan. The Plan is a self-adjusting program that tends to smooth out monthly electric service bills.								
	B.	<b>ELIGIBILITY:</b> To be eligible to be billed Customer must meet the following require	ed under the terms and provisions of the Plan, trements:					
		·	eceiving service under one of said schedules.					
		The Customer must have receive	d service continuously at the Customer's prese					
sued		NovemberJuly 238 20205  Month Day Year						
		•						
		<del>January 18 2021</del>						
Effective _		January182021MonthDayYear						

EVER		ETRO, INC., d.b.a. E		SAS METRO	SCHED	ULE	Section 4
		(Name of Issuing Util	• /		Replacing Schedule	e Section 4	1 Sheet 8
EVE		KANSAS METRO tory to which sched			which was filed	Decembe	<del>er 4, 2019</del> January 18
o suppleme	nt or se	parate understanding f as shown hereon.			-	. 0 . 010.0	<b>11</b>
iall modify	the tari	f as shown hereon.			Sh	eet 8 of 12 S	heets
	C.	3. The Cu Compare 4. The Cu Rules are ELECTION: It Residential S which shall compared amount due upays the Averat any time by PAYMENT O balance in arr Plan, if the fol 1. The arr including 4.07(D);	APPLY s for at lead e for such s stomer mu nd Regulati Each mont ervice or S contain two under the F rage Payme contacting F ARREAF ears shall to lowing con- earage is g an agree	ervice to be determined to the company of the Company of the Company of the Company of the Company's Compa	riths prior to the election of default of a previous of the Cold	t not in on the content of the Pland the Aler the Pland the Aler the billed who have don this Aler the pland the billed the belong the pland the belong the billed the belong the billed the belong the billed th	dispute with the mpany's General aboverage Payment if the Customer and account Average Payment agreement agreement agreement
		3. The Cus amount determin	stomer agr in arrears, ned in acco	ees to pay, in two divided by twelve ordance with Rule	. ,	ge Payme	ent amount, to b
		•			yments of the Average r permits diversion o	•	•
ssued		November July Month	2 <u>38</u> Day	202 <del>0</del> 5 Year			
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THE STATE	CORPOR	ATION COM	MISSION (	OF KANSAS			
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	(Name o	of Issuing Utility)			Replacing Schedule	Section 1	Shoot 0
EVERO	SY KANS	AS METRO SI	ERVICE A	REA	Replacing Schedule	e Section 4	Sneet9
	-	which schedule	is applicab	le)	which was filed	December	r 4, 2019 January 18,
<u>20</u>	<u>)21</u>				<del></del>		
No supplement of shall modify the	or separate un tariff as sho	nderstanding wn hereon.			She	eet 9 of 12 Sh	eets
E	Rule con Pay are	sidered in do e 5. The Co dition of reco ment Plan, a paid in full.	APPLY efault, an ompany onnection and shall	ING TO ELECT and subject to dis may require pay . A Customer wo not be eligible for MOUNT:	connection in accorda ment in full of the tot ho is in default will be a or participation in the P	al amount removed fr lan until al	in arrears as a com the Average I amounts owed
	1.	calculation bills for the bills for the compared sixty (60) of adjust on t	of the Ple custome custon to actual days from he next n	an payment will er. Each month ner, along with usage ((prior 1 the effective da	months of usage hist be the average of the , the Company will average the cumulative balan 2 bills + over/under bate of the tariff, the Plan re is more than a 10% unt.	last twelve erage the pose of the alance)÷ 1 payment v	e (12) months of prior twelve (12) Plan payments 2); commencing will automatically
	2.				ve (12) months of usage of the last nine (		
		otherwise customer s	eligible f service re	or an average presentative (CS	9) months of usage his payment plan, the cuses). At that time, the Cwing usage history of the contract of the	ustomer m SR will ma	ust speak to a anually calculate
		premises of under Res customers	of custom sidential s served u	ers served unde Service rate sch ınder the same	overage payment amou for the same rate sched nedules and "like pren rate schedule and ope General Service rate so	ule for cus nises" mea rating in a	tomers serviced ans premises of
Issued	Nove	<del>mber</del> July 2	. <del>3</del> 8	20205			
	Montl		Day	Year			
Effective	<del>Janua</del> Mon:	-	8 Day	Year			
	Mon	uı L	Jay	i cal			

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EVERGY	ME'	TRO, INC., d.b.a	. EVERGY KAN	SAS METRO	SCHED	ULE	Section 4
	(1	Name of Issuing U	tility)	Replacing Schedule Section 4 Sheet 10			
EVER	iy K	ANSAS MET	RO SERVICE A	AREA	Replacing Schedul	e Section	n 4 Sheet 10
T)			nedule is applica	which was filed	Decen	n <del>ber 4, 2019</del> January 1	
o supplement on all modify the	or sepa	arate understandin as shown hereon.	g		Sh	eet 10 of 1	12 Sheets
				AL RULES AND I YING TO ELECTI			
		nine (	(9) months o	of usage history a	neral Service rate sch t the premises shall l ith like premises is no	be inelig	jible for the plan
		3. Adjus	tments:				
		b.	rate schedule The monthly weather con The estimate amount, ma	e changes.  amounts payable ditions, historical ed annual adjuste by be revised if ed due to custome	e under the Plan will e under the Plan may usage at the current ed billing, and thus t the earlier estimate r use, weather condit	be adju premise he moni was u	usted for abnormate, or other factors thly level payment underestimated of
		4. Revie	w of Contrac	et:			
				t any time, reque average paymen	st that the Company tamount	review	the account for
F	=.	PAYMENT	:				
		bill and the	amount ha	is a debit balanc	ot paid before the del e, the Customer will (2%) of the Average	be bille	ed a late payme
(	G.			election shall con any of the followir	tinue from month to ag events:	month,	unless terminate
		1. The (	Customer clo	ses his account v	with the Company. T	he Com	pany will render
ssued		<del>November</del> Jul		20205_			
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		_	ION COMMISSION				
EVER			., d.b.a. EVERGY KAN	ISAS METRO	SCHED	ULE	Section 4
		(Name of Iss	suing Utility)		Replacing Schedule	e Section	4 Sheet 11
EVE			METRO SERVICE .				
	(Terri 2021	tory to whi	ich schedule is applica	ıble)	which was filed	Decemb	<del>oer 4, 2019</del> <u>January 1</u>
lo suppleme nall modify	nt or se the tari	parate unders If as shown h	standing nereon.		Sho	eet 11 of 12	Sheets
			GENED	AL RULES AND	DECLII ATIONS		
			~	YING TO ELECT			
		fi	inal bill to the Cus	stomer based upo	n actual unpaid usage	to date.	
		C			tion of Plan billing. est billing date plus an		
		u a s p	inder this Plan, P irrears shall be subsequently issu	lan billing may be due and payab led. The Custom	tent by the due date seterminated. The Custon le, and bills based the may reelect to be ging the Company's (	tomer's u on actua billed u	inpaid usage plual usage will be nder the Plan b
			No interest shall ermination.	be due from or	payable to the Custo	omer as	a result of Pla
	H.	above, Custor Electri	, this Plan in no mer's rights or ob	S APPLICABLE: Except as expressly set for minates or suspends any of the Company's the General Rules and Regulations Applying ed to payment of bills and discontinuance			
4.08	ES	ГІМАТЕГ	D BILL PROCED	URE:			
	A.	ESTIM	IATION METHO	D:			
		n p s fi	neter read is una plus three-prior d second estimation ive historical read	vailable, the system ays to estimate to a attempts will be als from the previo	ring Infrastructure (AM em will average consu the read. If that inform made. The system wi us year. It will average being estimated along	umption f mation is Il averag e the usa	rom the last rea not available, e the usage fro age from the rea
		Novemb	<del>er</del> July <u>2</u> 38	20205			
ssued		Month	Day	Year			
ssued							
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HE STATE (	CORPORATION	COMMISSION	OF KANSAS			
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	(Name of Issuing U	Jtility)		Replacing Schedule <u>Section 4</u> Sheet 12		
	Y KANSAS MET					
(Te	erritory to which sc	hedule is applicat	ole)	which was filed	Decem	<del>ber 4, 2019</del> <u>January 18</u>
<u>202</u>	<u> 21</u>			_		
No supplement or hall modify the t	r separate understandir tariff as shown hereon	ig ·		Sh	eet 12 of 1	2 Sheets
	estim on his usage  2. For consystem the processinform	APPLY one day after pation is a many storical usage be of customer customer with m will average orevious year, one will be many ore will be many ore stimation oress. The Billi	nual process. The information from s with like premis non-AMI meters, e usage from 35 c. If that information attempt is not ing Department	RIC SERVICE estimation attempt is e Billing Department the same premise a	will estinand if and if another and if and if and if and if and if and if another anoth	nate usage based not available, the s unavailable, the r the same date of d read estimation o readings. If the tion is a manual on historic usage
ssued	November Ju Month	ly 238 Day	202 <del>05</del> Year			
Iffactive	Innuam:	10	2021			
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			ATION COMMISSION OF KANSAS	CCHEDI	H.F. Castian A	
EVEK			NC., d.b.a. EVERGY KANSAS METRO  f Issuing Utility)	SCHEDULE Section 4		
			-	Replacing Schedule	Section 4 Sheet 1	
EVE			AS METRO SERVICE AREA which schedule is applicable)	which was filed	January 18, 2021	
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ll modify	the tarif	f as shov	derstanding vn hereon.	She	et 1 of 12 Sheets	
			GENERAL RULES AND APPLYING TO ELECT			
			4. BILLING AND F	PAYMENT		
4.01	BIL	LING	PERIOD:			
	read right of th	dings v t to re ne min	the Company will read the Customer's will be rendered at intervals of approximate and meters and render bills more frequencies of such bills for any one month applicable rate schedule.	imately one month. The uently than monthly, an	e Company shall have th d, in such event, the tot	
4.02	COI	NTEN	T OF BILLS:			
	A.	Eacl	n bill for electric service shall show the	e following:		
		1.	The beginning and ending meter re the billing period obtained from ar should disclose that it is based on es	electronic meter exce		
		2.	The date the meter was read and the	e date of the bill;		
		3.	The final date by which a payment imposed;	can be received before	e a delinquency charge	
		4.	Actual or estimated usage during the	e billing period;		
		5.	The amount due if payment is made received before the bill is deemed received after the bill is deemed deli	delinquent and the a		
sued		July Month	28 2025 Day Year			
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	DDOD	A TYON COLD MODE ON OF Y	( ) NG		Index	
		<b>ATION COMMISSION OF K</b> NC., d.b.a. EVERGY KANSAS M		SCHEDULE Section 4  Replacing Schedule Section 4 Sheet 2  which was filed January 18, 2021		
EVERGY :	KANS	f Issuing Utility) AS METRO SERVICE AREA which schedule is applicable)	<u>.                                    </u>			
supplement or se I modify the tari	parate un	derstanding wn hereon.		Sh	eet 2 of 12 Sheets	
			ULES AND REGUL			
	6.		sconnection charges	s, installment <sub>l</sub>	ecurity deposits, collection payments and other utile	
	7.	The total amount due fo	r the current billing p	eriod;		
	8.	The amount due, separ	ately stated, for franc	chise taxes and	d sales taxes;	
	9.	•	a Customer may	report a dispu	nd the identification of t uted bill, make an inqu otherwise inquire.	
	10.		available to custome	ers through bill	nges in rates and custom inserts or direct mail wh	
B.	meter Con purs mos the 5.01 equal perio	adjustments to previous er readings shall be shappeny has determined the suant to Rule 9.12(B)(1-3) at recent meter reading a Company additional mon (H) the Customer, upon all monthly installments odd. If the Company owe tomer's next bill. If the cond the overpayment.	own on the bill. The actual usage by a control and shall be calculated and usable and usable and usable are as a result of the cover a period of times the Customer a result of the cover a period of times the Customer a result of the cover a period of times the Customer a result of the cover a period of times the Customer a result of the cover a period of times the Customer a result of the cover a period of times the cover and the co	he adjustment a meter readir ated for the pe by the Compa adjustment, e permitted to pe at least eq efund, it shall	t shall be made after to the shall be made after to the shall be made and usable and between the prior and the customer ow except in cases under Rubay the additional charge qual to the adjusted billing appear as a credit on to the shall between the shall be shall	
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		RPORATION COMMISSION OF KANSAS ETRO, INC., d.b.a. EVERGY KANSAS METRO	SCHEDULE Section 4				
EVE	RGY I	(Name of Issuing Utility)  KANSAS METRO SERVICE AREA tory to which schedule is applicable)	Replacing Schedule Section 4 Sheet 3 which was filed January 18, 2021				
No suppleme shall modify	ent or se the tarii	parate understanding f as shown hereon.	Sheet 3 of 12 Sheets				
		GENERAL RULES AN APPLYING TO ELE					
	C.	Special services are those not authorize Commission, such as the sale of connection therewith. Charges for separately from charges for electric separately from charges for utility services.	for electric service other charges for special services. Zeed by tariff or otherwise specifically regulated by the merchandise, insulation or services performed in special services shall be designated clearly and ervice. Partial payments shall be applied first to the ce beginning with the oldest service debt, then to connection, reconnection or returned payment fees)				
	D.		average payment plan, each bill shall also clearly amount paid to date as compared to the cumulative				
	E.	If the Customer is paying an arrearage plan, those monthly amounts shall be p	ge under the Cold Weather Rule or other payment printed on the bill and clearly labeled.				
4.03	PA	MENT OF BILLS:					
	A.	A bill for electric service supplied by serving), become due and payable in t	the Company shall, upon rendition (by mailing or he net amount thereof.				
	B.	at an authorized pay agent of the Co	paid when the full amount due is received by mail or ompany. Payments due on Saturday, Sunday or a lid when due if received on the next business day.				
	C.		in cash, check, or with approved credit and debit ring by approved credit or debit card are subject to party processor.				
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		ATION COMMISSION OF KANSAS NC., d.b.a. EVERGY KANSAS METRO	SCHEDU	JLESection 4		
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EVERGY	KANSA	S METRO SERVICE AREA	Replacing Schedule	Section 4 Sheet 4		
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supplement or se modify the tari	parate und ff as show	derstanding n hereon.	She	eet 4 of 12 Sheets		
			AND REGULATIONS LECTRIC SERVICE			
D.	The	following describe the Company	's bill payment methods:			
	a.	Mail: Payment may be made stub. The Company may requany reason other than bank er	uire a returned payment fee	for payments returned f		
	b.	customer's bank account thromay be done by use of approv	ough the Company's recurr ved credit or debit card. The	may be made automatically each month from the Company's recurring payment program of credit or debit card. The Company may require son other than bank error. (Evergy Kansas Metr		
	C.	Pay in Person: Payment may along with bill stub, at a Cor accessible from the Compar customer service phone num fee for any reason other than I	mpany authorized pay station ny's website or by calling ber. The Company may rec	on. A list of locations the Company's toll fro quire a returned payme		
	d.	Pay On Line: Payment may be bank account. Payment by website. The Company may than bank error (Evergy Kansa	this method is accessible require a returned payment	through the Company fee for any reason oth		
	e.	Pay By Phone: Payment moustomer's bank account or no Payment by this method is a customer service phone num fee for any reason other than I	nay be done by use of appr accessible through the Cor ber. The Company may red	roved credit or debit car mpany's local or toll fro quire a returned payme		
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	KANSAS METRO			1 0		
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No supplement or shall modify the ta	separate understanding riff as shown hereon.			She	eet 5 of 12 Sheets	
		GENERAL RI	II ES AND R	EGULATIONS		
			TO ELECTR			
	f. Associat	ed transaction f	ees hy navm	ent type and method:		
	i. 7.5500iat	Bill Paymer		\$0.00 per tra		
	ii.	Pay In-Pers		\$0.00 per tra		
	iii.	Pay On-Lin	е	\$0.00 per tra	ansaction	
	iv.	Pay By Pho	one	\$0.00 per tra		
	V.	Pay By Cre	dit/Debit	•	ansaction, residen	
					er transaction fee	, non-
				residential		
F.	render paymenthe Customer's chedule shall When a bill be (2%) of the comer's bill Non-residentia bills become cand will be pafails to pay an be eligible in terms.	nt so credit can is next normal become delinque delinquent amo in and collection id Customers madelinquent. A or id by the Customer future for an is next to the future future for an is next to the future future for an is next to the future fut	be posted to billing. Any uent on the six unt, a late pay unt owed for efforts by the ay request a 1 mer regardles before the extended de	except those on ave the Customer's account unpaid bill for service teenth (16th) day after the current utility service company may be initially charge will be appeared by the charge will be appeared to the company date, and the remain unpaid on the	ount prior to preparice under any of er rendition.  nount equal to two ice will be added tiated.  ne date upon whice pplied to each mode is made. If the Clate, the Custome ne late payment of	percent d to the h unpaid nth's bill, Customer r will not charge in
Н.		ollection, discon		ervice may result for econnection charges		•
Igguad	July	28	2025			
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EVER	GY METRO, INC., d.	b.a. EVERGY KAN	SAS METRO	SCHEDULE Section 4				
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EVE	RGY KANSAS ME			1 0				
	(Territory to which	schedule is applica	ble)	which was filed	Janua	ry 18, 2021		
No suppleme shall modify	ent or separate understand the tariff as shown here	ding on.		Sh	eet 6 of 1	2 Sheets		
			AL RULES AND I					
4.04	DEFAULT:							
	Failure of the Customer to pay any amount due the Company under the Customer's service agreement in the full amount due before the same becomes delinquent shall constitute a default by the Customer in his service agreement. The Customer's obligation to pay the amount due the Company under the Customer's service agreement shall be separate from other obligations and claims between the Company and the Customer. Failure by the Customer to pay obligations to and claims by the Company, other than amounts due the Company under the Customer's service agreement, shall not constitute a default justifying discontinuance of electric service under Rule 5.01 and the failure of the Company to pay obligations to or claims by the Customer, or to give the Customer credit therefore shall not justify failure by the Customer to pay the amount due the Company under the Customer's service agreement nor prevent default by the Customer.							
4.05	MAILING BILL	S:						
	designated by payments due duplicate bill to expediting pay	the Customer. to the Custon the home offic ment. The non-	If a non-resident ner's accounting pe or other location -receipt of a bill b	ervice address or suital Customer is otherwordedures, the Compared from which payment by the Customer shall a full payment thereo	wise una pany sh will be n not rele	able to make timely hall offer to issue a made as a means of ase or diminish the		
4.06	OTHER CHAR	GES:						
	estimated	l cost of conne		The Customer shall lecting the Company's an \$25.				
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THE STAT	TE CO	RPORA'	TION COMMISSION	OF KANSAS			_
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		(Name of )	Issuing Utility)		Replacing Schedule	Section 4	Sheet 7
EVE			S METRO SERVICE A				
			hich schedule is applica	bie)	which was filed	January 1	18, 2021
No supplement shall modify	ent or ser y the tarif	parate under f as shown	erstanding n hereon.		She	et 7 of 12 S	heets
			_	AL RULES AND I			
	B.				a Customer does not read the meter and cha		
	C.	by K			e not to exceed \$30.0 when a Customer's c	•	•
	D.				nay charge \$15 for n e meter error is found t		
4.07	AVE	ERAGE	PAYMENT PLAN	:			
	A.	servio Custo Comp Plan.	ce under any Resid omers may elect to oany under said ra	dential Service or be billed, and mate schedules in a	Plan (Plan) is availabl Small General Service nust pay, for all electric ccordance with the ter n that tends to smooth o	rate sch c service ms and p	edule. Qualified provided by the provisions of the
	В.		<b>IBILITY:</b> To be e		under the terms and p ments:	provisions	of the Plan, the
		1.	The Customer mus	st be currently rece	eiving service under on	e of said s	schedules.
		2.	premises for at lea	ast twelve (12) mo	service continuously a nths prior to the election mined in accordance w	on or agre	ee to Company's
		3.	The Customer m Company.	ust not have an	y delinquent amount	not in o	dispute with the
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		ATION COMMISSION OF KANSAS NC., d.b.a. EVERGY KANSAS METRO	SCHED	ULE	Section 4
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			which was filed	January 18	3, 2021
No supplement or se shall modify the tarr	eparate ur	nderstanding wn hereon.	Sho	eet 8 of 12 Sho	eets
		GENERAL RULES AI APPLYING TO ELE			
	4.	The Customer must satisfy, and Rules and Regulations Applying		ı, the Com	pany's General
C.	Res which amount pay	ECTION: Each month the Compa idential Service or Small General ch shall contain two amounts: to bunt due under the Plan. The Cus is the Average Payment amount. A ny time by contacting the Company	Service rate schedules of the actual amount due, a stomer elects to pay unde a Customer may also elect	f the Plan land the Averthe Pland to be billed	by issuing a bill erage Payment if the Customer
D.	bala	MENT OF ARREARS UNDER TH ance in arrears shall be informed of n, if the following conditions are sat	, and may elect to be billed		e an account verage Payment
	1.	The arrearage is not as a resincluding an agreement under the 4.07(D);			
	2.	The arrearage is not as a result of	of tampering or diversion;		
	3.	The Customer agrees to pay, ir amount in arrears, divided by tw determined in accordance with R	velve (12), plus the Averaç		
	of to con- Rule con- Pay	Customer who fails to make timely he arrears amount, or who cause sidered in default, and subject to e 5. The Company may require dition of reconnection. A Customer ment Plan, and shall not be eligibly paid in full.	es or permits diversion of disconnection in accorda payment in full of the tot or who is in default will be i	f electric sence with the all amount removed from	ervice, shall be ne provisions of in arrears as a om the Average
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		METRO SERVICE					
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No supplement or shall modify the	r separate understa tariff as shown he	anding reon.		She	eet 9 of 12 Sheets		
			AL RULES AND I				
E	. AVERA	GE PAYMENT	AMOUNT:				
	ca bil bil co six ac	Iculation of the I Is for the custor Is for the custor Impared to actu Idy (60) days from Ijust on the next	Plan payment will mer. Each month, omer, along with all usage ((prior 12 m) the effective date.	the average of the the Company will ave the cumulative balance bills + over/under base of the tariff, the Plance is more than a 10%	ory at the premises, the last twelve (12) months of erage the prior twelve (12) ce of the Plan payments lance)÷ 12); commencing payment will automatically variance in the calculation		
	the				e history at the premises, 9) months of bills for the		
	otl cu ar	nerwise eligible stomer service	for an average representative (CS	payment plan, the cuR). At that time, the C	tory at the premises, but is stomer must speak to a SR will manually calculate nearby customers with like		
	pr ur cu	emises of custo der Residential stomers served	mers served unde Service rate schounder the same r	the same rate scheduedules and "like prem	int, "like premises" means ule for customers serviced ises" means premises of rating in a similar industry chedules.		
	niı	ne (9) months o	of usage history a		edules who have less than e ineligible for the plan if available.		
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i modify the ta	1111 43 3110				10 01 12	Sheets
		_	IERAL RULES AND PPLYING TO ELECT			
	3.	Adjustments:				
			nthly amounts payabledule changes.	e under the Plan will	be adjust	ed to reflect ar
		weather The esti amount,	conditions, historical mated annual adjust may be revised if nated due to custome	e under the Plan may usage at the current ed billing, and thus the the earlier estimate er use, weather conditions.	premise, he monthl was un	or other factor y level payme derestimated
	4.	Review of Cor	ntract:			
			y, at any time, reque o the average paymer	est that the Company nt amount	review th	ne account for
F.	PA	YMENT:				
	bill	and the amoun	t has a debit baland	not paid before the del ce, the Customer will t (2%) of the Average	be billed	a late payme
G.			the election shall cor e of any of the followi	ntinue from month to ng events:	month, u	nless terminate
	1.			with the Company. The actual unpaid usage	•	any will render
ued	July Montl		2025 Year			

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				_	Index				
			<b>ATION COMMISSION OF KANSA</b> NC., d.b.a. EVERGY KANSAS METRO	S	SCHEDU	LE	Section 4		
		(Name of	f Issuing Utility)		-1	C 4: 4	Čl 4 11		
EVE			AS METRO SERVICE AREA		placing Schedule_				
	(Terr	itory to v	which schedule is applicable)	wh	nich was filed	January 18	3, 2021		
No supplement shall modify	ent or se the tari	eparate und iff as show	derstanding yn hereon.		Shee	et 11 of 12 Sl	heets		
			GENERAL RULES APPLYING TO E						
		2.	The Customer requests to Customer's unpaid usage to payable.						
		3.	If the Customer fails to make under this Plan, Plan billing narrears shall be due and subsequently issued. The opaying all amounts due and Center.	nay be terminate payable, and l Customer may i	ed. The Custo bills based o reelect to be	omer's unp n actual billed und	paid usage plus usage will be ler the Plan by		
		4.	No interest shall be due fro termination.	om or payable	to the Custon	mer as a	result of Plan		
	H.	abov Cust Elec	IERAL RULES AND REGULA ye, this Plan in no way modifi- tomer's rights or obligations, under tric Service, including but not ice provisions.	ies, terminates of under the General	or suspends a ral Rules and	any of the Regulation	Company's or ons Applying to		
4.08	ES <sup>-</sup>	TIMAT	ED BILL PROCEDURE:						
	A.	EST	IMATION METHOD:						
		1.	For customers with Advance meter read is unavailable, the plus three-prior days to estimate second estimation attempts of the historical reads from the in prior year from the same of and one day after. If the second estimation is the second estimation attempts of the second est	e system will av mate the read. will be made. Th previous year. I day as being es	verage consur If that inform he system will It will average timated along	mption from nation is reasonation average the usage with the t	m the last read not available, a the usage from the read hree days prior		
Issued		July Month	28 2025 Day Year	_					
Effective				<u></u>					

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Year

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		COMMISSION  b.a. EVERGY KAN		SCHEDULE Section 4			
	(Name of Issuing	Utility)		Replacing Schedule Section 4 Sheet 12			
		TRO SERVICE A chedule is applical		which was filed	January 18, 2021		
No supplement or shall modify the ta	separate understand riff as shown hereo	ing n.		Sh	eet 12 of 12 Sheets		
		_	AL RULES AND I				
	on h	istorical usage		the same premise ar	will estimate usage based nd if and not available, the		
	syst the atter seco proc infor	em will averag previous year mpt will be ma ond estimation ess. The Billi	e usage from 35 of that information ade by averaging attempt is not ing Department	days prior to and 35 d on is not available, a the usage from the successful, then the will estimate usage	er read is unavailable, the ays after the same date of a second read estimation prior two readings. If the estimation is a manual based on historic usage e usage of customers with		
Issued	July	28 Day	2025				
Effective	Month	Day	Year				
	Month	<b>)</b> Day	Year				