



February 26, 2015

Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, Kansas 66604

In re: Docket No. 15-BGRT-049-KSF, Letter Addressing Order Compliance

Big River Telephone Company, LLC (BRT) requests this letter addressing order compliance be entered into the current docket concerning the audit of BRT's KUSF procedures: Docket No. 15-BGRT-049-KSF.

BRT indicated to GVNW concerning Audit Finding No. 2 that we would correct our invoices to clearly identify the KUSF surcharge with our January 2015 bill cycle that were to be sent to customers on February 1, 2015. Given this information GVNW submitted their findings and recommendations to the Kansas Corporation Commission (KCC) on December 16, 2014.

On December 23, 2014 the KCC adopted an order accepting GVNW's findings and recommendations, which included Audit Finding No. 2.

BRT failed to meet the February 1, 2015 surcharge itemization deadline for Audit Finding No. 2. We utilize a billing vendor to render customer invoices in Kansas. This vendor is a Cable company who bills our phone services along with their cable services. In addition to itemizing our taxes our vendor had to implement cable rate changes for their services. Their plan was to implement these changes together as to efficiently manage customer inquiries to their call center. Their cable rate changes require a 30 day notice to their customers. The finalization of their rate changes took longer than originally anticipated. To give their customers, the consumer, the proper 30 day notice, they pushed the invoice changes to their February 2015 bill cycle that will be sent to customers on March 1, 2015.

We apologize for not being able to fulfill the initial expectations we set forth for Audit Finding No. 2. We have coordinated closely with our billing vendor and have received notification that the changes were made on the February 2015 bill cycle and will be reflected on the invoices sent on March 1, 2015. We will obtain copies of these invoices to send to GVNW so we may demonstrate our full compliance with this Audit Finding No. 2.

If the Commission has any questions with regard to this filing, please contact the undersigned at jjennings@bigrivercom.com or 314-225-2202.

Sincerely,

A handwritten signature in blue ink, appearing to read "John Jennings", is written over a horizontal line.

John Jennings
CFO

Jfj